# IMPORTANT INFORMATION/INSTRUCTIONS TO THE BIDDERS

Response to Pre-Bid Queries

**RFP Enquire No: OCAC-SEGP-INFRA-0023-2025-26009**

**Integrated City Surveillance System at Puri, Odisha for Home Department, Government of Odisha**

**Last Date and Time for Submission of Bid document: 27/02/2026 by 03:00 PM**

| Company Name | RFP Document Reference (Volume, Section No., Page No.) | Content of RFP requiring clarification | Clarification Sought | Response to Query |
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| Amnex Infotechnologies Pvt. Ltd. | Important Date and Time<br>Page No. 6 | EMD: The bidder is required to submit an Earnest Money Deposit (EMD) amounting to ₹3,00,00,000/- (Three Crore Only) in shape of Bank Draft (BD) / Bank Guarantee (BG) in favour of Odisha Computer Application Centre, Bhubaneswar or Bank Guarantee issued from any of the Scheduled Banks as per the prescribed format in this RFP. | As per Rule 170(i) and Rule 171(i) of the General Financial Rules (GFR) 2017, bidders are permitted to submit Insurance Surety Bonds as a valid form of Bid Security (EMD) and Performance Security. In line with this provision, we kindly request the authority to:<br><br>1. Allow submission of EMD in the form of an Insurance Surety Bond; and<br>2. Provide the prescribed format or acceptable template for the Insurance Surety Bond;<br><br>This will help ensure timely and compliant submission by bidders opting for alternate security instruments. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | Definitions Page No. 11 | 13. Performance Bank Guarantee - Unconditional guarantee provided by the Bidder from a Nationalized / Scheduled Commercial Bank in favour of the Authority for 5%of the Total Project Cost | As per Rule 170(i) and Rule 171(i) of the General Financial Rules (GFR), 2017, Performance Security, bidders are permitted to submit insurance surety bonds as a valid form of performance security. Hence, we kindly request authority to allow the Performance Bank Guarantee in the form of insurance surety bonds along with sharing the draft format for the same. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 3.5 Pre-Qualification Criteria<br>Page No. 32<br>PQ 4 | The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br><br>One project of similar nature in system integration, not less than the amount ₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount ₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only)<br><br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 | As per prevailing public procurement practices, eligibility conditions should promote adequate competition while ensuring capability. Large-scale ICCC/UCCS/ITMS projects of the specified value are commonly executed through consortium arrangements due to their multi-domain nature. Excluding consortium purchase orders may be overly restrictive, reduce competition, and potentially conflict with the principles of fairness, transparency, and wider participation envisaged under GFR and CVC guidelines.. Hence, we request to amend the clause as below:<br><br>The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br><br>One project of similar nature in system integration, not less than the amount ₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount ₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only)<br><br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data | Please refer to Corrigendum - 1 |

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| | | cameras in a single project, for any Central Government/State Government/ PSUs/ Defense /Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/ PSUs/ Defense /Urban Local Bodies in India, in last seven years. Purchase Order (PO) should ~~be in the~~ **have** name of bidder ~~only~~. ~~Consortium Purchase orders will not be considered.~~ | |

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| Amnex Infotechnologies Pvt. Ltd. | Important Note:<br>Page No. 33 | Additional Clause | We request addition of the below clause:<br>If the Bidder is a wholly-owned (100%) subsidiary of a parent entity, the financial and technical credentials of the parent company shall be considered for meeting the eligibility and qualification requirements of this RFP.<br>• In such cases, the Parent Company shall furnish a formal undertaking, signed by an authorized signatory, addressed to the subsidiary. The undertaking shall clearly state:<br>o That the Parent Company permits the subsidiary to present its financial and technical credentials for the purpose of this bid.<br>o That the Parent Company will provide all necessary technical expertise, knowledge transfer, and support required for effective participation in the bidding process and for execution of the contract, if awarded. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 3.6.1 Technical Bid Evaluation Criteria Clause A1<br>Page No. 34 | Annual Turnover:<br>The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25<br>More than INR 500 Crore - 10 Marks<br>> INR 200 Crore to <= INR 500 Crore - 8 Marks<br>> INR 150 Crore to <= INR 200 Crore - 5 Marks | Based on the estimated project cost, annual cash flow requirement, and phased payment structure, an average annual turnover of INR 350 Crores provides a comfortable financial cover (well above 3–5 times the project value), which is the accepted norm in public procurement. Hence, we request amendment as below:<br>The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25<br>More than INR ~~500~~ **350** Crore - 10 Marks<br>> INR 200 Crore to <= INR ~~500~~ **350** Crore - 8 Marks<br>> INR 150 Crore to <= INR 200 Crore - 5 Marks | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 3.6.3 Key Personnel Criteria<br>Page No. 40 | Minimum Educational Qualification: MBA (IT)/M.Tech or equivalent<br><br>Minimum Educational Qualification: BE / B.Tech | Inclusion of MCA will broaden the qualified talent pool without diluting the technical or managerial requirements of the role as MCA is a recognized postgraduate qualification in computer applications with a strong focus on software engineering, system integration, databases, and enterprise IT systems. Professionals with MCA possess competencies equivalent to the cited education requirement for managing and implementing large-scale ICT and system integration projects. Hence we request authority to amend the criteria as below:<br><br>Minimum Educational Qualification: MBA (IT)/M.Tech**/MCA** or equivalent<br><br>Minimum Educational Qualification: BE / B.Tech**/MCA or equivalent** | Refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | VOL-2, 2.2.5 Convergence, Pg. No. 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System in Puri City project at the field locations shall be utilized to accommodate field equipment created under the other projects of Authority. | The RFP indicates that junction boxes and poles deployed under the Integrated City Surveillance System shall be utilized to accommodate field equipment created under other projects of the Authority.<br><br>As the specifications and details of such other projects are not currently defined in the RFP, we assume that the IA is required to design poles and junction boxes with reasonable spare capacity to accommodate minor and comparable field equipment, without altering the primary ICSS design, structural safety, or SLAs.<br><br>We further assume that any requirement involving additional structural loading, increased power/UPS capacity, civil modifications, or | Refer to Corrigendum - 1 |

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| | | | system redesign to accommodate equipment from other projects shall be addressed through the Change Control mechanism, with appropriate cost and timeline implications.<br><br>**Kindly confirm whether the above understanding is acceptable.** | |
| Amnex Infotechnologies Pvt. Ltd. | 2.4 Project Deliverables, Milestones and Timelines, pg. No. 22 | Payment against “STQC Certification and system audit” (STQC certification to be provided cameras OEM and system VAPT audit to be done by Cert-in empanelled agency) shall be released only after completion of the respective Audits as decided by the authority. | The RFP states that payment against “STQC Certification and system audit” shall be released only after completion of the respective audits. We assume that cameras proposed under the project shall ultimately be STQC-certified, and that OEMs who are formally under the STQC certification process with valid documentary proof may be permitted at deployment stage. We further understand that CAPEX payment shall not be indefinitely withheld solely due to STQC process timelines, which are outside the IA’s direct control.<br><br>**Kindly confirm whether the above understanding is acceptable.** | Refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 5.3.2. Details of Existing IT Infrastructure, pg. No. 52 | *Only Camera feeds need to be integrated for the existing infrastructure mentioned in this section as per the instruction of the authority | The RFP mentions that only camera feeds from the existing infrastructure need to be integrated as per the Authority's instruction. **We understand that the scope is limited to live video feed integration only, and that recording, storage, archival, and retrieval of these existing cameras shall remain outside the IA's scope.**<br><br>We further understand that no SLA responsibility is envisaged for such recordings.<br><br>**Kindly confirm whether the above understanding is correct.** | The requirement is integrating with existing cameras for live view only. VMS camera licenses qty in RFP BoQ comprises of existing camera qty also.<br><br>Uptime SLA responsibility for existing cameras lies with existing camera OEM/bidder. |
| Amnex Infotechnologies Pvt. Ltd. | 5.3.7. Power Requirements, pg.No. 54 | The applicable permissions and charges including one-time meter fees or recurring expenditure against the utilized electricity (if applicable) shall be facilitated by the Authority. | We understand "facilitation" to mean that the Authority shall obtain the required permissions and bear all associated one-time and recurring charges, while the IA will support documentation, coordination, and technical inputs as required. We further assume that all electricity consumption charges, meter fees, deposits, and utility levies shall be outside the financial scope of the bidder, and any delays from the utility or approving authority shall not be attributable to the IA.<br><br>**Kindly confirm whether the above understanding is acceptable.** | Yes, all charges shall be reimbursed to IA by customer however necessary documentation for approvals to be prepared by IA., Please refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 5.3.7. Power Requirements, pg. no. 55 | while PTZ cameras shall be powered through dedicated power cable laid separately along with STP/SFTP cable. | We understand that PTZ cameras may be powered either through a dedicated power cable or through PoE (PoE+/Hi-PoE), as supported by the OEM, which is a standard industry practice and compliant with PTZ power requirements. Accordingly, we request that the clause may be modified to allow PTZ camera power supply through PoE where technically supported, without mandating a separate power cable in all cases.<br><br>**Thus, We request to modify the clause as below -**<br><br>PTZ cameras shall be powered through dedicated power cable laid separately along with STP/SFTP cable **OR through POE.** | Bidder to propose as per solution requirement complying to RFP |
| Amnex Infotechnologies Pvt. Ltd. | 5.3.10. Network Connectivity, pg. No. 55-56 | IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below.<br><br>CCTV Cameras for MKM-25 Surveillance System -<br><br>• Frame Rate: 25 fps for Surveillance Cameras & 50 FPS for ANPR Cameras<br>• Resolution: 2560x1440 | We assume that this benchmark bitrate is based on H.264 compression, and that optimized bitrates may be used when H.265 / H.265+ compression is implemented, while maintaining the required video quality parameters.<br><br>We further understand that such bitrate optimization shall be acceptable for bandwidth and storage estimation, provided image quality and performance benchmarks are met.<br><br>**Kindly confirm whether the above understanding is acceptable.** | Please refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | k. Bandwidth optimization, pg. no. 61 | **Parameter**<br>**PTZ Camera**<br>**Fixed / Bullet / ANPR Cameras**<br><br>Resolution<br>2560 X 1440<br>2560 X 1440<br>Minimum Bitrate<br>24 Mega Pixel 25FPS or better<br>3 Mbps or higher<br><br>Mega Pixel 60FPS or b<br><br>FPS<br>25 FPS<br>25 for Fixed / Bullet Cameras<br><br>50 @2 MP for ANPR Cameras | | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 5.4.1.1. Information to be captured by Edge Devices, pg. no. 59 | Cameras should maintain minimum bitrate of 3 Mbps for bullet/fixed camera per lens & for PTZ camera per lens to transmit quality video feed (appropriately focused, clear, un-blurred, jitter free, properly lit etc.). | | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | d) Bandwidth, Throughput & Performance Requirements, pg. No. 100 | Sufficient bandwidth for each camera:<br>o PTZ Cameras: ≥ 3 Mbps<br>o Fixed/ANPR Cameras: ≥ 3 Mbps | The RFP mentions sufficient bandwidth of ≥ 3 Mbps for PTZ cameras, while also stating that the IA shall ensure minimum 7 Mbps for PTZ cameras.<br><br>Kindly confirm whether the PTZ camera bitrate requirement is limited to 3 Mbps only. | Please refer to Corrigendum - 1 |
| Amnex Infotechn | 6.10.Network Connectivity , pg. No. 78 | • The IA shall ensure minimum 7 Mbps for PTZ cameras | | |

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| Amnex Infotechnologies Pvt. Ltd. | 5.4.1.4. Other General Requirements, Matrix Monitor - Pg. No. 63 | Matrix Monitor - The Matrix Monitor feature shall access the H.265 stream from the connected camera directly and not sourced through the recording server. | As a general industry practice in large-scale city surveillance systems, matrix viewing is typically delivered through the VMS/streaming server, which enables centralized stream management, load balancing, access control, and fault isolation.<br><br>Direct camera-level streaming to matrix monitors may lead to increased camera load, limited scalability, and dependency on proprietary camera features, especially in multi-vendor environments.<br><br>We therefore understand that matrix viewing via the VMS/streaming server, while meeting latency and quality requirements, shall be acceptable.<br><br>**Kindly confirm whether this understanding is acceptable.** | IA to propose as per solution requirements, Scope and SLAs mentioned in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 6.5. Junction Boxes / Poles:, Pg. No. 76 | The IA shall ensure that each junction box has clearly segregated compartments for surveillance, networking, power and battery components. Each compartment shall be provided with an independent locking mechanism. | From an IA operations and maintenance perspective, multi-door / multi-lock junction boxes significantly increase field maintenance complexity, including higher lock failures, key mismatches, spare lock inventory, repeated site visits, and extended restoration time during faults. In coastal and high-footfall environments like Puri, this also increases the risk of partial closure, misalignment, and enclosure damage, directly impacting uptime and SLA compliance.<br><br>**we understand that a single-door junction box with clear internal segregation of** | Please refer to Corrigendum - 1 |

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| | | | **surveillance, networking, power, and battery components shall be acceptable, as it meets safety and functional objectives with lower lifecycle cost and higher reliability.**<br><br>**Kindly confirm whether this understanding is acceptable.** | |
| Amnex Infotechnologies Pvt. Ltd. | 9.2. Speed Violation Detection System, pg. no. 91 | General | We understand that the requirement is limited to spot speed violation detection at identified locations, and does not include average speed / section speed enforcement across multiple points.<br><br>**Please confirm.** | Understanding is Correct |
| Amnex Infotechnologies Pvt. Ltd. | 12.1.1. Functional Requirements of Integrated Crowd Management System, pg. no. 102 | b. Train / railway booking / ticketing information for estimation of anticipated influx of pilgrims / visitors / tourists / travellers, integration APIs shall be facilitated by the authority<br><br>c. Bus / Bus booking / ticketing information for estimation of anticipated influx of pilgrims / visitors / tourists / travellers, integration APIs shall be facilitated by the authority | We understand and assume that all data access, API availability, approvals, credentials, and any associated commercial or subscription costs for these systems shall be arranged and borne by the Authority, as these systems are owned and governed by external entities.<br><br>We further assume that the IA's scope shall be limited to consuming the provided APIs and performing data integration, and that any delays or limitations due to non-availability, policy restrictions, or changes by third-party data owners shall not be attributable to the IA. | Authority shall facilitate in gathering information/providing APIs wherever required/for getting necessary support for integration with 3rd party existing system, however field |

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| | | d. Booking information from official vendor for Odisha Tourism, for estimation of anticipated influx of pilgrims / visitors / tourists / travellers, integration APIs shall be facilitated by the authority | **Kindly confirm whether the above understanding is acceptable.** | level survey and analysis of gathered information and integration shall be responsibility of IA. |
| Amnex Infotechnologies Pvt. Ltd. | 15.1 Server, pg. No. 126 | OEM Ranking - OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for server | **We request that this clause be removed,** and OEM eligibility be evaluated purely on technical specifications, certifications, warranty, support capability, and SLA compliance, in line with industry best practices.<br><br>**Justification** :<br><br>We understand the Authority's intent is to ensure reliable and enterprise-grade server infrastructure for the project; however, quarterly market-share ranking is not directly correlated to technical performance, reliability, or SLA adherence for a specific deployment.<br><br>Such a criterion may unnecessarily restrict competition without adding measurable technical value to the project outcome. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.1 Server, pg. No. 126 | Warranty - Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | **We request that this clause be removed,** and warranty support be evaluated based on 24×7 OEM-backed support, defined SLAs, and case traceability, irrespective of the OEM's internal TAC process.<br><br>**Justification**:<br>We understand the Authority's intent is to ensure robust OEM-backed support and traceability during the warranty period; however, OEMs follow different TAC engagement and case management models, including partner-led portals or centralized support platforms.<br><br>Mandating a specific OEM portal mechanism may unnecessarily restrict otherwise compliant and proven server OEMs without improving service outcomes. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.2 Servers for Video analytics , pg. no. 127 | OEM Ranking - OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for server | **We request that this clause be removed,** and OEM eligibility be evaluated purely on technical specifications, certifications, warranty, support capability, and SLA compliance, in line with industry best practices.<br><br>**Justification** :<br><br>We understand the Authority's intent is to ensure reliable and enterprise-grade server infrastructure for the project; however, quarterly market-share ranking is not directly correlated to technical performance, reliability, or SLA adherence for a specific deployment.<br><br>Such a criterion may unnecessarily restrict | No Change in RFP |

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| | | | competition without adding measurable technical value to the project outcome. | |
| Amnex Infotechnologies Pvt. Ltd. | 15.2 Servers for Video analytics , pg. no. 128 | Warranty - Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | **We request that this clause be removed,** and warranty support be evaluated based on 24×7 OEM-backed support, defined SLAs, and case traceability, irrespective of the OEM's internal TAC process.<br><br>**Justification**:<br>We understand the Authority's intent is to ensure robust OEM-backed support and traceability during the warranty period; however, OEMs follow different TAC engagement and case management models, including partner-led portals or centralized support platforms.<br><br>Mandating a specific OEM portal mechanism may unnecessarily restrict otherwise compliant and proven server OEMs without improving service outcomes. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 128 | 5 Offered virtualization solution shall support migration of a running virtual machine from one host to another within the same cluster with zero downtime. | We observe that this requirement is highly OEM / hypervisor-specific and is natively supported only by select proprietary virtualization platforms.<br><br>**We request that this clause be rephrased or relaxed to focus on high availability and service continuity outcomes, rather than a specific OEM-dependent feature.**<br><br>**Kindly consider and confirm.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 129 | 6 Offered virtualization solution shall automatically restart virtual machines on another host in the same cluster in the event of an unexpected host failure within the cluster. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and carry a guiding rule, and the IA is free to propose solutions focusing on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the virtualization requirements related to zero-downtime VM migration and automatic VM restart on host failure appear to be OEM / hypervisor-specific implementations, rather than outcome-based requirements.<br><br>**Accordingly, we request these clauses to be revised or removed, and modified as below -**<br><br>**“The offered virtualization solution shall ensure high availability and service continuity of virtual machines within a cluster, meeting the defined SLA requirements during host maintenance or unplanned host failures, using industry-standard mechanisms.”** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 129 | 7 The offered Hypervisor shall dynamically schedule the placement of virtual machines within a cluster based upon optimal workload distribution across the cluster. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement stating that the hypervisor shall dynamically schedule VM placement within a cluster based on optimal workload distribution represents a hypervisor-specific implementation, rather than an outcome-based requirement.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**“The offered virtualization solution shall provide mechanisms to ensure balanced utilization of cluster resources and maintain defined performance and SLA levels across virtual machines, in line with industry best practices.”** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 130 | 17 The offered Hypervisor shall support running virtual machines on external storage via iSCSI, NFS, and Fibre Channel. Such storage connectivity should not be dependent only upon CSI drivers i.e. storage without having CSI driver should be supported. | As per Clause 5.4 - Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement mandating support for specific storage protocols (iSCSI, NFS, Fibre Channel) and explicitly excluding CSI-based integrations is hypervisor- and storage-vendor-specific, and constrains otherwise compliant enterprise virtualization and storage solutions.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**“The offered virtualization solution shall support integration with enterprise-grade external storage systems using industry-standard protocols or interfaces, ensuring performance, reliability, and SLA compliance.”** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 130 | 20 The offered Hypervisor management engine shall support additional private cloud provider and hypervisor, preferably VMware, from the common interface without any additional coding. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement that the hypervisor management engine shall support additional private cloud providers and hypervisors, **preferably VMware,** is vendor-specific and may unintentionally favour a particular OEM ecosystem.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**"The offered virtualization management platform shall provide centralized management and visibility for the proposed virtualization environment, and support integration with additional hypervisors or private cloud platforms through standard, supported interfaces or APIs, in line with industry best practices."** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 130 | 24 The offered Hypervisor shall have Integration with external IPAM providers like Infoblox, phpIPAM, BlueCat, SolarWinds etc. to automate the reservation of an IP address for the virtual machine during the provisioning process. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement mandating integration with specific external IPAM providers (Infoblox, phpIPAM, BlueCat, SolarWinds, etc.) represents a tool-specific and ecosystem-dependent implementation, rather than an outcome-based requirement.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**“The offered virtualization solution shall support automated IP address allocation for virtual machines during provisioning, either through native IP management capabilities or integration with external IPAM systems using supported and industry-standard interfaces.”** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.3 Virtualization, pg. No. 131 | 36 Five years OEM software support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement mandating that the OEM must have its own support portal for TAC access and case history represents a **vendor-specific procedural implementation**, rather than an outcome-based support requirement.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**“The offered solution shall include five (5) years of OEM-backed software support with 24×7 coverage, defined SLAs, and auditable case tracking and history"** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.4 Storage, pg. No. 134 | Array Integration - Offered storage array offered shall have plug-in for VMware VCenter, Microsoft System center as well as vStorage APIs (VAAI) for array integration. | As per Clause 5.4 – Functional Requirements (Pg. 58), the functional requirements and technical specifications in the RFP are indicative and intended to guide solutions based on outcome, scalability, reliability, security, and SLA adherence, in line with industry best practices. In this context, the requirement mandating storage array plug-ins specifically for VMware vCenter, Microsoft System Center, and vStorage APIs (VAAI) represents a **vendor- and ecosystem-specific implementation**, rather than an outcome-based storage integration requirement.<br><br>**Accordingly, we request that this clause be modified with the following outcome-oriented requirement:**<br><br>**“The offered storage solution shall support integration with the proposed virtualization and management platform using supported, industry-standard APIs or interfaces, enabling offload, performance optimization, monitoring, and SLA compliance, without restricting the solution to specific vendor plug-ins.”** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.4 Storage, pg. No. 134 | OEM Ranking - OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for storage OR OEM should be from the leaders category as per last published Gartner's magic quadrant report on "Primary storage" | The requirement that the storage OEM must be ranked top-3 as per IDC or fall under the Leaders quadrant of Gartner Magic Quadrant for Primary Storage is market-position–based and **not directly correlated to technical performance, reliability, or SLA compliance for a specific project deployment.**<br><br>**We request that this clause be removed,** and storage OEM eligibility be evaluated purely based on compliance with technical specifications, performance benchmarks, certifications, warranty, support capability, and SLA commitments, rather than analyst market rankings.<br><br>**Kindly consider and confirm.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.4 Storage, pg. No. 134 | Warranty - Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | We understand the Authority's intent is to ensure robust OEM-backed support, traceability, and SLA compliance during the warranty period.<br><br>However, OEMs follow different support engagement and TAC operating models, including centralized platforms, partner-assisted portals, or integrated support ecosystems, which are equally effective and industry-accepted.<br><br>Mandating a specific OEM-owned portal mechanism may unnecessarily restrict otherwise compliant and proven OEMs without adding measurable support value.<br><br>**Accordingly, we request that this clause be removed, and warranty support be evaluated based on 24×7 OEM-backed support, defined** | No Change in RFP |

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| | | | **SLAs, and auditable case tracking, irrespective of the OEM’s internal TAC process.** | |

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| Amnex Infotechnologies Pvt. Ltd. | 15.5 Backup Solution pg. No. 135 | General | **We request that Section 15.5 - Backup Solution (Pg. 135), which mandates a backup appliance-based backup solution, should be removed.**<br><br>**and**<br><br>**The RFP instead allow a tape library-based backup solution, which is a conventional, proven, and robust architecture widely adopted in Government data center projects.**<br><br>**Justification**: While we understand the intent of ensuring reliable, secure, and enterprise-grade backup and recovery, mandating a backup appliance significantly restricts competition, as such solutions are natively available only with a limited set of OEMs. This requirement unintentionally favor specific OEM implementations, while excluding functionally equivalent and widely deployed architectures based on enterprise backup software integrated with tape libraries or disk-based targets, which meet the same operational and SLA objectives. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 138 | The device should have 8 x 1G Copper ports, 4 x 10G (Cu), 6 x 10G /25G SFP+ ports from day one. The device should be upgradable to 8 x 1G Cu ports, 2 x 40G and 4 x 10G in the same chassis in future. | We understand the intent is to ensure adequate connectivity, performance, and future scalability of the firewall solution.<br><br>Accordingly, we understand that NGFW solutions providing sufficient and scalable interface capacity to meet the project's throughput, redundancy, and **expansion requirements-using any combination of copper and fiber ports-shall be acceptable.** | Refer to Corrigendum - 1 |

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| | | | **Kindly confirm whether this understanding is acceptable.** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 138 | Bidder should supply 4 x 10G Multi mode SFP+ and 2 x 1G SFP Multi mode module for each firewall. All SFP module should be OEM original | We understand the intent is to ensure reliable, compatible optical connectivity for the NGFW deployment.<br><br>**Accordingly, we understand that OEM-certified optical transceivers, in quantities and form factors aligned with the proposed NGFW interface design and network architecture, shall be acceptable.**<br><br>**Kindly confirm whether this understanding is acceptable.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 138 | Device should have 1 x 1 GE dedicated management interfaces, 1 x Console interface and 1 x USB interface | We understand the intent is to ensure secure management access, administrative control, and local maintenance capability.<br><br>Accordingly, **we understand that NGFW solutions providing equivalent management, console, and maintenance access-either through dedicated physical ports or supported logical/virtual interfaces as per OEM design-shall be acceptable.**<br><br>**Kindly confirm whether this understanding is acceptable.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 138 | Appliance should have minimum 1.2 TB (SSD) Built in Storage from day 1. | We understand the intent is to support logging, reporting, and forensic requirements on the firewall.<br><br>However, in standard NGFW architectures, on-device storage requirements are limited, as logs are typically streamed to centralized SIEM / log management systems, and excessive local storage is neither required nor optimal.<br><br>**Accordingly, we request that this clause be revised to allow a maximum of 100 GB built-in storage, which is sufficient for operational needs while enabling broader OEM compliance.**<br><br>**Kindly consider and confirm.** | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 139 | The Firewall shall support minimum of 745,000 SSL Inspection connections from day. | We understand the intent is to ensure adequate SSL inspection capability for the firewall deployment. However, prescribing a fixed connection count is OEM-model specific and may not accurately represent SSL inspection performance across platforms.<br><br>**Accordingly, we request that this clause be modified as below -**<br><br>**“The offered Next Generation Firewall (NGFW) shall provide adequate SSL/TLS inspection capability to support the intended security use cases of the project, while maintaining required throughput, session handling capacity, and acceptable latency, in line with industry best practices and the defined SLA requirements.”** | Please refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 139 | Firewall should support deep packet inspection and the appliance should have 5,900,000 Deep Packet Inspection connections from day one. | We understand the intent is to ensure adequate Deep Packet Inspection (DPI) capability for the firewall deployment. However, prescribing a fixed DPI connection count is OEM-model specific and may not accurately represent real-world DPI performance across different platforms.<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**“The offered Next Generation Firewall (NGFW) shall support Deep Packet Inspection (DPI) and provide adequate DPI processing capacity to meet the intended security use cases of the project, while maintaining required throughput, session handling capability, and acceptable latency, in line with industry best practices "** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 140 | Firewall should support clientless SSL VPN technology or an easy to manage IPSec client for easy access to email, files, computers, intranet sites and applications from a variety of platforms. | We understand the intent of this clause is to ensure secure and easy remote access to enterprise resources such as email, files, intranet sites, and applications across multiple platforms.<br><br>However, mandating clientless SSL VPN or IPsec client–based VPN represents a OEM-specific feature, while the same security outcomes can be achieved using modern access mechanisms such as Zero Trust Network Access (ZTNA) or equivalent identity-based secure access solutions, which are widely adopted and considered more secure.<br><br>**Thus,We request to modify the clause as below -**<br><br>**The offered security solution shall support secure, easy-to-manage remote access to enterprise resources from multiple platforms, using VPN, ZTNA, or equivalent secure access mechanisms, in line with industry best practices and defined security policies.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 140 | Solution should have inbuilt support of DES, 3DES, AES 128/192/256 encryption MD5, SHA and Pre-shared keys & Digital certificate-based authentication connection tunnel. | We understand the intent of this clause is to ensure secure encryption and authentication for tunnel establishment. However, encryption algorithms such as DES, 3DES, and MD5 are deprecated and considered cryptographically weak, and are no longer recommended as per current security standards and best practices.<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**“The offered solution shall support strong encryption and authentication mechanisms using AES-128/192/256 encryption with SHA-2 hashing, and support secure tunnel establishment using pre-shared keys and/or digital certificate-based authentication, in line with current industry and government security best practices.”** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 141 | The proposed firewall should have the ZTNA capabilities and should support 10 nos of ZTNA license from day one . | We understand the intent of this clause is to ensure availability of Zero Trust Network Access (ZTNA) capabilities for secure remote access. However, prescribing a fixed number of ZTNA licenses from day one is OEM- and licensing-model specific and may not accurately align with actual funtional requirements of this project-<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**“The offered firewall solution shall support Zero Trust Network Access (ZTNA) capabilities for secure remote access. ZTNA licensing, if required, shall be provisioned as per actual deployment and usage** | No Change in RFP |

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| | | | **requirements, in line with the OEM's standard licensing model."** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 141 | Should have secure SD-WAN that enables organizations to build, operate and manage secure, high-performance networks across remote sites for sharing data, applications and services without adding any additional components or hardware. Vendors not having SD- WAN features integrated in their firewall should provide additional device to provide this feature support from day 1. Necessary licenses, if required, need to be provisioned from day 1. | **SD-WAN is not part of the defined project scope, and no WAN architecture, branch connectivity model, or SD-WAN use cases are specified in the RFP.**<br><br>Mandating integrated SD-WAN capability, additional SD-WAN devices, and licenses from day one introduces scope and cost elements that are not otherwise envisaged under this project and more importantly it favours specific OEM who has integrated SD-WAN + NGFW solution.<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered firewall solution shall support standard WAN connectivity and routing as required for the project. Support for SD-WAN, if required in future, may be considered as an optional or add-on** | No Change in RFP |

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| | | | **capability and shall not be mandatory as part of the base scope or day-one licensing."** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 141-142 | Firewall should have graphical view of a particular access rule, NAT and Routing rule which helps in finding realtime statistics. Displays the rules which are actively used or not being used & enabled or disabled | We understand the intent of this clause is to provide operational visibility into firewall policies, including access rules, NAT, and routing rules, along with usage statistics to identify active, inactive, enabled, or disabled rules.<br><br>**However, prescribing a specific graphical visualization mechanism is OEM-specific, as different NGFW platforms provide these insights through dashboards, reports, or management analytics in varying ways.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered firewall solution shall provide visibility and reporting on firewall policies, including access, NAT, and routing rules, enabling administrators to identify rule** | No Change in RFP |

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| | | | **usage, activity status (active/inactive), and enablement state, through the firewall management or reporting platform."** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 143 | Firewall shall support AI-Driven Open XDR/SIEM to provide proactive threat analytics and automatic remediation for the proposed firewall. | We understand the intent of this clause is to ensure advanced threat analytics and proactive security response for the firewall deployment.<br><br>However, **AI-driven XDR/SIEM capabilities are typically delivered as separate security platforms or services, and mandating them as an inbuilt firewall feature is OEM- and ecosystem-specific, and introduces scope beyond the defined firewall solution.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered firewall solution shall support integration with external SIEM/XDR or security analytics platforms using standard interfaces and logs, enabling centralized threat analytics and response, as per the** | No Change in RFP |

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| | | | **Authority's security architecture and future requirements."** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 143 | OEM must have own SOC as a Service solution along with 24x7 threat monitoring, threat hunting and detection response. Customer may avail Network Detection Response solution for present Firewall as and when required in future as an addon service. Customer may purchase this solution along with required license in future. | We understand the intent of this clause is to enable advanced threat monitoring, detection, and response capabilities for the firewall solution.<br><br>However, **mandating that the OEM must have its own SOC-as-a-Service with 24×7 monitoring and threat hunting introduces a managed security service scope, which is separate from the firewall solution and is OEM-ecosystem specific.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered firewall solution shall support integration with external SOC, MDR/NDR, or threat monitoring services using standard logs, APIs, and telemetry. Advanced threat** | Please refer to Corrigendum - 1 |

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| | | | **monitoring and response services, if required, may be availed separately by the Authority in future as an optional add-on, through the OEM or any third-party SOC provider."** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 148 | Support Warranty and License Requirements -<br><br>The NGFW should be proposed with subscription licenses for IPS, Anti Virus, Anti Spyware, Anti Botnet , Zero day Protection, URL Filtering and Management with reporting.<br><br>License for Management, Reporting, any other license required to meet the above features should be provided from day one for min. period 5 (five) years. | We understand the intent of this clause is to ensure availability of comprehensive NGFW security features along with management and reporting support over the project duration.<br><br>**However, mandating all security feature subscriptions and management/reporting licenses from day one for a fixed five-year period is OEM licensing-model specific and will not align with phased deployment or actual operational cum functional requirements of this project.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered NGFW solution shall support security features including IPS, Anti-Virus,** | Please refer to Corrigendum - 1 |

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| | | | **Anti-Spyware, Anti-Botnet, Zero-Day Protection, URL Filtering, and management with reporting. Required licenses may be provisioned on requirement basis, with support and subscription continuity available for a minimum period of five (5) years** | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 148 | 5 years comprehensive warranty and support for hardware, software updates and patches shall be offered directly from the OEM | We understand the intent of this clause is to ensure comprehensive, long-term OEM-backed support for hardware, software updates, and security patches.<br><br>**However, mandating that such support must be provided directly from the OEM is process-specific, as many OEMs deliver enterprise support through OEM-authorized partners with defined escalation to OEM TAC, while maintaining the same SLA and accountability.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**“Five (5) years of comprehensive warranty** | No Change in RFP |

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| | | | **and support for hardware, software updates, and security patches shall be provided with OEM backing, either directly by the OEM or through OEM-authorized support partners, with defined escalation to OEM TAC and adherence to SLA requirements.”** | |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 148 | The NGFW firewall should include cyber warranty that offers limited compensation for covered losses that lead to business interruption from Non-volumetric DDOS attack and Unauthorized remote access types of events. OEM must offer the cyber warranty alongwith firewall from day one. | We understand the intent of this clause is to provide risk mitigation against cyber incidents such as non-volumetric DDoS attacks and unauthorized remote access.<br><br>**However, a cyber warranty with financial compensation is a cyber-insurance construct, not an intrinsic firewall capability, and mandating that the OEM must provide such warranty from day one is OEM- and jurisdiction-specific, and introduces legal and commercial scope beyond the firewall solution.**<br><br>**Accordingly, we request that this clause be modified as below –**<br><br>**"The offered NGFW solution shall provide robust security controls to mitigate risks arising from DDoS attacks and unauthorized access. Cyber insurance or cyber warranty, if required, may be considered separately by the Authority and shall not be mandatory as part of the firewall procurement."** | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 148 | Proposed Firewall manufacturer should be placed in Gartner Magic Quadrant of Enterprise/Network firewall for last three years. | **We request that this clause be removed.**<br><br>**Justification**- Gartner Magic Quadrant positioning is a market analyst assessment, not a technical or performance benchmark, and does not directly correlate with project-specific security outcomes, SLA adherence, or functional compliance.<br><br>Such a criterion may unnecessarily restrict competition and favor select OEMs, while | No Change in RFP |

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| | | | excluding technically compliant and widely deployed NGFW solutions. | |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 149 | Offered product should more than 97% of block rate in 2019 SVM NGFW report of NSS and above 93% security effectiveness. Also, should feature in the top quadrant of the Security Value Map (SVM) of NSS Labs report 2019 for Next Generation Firewall (NGFW). Report to be submitted by the bidder. | **We request that this clause be removed.**<br><br>**Justification**- NSS Labs ceased independent testing operations in 2020, and the 2019 report is outdated and no longer representative of current threat landscapes, firewall architectures, or software versions.<br><br>Mandating performance metrics from a discontinued and time-bound analyst report may unnecessarily restrict competition and exclude otherwise compliant, current-generation NGFW solutions. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 149 | Firewall solution should be certified under Common Criteria program (global or the Indian Common Criteria Certification Scheme (IC3S) has been set up by the Ministry of Electronics and Information Technology (MeitY)) program for Protection Profile). | **We request that this clause be removed.**<br><br>**Justification**-Common Criteria / IC3S certifications are version-specific, time-bound, and procedural in nature, and do not necessarily reflect the current security posture, performance, or effectiveness of the firewall solution deployed for this project.<br><br>Mandating such certification at bid stage may unnecessarily restrict competition and exclude otherwise compliant and widely deployed NGFW solutions used in Government and enterprise environments. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 149 | Offered model should have also FCC, CE, VCCI certifications. | FCC, CE, and VCCI are region-specific regulatory certifications (primarily applicable to the US, EU, and Japan respectively) and do not have direct relevance or mandatory applicability for deployment in Indian Government projects.<br><br>**Thus, We request to modify this clause as below -**<br><br>**Offered model should have also FCC / CE / VCCI certifications or Equivalent certficate.** | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 15.11 LPU , pg. no. 162 | Vibration - IEC68-2-64 | Mandating a specific legacy standard may unnecessarily restrict otherwise compliant equipment that meets or exceeds the intended vibration tolerance.<br><br>**Thus, We request to modify this clause as below -**<br><br>**Vibration - IEC68-2-64 or Equivalent** | Please refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 15.11 LPU , pg. no. 162 | Certificate - CE, FCC Class A, RoHS, UKCA, BIS | CE, FCC Class A, and UKCA are region-specific regulatory certifications applicable to the EU, USA, and UK respectively, and do not have mandatory applicability for deployment in Indian Government projects.<br><br>Thus, We request to modify this clause as below -<br><br>**CE / FCC Class A / RoHS / UKCA / BIS or equivalent** | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 15.11 Public Address System, pg. no. 162 | The OEM of PA system should have supplied to minimum 5 Smart/Safe cities/ITMS projects in India | Mandating experience only within Smart/Safe City or ITMS projects in India is overly restrictive and may exclude OEMs with extensive deployments in other comparable public safety, transportation, railway, airport, metro, stadium, or large public infrastructure projects, which involve similar technical and operational requirements.<br><br>**We request that this clause be revised to allow OEM experience in equivalent large-scale public address or mass notification deployments** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.10 Social Media Monitoring System, pg. no. 171 | General | We understand the intent is to support the Authority in maintaining situational awareness and reputation management during events.<br><br>However, social media monitoring, fake news identification, and response actions fall under policy, legal, and communication domains, which are appropriately under the direct purview of the Authority or its authorized departments, rather than a technology implementation agency.<br><br>Assigning such responsibilities to the IA introduces scope ambiguity, legal exposure, and dependency on platform-specific policies, which are beyond the IA's mandate.<br><br>**Accordingly, we request that the Social Media Monitoring System and Fake News Mitigation scope be removed from the IA's responsibilities, with the IA limited to providing only technological tools or platform integration support, if required, under the Authority's direction.** | Social Media Analysis Platform as a service with Tool and market research intelligence to be provided as per RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 5.2. Key Issues, pg. No. 46 | • For Grand Road coverage having width of 40 meters (near Shri Jagannath Temple) to 130 meters (near Gundicha Mata Temple) AI to propose solution with no temporary/permanent infrastructure that can be installed in the middle lane of Roads. | We understand the intent is to avoid obstruction on Grand Road, especially during Rath Yatra. However, achieving Face Recognition–grade imagery (minimum ~60 pixels between eyes) and reliable number plate capture across a 130 m wide corridor from side-mounted poles is optically infeasible due to extreme viewing angles and pixel density loss.<br>This poses a risk of non-compliance with Crowd Management and Face Recognition KPIs during peak events.<br><br>**Accordingly, we request this clause be reviewed to allow Authority-approved alternative arrangements at critical locations to meet the intended outcomes.** | IA to access and propose as per solution requirements |
| Amnex Infotechnologies Pvt. Ltd. | 2.4 Project Deliverables, Milestones and Timelines , pg. No. 21 | Deployment of Critical Surveillance Infrastructure (Phase-1) - T+3 Months | We understand Phase-1 is intended to support Rath Yatra–critical operations; however, this phase involves ICCC interior civil works, fiber laying (trenching/HDD), and pole erection, all of which are dependent on RoW approvals and site readiness at JBPC.<br><br>Given these statutory and third-party dependencies, we request clarification on whether the Phase-1 timeline may be extended to T+6 months, or alternatively, whether Liquidated Damages shall be waived for delays solely attributable to pending RoW or civil approvals beyond the IA's control.<br><br>**Kindly clarify.** | Department will support IA to obtain timely approvals. |

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| Amnex Infotechnologies Pvt. Ltd. | 15.9 Dual mode Drone (Tethered and Untethered), pg.no. 166 | UAV Operating Mechanism - Tethered & Untethered Mode | We understand that a UAV designed for tethered operation typically carries additional tether interface/power module hardware, which increases payload weight and impacts free-flight endurance.<br><br>Accordingly, the requirement for a single UAV configuration to support both tethered capability and 60-minute untethered endurance appears technically conflicting.<br><br>**We request clarification whether tethered and untethered endurance requirements are expected in the same configuration, or if the tethering mechanism can be detachable/optional with endurance evaluated in the untethered configuration only.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 4.4.1 Penalty Clauses, pg. No. 309 | If uptime drops below 90%, camera is considered "NON-FUNCTIONAL" and full-day penalty applies. | We understand the intent is to ensure high availability of surveillance infrastructure. However, in a coastal city environment, fiber cuts due to third-party utility works (roads, sewage, power, etc.) can result in simultaneous outages of multiple cameras, beyond the IA's control.<br><br>**Accordingly, we request confirmation that downtime attributable to third-party fiber cuts or Force Majeure events shall be excluded from uptime and penalty calculations, subject to submission of incident proof by the IA. Please confirm.** | Refer to RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 12.1.3. Attribute-based Search Analytics for Video Summarization System, pg. No. 108-109 | The IA along with the respective OEM has to take entire responsibility of the analytics outcomes as envisaged in the project without any issues (like bad image quality, bad video quality, camera focus, environmental disturbance etc.) | We understand the intent is to ensure reliable analytics performance; however, AI analytics accuracy is fundamentally dependent on the quality of the input video, and analytics cannot compensate for missing or poor visual data, especially on existing legacy cameras.<br><br>Accordingly, we request that this clause be amended to clarify that analytics responsibility shall apply subject to the input video feed meeting minimum defined quality parameters (such as focus, resolution, illumination, and stability).<br><br>**Kindly confirm whether analytics KPIs will be evaluated only where minimum video quality standards are met.** | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 12.1.3. Attribute-based Search Analytics for Video Summarization System, pg. No. 109 | In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. | AI/ML models are probabilistic by nature, and achieving 100% accuracy is mathematically and practically infeasible, especially in high-density crowd environments.<br><br>**Accordingly, we request that this requirement be revised to industry-standard, measurable benchmarks (such as Precision/Recall ≥ 90% or False Positive Rate ≤ 5%), aligned with real-world AI performance metrics.** | Please Refer Corrigendum 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 15.1 Server, pg. No. 125 | Memoery RAS - Adaptive Double DRAM Device Correction (ADDDC) | ADDDC is a proprietary feature specific to certain processor architectures, which may unintentionally restrict competition.<br><br>**Accordingly, we request that this clause be amended as -**<br><br>**“Advanced ECC with multi-bit error detection and correction, or equivalent memory RAS capability"** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.7 Web Access Firewall, Pg. No. 156 | 32- The proposed solution should support Proof-of-Work and Proof-ofSpace challenge when sending CAPTCHA challenge to make them unbeatable by advanced bots. | We understand the intent is to ensure robust bot mitigation and protection against automated attacks.<br>However, the term “Proof-of-Space” is OEM-specific and not uniformly used across major WAF platforms, even though equivalent bot mitigation techniques are widely available.<br><br>**Thus, We request to ammend this clase as below -**<br><br>**Advanced Bot Mitigation capabilities including CAPTCHA, behavioral analysis, and adaptive challenge-response mechanisms** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.8 L2 switch, Pg. no. 158 | 28 The Switch should support Management Interface Wizard to help secure management interfaces such as SNMP, SSH,SSL, Web. | **Please confirm whether a web-based GUI with guided initial configuration for secure management access shall be acceptable in lieu of the specific term used.**<br><br>**Justification**: We understand the intent is to ensure secure and simplified initial configuration and management access.<br><br>However, the term “Management Interface Wizard” is OEM-specific terminology, and equivalent functionality is provided by other OEMs through web-based GUI, Day-0 setup, or guided configuration workflows. | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | 15.6 Next Generation Firewall (NGFW), pg. No. 138 | Performance - Appliance should support 35 Gbps or more Firewall throughput & 19 Gbps or more IPS throughput | the specified firewall throughput appears significantly higher than the actual DC link capacity, leading to potential over-sizing without practical utilization.<br><br>Thus We request to modify this clause as below -<br><br>**Performance - Appliance should support 10 Gbps or more Firewall throughput & 10 Gbps or more IPS throughput** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 20.4. Format for BoQ, pg. no. 227 | General | We observe that several critical line items listed in the Bill of Quantities (BoQ) do not have corresponding Technical Specifications defined in Volume II. To ensure commercial parity and prevent 'apples-to-oranges' comparison during financial evaluation, please provide the specific Technical Standards, Capacities, and Makes/Material specifications for the following items found in the BoQ but missing from the Technical Volume:<br><br>1. DG Set (Schedule F & H)<br>2. ICCC UPS (Schedule F, Item 10)<br>3. Indoor Fixed Dome Cameras (Schedule F, Item 17)<br>4. Access Control System (Schedule F, Item 11)<br>5. Furniture (Schedule F)<br>6. Traffic Signals (Schedule D)<br>7. Comfort ACs (Schedule F) | Kindly refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Pre-Qualification Criteria for Camera OEMs ,pg. No. 112 | OEM Capability and Authorized Service Support-<br><br>• OEM of IP CCTV cameras should have supplied at least 50,000 IP CCTV cameras in India or globally during the last 05 years.<br><br>• OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 numbers of IP CCTV cameras per order during the last 05 years. | Prescribing absolute volume-based thresholds and single-order quantities is commercially restrictive and may exclude technically capable OEMs with strong product quality and multiple large deployments aggregated across projects.<br><br>Thus , We request to modify this OEM criteria as below -<br><br>• OEM of IP CCTV cameras should have supplied at least 10000 IP CCTV cameras in India or globally during the last 05 years.<br><br>• OEM of IP CCTV camera should have successfully completed at least one order for | No Change in RFP |

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| | | | supply of minimum 5000 numbers of IP CCTV cameras per order during the last 05 years. | |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 5.5. Video Management System (VMS) > Page 67 of 249 | 40. The offered VMS must be cyber security certified with FIPS-140-2 & FIPS 140-3 encryption from Cert-IN Empanelled Auditor for mitigating cyber security risk. | FIPS-140-2 and FIPS-140-3 are U.S. Federal Information Processing Standards and are not part of India's recognized cybersecurity certification framework. These certifications do not hold relevance or applicability in the Indian regulatory ecosystem.<br>Request clarification on whether this requirement may be revised to align with Indian standards. We propose the following modification:<br><br>"The offered VMS Software shall be evaluated / certified as per STQC from a CERT-IN Empaneled Auditor. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20. Annexure 1: List of Locations 20.1. Permanent and Temporary Parking Details > Page 204 of 249 | Total ANPR as per lanes: 41 | We would like to highlight that there appears to be a mismatch for parking surveillance between the number of ANPR channels required as per the locations provided and the quantities mentioned in the BOQ. Kindly clarify the exact ANPR requirement to enable accurate solution design and proposal submission. | Kindly refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20.4.2.2. Schedule B - Parking Surveillance System > Page 230 of 249 | 3. IP Fixed Box ANPR (4MP) Camera along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device<br>Number: 14 | | Kindly refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System > Page 233 of 249 | No information on number of LPU catering to RLVD and SVD has been provoided in the BOQ | We would like to highlight that the BOQ does not specify the number of Local Processing Units (LPUs) required for catering to the RLVD and SVD applications. As per industry standard practice, it is recommended to deploy an LPU at each junction/location so that in the event of network disconnection, the system can continue to operate locally at the gantry level, and once connectivity is restored, the data can be synchronized and transferred to the central system. Kindly provide clarification on the exact quantity and distribution of LPUs to be considered for these use cases to enable accurate sizing | Kindly refer to Corrigendum - 1, Its already part of RFP BoQ. |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System > Page 234 of 249 | | | |

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| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20.2. Locations to be Covered in Phase - 1 > Page 206 of 249 | 94. Sterling Resort Chhaka Tri Junction<br>Phase 1<br>Number of Roads 3<br>Number of lanes 6<br>Proposed Solution: ANPR and Surveillance | We would like to highlight that ANPR cameras are typically configured with a narrow field of view to ensure accurate number plate detection. Using the same camera setup for general surveillance purposes can be challenging, as the limited FOV may not be wide enough to effectively capture multiple objects or broader scene activity. In case separate cameras are intended to be used for surveillance and ANPR applications, kindly confirm the same. Additionally, we request you to provide the exact quantity of cameras that will be allocated individually for ANPR and for surveillance to enable accurate solution design and sizing. | Proposed solution is listed as per locations, however shall be freezed post survey by IA. During design phase, successful bidder to work with department to find out appropriate solution as per actual site condition. Please refer RFP BoQ. |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > 20.2. Locations to be Covered in Phase - 1 > Page 206 of 249 | 94. Sterling Resort Chhaka Tri Junction Phase 1<br>Number of Roads 3<br>Number of lanes 6<br>Proposed Solution: ANPR and Surveillance | As per our understanding, the total number of lanes at this junction is six (6), and the term “number of roads” refers to the number of arms of the junction. Kindly confirm whether our understanding is correct. | As per details provided in RFP, During design phase, successful bidder to work with department to find out appropriate solution as per actual site condition. Please refer RFP BoQ. |

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| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II > Page 188 of 249 | 12. Data Center (DC) on premise & Disaster Recovery Center on cloud with 20% capacity for critical application of DC | We request you to kindly define what all critical application needed to be considered when designing sizing for Disaster Recovery | Critical application are VMS and ICCC for DR cloud. |

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| Amnex Infotechnologies Pvt. Ltd. | General Query | **Addition of NLP Based search capability**<br>1 Natural language Support powered by GenAI language models<br>The Platform must support advanced natural language processing (NLP) to enable users to search for objects using simple, conversational queries.<br>(Example: The system should understand and accurately process queries such as “find me all the black sedan that have crossed the entry camera in the past 2 days”)<br><br>2 NLP powered search format<br>The NLP Search should be operator friendly and shall support multi-condition queries in a single input, allowing users to filter alerts by combining parameters like plate type, number pattern, speed, vehicle make, colour, and body type.<br>For example:<br>"Find all commercial plates"<br>"Search all alerts of commercial plates with number plates ending 22"<br>"Extract all commercial plates and speed above 30Kmph with | Natural Language Processing (NLP) capability is an essential component of a modern city surveillance and event management platform, particularly for large-scale public events such as Rath Yatra in Puri, where crowd density, public safety, and rapid response are of paramount importance. During such events, multiple sources of information are generated in real time. NLP enables automated processing and analysis of this unstructured textual data, converting it into actionable intelligence for decision-makers.<br><br>By integrating NLP with video analytics, the system can intelligently correlate textual inputs (such as incident descriptions, keywords, or alerts) with live video feeds and historical events, allowing faster search, retrieval, and prioritization of relevant incidents. This is particularly useful for identifying threats, crowd-related issues, law and order situations, and emergency scenarios based on operator logs, call center inputs, or public grievance messages.<br><br>Given the scale of the event, high footfall, and the need for swift situational awareness, NLP significantly enhances the effectiveness of the overall surveillance system by enabling intelligent data interpretation and faster operational response. Therefore, inclusion of NLP as a functionality within the video analytics platform is critical for comprehensive and proactive event management. | No Change in RFP |

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| | | number plates having GJ on it"<br>"Show all commercial plates with number plates starting with KA and violating lane and is a black SUV toyota car"<br>"Find all persons with backpacks and glasses wearing red short sleeves and jeans"<br>"Find all instances when person named 'X' (in database) was wearing yellow shirt and blue jeans and talking on mobile"<br>"Find all alerts when person named 'X' (in database) on camera Y during last 2 days between 3PM and 5 PM"<br><br>3 Accuracy<br>The NLP engine should achieve at least 90% accuracy in understanding and processing queries.<br><br>4 Response Time<br>Search results should be delivered within 3 seconds for typical queries.<br><br>5 Resource Allocation<br>The system must efficiently utilise available computational resources to handle natural language queries without | | |

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| | | significant delays.<br><br>6 Scalability<br>The NLP search functionality should be scalable and adaptable to support increasing data volumes and concurrent user searches in case additional hardware is provisioned in future. | | |

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| Amnex Infotechnologies Pvt. Ltd. | Addition of FRS Specification | **Addition of FRS specification**<br>The Face Recognition System (FRS) shall seamlessly operate in real-time and offline mode, identifying and recognizing faces from live video streams of CCTV, digital image files, or archived footage. The system should be compatible with various input sources including IP cameras.<br>a) The FRS system should support real-time updates to its database, enabling the immediate addition or modification of entries without requiring reconfiguration or application/system restarts.<br>b) It should also allow for the seamless integration of faces detected in live feeds from various sources, thereby constantly improving the accuracy and completeness of the database.<br>c) The FRS system should support Advanced deduplication and quality control mechanisms to maintain a high-integrity database suitable for security and surveillance applications."<br>"a) The Facial Recognition System (FRS) should possess | Deployment of a Face Recognition System (FRS) with proven high accuracy and good NIST ranking is essential for effective security and surveillance management during large-scale public events such as Rath Yatra in Puri and for overall city surveillance operations. Rath Yatra attracts millions of devotees and visitors, creating an extremely dense and dynamic crowd environment where manual monitoring becomes highly challenging. In such scenarios, the ability to reliably identify persons of interest in real time is critical for maintaining public safety and law and order.<br><br>A Face Recognition System with validated performance through recognized benchmarks such as NIST 1:1 and 1:N evaluations ensures that the technology deployed is accurate, reliable, and capable of performing in real-world conditions. Good NIST ranking demonstrates that the FRS algorithm has been independently tested for accuracy, scalability, and robustness, which is vital when dealing with high footfall, varying lighting conditions, and crowded scenes typical of Rath Yatra and urban environments.<br><br>Given the scale of the event, high footfall, and the need for swift situational awareness, NLP significantly enhances the effectiveness of the overall surveillance system by enabling intelligent data interpretation and faster operational response. Therefore, inclusion of NLP as a functionality within the video analytics platform is critical for comprehensive and proactive event management. | No Change in RFP |

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| | | the capability to verify whether a newly enrolled face already exists within the database prior to proceeding with the registration of the new face into the system.<br>b) In addition, the system must have the capability to swiftly locate any prior detection of a Person of Interest (POI) when enrolled into the watch list, achieving a retrospective search in under 2 seconds.<br>c) It should incorporate advanced deduplication and quality control mechanisms to uphold a high-integrity database, ensuring suitability for security and surveillance purposes."<br>d) FRS should run in constrained and unconstrained environments both with optimised compute power and minimum hardware sizing provided below.<br>e) FRS system shall be able to recognize a minimum 70 x 70 Pixel face size in video or live feed."<br>f) The FRS System shall demonstrate exceptional accuracy in detecting and recognizing faces across a wide spectrum of Indian facial | | |

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| | | characteristics, functioning seamlessly in various environmental conditions.<br>g) It shall provide the capability to be fine-tuned or sustained using Indian-centric datasets, ensuring consistent and adaptable performance to meet local needs."<br>The system shall be able to detect more than 20 faces simultaneously in a crowd on moderate face rotation either horizontal or vertical. It should support a yaw angle of -40 to +40 degrees, a pitch angle of -30 to +30 degrees and a roll angle of -30 to +30 degrees relative to the camera.<br>h) The FRS shall provide support to recognize partial faces with varying angles from multiple videos simultaneously from Video clips and VMS Playback directly from FRS Client Interface. FRS shall be able to process uploaded pre-recorded video feeds depending on the proposed hosting hardware and the video quality.<br>i) The FRS system shall provide detection output indicating the orientation of the detected face, distinguishing | | |

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| | | between front and side faces with score."<br>"System shall be able to detect the faces across the multiple CCTV video sources for online (real-time) and offline modes regardless of following conditions:<br>> Changes in Facial expression<br>> Changes in facial hair or hairstyle<br>> Changes by moderate ageing (up to10 years)<br>> Partially hidden faces or occluded faces like wearing dark glasses mask etc<br>> Changes in lighting conditions"<br>j. Simple Search UI that facilitates quick and easy access to the collection of events recorded by the system without the constant monitoring by operators and must perform a full 1: N search of the probe image by both existing events as well as image uploads. It shall support following-<br>> Search previous events by enrolled names<br>> Search previous events by date and time<br>> Search previous events by | | |

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| | | camera group"<br>>. Search previous events by images from previous detections and show as pre stacked together basis on similarity. >. Search previous events by images uploaded by operator and show as pre stacked together basis on similarity."<br>k. FRS shall have capability of Search backwards for previous detections and/or recognitions (events) of the detected person without enrolment from live CCTV & other forensic videos / offline videos.<br>l. FRS system shall be able to search any image available in open domain without manually uploading or downloading the image.<br>The search results should be categorized basis the confidence of the algorithm and pre stacked together basis on similarity,"<br>m. FRS must allow tracking of faces on maps to be uploaded in the system for cameras connected to FRS and shall highlight the camera location on the map for each detection/alert.<br>"a) The Face Recognition | | |

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| | | Algorithm should have participated and have been established in the Face Recognition Algorithm Evaluation conducted by NIST (National Institute of Standards and Technology, U.S. Department of Commerce) for both 1:N and 1:1 FRVT Tests.<br>b) The NIST benchmark/ latest performance FRVT test results should not be more than 12 months old as on the date of bid submission.<br>For NIST 1:1<br>FNMR at FMR = 10-6 on Mugshot-Mugshot should be less than 0.0024 &<br>FNMR at FMR = 10-6 on VISA-Border should be less than 0.0029<br><br>&<br>for 1:N<br>FNIR (N=12M, R=1, T=0) Investigation Mugshot-Mugshot should be less than 0.001<br>or<br>Developer rank should be in top 25 rank in FNIR(N=12M, R=1, T=0)." | | |

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| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II> 1.1 Project Background > Page 188 of 249 | • AI-based analytics (crowd density, FRS, ANPR, loitering, abandoned objects, etc.) | We would like to highlight that the BOQ does not specify the total number of FRS licenses required. Kindly provide clarification on the exact quantity of FRS licenses to be considered for accurate solution sizing and proposal preparation. | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026 > Volume II> 15.11 LPU > Page 161 of 249 | Processor<br>Intel® 9th Generation Core™ i7-9700 with<br>Min 8 Cores/8 Threads or Higher as per the<br>ITMS OEM Requirements. | We would like to seek clarification on whether a GPU-based Local Processing Unit (LPU) can be considered and utilized as the approved local processing unit for the proposed solution. | Refer corrigendum |
| Amnex Infotechnologies Pvt. Ltd. | General Query | Surveillance Use case | We are considering following use cases to be part of surveillance analytics<br>1. Crowd Density Analytics<br>2. People Count Analytics<br>3. Fire & Smoke Analytics<br>4. Vehicle Count Analytics<br>5. Wall/Barrier Climbing<br>6. Abandoned Object<br>Kindly confirm if our consideration is correct. | Refer corrigendum |
| Amnex Infotechnologies Pvt. Ltd. | General Query | Existing Camera | We request clarification on whether the existing cameras are also intended to be utilized for video analytics applications. Kindly provide the exact number of cameras to be deployed, along with their respective use cases, to enable accurate solution planning and sizing. | As per details provided in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | General Query | Location wise & Cmaera wise use case | We would like to highlight that there appears to be a mismatch between the provided BOQ and the location details, due to which we are unable to accurately derive the required quantities and finalize the solution design. Therefore, we kindly request you to provide a location-wise bifurcation of each use case along with the corresponding number of cameras at each location. This information will help us in preparing an optimized and accurate technical and commercial proposal. | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Volume II,14.1.7. Edge Level Switch at Field Junctions, Pg No. 121 | Should have 4GB RAM and 16GB Flash;Should have minimum 8 MB packet buffer | We would like to submit that Flash, RAM, and packet buffer memory specifications vary from OEM to OEM, depending upon hardware architecture, chipset design, and internal system optimization. Hence, prescribing fixed values may unintentionally restrict technically equivalent or superior solutions.<br><br>In this context, we request you to kindly consider revising the minimum memory specifications as under:<br>Minimum RAM: 8GB<br>Minimum Flash: 4GB<br>Minimum Packet Buffer: 12MB<br>The above will allow fair technical evaluation while ensuring enhanced performance and scalability of the system. | Refer Corrigendum 1 |

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| Amnex Infotechnologies Pvt. Ltd. | Volume II,15.8 L2 switch, Pg No. 156 | Should have 4GB RAM and 16GB Flash and 8 MB Packet buffer | We would like to submit that Flash, RAM, and packet buffer memory specifications vary from OEM to OEM, depending upon hardware architecture, chipset design, and internal system optimization. Hence, prescribing fixed values may unintentionally restrict technically equivalent or superior solutions.<br><br>In this context, we request you to kindly consider revising the minimum memory specifications as under:<br><br>Minimum RAM: 8GB<br><br>Minimum Flash: 4GB<br><br>Minimum Packet Buffer: 12MB<br><br>The above will allow fair technical evaluation while ensuring enhanced performance and scalability of the system. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026, Section-20.4.2.6, Page no- 236 to 238 | UPS with Battery backup of 1 hour | Kindly clarify the required UPS capacity (kVA rating) corresponding to the specified 1-hour battery backup, as the capacity is not explicitly mentioned in the RFP. | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026, Section-14.1.8, Page no- 123 to 124 | Automatic, Manual Bypass Switch | For 1 kVA, 2 kVA, and 3 kVA UPS, automatic bypass is generally provided as standard. However, for higher rating UPS/3-Phase UPS, both automatic and manual bypass arrangements are typically provided. | Please refer to Corrigendum - 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part2_RFP_Puri_CCTV 31012026, Section-14.1.8, Page no- 123 to 124 | Technical Specifications | The technical specifications are mentioned as common for all UPS ratings. However, technical parameters vary significantly for higher capacity UPS/ 3-Phase UPS systems. Kindly provide | Please refer to Corrigendum - 1 |

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| Amnex Infotechnologies Pvt. Ltd. | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance, pg. No. 115 | MTBF - Min 50000 Hours or better | Retaining a high MTBF threshold therefore does not improve evaluability or accountability, and **may unintentionally restrict competition without a proportional benefit to the Authority.**<br><br>In Government procurements, warranty-backed reliability, proven deployments, and SLA enforcement are considered more auditable and enforceable than declarative MTBF values.<br><br>**Accordingly, we request the requirement be revised to MTBF ≥30,000 hours, supported by OEM warranty and past deployment references, to ensure fair evaluation and wider participation.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 14.1.2. PTZ Cameras for City Surveillance , pg.no. 115 | Max Aperture - F1. 5 - F5. 0 | We understand the intent is to ensure adequate optical performance across varying lighting conditions. Considering that aperture values are nominal and design-dependent, and minor variations do not materially impact surveillance outcomes.<br><br>**Thus, We request to modify the clause as below -**<br><br>**"Aperture range -Min F2.0 - F4.0 or equivalent range "** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 14.1.2. PTZ Cameras for City Surveillance , pg.no. 116 | Frame Rate -<br>4 Mega Pixel @ 25FPS or better<br>2 Mega Pixel @ 60FPS or better | We understand from the functional requirements that higher frame rates are primarily envisaged for ANPR use cases, whereas PTZ cameras are intended mainly for situational awareness and crowd monitoring.<br><br>**Thus, We request to modify the clause as below -**<br><br>**Frame Rate -**<br>**4 Mega Pixel @ 25FPS or better /2 Mega Pixel @ 60FPS or better** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 14.1.2. PTZ Cameras for City Surveillance , pg.no. 116 | **Protocol -**<br>IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, DDNS, NTP, RTSPS, RTP, TCP, UDP, IGMP, ICMP, DHCP, 802. 1x (EAP) | We understand the intent is to ensure network interoperability, secure management, and video streaming for the surveillance system.<br><br>However, certain protocols (such as RTP, RTSPS, UPnP, DDNS) are not typically required or recommended within secured city surveillance deployments and may fall outside the defined operational scope. For wider OEM participation,<br><br>**We request to modify the clause as below -**<br><br>**Protocol -**<br>**IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, DDNS, NTP, TCP, UDP, IGMP, ICMP, DHCP, 802. 1x (EAP)** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 14.1.2. PTZ Cameras for City Surveillance , pg.no. 116 | MTBF - Min 50000 Hours or better | Retaining a high MTBF threshold therefore does not improve evaluability or accountability, and **may unintentionally restrict competition without a proportional benefit to the Authority.**<br><br>In Government procurements, warranty-backed reliability, proven deployments, and SLA enforcement are considered more auditable and enforceable than declarative MTBF values.<br><br>**Accordingly, we request the requirement be revised to MTBF ≥30,000 hours, supported by OEM warranty and past deployment references, to ensure fair evaluation and wider participation.** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 14.1.4. ANPR Camera , pg. no. 119 | MTBF - Min 50000 Hours or better | Retaining a high MTBF threshold therefore does not improve evaluability or accountability, and **may unintentionally restrict competition without a proportional benefit to the Authority.**<br><br>In Government procurements, warranty-backed reliability, proven deployments, and SLA enforcement are considered more auditable and enforceable than declarative MTBF values.<br><br>**Accordingly, we request the requirement be revised to MTBF ≥30,000 hours, supported by OEM warranty and past deployment references, to ensure fair evaluation and wider participation.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.11 Public Address System pg. No. 162 | Protocols - IPv6, IPv4, TCP, UDP, HTTP (RFC 2617, RFC 3310), RTP (RFC 3550), RTCP, DHCP, SDP (RFC 2327), SIP (RFC 3261), SNMPv2, STUN, TFTP, URI (RFC 2396), DTMF Decoding (RFC 2876, RFC 2833), SIP User Agent (UDP RFC 3261), SIP Refer Method (RFC 3515) | For the defined PA system scope, core interoperability and operational requirements are sufficiently met through standard protocols such as SIP, IPv4/IPv6, HTTP/HTTPS, TCP/UDP, RTP, ARP, ICMP, IGMP, and SNMP, which are widely adopted in enterprise and city PA deployments.<br><br>Certain additional protocols listed are optional, use-case specific, or OEMspecific and will not be essential for the envisaged PA functionality.<br><br>**Thus, We request to modiy the clause as below -**<br><br>**Protocols - Support - SIP, ONVIF,IPv4, HTTP, TCP,UDP,RTP, ARP, ICMP, IGMP, UDP, HTTP/HTTPS, ARP, FTP** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 15.11 Public Address System pg. No. 162 | 6 - ONVIF Profile S for unidirectional audio | **We request to remove this clause.**<br><br>**Justification**: ONVIF Profile S is primarily intended for video streaming and does not natively define PA-oriented unidirectional audio broadcast use cases, which are typically handled through SIP/RTP-based PA architectures. PA interoperability be evaluated based on standard SIP/RTP audio protocols, in line with industry practice. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 15.11 Public Address System pg. No. 162 | 13 - Software based on Linux (Debian 9, 64 bit) for virtualised IT platforms | Mandating a specific Linux distribution is OEM-specific and does not inherently improve system performance or functionality, as equivalent PA platforms are available on both Linux and Windows environments. Further, allowing Windows-based deployment can simplify operations and administration for ICCC operators, given the existing IT ecosystem.<br><br>**Thus, We request to modiy the clause as below -**<br><br>**13 - Software based on Linux (Debian 9, 64 bit / Windows OS) for virtualised IT platforms** | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance pg. no. 114<br><br>&<br><br>14.1.2. PTZ Cameras for City Surveillance pg. no. 116<br><br>&<br><br>14.1.4. ANPR Camera, pg. no. 118 | BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY. | We understand the intent is to ensure compliance with MeitY's regulatory and cybersecurity requirements.<br><br>**However, as per the current certification process, BIS registration is contingent upon successful completion of STQC/IoTSCS certification, and STQC evaluations are still ongoing for many OEMs.**<br><br>**Thus, We request that proof of STQC application and commitment to obtain BIS certification post-STQC approval shall be acceptable against this clause to comply by camera OEM.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | Pre-Qualification Criteria for Camera OEMs pg. No. 112 | 1) Compliance with Indian CCTV Standards - All IP / CCTV models must comply with Essential Requirements for Security of CCTV issued by MeitY (effective 6th June 2024) and BIS (effective 9 April 2025).<br><br>2) Testing & Certification -<br>• Testing for Essential Requirements shall be through STQCapproved labs.<br>• Safety testing through BIS-approved labs | We understand the intent is to ensure compliance with MeitY's regulatory and cybersecurity requirements.<br><br>**However, as per the current certification process, BIS registration is contingent upon successful completion of STQC/IoTSCS certification, and STQC evaluations are still ongoing for many OEMs.**<br><br>**Thus, We request that proof of STQC application and commitment to obtain BIS certification post-STQC approval shall be acceptable against this clause to comply by camera OEM.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | 19.2. Technical Specification for Videowall LED Display for ICCC, pg. no. 203 | 11- Additional Specifications - CE, CB, BIS, RoHS, ISO 27000, ISO 9000 | **We request to modify this clause as below -**<br><br>**Additional Specifications - CE, CB / BIS, RoHS, ISO 27000**<br><br>**Justification:**<br>1) CB certification is a scheme primarily used for electrical safety pre-testing across countries and does not have mandatory applicability for LED videowall systems in Indian Government deployments where **BIS compliance is already specified.**<br><br>2) CB certification may unintentionally disadvantage Make-in-India OEMs, for whom CB certification is neither required nor commonly obtained, without adding incremental regulatory or safety value beyond BIS.<br><br>3) ISO 9000 is an organizational quality management certification and does not pertain to the technical performance or compliance of the offered videowall product itself, unlike product-level certifications. Thus should be removed. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | 20.4. Format for BoQ | General | Based on the BOQ provided in Volume II, Section 20.4, there are no separate line items for Insurance or Site Vehicles, although the RFP mandates the IA to bear these obligations as part of project execution. We understand the intent is to ensure comprehensive project responsibility by the IA.<br><br>**To ensure uniformity and parity in commercial bids, we request thatthe** | Please refer to Corrigendum - 1 |

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| | | | **authority should consider including explicit BOQ line items for mandatory components such as project insurance and site logistics/vehicles,** | |
| Amnex Infotechnologies Pvt. Ltd. | Part 2: Section 17.5 and Page No 195 of 249 | Enterprise Management System (EMS)<br>- OEM proposed EMS software application shall have ISO 9001, ISO 14001, ISO 45001, ISO 27017, ISO 27034-1 and ISO 27001 | We note that the OEM qualification clause requires the proposed EMS software application provider to hold ISO 9001, ISO 14001, ISO 45001, ISO 27017, ISO 27034-1 and ISO 27001 certifications. However, the RFP clearly specifies that the primary EMS solution is to be deployed on-premises within the Customer's own data centre.. As ISO 27017 is a cloud-specific information security control guideline intended primarily for cloud service providers and cloud customers, we request you to kindly reconsider and remove the requirement for ISO 27017 from this OEM qualification clause, while retaining ISO 27001 and ISO 27034-1, which are directly relevant to the security and quality of the EMS application itself rather than CSP-centric controls.<br><br>**Suggested revised clause:**<br><br>**"OEM proposed EMS software application shall have ISO 9001, ISO 14001, ISO 45001, ISO 27034-1 and ISO 27001."** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 185, Section 16.2, Technical Specifications of VMDs, Point C | Luminance Class/Ratio: L3 as per IRC/EN 12966 standards. | EN 12966 is a European standard based on European operating conditions. For Indian applications, BIS-certified products conforming to applicable Indian standards are generally considered adequate and suitable for local environmental conditions. As per EN 12966 standard the brightness required for LED Videowall is 12,400 Nits which is too high for Indian Conditions.<br>**We request that the brightness level be sepcified as 5,000 nits or better** | Refer Corrigendum 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 185, Section 16.2, Technical Specifications of VMDs, Point D | Should have auto dimming capability to adjust to ambient light level (sensor based automatic control) | The RFP specifies sensor-based automatic dimming to adjust brightness based on ambient light levels.<br>We understand the intent is to ensure optimal visibility and eye comfort across day and night conditions.<br>However, in Indian roadside and outdoor environments, ambient light sensors are prone to dust and particulate accumulation, which can lead to inaccurate readings and inconsistent screen performance over time.<br><br>**Accordingly, we request confirmation whether software-based scheduled brightness profiles (time-of-day based), or centrally configurable automatic brightness control, shall be acceptable as an alternative to sensor-based dimming, while meeting the intended functional outcome.** | Refer Corrigendum 1 |

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| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 186, Section 16.2, Technical Specifications of VMDs, Point L | Alarms •Door Open sensor to Inform Control room during unauthorized access. | **We request to remove this clause**<br><br>**Justification** : The door open sensor alarm is unnecessary for outdoor LED videowalls as the enclosures are robust and tamper-resistant, ensuring physical security. Real-time door monitoring is operationally impractical for high-mounted or roadside installations and prone to false alarms. Maintaining routine inspection and controlled access is sufficient to ensure security, making this requirement redundant. | Refer Corrigendum 1 |
| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 186, Section 16.2, Technical Specifications of VMDs, Point L | Alarms • LED Pixel failure detection alarm | **We request to remove this clase**<br><br>**Justification**: The LED pixel failure detection alarm is unnecessary for outdoor videowalls, as single pixel failures are rarely noticeable at normal viewing distances. Large outdoor displays are modular and designed for easy maintenance, allowing failed modules to be replaced during routine inspection. Implementing real-time pixel alarms adds complexity and cost without improving operational effectiveness. | Refer Corrigendum |
| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 186, Section 16.2, Technical Specifications of VMDs, Point S | Power - The enclosure shall contain at least two 15 Amp VAC (industrial grade) outlet socket for maintenance purpose. | The requirement for built-in 15 A AC sockets is unnecessary, as outdoor LED videowall maintenance is performed using portable tools and external power sources. Installing sockets inside the enclosure adds complexity, potential safety risks, and increases cost without providing any operational benefit. Routine maintenance can be safely and efficiently carried out without integrated outlets. **Hence we request you to kindly remove this point** | Refer Corrigendum |

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| Amnex Infotechnologies Pvt. Ltd. | Part 2, Page 186, Section 16.2, Technical Specifications of VMDs, Point T | Power Back-up & its enclosure: Should have UPS provisioning as per SLA requirements. The enclosure of UPS and battery should be pole mountable with IP 65 protected housing and lockable. | Integrating UPS into each display adds cost, weight, and complexity without improving operational reliability. Standard power supply arrangements are sufficient for uninterrupted operation. This is applicable in cities where there is massive eletrcial fluctuations. **Hence we request you to remove this point** | Refer Corrigendum |
| Amnex Infotechnologies Pvt. Ltd. | 18. Functional Requirements for ICCC, Pg. No. 199 | **4. Traffic Monitoring & Vehicle Intelligence (ANPR / RLVD / SVD) -**<br><br>1. Real-time ingestion of ANPR camera streams with accurate license plate detection.<br>2. Hotlist/blacklist matching for vehicles under surveillance.<br>3. Monitoring of vehicle movement at all city entry/exit points, major corridors, and enforcement zones.<br>4. Integration with modules for red-light violation detection and speed violation detection wherever deployed.<br>5. Storage of vehicle metadata for investigative and enforcement purposes. | 1) We understand that VAHAN API access, required permissions, and associated charges, as well as GIS base layers and licenses, shall be provided/facilitated by the Authority. Please confirm.<br><br>2) Kindly confirm that any recurring or one-time costs related to VAHAN or GIS data/services shall be borne by the Authority, with the IA limited to technical integration. | Integration cost tp be borne by IA |

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| Amnex Infotechnologies Pvt. Ltd. | 18. Functional Requirements for ICCC, Pg. No. 200 | **7. Video Management System (VMS) Capabilities The ICCC shall host a unified VMS with the following minimum functionalities:**<br><br>1. Live viewing, playback, bookmarking, forensic search and evidence generation. 2. Multi-site, multi-server architecture supporting large camera counts.<br>3. High-availability and failover mechanisms ensuring uninterrupted recording and playback.<br>4. Map-based navigation allowing operators to select cameras visually.<br>5. Synchronized playback from multiple cameras for incident reconstruction.<br>6. Full administrative controls for camera configuration, permissions, storage management and codec parameters. | We understand the intent is to ensure scalability, resilience, and advanced analytics support. However, camera-level configuration, permissions, and low-level control parameters are typically managed through the native VMS application, and are not exposed via external integration layers or third-party platforms due to security and stability considerations.<br><br>**Thus We request to below clause to be added in Point 7 & 8 to make ICCC Functional requirement more alingned to Industry standards-**<br><br>**Above Camera configuration and permission management shall be performed only through the native VMS, while integrations are limited to video ingestion, metadata exchange, analytics output, and event-level interoperability via APIs.** | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | | **8. Integration Layer Requirements The ICCC shall integrate with all relevant systems deployed under the surveillance project, including:**<br><br>1. Temple Administration's existing ICCC or monitoring systems<br>2. Police surveillance and incident response systems<br>3. PAS/VMD systems for coordinated announcements<br>4. ANPR, Speed Violation and Red-Light Violation systems<br>5. Video summarization and GPU-based analytics platforms<br>6. Drone video ingestion framework<br>7. Body-worn camera feeds<br>8. Contact center, CRM or ticketing modules used by authorities All integrations shall follow open API standards and modular plug-in architecture. | | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | Volume II, Page 148, clause 9.1 | Proposed Firewall manufacturer should be placed in Gartner Magic Quadrant of Enterprise/Network firewall for last three years. | Respected Officials, Please note that the above mentioned requirement of "**Gartner Magic Quadrant**" has been **specifically identified as a restrictive and discriminatory tender condition**, in non compliance of PPP-MII Order as per clause 1 a), page 2 of Office Memorandum of DPIIT, dated 20th December, | No Change in RFP |

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| | | | 2022. Therefore, we request that this requirement must be removed from the specifications. | |
| Amnex Infotechnologies Pvt. Ltd. | Volume II, Page 149, clause 9.3 | Offered product should more than 97% of block rate in 2019 SVM NGFW report of NSS and above 93% security effectiveness. Also, should feature in the top quadrant of the Security Value Map (SVM) of NSS Labs report 2019 for Next Generation Firewall (NGFW). Report to be submitted by the bidder. | Please note that "**2019 SVM NGFW report of NSS** / **Security Value Map (SVM) of NSS Labs report 2019**" are all foreign reports standards and Local supplier/Indian Cyber Security Product companies are exempted from foreign/international Standard Certificates as per clause 8 of Public Procurement Order (Preference to Make In India) 2019 for Cyber Security Products. | No Change in RFP |
| Amnex Infotechnologies Pvt. Ltd. | Volume II, Page 149, clause 9.4 | Firewall solution should be certified under Common Criteria program (global or the Indian Common Criteria Certification Scheme (IC3S) has been set up by the Ministry of Electronics and Information Technology (MeitY)) program for Protection Profile). | Please note that "**Common Criteria**" is a foreign certification and even the "**Indian Common Criteria Certification Scheme (IC3S)**" is based on foreign standards as per the website of STQC itself.<br><br>We would like to humgbly point out that Local supplier/Indian Cyber Security Product companies are exempted from foreign/international Standard Certificates as per clause 8 of Public Procurement Order (Preference to Make In India) 2019 for Cyber Security Products. | No Change in RFP |

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| Amnex Infotechnologies Pvt. Ltd. | Volume II, Page 149, clause 9.5 | Offered model should have also FCC, CE, VCCI certification | Please note that "**FCC,VCCI**" are all foreign certification standards and Local supplier/Indian Cyber Security Product companies are exempted from foreign/international Standard Certificates as per clause 8 of Public Procurement Order (Preference to Make In India) 2019 for Cyber Security Products. | Refer corrigendum |
| EFKON India Pvt. Ltd. | Volume I - 3.4.2 Stage 2: Bid Evaluation Method, Page 31 | vi. The Authority or any other government agency shall not have any liability of paying any taxes (including GST)/charges/levies as part of this project. The bidder has to quote their Price duly factoring all these costs over the project duration. | We understand that bidders are required to quote prices excluding GST, and that the evaluation of financial bids should also be carried out excluding GST.<br>Kindly confirm if our understanding is correct. | Please Refer Corrigendum 1 |
| EFKON India Pvt. Ltd. | Volume I - 6.14 Format for Authorization Letters, 78 & | 6.14.2 Format for Authorization Letters from OEMs<br>Form-XX: Format for OEM Authorization | There are two formats for OEM Authorization provided in the RFP. Kindly clarify which format shall be used to provide OEM authorization in favour of the bidder for participation in this RFP. | Refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume I - 6.14 Format for Authorization Letters, 78 & Form-XX: Format for OEM Authorization, 83 | | | |
| EFKON India Pvt. Ltd. | Volume I - 6.14 Format for Authorization Letters, 87 | 2. UNIT RATES | There is no relevant Section A.3.2 in Annexure-3 of the RFP document. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume I - 6.14 Format for Authorization Letters, 87 | We also understand and agree that the unit rates/rental rates of various components as per Section A.3.2 of Annexure 3, Format 2 of the Price Bid also should be quoted, without | Further, we understand that the financial bid along with the breakup of unit rates is required to be uploaded in Excel format through the online mode only. | Please Uploaded Financial Bid format |

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| | | which the bid is liable to be rejected by the technical/ evaluation committee. The decision of the committee shall be final and binding on all in this regard. | | |
| EFKON India Pvt. Ltd. | Volume I - 6.14 Format for Authorization Letters, 87 | We have indicated in Section A.3.2 of Annexure 3, Format 2 of the Price Bid, the unit rates for the purpose of payment as well as for price adjustment in case of any increase to / decrease from the scope of work or quantities under the contract. We understand and agree that the unit rates will not be considered for evaluation, finalization/selection of IA under this RFP. | Kindly confirm if our understanding is correct. | Refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume II, 2.4 Project Deliverables, Milestones and Timelines, 23 | Payment against “STQC Certification and system audit” (STQC certification to be provided cameras OEM and system VAPT audit to be done by Cert-in empaneled agency) shall be released only after completion of the respective Audits as decided by the authority. All other payment shall be released against the completion of respective milestones/task/activities. | We understand that the STQC audit shall be conducted only once, post completion of implementation.<br>Kindly confirm if our understanding is correct. | Refer corrigendum |

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| EFKON India Pvt. Ltd. | Volume II, 4.2. Functional and Technical Specifications of ICCC Application, 36 | If there is an existing ICCC, please clarify if GIS engine and GIS maps are existing or any new updated solution with maps to be provisioned. | It appears to be a typo error. This is a query/clarification and not a RFP requirement. | Existing GIS engine and maps to be integrated with proposed ICCC |
| EFKON India Pvt. Ltd. | Volume II, 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand that the bidder is required to quote VMS licenses for all existing cameras, as the deployed cameras are from multiple OEMs, and therefore it may not be feasible to continue with multiple VMS solutions.<br>Kindly confirm if our understanding is correct.<br>Further, please clarify whether the video feeds from all cameras are required to be viewed only at the Control Room of this project, or whether the successful bidder is also required to provide live view and recording facilities at the respective site locations.<br>Additionally, kindly confirm the scope of hardware and connectivity pertaining to the existing infrastructure under this RFP. | Please Refer Corrigendum 1 |
| EFKON India Pvt. Ltd. | Volume II, 5.3.5. Junction boxes/Poles, 54 | The junction box should be designed in a way that, separate compartment shall be available for separate system (i.e. Surveillance Setup, networking switches, Controller, Mini server, Active component, UPS & Battery etc.). Each compartment shall have lock & key facility. | The stated requirement is not aligned with prevailing industry standards. Providing individual compartments with dedicated lock and key will make the junction boxes excessively bulky, leading to practical installation challenges.<br><br>This will also result in higher Operation & Maintenance (O&M) costs and may ultimately lead to an avoidable loss to the exchequer.<br><br>Accordingly, we request to amend the clause as follows:<br>The junction box should be designed in a way that separate compartments shall be available for separate system (i.e. Surveillance Setup, | Kindly read as The IA shall ensure that each junction box has appropriate installation arrangement for surveillance, networking, power and battery components. Junction box with single door |

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| | | | networking switches, Controller, Mini server, Active component, UPS & Battery etc.). Each compartment shall have lock & key facility. Power and data system. | shall be provided with locking mechanism. |
| EFKON India Pvt. Ltd. | Volume II, 5.5. Video Management System (VMS), 64 | 1. Video Management System (VMS) shall be used for centralized management of all field camera devices, video servers and client users. | We understand that Video Management Solution (VMS) and related licenses are to be provisioned only for surveillance cameras. Kindly confirm if our understanding is correct. | Pls refer Corrigendum 1 |
| EFKON India Pvt. Ltd. | Volume II, 5.5.1. Automatic Number Plate Recognition (ANPR) System, 69 | The system should be integrated with the proposed Video Management System and existing ICCC application. | Please provide the details of existing ICCC application provider with which VMS application shall be integrated. | There is no existing ICCC application. The system should be integrated with the proposed Video Management System and proposed ICCC application. |
| EFKON India Pvt. Ltd. | Volume II, Functional Requirements for SVD System | The IA shall ensure that SVD units, including radar sensors, lidar devices, or video-based | There seems to be a typo error. We understand that the bidder is free to select speed detection sensors (**radar sensors or lidar devices or** | No Change in RFP |

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| EFKON India Pvt. Ltd. | a) Input Requirements from Field Devices,91 | speed analytics, are deployed in a manner that ensures high accuracy and admissible evidence. The input requirements include: | **video-based speed analytics**). Please confirm if understanding is correct. | No Change in RFP |
| EFKON India Pvt. Ltd. | Volume II, b) Field Connectivity Requirements,99 | 4G/5G fallback connectivity for critical nodes to maintain continuity during outages for VMD (if applicable). | We understand the backbone medium asked in the RFP is OFC based. Please confirm the locations where 4G/5G network is required as a secondary connectivity medium, if envisaged. | Details of locations are provided in RFP |
| EFKON India Pvt. Ltd. | Volume II, 13. Contact Centre/Help Desk ,109 & 111 | The contact centre needs to be operational in Puri ICCC with a capacity of 15 contact centre operators (4 no of Manpower in 3 shifts 24*7*356 and 1 no of reliver for back up (total 3 for 3 shifts) ) for City Helpline (toll free number shall be provided by authority). This contact center infrastructure has been established and utilised in Puri city.<br><br>The required IT infrastructure including workstations / laptops / desktops along with microphone or IP phones shall be provided by the Implementation Agency for operationalisation of 30-seater Contact Center. | There is a discrepancy in total number of Help desk capacity required. Please confirm if the capacity should be 15 or 30. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume II, 14. Technical Requirements, 112 | Note: <xxx> - Numbers to be decided during procurement process | | No Change in RFP |
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| EFKON India Pvt. Ltd. | Volume II, 14.1.6. Poles for Cameras, 120 | Hot Dip Galvanized after Fabrication with Silver coating of 86 micron as per IS:2629; Fabrication in accordance with IS-2713 (1980) | There appears to be a typo error. Please amend the clause below:<br><br>Hot Dip Galvanized after Fabrication with Silver color coating of 86 micron as per IS:2629; Fabrication in accordance with IS-2713 (1980) | No Change in RFP |
| EFKON India Pvt. Ltd. | Volume II, 15. Data Centre Equipment Specifications, 15.1 Server, 126 | OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for server. | The clause is restricting participation of leading make in India brands. Hence, we request to remove the clause for wider participation. | No Change in RFP |
| EFKON India Pvt. Ltd. | Volume II, 15.4 Storage, 134 | OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for storage OR OEM should be from the leaders category as per last published Gartner's magic quadrant report on "Primary storage". | The clause is restricting participation of leading make in India brands. Hence, we request to remove the clause for wider participation. | |
| EFKON India Pvt. Ltd. | Volume II, 15.5 Backup Solution, 137 | OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India on Storage OR OEM should be from the leader's quadrant as per last published Gartner's primary storage MQ report. | The clause is restricting participation of leading make in India brands. Hence, we request to remove the clause for wider participation. | No Change in RFP |

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| EFKON India Pvt. Ltd. | Volume II, 15.5 Backup Solution, 161 | Technical Specifications | The specifications prescribed for the LPU appear to be on the higher side. With advancements in technology, modern-day LPUs are compact, efficient, and do not require such bulky processing units to deliver the desired performance.<br>The current specifications may compel bidders to propose an over-engineered LPU, which could unnecessarily increase project costs and result in a loss to the exchequer.<br>In view of the above, we request that bidders may be allowed to propose the LPU configuration based on the requirements of the proposed solution, so that the intended outcomes are achieved in the most optimal and economical manner. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume II, 15.5 Backup Solution, 176 | The CSP should have successfully implemented / commissioned at least Ten (10) projects of DC/DR with Cloud services provided on MEITY (Ministry of Electronics and Information technology) empaneled cloud for any central/state Govt/PSU or government body/ institution in India during last five financial years (2019-20,2020-21,2021-22,2022-23, 2023-24,) and till the date of Bid submission.) | The current clause may restrict participation from Indian CSPs, thereby reducing competition. In the interest of ensuring wider participation and fair competition, we request that this requirement be deleted. | No Change in RFP |

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| EFKON India Pvt. Ltd. | Volume II, 20.4.2.9. Schedule I - Network Connectivity, 242 | **20.4.2.9. Schedule I - Network Connectivity** | There are two mediums of connectivity mentioned in the BOQ, namely SITC of OFC and P2P connectivity via ISP.<br><br>We request you to kindly clarify the envisaged purpose and usage of both types of connectivity. Our understanding is that the successful bidder is required to provide both OFC and P2P connectivity between the Field locations and the Control Room. Please confirm whether this understanding is correct.<br><br>Your clarification will help bidders align their solution and commercials appropriately and in the most optimized manner, possible. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Volume II, 20.4.2. Detailed BOQ Sheets, 242 | *The quantity mentioned above are only indicative and the bidder may propose additional item to meet the solution requirements. | We understand that bidders are not permitted to quote quantities lower than those specified in the BOQ. Kindly confirm whether this understanding is correct. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Vol I, 3.5 (ii), Page 31 | The Bidder shall have an overall average annual turnover of INR 150 Crores out of which INR 75 Cr from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24). | As per our understanding Last three financial year (i.e 2022-23,2023-24,2024-25). Kindly clarify | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Vol I, 3.6 (A1 Annual Turnover), Page 34 – 35 | The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25.<br>More than INR 500 Crore – 10 | We request to kindly consider the financial credentials and turnover of the Parent / Holding Company for the purpose of meeting for the technical evaluation under the turnover-based marking system. This will enable broader participation | No Change in RFP |

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| | | Marks<br>> INR 200 Crore to <= INR 500 Crore – 8 Marks<br>> INR 150 Crore to <= INR 200 Crore – 5 Marks | | |
| EFKON India Pvt. Ltd. | Vol II, 3.6 (B1 CCTV Surveillance System) | The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies in India in last 7 years as on Bid Submission Date. | We understand all types of cameras deployed as part of an integrated surveillance / traffic enforcement / ITS project, including but not limited to surveillance cameras, ANPR cameras, Red Light Violation Detection (RLVD) cameras, Speed Detection cameras, Video Incident Detection cameras, and other IP-based cameras, shall be considered as CCTV cameras for meeting the requirement. | No Change in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:3.2.8. Single-Sign On ; Page Number - 25 | The application should enable single-sign-on so that any user once authenticated and authorized by the system is not required to be re-authorized for completing any of the services in the same session. For employees of the department concerned, the browser-based application accessed on the intranet, through a single sign-on mechanism, shall provide access to all the services of the departments concerned (based on role-based access policy), Help module, basic and advanced reporting etc. | Kindly confirm the total number of users and the expected peak concurrent user load to be considered for the IAM/SSO solution. This information will enable us to accurately determine the infrastructure sizing and capacity planning for the proposed architecture. | No Change in RFP |

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| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:3.2.8. Single-Sign On ; Page Number - 25 | The application should enable single-sign-on so that any user once authenticated and authorized by the system is not required to be re-authorized for completing any of the services in the same session. For employees of the department concerned, the browser-based application accessed on the intranet, through a single sign-on mechanism, shall provide access to all the services of the departments concerned (based on role-based access policy), Help module, basic and advanced reporting etc. | 1. Kindly let us know the total number of applications that need to be integrated with IAM/SSO solution.<br>2.Please confirm whether there are any legacy applications that are required to be integrated with the proposed IAM solution. If yes, kindly provide the total number of such applications and, if available, their authentication mechanisms and integration standards (e.g., SAML, OIDC, LDAP, API-based). | Proposed system need to be integrated with department single Sign on platform |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:Functional and Technical Specifications of ICCC Application ; Page Number - 32 | User Authentication: The platform should support on-premises Active Directory for user authentication. | Please confirm whether an existing on-prem AD will be provided by the Authority, or if the bidder is expected to deploy and manage AD, including DC/DR and federation integration. | No Change in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec: Functional and Technical Specifications of ICCC Application--Authentication, Authorization; Page Number - 34 | Multi-Factor Authentication (MFA): The System should support Multi-Factor Authentication (MFA). | Is MFA required for all users or only administrators and remote access users? Which factors are mandatory (OTP, biometric, Digital signature based authentication, mobile push etc)? | As per details provided in RFP |

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| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters - Identity and Access Management ; Page Number - 178 | Native support to manage federated users and their permissions. | Kindly let us know which federation standards are mandatory: SAML 2.0, OIDC, or OAuth 2.0? | No Change in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters - Identity and Access Management ; Page Number - 178 | General | What is the mandatory retention period for IAM and MFA logs (1/3/5/7 years)? Should logs integrate with Authority SIEM/SOC? | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters - Identity and Access Management ; Page Number - 178 | General | Should IAM be deployed in Active-Active across DC and DR, or Active-Passive? What are RPO/RTO targets for authentication services? | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters ; Page Number -179 | The CSP should have a native service to manage and deploy Secure Sockets Layer /Transport Layer Security (SSL/TLS) certificates. | Please confirm whether SSL/TLS certificate management is expected to be limited to the CSP's native services, or if a centralized enterprise Certificate Lifcycle Management (CLM) platform is also in scope for applications, APIs, and field devices. | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters ; Page Number - 180 | Encryption Key Management: The native, fully managed key management service should be able to control encryption across a wide range of cloud services and applications. | Please specify the exact list of cloud services and applications that must be integrated with the KMS (databases, object/block storage, backups, Kubernetes, APIs, ICCC apps, third-party systems). | As per details provided in RFP |

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| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec: 15.12 Cloud Technical Parameters; Page Number -180 | Encryption Key Management: Native, fully managed KMS should control encryption across services and applications | Please confirm whether the “native, fully managed KMS” requirement mandates exclusive use of the CSP’s KMS, or if an OEM enterprise KMS/PKI integrated with the CSP is acceptable. | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec: 15.12 Cloud Technical Parameters; Page Number -180 | The native fully managed key management service should be able to provide the logs of all key usage to help meet our regulatory and compliance. | Please specify mandatory retention period and required event granularity (create, rotate, encrypt, decrypt, revoke, delete, failed access). | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec: 15.12 Cloud Technical Parameters; Page Number -180 | The native fully managed key management service should be able to provide the logs of all key usage to help meet our regulatory and compliance. | Should KMS logs be integrated with an external SIEM/SOC? If yes, please specify preferred format (Syslog, API, JSON, CEF). | As per details provided in RFP |
| eMudhra Ltd. | Part2_RFP_Puri_CCTV 31012026, Sec:15.12 Cloud Technical Parameters ; Page Number - 180 | Encryption Key Management: The native, fully managed key management service should be able to control encryption across a wide range of cloud services and applications. | Should FIPS-compliant KMS/HSM be deployed in both DC and DR sites to support Active-Active or DR failover scenarios? | As per details provided in RFP |
| GTPL Hathway Ltd. | Volume 1, Section No.: 2.3 Eligible Bidders 2.3.2 Consortium Page No. 17 | Consortium is not allowed | Kindly allow Consortium participation to enable stronger technical and financial capability for this large-scale project. | No Change in RFP |
| Honeywell Automation India Ltd. | Part1, 2.11 Bid Formats a) Pre-Qualification Bid Format, 21, 6.6 Bidder’s Experience – Client Citations Pg 70 | 7. Certificate(s) from statutory auditor towards average annual Turnover of the entity/entities over the last three (3) financial years (2021-22, 2022-23 and 2023-24) 8. | We understand for financial documents asked, chartered accountant document can be submitted in place of Statutory auditor as mentioned in other clauses of the RFP. Kindly confirm. | Pls refer Corrigendum-1 |

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| | | Certificate(s) from the statutory auditor towards net worth for the last three (3) financial years 2021-22,2022-23,2023-24 | | |
| Honeywell Automation India Ltd. | 3.6.3 Key Personnel Criteria, 40 | Project Manager<br>a) Minimum Educational Qualification: MBA (IT)/M.Tech or equivalent: 1 Mark<br>b) Work experience in the capacity of Project Director / Program Manager in ICT / Command and Control Centre Implementation Projects: 1 Mark<br>• >=10 years = 1 Mark<br>• >=8 and <10 years = 0.5 Marks<br>• Else 0<br>c) Project / Program management Experience in Large ICT / Command and Control Centre Implementation Project of value > 50 crores: 2 Marks<br>• >=3 Projects = 2 Marks<br>• 2 Projects = 1 Mark<br>• Else 0 | We kindly request you to remove the specialization of (IT) from MBA as MBA pertains to business administration and not specifically IT. Any individual's competency should be reviewed by the virtue of his/her experience in the specific domain. MBA degree can ensure the individual's gramp on business administration but specifically asking for MBA IT makes it extremely difficult for the SI to have a experienced individual in this domain. | Pls refer Corrigendum-1 |

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| Honeywell Automation India Ltd. | 2.4 Project Deliverables, Milestones and Timelines, Part-2 | Payment Terms | We kindly request you to confirm what %age of the overall project can the bidder quote under CAPEX. In general CAPEX OPEX split is provided in such tenders. | Pls refer Corrigendum-1 |
| Honeywell Automation India Ltd. | | | We kindly request you to amend the payment terms and split the milestones into Supply, Installation and Testing Commissiong, Go Live on Pro Rata Basis.<br>Having the current set of payment terms on complete deployment would hamper the entire project cash flow and lead to delays in the execution.<br>Hence we kindly request you to split the payment milestones into Separate buckets of Supply, Installation and Testing Commissiong, Go Live on Pro Rata Basis. | Pls refer Corrigendum-1 |
| Honeywell Automation India Ltd. | | | We kindly request you to release the overall CAPEX payment in CAPEX phase itself. Having a retention of 10% into the OPEX phase would result in bidders increasing the overall bid prices so as to realise the payment in CAPEX phase itself.<br>Rather, OCAC can ask for additional 10% BG at the end of CAPEX against which the payment can be released. Holding back the CAPEX payment into OPEX phase would not only create issues in execution but also increase the overall bid price. | Pls refer Corrigendum-1 |

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| Honeywell Automation India Ltd. | Vol. III page. 13 | 1.4.2. The Authority has engaged IA to provide services related to Implementation would have the right to appoint a Sub Contractor for subcontracting any part of the Works/Services to such nominated Subcontractor. The Sub Contractor to be appointed and the subcontract shall be in a form and manner acceptable to the Authority. The Subcontractor shall fully abide by the terms and conditions of the Agreement. It is a fundamental term of the Agreement that appointment of a Sub Contractor would not absolve IA of any obligations to be performed by the Sub Contractor under the Agreement, and IA shall be responsible for all acts of the Sub Contractor and indemnify the Authority for losses, damages, claims suffered by the Authority due to any acts of omission and commission by the Sub Contractor while performing its obligations under the subcontract Agency for Integrated City Surveillance System at Puri, Odisha, using which the Authority intends to perform its business | Request to modify as" It is a fundamental term of the Agreement that appointment of a Sub Contractor would not absolve IA of any obligations to be performed by the Sub Contractor under the Agreement, and IA shall be responsible for all acts of the Sub Contractor ~~and indemnify the Authority for losses, damages, claims suffered by the Authority due to any acts of omission and commission by the Sub Contractor~~ to the same extent as if IA had performed such obligations directly, subject to the to the same extent as if IA had performed such obligations directly, subject to the limitation of liability provisions in Article 2.3." | No change in RFP |

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| | | operations. IA with prior written approval of the Authority | | |
| Honeywell Automation India Ltd. | Vol. III page. 23 | 1.26.4 Pre-existing work: All Intellectual Property Rights existing prior to the Effective Date of the Agreement shall belong to the Party that owned such rights immediately prior to the Effective Date. Subject to the foregoing, the Authority will also have rights to use and copy all Intellectual Property Rights, process, specifications, reports and other document, drawings, manuals etc. provided or used by the IA / Sub-Contractors as part of the Scope of Works under the Agreement for the purpose of the | To be modified as " Subject to the foregoing, the Authority will have rights to use and copy all ~~Intellectual Property Rights~~, process, specifications, reports and other document, drawings, manuals etc. provided or used by the IA / Sub-Contractors Project-specific deliverables, reports, documentation, and materials specifically created for the Authority under this Agreement as part of the Scope of Works under the Agreement for the purpose of the Agreement operating and maintaining the System on non-transferable, per**petual term-limited (for the duration of the System's operational life)**, royalty-free license to use basis. I**A retains all rights to its pre-existing intellectual property, proprietary methodologies, tools, software, and know-how, which shall remain the exclusive property of IA and its licensors**." | No change in RFP |

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| | | Agreement on non-exclusive, nontransferable, perpetual, royalty-free license to use basis | | |
| Honeywell Automation India Ltd. | Vol. III page. 27 | 1.31.2 The Project shall be in accordance with the designs, drawings and Specifications prepared in accordance herewith and approved by Authority, in accordance with the terms hereof, and all workmanship of the IA and Sub-Contractors shall be in full conformity with the requirements of the Agreement and free of defects and deficiencies (including latent defects and deficiencies). | To be modified as " The Project shall be in accordance with the designs, drawings and Specifications prepared in accordance herewith and approved by Authority, in accordance with the terms hereof, and all workmanship of the IA and Sub-Contractors shall be in full conformity with the requirements of the Agreement and free of defects and deficiencies ~~(including latent defects and deficiencies)~~. | No change in RFP |

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| Honeywell Automation India Ltd. | Vol. III page. 31 | 1.38 Force Majeure | to be added after the clause as "If IA is entitled to an extension of time under this Agreement due to Force Majeure, Authority delays, or other events not attributable to IA, IA shall also be entitled to recover: (a) reasonable costs of extended site, demobilization and remobilization of personnel and equipment, and any other direct costs reasonably incurred as a result of such delay. IA shall submit a Change Control Note documenting such costs within thirty (30) days of the delay event." | No change in RFP |

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| Honeywell Automation India Ltd. | Vol. III page. 36 | 2.3 Limitation of Liability<br>2.3.1 Notwithstanding anything to the contrary in this Agreement, the liability of one Party<br>towards the other Party for any damages or compensation of any nature whatsoever<br>under this Agreement, shall not exceed Total Project Cost. For avoidance of doubt, the limitation hereunder shall not apply to any or all liabilities in respect of third parties. The Parties agree that the IA's liability will be uncapped in case of any liabilities arising due<br>to:<br>• any amount payable as indemnity to the Authority due to its acts or omissions<br>• or fraud, gross negligence and wilful misconduct<br>• breach of any Applicable Laws or any Applicable Permits<br>• any claims or loss on account of Intellectual Property rights violation by the<br>IA<br>• any personal bodily injury or death of any person caused by, arising out of or<br>in connection with its | Request to delete the exception "any amount payable as indemnity to the Authority due to its acts or omissions"<br>Request to include after 2.3 as "In no event shall either Party be liable for any indirect, consequential, special, incidental, exemplary, or punitive damages, including lost profits, revenue, business interruption, loss of data, or lost use of any property or capital, even if advised of the possibility of such damages." | No change in RFP |

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| | | performance of this Agreement; or<br>• any loss of or physical damage to property of the Authority or any third party caused by, arising out of or in connection with the performance of this Agreement. | | |

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| Honeywell Automation India Ltd. | Vol. III page. 36 | 2.2 Liquidated Damages<br>2.2.1 If IA fails to supply, install or maintain any or all of the Goods or fails to complete the Works or fails to provide the Services as per the Agreement, within the time period(s)<br>specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Agreement, deduct from the Agreement value, as liquidated damage per week of 1% of the payment to be remitted on successful Go-Live of System i.e. 40% of order value per week till such time the default continues.<br>2.2.2 The deduction shall not in any case exceed 10 % of the payment to be remitted on successful Go-Live of System i.e. 40% of order value and upon reaching such limit, the Authority shall, in its sole discretion, be entitled to terminate the Agreement. The Authority may without prejudice to its right to effect recovery by any other method, deduct the amount of liquidated damages from any payments due to IA in its hands (which | To be added as "Maximum Liquidated Damages. Notwithstanding any other provision in this Agreement, the aggregate amount of all liquidated damages payable by IA under this Agreement (whether for delays, SLA failures, or any other performance shortfalls) shall not exceed ten percent (10%) of the Total Project Cost. Upon reaching this cap, the Authority's sole remedy shall be termination of the Agreement in accordance with Article 2.10." | Please refer to Corrigendum - 1 |

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| | | includes the Authority's right to claim such amount against IA's Bank Guarantee) or which may become due to IA at a prospective date. Any such recovery or liquidated damages<br>shall not in any way relieve IA from any of its obligations to complete the Work or from any other obligations and liabilities under the Agreement.<br>2.2.3 Delay not attributable to IA shall be considered for exclusion for the purpose of computing<br>liquidated damages. | | |

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| Honeywell Automation India Ltd. | Vol. III page. 44 | 2.14.4 IA and the Authority while preparing the CCN, shall consider the change in the context of whether the change is beyond the scope of Services including ancillary and concomitant services required. The CCN shall be applicable for the items which are beyond the stated/implied scope of work as per the RFP document. | To be added as "IA shall have the right to reject any proposed change that: (a) materially alters the fundamental scope or nature of the Services; (b) requires IA to perform work that is technically infeasible or commercially impracticable; (c) would cause IA to violate any Applicable Law; or (d) cannot be agreed upon commercially reasonable terms. If the Parties cannot agree on the terms of a Change Control Note within thirty (30) days, either Party may escalate the matter to dispute resolution under Article 1.35. | No change in RFP |
| Honeywell Automation India Ltd. | Additional Clause | | The price does not include any fluctuations on foreign exchange rate and fluctuations on commodities like silver, copper, aluminum and etc.,. The spot rate as on the date of contract for USD, commodities, cables, metals will be agreed between Authority and IA as part of the Contract and any impact suffered by IA due to variation/fluctuation (+/-) 3% in the spot rate on items imported or supplied under the project will be passed to Authority on actual basis. | No change in RFP |

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| Honeywell Automation India Ltd. | Additional Clause | Sanction Compliance | Authority represents, warrants, agrees that: Authority is not a “Sanctioned Person,” meaning any person or entity : (i) named on the U.S. Department of the Treasury’s Office of Foreign Assets Control’s (“OFAC”) list of “Specially Designated Nationals and Blocked Persons,” “Sectoral Sanctions Identifications List” or other economic sanctions lists issued pursuant to a United States governmental authority, the European Union Common Foreign & Security Policy or other governmental authority; (ii) organized under the laws of, ordinarily resident in, or physically located in a jurisdiction that is the subject of sanctions administered by OFAC or the U.S. Department of State (each a “Sanctioned Jurisdiction” and including, at the time of writing, Cuba, Iran, North Korea, Syria, and the Crimea region); or (iii) owned or controlled, directly or indirectly, 50% or more in the aggregate by one or more Sanctioned Persons. Authority is in compliance with and will continue to comply with all economic sanctions laws administered by OFAC, the U.S. Department of State, the European Union, or the United Kingdom (“Sanctions Laws”). Authority will not involve any Sanctioned Persons or group of Sanctioned Persons in any capacity, directly or indirectly, in any part of this transaction and performance under this transaction. Authority will not take any action that would cause IA to be in violation of Sanctions Laws. Authority will not sell, export, re-export, divert, or otherwise transfer, any IA products, technology, or software: (i) to any Sanctioned Persons; or (ii) for purposes prohibited by any sanctions | No change in RFP |

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| | | | program enacted by the U.S Government. Authority's failure to comply with this provision will be deemed a material breach of the Contract, and Authority will notify IA immediately if it violates, or reasonably believes that it will violate, any terms of this provision. Authority agrees that IA may take any and all actions required to ensure full compliance with all sanctions laws without IA incurring any liability. | |
| Honeywell Automati | Additional Clause | Anti Bribery and Anit Curruption | Parties shall comply with all applicable anti-bribery and anticorruption laws in performance of this Contract and in all matters relating thereto. | No change in RFP |

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| on India Ltd. | | | | |
| Honeywell Automation India Ltd. | Additional Clause | Economic Surcharge | Notwithstanding anything contained to the contrary in the Contract, IA may, from time to time and in its sole discretion, issue surcharges on this Contracting order to mitigate and/or recover increased operating costs arising from or related to, without limitation: (a) foreign currency exchange variation; (b) increased cost of third-party content, labor and materials; (c) impact of duties, tariffs, and other government actions; and (d) any other circumstances that increase Contractor's costs, including, without limitation, increases in freight, labor, material or component costs, and increased costs due to inflation (collectively, "Economic Surcharges").<br><br>IA will invoice Authority, through a revised or separate invoice, and Authority agrees to pay for the Economic Surcharges pursuant to the standard payment terms in this Contract. If a dispute arises with respect to Economic Surcharges, and that dispute remains open for more than fifteen (15) days, IA may, in its sole discretion, withhold performance and future shipments or services or combine any other rights and remedies as may be provided under this IA permitted by law until the dispute is resolved | No change in RFP |

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| Honeywell Automation India Ltd. | 4.12 Subcontracting, 51 | 4.12 Subcontracting<br>The Selected Bidder would not be allowed to subcontract work, except for the following:<br>i. Fibre optic network build, other cabling and fixtures work, and all civil work during implementation<br>ii. Facility Management & Contact Center Operators / Manpower<br>iii. Internet Service Provider/Network Service provider<br>iv. Cloud based DC & DR Solution Services<br>Subcontracting shall be allowed only with prior written approval of Authority. However, even if the work is subcontracted, the sole responsibility of the work shall lie with the bidder. The bidder shall be held responsible for any delay/error/non-compliance etc. of its sub-contracted vendor. The details of the subcontracting agreements (if any) between both the parties would be required to be submitted to the Authority | We understand services like field work, installation, commissioning, maintenance, OEM development, OEM commissioning, etc. as required in project can be subcontracted, please confirm | Accepted however prior approval from the authority shall be taken for the same |

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| Honeywell Automation India Ltd. | Vol-1<br>Sec-3.6.4 Manpower Deployment<br>Page#43 | During Operation & Maintenance Phase:Contact Centre Manpower : 30 (Miniimum 20 during anytime of the year) | We understand we deploy 20 Manpower all through the year other than Rath Yatra period without invoking Penalty, please confirm | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-5.3.11. Operations & Maintenance<br>Page#56 | IA shall ensure all the equipment's installed in the outdoor locations are vandal proof and in case the equipment's get damaged for reasons whatsoever, it shall repair/replace the same in the specified time as per SLAs at no extra cost to the Authority | Equipment damage due to vandalism/accident should not be responsibility of Implementing Agency . Repair/replacement charges to be borne by Bid inviting authority. Else limited only to amount claimable through Insurance, please confirm | As per details provided in RFP |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-6.3.1.2.Operations & Maintenance<br>Page#74 | d. Vandalism Handling: The IA shall ensure replacement or repair of damaged equipment at no extra cost to the Authority, within SLA timelines. | Equipment damage due to vandalism/accident should not be responsibility of Implementing Agency . Repair/replacement charges to be borne by Bid inviting authority. Else limited only to amount claimable through Insurance, please confirm | As per details provided in RFP |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-13.Contact Centre/Help Desk<br>Page#111 | 2. Deployment of Contact Centre operators<br>a. 15 resources including 1 Team Leaders in each shift | This clause askes for 15 Contact Centre operators to be deployed, however In Vol-1 Sec-3.6.4 Manpower Deployment pg#43 asks for minimum manpower to be deployed is 20. Whether 15/20, how many numbers to be mandatorily deployed, please confirm | Please refer to Corrigendum - 1 |

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| Honeywell Automation India Ltd. | Vol-3<br>Sec-12. PART B – Special Conditions of Agreement<br>Page#36 | 2.2 Liquidated Damages<br>2.2.1 If IA fails to supply, install or maintain any or all of the Goods or fails to complete the Works or fails to provide the Services as per the Agreement, within the time period(s)<br>specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Agreement, deduct from the Agreement value, as liquidated damage per week of 1% of the payment to be remitted on successful Go-Live of System i.e. 40% of order value per week till such time the default continues. | Request to reduce 1% per week to 0.1% per week. It should be limited to only specific device non-functional rather than complete system, please confirm | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-12.5.3.1.3. Operations and Maintenance Phase<br>Page#49 | System Uptime o ≥ 99% uptime for all field devices, network components, ICCC system | Uptime has been given as single unit of > 99%. Different uptime slabs should be given for calculating SLA. For instance<br>Slab 1 : >99% No Penalty<br>Slab 2: >97-99% - 1% Penalty<br>Slab 3: >96-97%- 2 % Penalty<br>Slab 4 >93-95 % - 3 % Penalty<br>Slab 5 ) 85-93 % - 5 % penalty<br>otherwise in Vol-3 sec 2.2 Liquidated damages it mentions 1% penalty for downtime per week Kindly modify accordingly | Please refer to Corrigendum - 1 |

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| Honeywell Automation India Ltd. | Pre-Qualification Criteria for Camera OEMs | OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 numbers of IP CCTV cameras per order during the last 05 years. | This clause is propreitary to only 1-2 OEMs in India. Kindly request you to amend the clause as below since the overall requirement of CCTV in this project is not even 1500 and having a credential of 10000 nos that too in a singke project is exorbitantly high. Pls amend as below:<br><br>OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum **5000 numbers** of IP CCTV cameras per order during the last **07 years.**<br><br>Or<br><br>OEM of IP CCTV camera should have successfully completed at least supply of minimum 10000 numbers of IP CCTV cameras **vide multiple orders** during the last 05 years. | No Change in RFP |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-4.4 Annexure IV: Service Levels<br>Page#59 | 4.4.1.1. Camera Uptime Penalties For every 1% drop below the SLA uptime: • High-Criticality Cameras → ₹1,500 per camera per day • Medium-Critical Cameras → ₹800 per camera per day • Low-Critical Cameras → ₹500 per camera per day<br><br>4.4.1.2. ANPR Camera Penalties<br>• ₹2,000 per camera per day if uptime < 98%<br>4.4.1.3. Analytics Engine Penalties<br>If analytics engine uptime < | 1) 1500/800 Rs per camera per day penalty is too much. It should be same as slabs defined in above point of monthly maintenance value of that specific eqpt.<br>2)Following clause need more clarity "or every 1% drop below the SLA uptime: "<br>3)Similarly 2000/camera/day & 10000 per day for analytics engine uptime is too high. It should be as per above mentioned uptime slab | Pls Refer Corrigendum-1 |

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| | | 98% → ₹10,000 per day penalty<br>If analytics fail to detect events in UAT benchmarking → recalibration | | |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-4.4 Annexure IV: Service Levels<br>Page#59 | 4.4.1.4. Network & ICCC Infrastructure Penalties<br>Core Switch / Storage Unavailability ₹25,000 per hour<br>VMS Application Downtime ₹10,000 per hour<br>EMS/NMS Downtime ₹5,000 per hour | Per hour penalties are too high. Some % of monthly maintenance cost to be applicable and on % un-availability rather than hourly basis. Kindly modify accordingly<br>Slab 1 : >99.7% No Penalty<br>Slab 2: >98-99.7% - 1% Penalty<br>Slab 3: >97-98%- 2 % Penalty<br>Slab 4 >95-98 % - 3 % Penalty<br>Slab 5 ) 90-95 % - 7 % penalty | Refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-4.4 Annexure IV: Service Levels<br>Page#59 | 4.4.1.5. Manpower Penalties<br>For each missing resource per shift: ▪ ₹2,000 per shift (Normal Days) ▪ ₹5,000 per shift (Rath Yatra Event Period) | Request to reduce penalties to % as same cannot be more than per day resource cost as defined in BoQ | No Change in RFP |
| Honeywell Automation India Ltd. | Vol-2<br>Sec-6.3.1.2.Operations & Maintenance<br>Page#73 | The IA shall ensure Preventive Maintenance is carried out once every month at each parking<br>location, including camera cleaning, tightening, power checks, UPS health | Preventive Maintenance should be quarterly instead of monthly. Monthly PM is too frequent . As under section 5.3.11 Operation and maintenance section on pg 56 of vol-2 it mentions that Preventive maintenance should be carried out half yearly, please confirm | Pls Refer Corrigendum-1 |

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| | | verification and network testing | | |
| Honeywell Automation India Ltd. | Vol-4<br>Sec-1.14.6<br>Page#17 | IA shall ensure that the OEMs for hardware, software, applications and other related equipment's/accessories or IA's trained engineers conduct the preventive maintenance on a **fortnightly basis** | Preventive Maintenance mentioned here is fortnightly. However we understand that it should be half yearly as mentioned in Part 2 of the RFP. | Pls Refer Corrigendum-1 |
| Honeywell Automation India Ltd. | VOL I Page no 24/clause no 2.16 read with notes of clause no 20.4 | The Price Bid should clearly indicate the price quoted without any ambiguity whatsoever and should ***include all applicable taxes, duties, fees, levies,*** and other charges as may be applicable in relation to the activities proposed to be carried out | As per Clause 2.16 (Vol I), it is stated that the Bid Price should include all applicable taxes, duties, fees, and levies. However, in the Notes under Clause 20.4 (Vol II, Page 228), it is mentioned that "Quoted rates shall be inclusive of all applicable taxes excluding GST. GST shall be paid over and above."<br>In light of these provisions, we seek your kind clarification on whether the Bid Price to be quoted should be inclusive of GST or exclusive of GST. | Please Refer Corrigendum 1 |
| Honeywell Automation India Ltd. | VOL I /Page no 26 / clause no 2.22 a | At the time of award of contract, the quantity of goods, works or services originally specified in the bidding documents may be increased. ***It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents.*** | In the event of any change in quantity after the expiry of the bid validity period (i.e., 180 days), we kindly request that such variations be executed at the unit rates prevailing at the time of execution. | No Change in RFP |

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| Honeywell Automation India Ltd. | VOL I /Page no 46/47 / clause no 4.6 (A to E) | Audit, Access and Reporting | The mentioned Audit, Access and Reporting clauses are not acceptable. Even if you want to have any audit then that should be should be limited to operations of site activities only . Request you to confirm | No Change in RFP |
| Honeywell Automation India Ltd. | VOL III / 35/ Caluse no 2.1 | To guarantee its performance under the Agreement, the IA shall provide to Authority in its favour a Performance Bank Guarantee (PBG) which is unconditional, unequivocal and irrevocable for an amount equivalent to 10% of the Total Project Cost at the commencement of Project in the format prescribed in RFP, issued by any of the **nationalized banks** only. | We hereby request your kind approval to allow submission of Bank Guarantee (PBG) from scheduled commercial banks by way of corrigendum for this clause of SCC In line with the provisions already stipulated under Clause 4.2, Volume I, Page 45, we propose inclusion of a similar clause for the Performance Bank Guarantee (PBG).<br>Accordingly, the PBG may be stipulated at the rate of 5% of the total project cost, to be issued by any of the nationalized or scheduled commercial banks only. Request you to confirm | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | VOL III / Page No 23 / Caluse no 1.25.5 | All payments to IA shall be subject to the deductions of tax at source under Income Tax Act, and other taxes and deductions as provided for under Applicable Laws. | Request you to confirm that BOCW /Labour cess would not be deducted from our payment | No change in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 4.1, Pg-29 of 249 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, unified architecture and consistent performance. The IA to ensure | Having all the softwares from the same OEM would create a monopolistic situation for the OEMs as only 1-2 OEMs have the entire stack. Under such circumstances of having a single OEM, the OEM would drive monopolistic prices and eventually jack up the overall bid value. We kindly request you to allow a fair and transparent competition amongst the OEMs so that bidders can offer the best commercials to OCAC. | Please refer to Corrigendum - 1 |

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| | | end-to-end accountability, simplified system integration, faster issue resolution and improved operational reliability throughout the project lifecycle by the OEM | | |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.1, Pg-46 of 249 | These cameras should work on 24 X 7 basis and transmit quality video feeds to the existing CCCs<br>and capture the video feeds at 25 FPS. | We assume that the Cameras needs to be connected to the proposed Video management software & the new ICCC software being proposed as part of this Tender. Kindly confirm if all the cameras need to be integrated with existing ICCC software as well.<br>If yes, the existing ICCC software OEM should do the necessary deployment, Bidder will provide only the cameras stream. Kindly confirm. | As per details provided in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.2, Pg-46 of 249 | Integration with existing ICCC of SJTA at JBPC parking and integration of existing<br>Viewing centres situated at SinghDwar Police station. | Kindly confirm that if there is any existing ICCC software of SJTA & the newly proposed ICCC software needs to be integrated with the existing software.<br>If so, please share the Make/model of existing software & the existing OEM should share the required API & provide Technical support for successful integration. | Response already addressed above, please refer |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.3.2. Details of Existing IT Infrastructure | Only Camera feeds need to be integrated for the existing infrastructure mentioned in this section<br>as per the instruction of the authority | IA need to lay the Optical Fiber cable or any third party Bandwidth provider will be sufficient for this integration. In this case only recurring cost to be considered for existing cameras as well or not. Kindly confirm | Existing camera feeds will be available at ICCC/DC for integration through existing vendor. |

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| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.3.5, Pg-54 of 249 | The junction box should be designed in a way that, separate compartment shall be available for separate system (i.e. Surveillance Setup, networking switches, Controller, Mini server, Active component, UPS & Battery etc.). Each compartment shall have lock & key facility | The equipments can be mounted on a separate Rail or Tray, however the local & key will be on the complete enclosure & not compartment wise. Kindly amend accordingly. | No Change in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.3.10, Pg-55 of 249 | Minimum Bandwidth to be considered at field location is minimum 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | The mentioned sections specify two different values for minimum bandwidth per camera. Kindly re-confirm the min. bandwidth per camera to be considered for calculation. | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 12, Pg-100 of 249 | d) Bandwidth, Throughput & Performance Requirements<br>The IA shall ensure that the communication network supports:<br>• Sufficient bandwidth for each camera:<br>o PTZ Cameras: ≥ 3 Mbps<br>o Fixed/ANPR Cameras: ≥ 3 Mbps | | Please refer to Corrigendum - 1 |

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| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.3.12, Pg-58 of 249 | The proposed Video Management System (VMS) shall be integrated with the existing ICCC,<br>Viewing Center and Cameras. | The Video management system will integrate with the new ICCC software proposed here. Kindly confirm if it needs to be integrated with existing ICCC as well.<br>If yes, please elaborate the use case for this integration. | As per details provided in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.4.1.3, Pg-58 of 249 | The critical events/incidents video is required to be stored for 90 Days | Kindly specify approx. percentage of total storage which needs to be stored for 90 days. This help bidder in correct storage calculation. | Kindly consider flagged/incident data 5% of total storage |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.4.1.4, Pg-63 of 249 | The Playback function shall give the user concurrent playback of multiple recorded videos with date, alert sequence or time searching. | Kindly modify the clause as below:<br>The playback function shall give the user an option to playback of recorded video with date, sequence or time search. | No Change in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.4.1.4, Pg-63 of 249 | The Matrix Monitor feature shall access the H.265 stream from the connected camera directly and not sourced through the recording server. | The VMS Multi monitor fetches camera streams from the Recording server itself. Kindly provide acceptance accordingly. | As per details provided in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.4.1.5, Pg-64 of 249 | Integration with existing ICCC System<br>As mentioned in section 4.3 in Volume – II of this RFP. | Could not find the mentioned section in Volume-II document. Kindly share the same. | To be referred to section 5 of Volume II of RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.5, Pg-65 of 249 | 34. Certifications - ISO 9001:2015, 27001:2013, ISO 14001:2015, ISO 45001:2018, ISO 27017:2015 and CMMI Level – 3 | Kindly request to amend the clause as below:<br><br>Certifications - ISO 9001:2015/27001:2013/ISO 14001:2015/ISO 45001:2018/ISO 27017:2015/CMMI Level – 3 | No Change in RFP |

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| Honeywell Automation India Ltd. | Part-2_RFP, Section 5.5, Pg-65 of 249 | The offered VMS must be cyber security certified with FIPS-140-2 & FIPS 140-3 encryption<br>from Cert-IN Empanelled Auditor for mitigating cyber security risk. | Kindly accept Cyber security & quality assurance letter from the OEM as well. | No Change in RFP |
| Honeywell Automation India Ltd. | 12. City Communication Network | 1. The City Communication (Leased) Network shall serve as the foundational backbone.<br>2. The City Communication Network shall integrate optical fiber, wireless radios, 4G/5G fallback links, LAN infrastructure and secure VPN tunnels to ensure seamless end-to-end communication | The two statements are contradictory, whether the IA plan the entire connectivity over leased network or proposal complete connectivity by laying Optical Fiber cables. Clarity required in this regards | As per details provided in RFP |

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| Honeywell Automation India Ltd. | Part-2_RFP, Section 14.1.1, 14.1.4, Pg-113 & 117 of 249 | Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br><br>ANPR Camera | 1. Please add 4 Streams to Bullet and ANPR camera as we need to share streams with multiple Authorities/locations.<br><br>2. Please add IEC 60068-2-1, IEC 60068-2-2, IEC 60068-2-11, IEC 60068-2-27, IEC 60068-2-64, IEC 60068-2-78 certifications for Bullet and ANPR<br><br>3. Please add Gore Vent in bullet and ANPR cameras<br><br>4. Please add Minimum Edge Intelligence in bullet and ANPR:<br>Motion Detection, Scene Change, Tamper Detection, Object Classification (Human, Vehicle, Animal), Smart Motion, Smart Intrusion, Smart Loitering, Smart Line Crossing Detection, Unattended Object Detection, Missing Object Detection, People Counter, Queuing, Crowd Gathering, Heat Map, Face Detection, Audio Detection.<br><br>5. Please add Streaming detail in Bullet camera<br>Main Stream: 2304x1296/1920x1080/1280x720<br>Second Stream: 2304x1296/1920x1080/1280x720/704x576/640x480<br>Third Stream: 1920x1080/1280x720/704x576/640x480/352x288<br>Fourth Stream: 640x480/352x288/320x240 | No Change in RFP |

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| Honeywell Automation India Ltd. | Part-2_RFP, Section 14.1.2 Pg-115 of 249 | PTZ Camera | Please add edge analytics in PTZ :- Motion detection, Scene change ,Smart motion, Intrusion, Multi loitering, People counter, Face detection, Line crossing detection, Unattended object detection, Missing object detection, Audio Detection | No Change in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 17, Pg-188 of 249 | Data Center (DC) on premise & Disaster Recovery Centeron cloud with 20% capacity for critical application of DC | 1. Kindly list down the critical applications which need to be hosted in DR cloud.<br><br>2. Do we need to consider N:1 failover of applications at DR level as well. Please confirm<br><br>3. Kindly elaborate the requirement of 20% capacity of the critical applications. Do we need to consider 20% of the VMS license & other application at the DR level. Please confirm. | Refer corrigendum |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 20.4.2.3, Pg-231 of 249 | IP Fixed Box ANPR (4MP) Camera along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | Kindly amend BOQ description as below. This shall be applicable for ANPR cameras in all the sections of the BOQ.<br><br>"IP Fixed **Box/Bullet** ANPR (4MP) Camera along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device" | No Change in RFP |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 20.4.2.5, Pg-234 of 249 | 14. 3c x 10 Sqmm Power Armoured Au. Cable<br>15. 3c x 2.5 Sqmm Power Armoured Au. Cable<br>16. 2c x 1.5 Sqmm Power Armoured Au. Cable<br>17. Fibre Optics Cable 12 core for last mile connectivity<br>18. UTP Cat -6 Armoured Cable<br>19. HDPE duct 50 mm | We assume that the Cables, duct, & Trenching quantity given in the E-SVD section is for overall project requirement including all the locations & not specific for Speed violation system. Kindly confirm if our understanding is correct. | Pls Refer Corrigendum-1 |

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| | | 20. HDD Trenching<br>21. Electric meter connections for Field location | | |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 20.4.2.1/20.4.2.2/20.4.2.3/20.4.2.4/20.4.2.5, Pg-228-234 of 249 | Networking Cost (Passive Components like Patch Panel, LIU, OFC, Cat6 Cable, Power Cable, Patch Cords, Pipes, Installation & Labour Charges, etc | We assume that only Passive items like Patch Panel, LIU, Patch Cords, etc. needs to be considered against this line item in all the sections. The required OFC cabling, CAT-6 cabling, Power cabling, HDPE pipes & Trenching to be quoted against line item 14 to 20 of Section 20.4.2.5 as mentioned above. Kindly confirm if our understanding is correct | Pls Refer Corrigendum-1 |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 20.4.2.1/20.4.2.2/20.4.2.3/20.4.2.4/20.4.2.5, Pg-228-234 of 249 | Last mile Complete cabling and civil works as required including but not limited to: HDPE Pipe at road crossing, island, median etc.; DWC pipe, Armoured cables; Power cable Core, jointing, terminating, glanding, trenching, excavation, ducting, compacting, backfilling with RI | We assume that the required OFC cabling, CAT-6 cabling, Power cabling, HDPE pipes & Trenching to be quoted against line item 14 to 20 of Section 20.4.2.5 as mentioned above. Kindly confirm what additional needs to be quoted against this line item. | Pls Refer Corrigendum-1 |
| Honeywell Automation India Ltd. | Part-2_RFP, Section 20.4.2.8, Pg-239 of 249 | Video Management System (VMS) (Software +Licenses) in N+1 (HA) with 10 client user licenses: Number: 1476 | As per the RFP, we could calculate 1305 new cameras & 644 existing cameras. Kindly update the total VMS license in the BOQ accordingly. | Pls Refer Corrigendum-1 |

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| Honeywell Automation India Ltd. | Volum II - 20.4.2.8. Schedule H - Data Center | Router for connectivity and internet. | The internet router has not been considered as a line item in the BOQ. Our assumption is that the internet will connect to the external firewall, and the router will not be included as part of the solution. Kindly confirm if our understanding is correct. | Pls Refer Corrigendum-1 |
| Honeywell Automation India Ltd. | VOLU - II - 17.4. Security Compliances | The solution should be designed for an Active-Passive DC/DR architecture. In case of Active-Passive architecture, then DR should be provisioned with 100% capacity as provisioned in the DC. System Architecture to be designed to achieve (i) Zero min RPO and 30 minutes RTO for critical applications and (ii) 15 min RPO and 30 minutes RTO for non- critical application. | 100% DC capacity need to consider for DR and active-passive setup with very limited RTO and zero RPO is practically very challenging. It seems active-active kind of requirement overall. Please clarify here. | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | Vol -II - 3.2.3. Security | IA's solution shall adhere to the model framework of cyber security (K- 15016/61/2016-SC-1, Government of India, and Ministry of Urban Development), while designing the solution | To align with the model framework of cyber security outlined by the Government of India and the Ministry of Urban Development, you should consider the following types of cybersecurity products and solutions: Identity and Access Management (IAM), Data Protection and Encryption: Data loss prevention (DLP) solutions and encryption to safeguard sensitive information, Security Information and Event Management (SIEM) etc.<br>If need to be considered kindly update the BOQ with the specific line items to maintain uniformity in the bid. | As per details provided in RFP |

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| Honeywell Automation India Ltd. | Vol-II - 15.5 Backup Solution | Offered Device shall integrate and utilize customer's current tape backup infrastructure in the following aspects:<br>a) Compatibility with the existing backup server / media servers at customer.<br>b) Compatibility with existing tape library and tape drives<br>c) Compatibility with existing backup software | Technology difference is a major challenge for integration in such situations. Also end of support device and application may be difficult to integrate with the new technology. Kindly share complete details so that bidder is having the visibility of the risk (if any). | As per details provided in RFP |
| Honeywell Automation India Ltd. | Vol -II - 2.3 Responsibility Matrix | 5. Integration with existing ICCC System | Do MSI need to maintain the existing ICCC/DC infrastructure, as in the tender not clearly defined. Existing infra management, connectivity network bandwidth who will be supporting not mentioned in the RFP. | Integration with exisiting CCC/DC to be done maintenance not in scope of IA |
| Honeywell Automation India Ltd. | Part2_RFP_Puri_CCTV 31012026, Section 4.1, Page No: 29 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from<br>the same OEM to ensure seamless integration, unified architecture and consistent performance. | We request that the condition mandating all applications from a single OEM be revised, as limiting all applications to a single OEM may restrict adoption of open and future-ready architectures, whereas ICCC platforms are typically designed to integrate multiple best-of-breed systems. Instead, the requirement may be based on the ICCC OEM's proven experience in implementing and integrating ICCC with VMS, Video Analytics and ITMS from different OEMs in similar projects, and such capability may be included as part of the ICCC OEM Pre-Qualification criteria. | Please refer to Corrigendum - 1 |

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| Honeywell Automation India Ltd. | Part2_RFP_Puri_CCTV 31012026, Section 4.2, Page No: 29 | Requirements and Certifications<br>ISO 9001:2015, 27001:2013, ISO 14001:2015, ISO 45001:2018,ISO 27017:2015 and CMMI Level – 3 | We request that ICCC OEMs be evaluated based on: ISO 9001 and ISO 27001 certifications, Experience of implementing ICCC, Integration with diverse systems (beyond CCTV) and live operations in Safe/Smart City environments. This will ensure that ICCC solutions proposed are field-tested, scalable, and meet the unique needs of an integrated operations platform.<br><br>Suggested Amendment: The OEM of the ICCC application should have valid ISO 9001 and ISO 27001 certifications and should have successfully implemented a minimum of Three (3) Smart City / Safe City projects in India, involving Government / Semi-Government / Undertakings / PSUs in the last 7 years. Each project must have integration with at least five (5) of the following subsystems:<br>1. CCTV (VMS)<br>2. Video Analytics<br>3. Automatic Number Plate Recognition (ANPR)<br>4. Red Light Violation Detection (RLVD)<br>5. Variable Message Display (VMD)<br>6. Public Address (PA) System<br>7. Emergency Call Box (ECB)<br>8. Traffic Management/ATCS<br>9. Smart Street Lighting<br>10. Environmental Monitoring | No change in RFP |
| Honeywell Automation India Ltd. | Part2_RFP_Puri_CCTV 31012026, Section 4.2, Page No: 36 | Location Engine (Integration with GIS MAP) -<br>If there is an existing ICCC, please clarify if GIS engine and GIS maps are existing or any new updated solution with | This section includes points seeking clarification on the existence of current ICCC, GIS engine and GIS maps, which appear to be customer-specific inputs rather than ICCC functional requirements. Please confirm if our understanding is correct. | Please refer to Corrigendum - 1 |

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| | | maps to be provisioned. | | |
| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | If response drafting and content creation are expected, we request that this activity be bifurcated and defined as a separate line item in the BoQ/Scope of Work, as it involves additional resources and deliverables beyond advisory monitoring services. | Please refer to Corrigendum - 1 |
| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Crisis Handling<br>Description- The agency shall prepare and execute crisis communication strategies on social media, managing potential PR crisis effectively and safeguarding the department's reputation. | Please confirm that the scope of work for the market research agency engaged for social media analysis does not include on-premise deployment of resources at the control room or provision of 24×7 dedicated manpower support. Further, kindly clarify that the crisis handling component is limited to strategic and reputational risk monitoring and advisory, and does not extend to real-time incident response, emergency handling, or coordination with police or other emergency services for specific events such as fire, theft, or law-and-order situations. | Confirmed |
| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Trend Recognition<br>Description- By monitoring social media trends, the agency shall identify emerging topics within the Department's digital discourse, enabling proactive engagement and response. | If response drafting and content creation are expected, we request that this activity be bifurcated and defined as a separate line item in the BoQ/Scope of Work, as it involves additional resources and deliverables beyond advisory monitoring services. | Confirmed |

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| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | If response drafting and content creation are expected, we request that this activity be bifurcated and defined as a separate line item in the BoQ/Scope of Work, as it involves additional resources and deliverables beyond advisory monitoring services. | Accepted |
| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be restricted to publicly accessible data sources only, and performed in compliance with applicable platform Terms of Service, statutory requirements, and data protection regulations. Access to private accounts, closed groups/communities, encrypted channels, dark posts, or any restricted or non-public data repositories shall be outside the scope of work. Further, data visibility and extractability shall remain subject to platform-level controls and regulatory constraints, and the agency shall not be held liable for non-availability of data arising from such limitations. | Accepted |
| Honeywell Automation India Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To ensure standardization and uniformity of the social media monitoring scope, please confirm that the service baseline may be defined with technical thresholds, such as tracking less than 100 keywords, processing up to 150,000 mentions per month. | Accepted, . Up to 50 keywords, up to 100,000 mentions per month for India. |

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| HPE India Pvt Ltd. | Part-2, 15.1 Server, Page: 125 | 4 X 10G ports for providing Ethernet connectivity or equal Fiber ports as per bidder design | Please confirm the type of 10G transceivers to be configured. | Bidder to propose as per solution requirement |
| HPE India Pvt Ltd. | Part-2, 15.1 Server, Page: 126 | ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust. EAL4 or higher common criteria certification for the OOB management subsystem. | FIPS 140-2 is already updated to FIPS 140-3. Request consider "FIPS 140-3" here for better investment protectrion of the government. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 15.2 Servers for Video analytics, Page: 127 | 4 X 10G ports for providing Ethernet connectivity or equal Fiber ports as per bidder design | Please confirm the type of 10G transceivers to be configured. | Bidder to propose as per solution requirement |
| HPE India Pvt Ltd. | Part-2, 15.2 Servers for Video analytics, Page: 127 | ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust. EAL4 or higher common criteria certification for the OOB management subsystem. | FIPS 140-2 is already updated to FIPS 140-3. Request consider "FIPS 140-3" here for better investment protectrion of the government. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 15.3 Virtualization, Page: 131 | Bidder shall provide the licenses for list of servers as per their offered solution. | please confirm the license quantity or quantity of servers where virtualization shall be required. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 15.3 Virtualization, Page: 131 | General query | Please mention on the virtualization related integrations as would be required such as SLB, DNS, IPAM, uplink switch etc. | No Change in RFP |

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| HPE India Pvt Ltd. | Part-2, 15.4 Storage, Page: 132 | The Storage Array shall be offered with 2000 TB Usable Capacity using NLSAS drives and 100TB usable capacity using SSD drives. For effective power saving, Storage subsystem shall also support SFF drives with the addition of required disk enclosures. Storage shall be provided with suitable OEM bezel kit as well as bezel lock kit. | Kindly relax this requirement to allow wider OEM participation or kindly allow a solution offering in lieu to meet the asked capacity requirement. The clause may please be revised as: "The Storage solution shall be offered with 1800 TB Usable Capacity using NLSAS drives and 100TB usable capacity using SSD drives either in a single-array or in max 2 storage arrays. For effective power saving, Storage subsystem shall also support SFF drives with the addition of required disk enclosures. Storage shall be provided with suitable OEM bezel kit as well as bezel lock kit." | Pls Refer Corrigendum-1 |
| HPE India Pvt Ltd. | Part-2, 15.5 Backup solution, Page: 135 | Offered device shall have Minimum of 4 x 10/25Gbps SFP IP ports & 4 x 32Gbps ports. License and SFP for all ports shall be offered and configured | Please confirm the type of 10G transceivers to be configured. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 14.1.7. Edge Level Switch, Page: 121 | The should have minimum 8-port Class 4 POE and 4-port Class 6 POE and 2-port SFP+ ports, Should be DIN Mount Switch. | Request to please add this as " Switch should support redundant power supply if required, not from day-1". This is field switch so power supply is critical component to avoid any downtime. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 14.1.7. Edge Level Switch, Page: 121 | Should have 4GB RAM and 16GB Flash;Should have minimum 8 MB packet buffer | Request to please change this as "**Should have 4GB RAM and 16GB Flash;Should have minimum 12 MB packet buffer**".Packet buffer is more relevant for first performance because this is CCTV requirement and real time processing is very critical here. | Refer Corrigendum 1 |
| HPE India Pvt Ltd. | Part-2, 14.1.7. Edge Level Switch, Page: 122 | The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port | Request to please modify this as "The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch | No Change in RFP |

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| | | accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications | port accepts up to 2**4 sessions of IEEE 802.1X, Web, and MAC** authentications". | |
| HPE India Pvt Ltd. | Part-2, 15.8 L2 switch, Page: 157 | Switch should have 24 x 10/100/1000 Base-T ports with additional 4 x 1/10G SFP+ ports | Requesting the clarity of SFP+ modules here, type and count to be consider. | Bidder to propose as per solution requirement |
| HPE India Pvt Ltd. | Part-2, 15.8 L2 switch, Page: 157 | Requet to consider | Switch should support **stacking feature** with uplink or dedicated stacking port, for better manageability. | No Change in RFP |
| HPE India Pvt Ltd. | Part-2, 15.8 L2 switch, Page: 158 | The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications | Request to please modify this as "The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 2**4 sessions of IEEE 802.1X, Web, and MAC** authentications". | No Change in RFP |
| HPE India Pvt Ltd. | Part-2 | Suggestion | Request to add the common requirement clause for all switches. The clause to be added may be considered as: "All offered switches should be MTCTE certified." | No Change in RFP |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 35 of 310 | **Client/Server Architecture and Graphics:**<br><br>Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follow:<br><br>"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work **on OS based native applications or web-browser access.**" | Pls Refer Corrigendum 1 |

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| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 44 of 310 | **Technical Support Centre**<br><br>24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days.<br><br>Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows:<br><br>"Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal **or** contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Pls Refer Corrigendum 1 |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 47 of 310 | **5.3. Scope of Work**<br>**5.3.1.1. Phase-1 Outcomes**<br><br>o Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing system for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br><br>Kindly confirm if our understanding is correct. | No Change in RFP |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure** | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br><br>Kindly confirm if our understanding is correct. | Understanding is Correct |

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| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure**<br><br>* In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br><br>Kindly confirm if our understanding is correct. | Pls Refer Corrigendum-1 |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 79 of 310 | 6.13. Functional Requirements for Parking Analytics<br><br>b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 81 of 310 | 6.14.1. Integration with ICCC at JBPC:<br>The IA shall ensure the following<br><br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 109 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until | Pls Refer Corrigendum 1 |

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| | | first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | accuracy be achieved to **95%** within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 107 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Please refer to Corrigendum - 1 |

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| | | summarization application for processing the Videos to conduct quick post incident video review | | |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 240 of 310 | **Software Components for Data Centre**<br><br>13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set | | |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 230 of 310 | **20.4.2.2. Schedule B - Parking Surveillance System** | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ.<br><br>Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |
| i2V Systems Pvt. Ltd. | Part-2<br><br>Page No. 67 of 310 | **Additional Point Request** | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surviellance Project. | Pls Refer Corrigendum -1 |

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| | | | Bidder to submit referenece PO Copy and Completion Certificate as evidence. | |
| Ishan Infotech Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49 | Operational KPIs | Considering lots of external dependencies, request you to revise it to below; | No Change in RFP |
| Ishan Infotech Ltd | | • System Uptime o ≥ 99% uptime for all field devices, network components, ICCC systems | • System Uptime ≥ 98% uptime for all field devices, network components, ICCC systems | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49, 57 | There is discrepancy in Performance parameters for analytics | Request you to kindly clarify which particular criteria to refer. | IA to assess and propose as per solution requirements, Scope and SLAs mentioned in RFP |
| Ishan Infotech Ltd | Volume 2, 4.4.1.1. Camera Uptime Penalties, page 309 | For every 1% drop below the SLA uptime: • High-Criticality Cameras → ₹1,500 per camera per day • Medium-Critical Cameras → ₹800 per camera per day • Low-Critical Cameras → ₹500 per camera per day | Request to you kindly consider below; • High-Criticality Cameras → ₹1,000 per camera per day • Medium-Critical Cameras → ₹500 per camera per day • Low-Critical Cameras → ₹200 per camera per day | Pls Refer Corrigendum 1 |

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| Ishan Infotech Ltd | Volume 2, 4.4.1.4. Network & ICCC Infrastructure Penaltie, page 309 | Core Switch / Storage Unavailability – 25000 per hour<br>VMS Application Downtime – 10000 per hour<br>EMS/NMS Downtime – 5000 per hour | Request to you kindly consider below;<br>Core Switch / Storage Unavailability – 25000 per day VMS Application Downtime – 10000 per day EMS/NMS Downtime – 5000 per day | Pls Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br>Time line: T+3 Months<br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder’s Quoted O&M Price | Provided timeline for phase 1 execution is very short and execution of this stature bid is not possible in 3 month. Kindly revised the project timeline for phase 1 till 8 month from the date of contract signing.<br>Also revised the payment terms as below....<br>1. 80% of Project Cost against supply of Item on prorata basis.<br>2. 10% of Project Cost against Installation, testing and Commissioning Go-Live of Project.<br>3. Balance 10% equilly distributed in 20 quarter for Operation and Maintenance. | Pls Refer Corrigendum 1 |

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| Ishan Infotech Ltd | RPF Ref No: OCAC-SEGP-INFRA-0023-2025-26009 Dated 31-01-2026 Part 2 , Volume II, ( 5.3.10. Network Connectivity, Page no 55) | IA shall ensure that implementation of Network connectivity for bandwidth services are redundant in nature, high quality, seamless connectivity to all cameras at aggregation point i.e. DC/DR. | For P2MP/L2VPN Services: The Network service provider(NSP) should have a valid Unified License (All Services) or National Long Distance (NLD) License from Govt. of India. (VNO lic not allowed)<br>Note: This mentioned criteria has to be met by the Network Service Provider for which MAF is Mandatory. Also the NSP should have one similar city-wide experience for minimum 100 Junctions connectivity.<br>This will help AMC to ensure that Network Service provider has an experience to execute and Manage a critical project. Wherein NSP plays an important role because connectivity is a backbone of entire project.<br>In Network connectivity no PQC has been made for NSP. We request to add the above and below points in PQC<br><br>1-The connectivity provider should have Class A or valid NLD license from Govt. Of India<br>2- The media converter to optical fiber cables for the cameras which is essential to work should have experience of doing minimum 5 smart city projects | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | RPF Ref No: OCAC-SEGP-INFRA-0023-2025-26009 Dated 31-01-2026 Part 2 , Volume II, ( 5.3.10. Network Connectivity, Page no 55) | Technical Points for NSP has not been asked | "Network Service Provider should have successfully executed Smart City / Safe City project for connectivity solution.<br><br>>= 2 Project : 4 Marks<br>>=3 Project : 8 Marks<br>>= 5 Projects: 10 Marks<br><br>This clause and Technical Marks criteria will ensure the participation from all the experience | No Change in RFP |

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| | | | players and smooth O&M of the citywide connectivity solution | |
| Ishan Infotech Ltd | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Pls Refer Corrigendum 1 |
| Ishan Infotech Ltd | | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Ishan Infotech Ltd | | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase | Pls Refer Corrigendum 1 |

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| | | | packaged in a container (lift- and- shift approach) shall not be allowed. | |
| Ishan Infotech Ltd | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including ~~**Version Control,**~~ Status Control, Effectively and audit Trail to ensure accountability for the project | Pls Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Pls Refer Corrigendum 1 |

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| Ishan Infotech Ltd | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br>No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Pls refer to similar query above |
| Ishan Infotech Ltd | Volume 2, 15.10 Social Media Monitoring System | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic | Pls refer to similar query above |
| Ishan Infotech Ltd | Pg. No.: Page 171 | Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Pls refer to similar query above |
| Ishan Infotech Ltd | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Please refer Corrigendum 1 |

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| Ishan Infotech Ltd | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements. | Please refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | IEC68-2-64, Vibration | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Particpation | Please refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Shock Half sine wave 3G, 11ms, 3 shock per axis | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Particpation | Please refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Certificate CE, FCC Class A, RoHS, UKCA, BIS | We Hereby Request to Relax this Clause as: CE,FCC CLASS A, ROHS, BIS | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application,Page No. 35 of 310 | **Client/Server Architecture and Graphics:Multi-Platform Access:** The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follow:"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Technical Support Centre :** 24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows: "Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must | Please refer Corrigendum 1 |

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| | | and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | |
| Ishan Infotech Ltd | Volume 2, 5. Surveillance System, Page No. 47 of 310 | **5.3. Scope of Work**<br>**5.3.1.1. Phase-1 Outcomes**<br>**o Integration with legacy systems of SJTA and Puri Police** | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.Kindly confirm if our understanding is correct. | Understanding is Correct |
| Ishan Infotech Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority. Kindly confirm if our understanding is correct. | Understanding is Correct |
| Ishan Infotech Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure** | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority. Kindly confirm if our understanding is correct.<br><br>For the Parking Management System, video analytics use cases and their respective | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | | |

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| Ishan Infotech Ltd | Volume 2, 6.13. Functional Requirements for Parking Analytics Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br>c. Information available to Police and Parking Management Personnel:• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:Loitering Detection: 10 Nos. Abandoned Vehicle Detection: 15 Nos. Wrong Parking Detection: 7 Nos. This will help bidders to design the system accurately and size the hardware appropriately. | |
| Ishan Infotech Ltd | Volume 2, 6.14.1. Integration with ICCC at JBPC Page No. 81 of 310 | The IA shall ensure the following<br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br>For example:<br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| Ishan Infotech Ltd | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System Page No. 109 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>**15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle.** | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows: "15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | Please refer to Corrigendum - 1 |

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| Ishan Infotech Ltd | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Page No. 107 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>**2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review** | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Please Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume2, 20.4.2.8. Schedule H - Data Center Page No. 240 of 310 | **Software Components for Data Centre**<br><br>**13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set** | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ. | Please Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please Refer Corrigendum 1 |

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| Ishan Infotech Ltd | Volume 2 Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br>Bidder to submit reference PO Copy and Completion Certificate as evidence. | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | Pls refer to the reply for the similar point above |
| Ishan Infotech Ltd | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |

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| Ishan Infotech Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |
| Ishan Infotech Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is | Please Refer Corrigendum 1 |

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| | | | required, kindly provide the detailed specifications for the same. | |
| Ishan Infotech Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Please refer to Corrigendum - 1 |

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| Ishan Infotech Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding.<br><br>CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | No Change in RFP |

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| Ishan Infotech Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| Ishan Infotech Ltd | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) clarification | Kindly modify as below for better solution;<br>All of weight <8kg for both Untethered or tethered mode.<br>As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Please refer to Corrigendum - 1 |
| Ishan Infotech Ltd | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless connectivity, portable UPS systems and quickly | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismantling line items in BoQ for better clarity.<br><br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | Please Refer Corrigendum 1 |

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| | | deployable cameras. Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project. M2 - Integration with Existing Infrastructure - Integration with existing SJTA | | |
| Samriddhi Automations Pvt. Ltd. | Volume - II, Technical Requirement & Detailed BoQ ANPR Camera Resolution,Page 117, 14.1.4. ANPR Camera | | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |
| Samriddhi Automations Pvt. Ltd. | Volume -II, Page 228,20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |

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| Samriddhi Automations Pvt. Ltd. | Volume -II, page 233,20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Samriddhi Automations Pvt. Ltd. | Volume -II, Page 234,20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Samriddhi Automations Pvt. Ltd. | Volume -II, Page 237, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC) | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Samriddhi Automations Pvt. Ltd. | New Clause | The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. | Please refer to Corrigendum - 1 |

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| | | capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | | |
| Samriddhi Automations Pvt. Ltd. | New Clause | CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. | Refer corrigendum |
| Samriddhi Automations Pvt. Ltd. | New Clause | CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple | No Change in RFP |

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| | | | manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. | |
| Samriddhi Automations Pvt. Ltd. | New Clause | CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. | No Change in RFP |
| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 2 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that the agency is not required to directly respond to citizen posts. The agency shall only flag, categorize, and escalate concerns to the Department's SPOC, and publish responses strictly as advised. Content creation is not a part usually of agencies engaged under this scope as this will be a advisory service only | Pls refer to the reply of pre bid queries |

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| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 5 | Parameter- Crisis Handling<br>Description- The agency shall prepare and execute crisis communication strategies on social media, managing potential PR crisis effectively and safeguarding the department's reputation. | 1. Please confirm that on- premise deployment of resources at the control room is not in scope, and 24×7 dedicated manpower support is not expected from the market research agency engaged for social media analysis.<br>2. Please confirm that the crisis handling scope is intended as a strategic and reputational risk management function and not as an emergency response or life-saving mechanism. Accordingly, real-time<br>reporting of individual incidents such as fire, theft, or law-and-order situations, or coordination with police/emergency services, shall not be within this market research agency's scope. | Pls refer to the reply of pre bid queries |
| SRSG | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Trend Recognition<br>Description- By monitoring social media trends, the agency shall identify emerging topics within the Department's digital discourse, enabling proactive engagement and response. | Please confirm that the agency's scope is limited to market research and suggestion of keywords/trending topics only, and does not include content creation, creative design, advertisement creation, or campaign execution. | Pls refer to the reply of pre bid queries |
| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 7<br>Vol-II | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | We understand that professional content creation is typically not part of this service and that the scope usually covers only analytical inputs and keyword suggestions. However, for event amplification if required, we request confirmation whether a limited content creation support may be considered — up to 10 static social media posts and 4 short video reels per month, including basic graphic design, editing, and publishing<br>support. Accordingly cost estimation for this additional content generation scope may be done. | Pls refer to the reply of pre bid queries |

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| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 9<br>Vol-II | Parameter- Multilingual Proficiency<br>Description- Operating across social media, the agency shall manage content in diverse languages (English and Hindi) spoken, ensuring inclusive engagement. Proper understanding of local languages and should overcome the limitations of NLP. | Please make Odia (Oriya) language monitoring and reporting mandatory in addition to English and Hindi. This clarity is required as it has cost implication. | Pls refer to the reply of pre bid queries |
| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 7<br>Vol-II | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that social media monitoring under this tender will be restricted strictly to publicly available data only, and will be carried out in compliance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>It is understood that monitoring will not include access to private profiles, private groups, closed communities, encrypted platforms, dark posts, or any other restricted or non-public data sources.<br><br>Further, please confirm that data coverage and availability will remain subject to individual platform policies, user permissions, API limitations, and regulatory constraints, and that the agency shall not be held responsible for any data that is inaccessible due to these limitations. | Pls refer to the reply of pre bid queries |

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| SRSG | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249, SL. NO. 7<br>Vol-II | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that, for standardization of the social media monitoring scope and commercial estimation, the following reasonable limits shall apply: Tracking of 50 keywords, Monitoring of up to<br>50,000 mentions per month. It<br>is difficult to do cost estimation without this boundary and any requirement beyond these thresholds may be treated as a scope enhancement. | Pls refer to the reply of pre bid queries |
| SRSG | 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC)<br>Page No., 164 of 249, SL. NO. 4<br>Vol-II | Emergency Signage and Lighting : ACTIVE LED Stretch Displays installed for aesthetic reasons on both side walls of main control room to act as Emergency Signage in case of emergencies. | Please share detailed specifications of same. Details of ACTIVE LED Stretch LED not available. | No Change in RFP |
| SRSG | 19.2. Technical Specification for Videowall LED Display for ICCC, Vol-II | OEM Criteria | Request confirmation whether OEM of Video Wall need to have Authorized Service Center in Eastern India or not. | No Change in RFP |
| SRSG | 20.5. Proposed Layout for ICCC, Vol-II | Control Room - Civil Interiors | Please clarify whether 3D BIM Modeling with MEP, ELV and all IT infra mapped is required or not as it has a cost implication. | This system is not part of RFP hence not required |

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| SRSG | ADDITIONAL NOTE | Keyword & Volume Limits | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br><br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined<br>based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional<br>commercial arrangement. | Pls refer to the reply of pre bid queries |
| SRSG | ADDITIONAL NOTE | Tool API & System Integration Scope | Please confirm that APIs or data connectors from social listening tools for integration with any external or third- party systems (including centralized command &control platforms) are not within the scope of the agency. The agency shall only provide analytical reports and insights, which may be uploaded or integrated by the ICCC vendor into the command & control platform purely as a repository of reports. | Pls refer to the reply of pre bid queries |
| Synergy Telematics Pvt. Ltd. | 3.5 Pre-Qualification Criteria, ii point, Pg No. 32 | The Bidder shall have an overall average annual turnover of INR 150 Crores out of which INR 75 Cr from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24). | Request you to please reduce the average annual turnover to INR 70 Crores for MSEs to ensure smooth participation of MSME firms as well. | Please refer to Corrigendum - 1 |

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| Synergy Telematics Pvt. Ltd. | 3.5 Pre-Qualification Criteria, iv point, Pg No. 32 | The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount<br>₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount<br>₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount<br>₹30,00,00,000/- (Thirty Crore Only) | Request you to please ammend the clause as:<br>One project of similar nature in system integration, not less than the amount<br>**₹40,00,00,000/- (Forty Crore Only)**<br>OR<br>Two projects of similar nature in system integration) not less than the amount<br>**₹20,00,00,000/- (Twenty Crore Only)**<br>OR<br>Three projects of similar nature in system integration, not less than the amount<br>**₹15,00,00,000/- (Fifteen Crore Only)**<br>These credentials would help to open the competition for many potential SI partners. | Pls Refer Corrigendum 1 |
| Synergy Telematics Pvt. Ltd. | 3.6.1 Technical Bid Evaluation Criteria, Page 34, A1, Annual Turnover | The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25<br>More than INR 500 Crore- 10 Marks<br>> INR 200 Crore to <= INR 500 Crore- 8 Marks<br>> INR 150 Crore to <= INR 200 Crore-5 Marks | Request you to please reduce the average annual turnover to INR 70 Crores for MSEs to ensure smooth participation of MSME firms as well.<br>Request you to please ammend the marking criteria as:<br>**More than INR 80 Crore- 10 Marks**<br>**> INR 75 Crore to <= INR 80 Crore- 8 Marks**<br>**> INR 70 Crore to <= INR 75 Crore-5 Marks** | No Change in RFP |

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| Synergy Telematics Pvt. Ltd. | 2.3 Eligible Bidders, 2.3.2 Consortium, Page No. 17 | Consortium- Not Allowed | Request you to please allow consortium to ensure wider participation. | No Change in RFP |
| TATA Advanced Systems Ltd. | Volume-1<br>Page No. 31, 3.5<br>Point No. iv & v, Pre-Qualification Criteria | Document Proof:<br>a) Credential Summary (Annexure-2 of Section 6.6)<br>b) Contract Agreement/Work Order/LOI<br>c) Completion/Go-Live Certificate from the Client. | **Request you to kindly modify the same to**:<br>a) Credential Summary (Annexure-2 of Section 6.6)<br>b) Contract Agreement/Work Order/LOI<br>c) Completion/Go-Live Certificate from the Client.<br><br>In case of Ongoing Project Partial Completion Certificate from client/ CA Certificate certifying the actual quantity and value of Work Completed. | No Change in RFP |
| TATA Advanced Systems Ltd. | Volume-2<br>Page no. 21, 2.4<br>Point No. M-1 & M-2, 2.4 Project Deliverables, Milestones and Timelines | Description / Scope of Work<br>• Submission of SRS and FRS document Construction & commissioning of ICCC at JBPC (civil + electrical + IT + non-IT)<br>• Setup of video wall, consoles, servers, storage, VMS, analytics<br>•Deployment along Grand Road corridor (Temple → Gundicha)<br>•Deployment on all entry–exit corridors (Bhubaneswar–Puri, Konark, Chilika/Brahmagiri, Sakhigopal/Chandanpur)<br>•Deployment at all parking sites & Puri Railway Station<br>•Enabling drone-feed readiness | **Kindly Break this clause in 2 Parts:**<br><br>**M-1.1**<br>Submission of SRS and FRS document and Supply of Hardware and Software<br><br>**M-1.2**:<br>• Construction & commissioning of ICCC at JBPC (civil + electrical + IT + non-IT)<br>• Setup of video wall, consoles, servers, storage, VMS, analytics<br>•Deployment along Grand Road corridor (Temple → Gundicha)<br>•Deployment on all entry–exit corridors (Bhubaneswar–Puri, Konark, Chilika/Brahmagiri, Sakhigopal/Chandanpur)<br>•Deployment at all parking sites & Puri Railway Station<br>•Enabling drone-feed readiness | Refer to Corrigendum - 1 |

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| TATA Advanced Systems Ltd. | Volume-2<br>Page no. 21, 2.4<br>Point No. M-1 & M-2, 2.4 Project Deliverables, Milestones and Timelines | Timeline:<br>3 months<br><br>Payment Terms:<br>40% of Capex | **Request you to Kindly modify to**:<br>Timeline:<br>6 months<br><br>Payment Terms:<br>60% of Capex | Refer to Corrigendum - 1 |
| TATA Advanced Systems Ltd. | Volume-2<br>Page no. 21, 2.4<br>Point No. M-1 & M-2, 2.4 Project Deliverables, Milestones and Timelines | Overall Implementation Timeline: 10 Months | **Request you to kindly modify the same to**:<br>Overall Implementation Timeline: 15 Months | Refer to Corrigendum - 1 |
| TATA Advanced Systems Ltd. | Volume-2<br>Page no. 286, 2.2,2.2 Liquidated Damages | Overall Penalty Capping for the Project | **Request you to kindly add the following:**<br>Overall Penalty & Liquidated Damages for the Project is capped to 5% of the respective Capex and Opex for the Project. | Refer to Corrigendum - 1 |

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| Technosys Integrated Solutions Pvt. Ltd. | Vol-1<br>Section- 3.6 Technical Bid Criteria<br>3.6.1 Technical Bid Evaluation Criteria<br>Page no-34 & 35<br>Point -A1 | • The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3)<br>Turnover<br>Marks<br>More than INR 500 Crore<br>10<br>> INR 200 Crore to <= INR 500 Crore 8<br>> INR 150 Crore to <= INR 200 Crore 5 | As per the RFP, the estimated project value is INR 150 Crore (Implementation + AMC). However, full technical marks (10 marks) are awarded only to bidders having an average annual turnover of more than INR 500 Crore<br><br>We respectfully submit that this turnover threshold is disproportionately high compared to the project value. An average annual turnover of INR 200 Crore is adequate to demonstrate the financial capability for execution of the project.<br><br>Since the bid is being evaluated under QCBS methodology, where technical marks are crucial, we request the department to kindly revise the clause and award full marks to bidders having an average annual turnover of INR 200 Crore or above, in the interest of fair competition.<br><br>• The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3)<br>Turnover<br>Marks<br>More than INR 200 Crore<br>10<br>> INR 170 Crore to <= INR 200 Crore<br>8<br>> INR 150 Crore to <= INR 170 Crore<br>5 | No Change in RFP |
| Technosys Integrated | Vol-1<br>Section- 1. Fact Sheet<br>Page no-12<br>Point -12 | Performance Bank Guarantee -Five Percent (5%) of Total Project Cost | 1) Here at vol-1 department has asked for 5% of PBG and in vol-2 asked PBG is 10% of total prject cost. We request the department to please check and rectify this issue of contradiction | Please refer to Corrigendum - 1 |

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| Solutions Pvt. Ltd. | | | 2) Secondary we request department to please make changes in PBG clause is as:<br>The project spans over 5 years, and we believe | |

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| Technosys Integrated Solutions Pvt. Ltd. | Vol-2<br>Section- 2. PART B – Special Conditions of Agreement<br>2.1 Performance Security<br>Page no-285 of 310 | 2.1 Performance Security<br>To guarantee its performance under the Agreement, the IA shall provide to Authority in its favour a Performance Bank Guarantee (PBG) which is unconditional, unequivocal and irrevocable for an amount equivalent to 10% of the Total Project Cost at the commencement of Project in the format prescribed in RFP, issued by any of the nationalized banks only. The Performance BankGuarantee shall be kept valid up to a period of 3 (Three) months after the project completion timelines.<br>The Performance Bank Guarantee shall be encashed by the Authority in the event of IA's failure to complete obligations or breach by IA of any of the terms and conditions of the Agreement. | the bidder's performance should be bound to specific periods: capex for capital expenditure and opex for operational expenditure. Therefore, instead of requiring a Performance Bank Guarantee (PBG) for the entire contract value, we propose two separate PBGs:<br><br>PBG 1: Equivalent to 3% of the capex value.<br>PBG 2: Equivalent to 3% of the opex value.<br>Furthermore, we suggest that the PBG submitted during the capex period be returned after the implementation period.<br><br>Similar examples we have seen in many big sucessful projects like<br>1. Guwahati Smart City Limited,Guwahati, Assam For "Selection of System Integrator (SI) For Implementation of Integrated Traffic Management System (ITMS) Project in Guwahati"Tender No: SPV/GSCL/DEV/182/2021/84- Attached as Annexure for your ready reference<br><br>2. Bhopal Smart City Development Corporation Limited"REQUEST FOR PROPOSAL FOR SELECTION OF SERVICE PROVIDER FOR DESIGNING, IMPLEMENTING, INSTALLATION, COMMISSIONING, OPERATIONS AND MAINTENANCE OF INTEGRATED TRAFFIC SOLUTION FOR BHOPAL CITY"RFP NO: BSCDCL/MPBSCDCL/ TENDER No - 219, DATED: 03-11- 2021- Attached as annexure. for your ready reference<br><br>3.Srinagar Smart City Limited for "SITC, O&M | Please refer to Corrigendum - 1 |

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| | | | and AMC of Intelligent Traffic Management System (ITMS) in Srinagar City"Ref No: E-N.I.T No. 09-SSCL of 02/2022.Date of Issue: 12/02/2022 for your ready reference | |

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| Technosys Integrated Solutions Pvt. Ltd. | Vol-2<br>Section- 2.2 Overview<br>2.2.1 Key activities under the scope of the IA:<br>Page no-16 of 310 | 2.2.2 The bidder shall be responsible for carrying out detailed survey prior to submission of the bids to finalize with infrastructure requirement, electrical power, network bandwidth requirement, operational & administrative challenges etc.<br><br>2.2.3 The bidder shall furnish the survey report along with their realistic assessment of AS-IS situation and assumptions (if any) for the desired output, as part of their technical bid. | With reference to Clause 2.2.2 & 2.2.3, we request the Authority to remove the mandatory requirement of submitting the detailed survey report along with the Technical Bid, as conducting a comprehensive site survey prior to bid submission may not be practically feasible.<br><br>We further request the Authority to provide necessary baseline site and infrastructure details to bidders for proper and uniform solution designing.<br><br>The detailed survey and survey report may kindly be allowed post award of contract / during implementation stage, as it may not be practically feasible for all bidders, especially in the absence of site access permissions and finalized scope details. | Refer to Corrigendum - 1 |
| Technosys Integrated Solutions Pvt. Ltd. | Vol-2<br>Section- 2. PART B – Special Conditions of Agreement<br>2.2 Liquidated Damages<br>Page no-286 of 310 | 2.2.1<br>If IA fails to supply, install or maintain any or all of the Goods or fails to complete the Works or fails to provide the Services as per the Agreement, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Agreement, deduct from the Agreement value, as liquidated damage per week of 1% of the payment to be remitted on successful Go-Live of System i.e. 40% of order value per | We respectfully request the Authority to consider revising the liquidated damages clause from 1% per week to 0.25% per week, calculated on the payment to be remitted on successful Go-Live of the System.<br><br>The proposed reduction would ensure a more balanced and reasonable risk allocation, especially considering the project involves multiple inter-dependent activities, third-party approvals, and site readiness factors which may be beyond the sole control of the Implementing Agency. A lower weekly LD rate will encourage smoother execution without impacting the Authority's right to enforce timely completion. | Please refer to Corrigendum - 1 |

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| | | week till such time the default continues. | | |
| Technosys Integrated Solutions Pvt. Ltd. | | Request for Addition | Timely completion of the project is the essence of the Contract. Department will provide all necessary clearances & approval in one go. In case of any delay not attributable to MSI, Partial Go Live & Payments shall be paid on pro-rata basis<br><br>Same Practice has been seen in<br><br>1.Ayodhya Nagar Nigam-"Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) in Ayodhya City"NIT Number: 185 Dated: 26-05-2021- Attached as annexure for Your ready reference<br><br>2.Mathura-Vrindavan Nagar Nigam-"Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) in Mathura-Vrindavan City"NIT Number: 342/NIRMAN/2021-22 Dated 26-06-2021- Attached as annexure for Your ready reference | No Change in RFP |

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| | | | 3.Gorakhpur Nagar Nigam-"Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) in Gorakhpur City"NIT Number: 74/CE/4-PWC/2021-22 Dated 26-05-2021- Attached as annexure for Your ready reference | |
| Tera Software Ltd. | Volume- 1<br>Section No-3.5<br>Page no - 32 | Pre-Qualification Criteria:<br>SL No ii- The Bidder shall have an overall average annual turnover of INR 150 Crores out of which INR 75 Cr from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24). | It is requested to revise the eligibility criterion pertaining to financial turnover. The requirement of an overall average annual turnover may be reduced to INR<br>100 Crore, out of which INR 75 Crore shall be from IT/ITES/System Integration in India, during the last three (3) financial years (FY 2022-23, 2023-24, and 2024-25).<br><br>This revision would enable wider participation from capable and technically qualified bidders | Please refer to Corrigendum - 1 |

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| | | | with proven experience in similar projects, while ensuring adequate financial strength for successful project execution. | |

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| Tera Software Ltd. | Volume- 1<br>Section No-3.5<br>Page no – 32<br>& 33 | Pre-Qualification Criteria:<br>SL No iv- The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br><br>One project of similar nature in system integration, not less than the amount<br>₹50,00,00,000/- (Fifty Crore Only)<br><br>OR<br><br>Two projects of similar nature in system integration) not less than the amount<br>₹40,00,00,000/- (Forty Crore Only)<br><br>OR<br><br>Three projects of similar nature in system integration, not less than the amount<br>₹30,00,00,000/- (Thirty Crore Only)<br><br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified | We request the Dept to revise the criterion as below to allow participation of capable bidders with relevant large-scale implementation experience, while ensuring the technical and operational suitability of the bidder.<br><br>The “Similar Nature” of work may be defined as projects including procurement, supply, installation, and implementation of Integrated Command<br>& Control Centre (ICCC) / Unified Command & Control System (UCCS) / Data Center / Intelligent Traffic Management System (ITMS), with at least one project experience of 250 cameras in a single project, executed for any Central Government / State Government / PSUs / Defence / Urban Local Bodies in India during the last seven (7) years.<br><br>It is further requested that experience of the Lead Partner in a consortium may be considered as eligible experience for meeting this criterion.<br>. | Please refer Corrigendum 1 |

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| | | Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/ State Government/ PSUs/ Defence/ Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. | | |
| Tera Software Ltd. | | Consortium Purchase orders will not be considered. | | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-3.5<br>Page no –33 | Pre-Qualification Criteria:<br>SL No v- The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies in India in last 7 years as on Bid Submission Date.<br><br>• CCTV Surveillance system with minimum 500 cameras in single project.<br>• Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | It is requested to consider minimizing this clause and revising the requirement to experience of CCTV Surveillance System with a minimum of 250 cameras in a single project, to enable wider participation of eligible bidders, without compromising the technical intent of the tender. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-<br>3.6 Technical Bid Criteria Page no –34 & 35 | A1 – Annual Turnover- The Bidder shall have an overall average annual turnover of INR<br>150 Crore in India in last three<br>(3) financial years 2022-23,<br>2023-24 & 2024-25<br><br>More than INR 500 Crore – 10<br>Marks<br>> INR 200 Crore to <= INR 500<br>Crore – 8 Marks<br>> INR 150 Crore to <= INR 200<br>Crore- 5 Marks. | It is requested to consider revising the Annual Turnover eligibility and marking criteria as follows:<br><br>Annual Turnover: The Bidder shall have an overall average annual turnover of INR 100 Crore in India during the last three (3) financial years (FY 2022-23,<br>2023-24, and 2024-25).<br><br>Revised Marking Criteria:<br>• More than INR 150 Crore – 10 Marks<br>• > INR 125 Crore to ≤ INR 150 Crore – 9 Marks<br>• > INR 100 Crore to ≤ INR 125 Crore – 5 Marks<br><br>This revision will encourage wider participation of financially sound and technically capable bidders, while maintaining an appropriate financial evaluation framework. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-<br>3.6 Technical Bid Criteria Page no – 35 | B1 - CCTV Surveillance System The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defence/ Urban Local bodies/ Religious Bodies in India in last 7 years as on Bid Submission Date:<br><br>2 or more Projects - 15 Marks<br>1 Project – 10 Marks | It is requested to revise the experience and marking criteria as follows:<br><br>The Bidder shall have successfully executed CCTV Surveillance System with a minimum of 250 CCTV cameras in a single project for Central Government / State Government / PSUs / Defence / Urban Local Bodies / Religious Bodies in India during the last 7 years as on the Bid Submission Date.<br><br>Revised Marking Criteria (based on number of cameras):<br><br>• More than 300 cameras – 15 Marks<br>• 250 - 300 cameras – 13 Marks<br><br>This revision will allow wider participation of technically capable bidders while ensuring sufficient experience in large- scale CCTV surveillance projects. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-<br>3.6 Technical Bid Criteria Page no – 36 | B2 - Artificial Intelligence System The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/ Religious bodies in India in the past 7 years as on submission date:<br><br>2 or more Projects – 15 Marks<br>1 Project -10 Marks | It is requested to revise the experience and marking criteria as follows:<br><br>The Bidder shall have successfully executed Artificial Intelligence (AI)– based Video Analytics for CCTV Surveillance System with a minimum of<br>5 analytics in a single project for Central Government / State Government / PSUs / Defence / Urban Local Bodies / Religious Bodies in India during the last 7 years as on the Bid Submission Date.<br><br>Revised Marking Criteria (based on number of analytics):<br><br>• More than 8 analytics – 15 Marks<br>• 5–8 analytics – 13 Marks<br><br>This revision will allow wider participation of technically competent bidders while ensuring adequate experience in AI- based video analytics projects. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-<br>3.6 Technical Bid Criteria Page no – 36 | B3 - Integration of ICT Applications with Command and- Control Centre<br><br>The bidder should have successfully executed implementation of Command-and-Control Centre in the last seven 7 years as on Bid Submission Date:<br><br>2 or more Projects - 20 Marks<br>1 Project – 10 Marks | It is requested to revise the experience and marking criteria as follows:<br><br>The Bidder should have successfully executed the implementation of Command-and-Control Centre (CCC) in the last seven (7) years as on the Bid Submission Date.<br><br>Revised Marking Criteria (based on number of CCCs):<br><br>• 2 or more CCCs – 20 Marks<br>• 1 CCC – 17 Marks<br><br>This revision will allow wider participation of technically capable bidders while ensuring adequate experience in implementing CCCs. | No Change in RFP |
| Tera Software Ltd. | Volume- 1<br>Section No-<br>2.3.2<br>Page no – 17 | Consortium - Not Allowed | We request the Department to relax this clause and allow consortium participation, as it will enable participation of technically and financially competent entities with complementary expertise, thereby ensuring the successful execution of large-scale and complex projects. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 40 | Key Personnel Criteria: Project Manager:<br>b) Work experience in the capacity of Project Director / Program Manager in ICT / Command and Control Centre Implementation Projects: 1 Mark<br>• >=10 years = 1 Mark<br>• >=8 and <10 years = 0.5 Marks<br>• Else 0<br><br>c) Project / Program management Experience in Large ICT / Command and Control Centre Implementation Project of value > 50 crores: 2 Marks<br>• >=3 Projects = 2 Marks<br>• 2 Projects = 1 Mark<br>• Else 0 | We request the Dept to revise the marking system of project manager criteria as below.<br><br>b) Work experience in the capacity of Project Director / Program Manager in ICT / Command and Control Centre Implementation Projects: 1 Mark<br>• > 8 years = 1 Mark<br>• 5 - 8 years = 0.5 Marks<br><br>c) Project / Program management Experience in Large ICT / Command and Control Centre Implementation Project: 2 Marks<br>• >=2 Projects = 2 Marks<br>• 1 Project = 1 Mark<br><br>The proposed revision simplifies the evaluation process by focusing on the number of relevant projects rather than their individual value, making it easier for technically competent bidders to demonstrate their experience. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 40 | Key Personnel Criteria: Solution Architect:<br>b) Work experience as IT/ICT<br>solution architect: 1 Mark<br>• >=10 years = 1 Mark<br>• >=8 and <10 years =0.5 Marks<br>• Else 0<br><br>c) Project Handled as Solution Architecture for ICT / Command and Control Centre Project: 1<br>Mark<br>• >3 Projects = 1 Mark<br>• 2-3 Projects = 0.5 Marks<br>• Else 0 Mark | We request the Dept to revise the marking system of solution architect criteria as below.<br><br>b) Work experience as IT/ICT solution architect: 1 Mark<br>• > 8 years = 1 Mark<br>• 5 - 8 years = 0.5 Marks<br><br>c) Project Handled as Solution Architecture for ICT / Command and Control Centre Project: 1 Mark<br>• >=2 Projects = 2 Marks<br>• 1 Project = 1 Mark<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |
| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 41 | Key Personnel Criteria: CCTV Surveillance Expert:<br>b) Work experience as CCTV<br>Surveillance Expert: 0.5 Marks<br>• >=8 years = 0.5 Marks<br>• >=5 and <8 years = 0.25 Marks<br>• Else 0<br><br>c) Project Handled as CCTV Surveillance Expert: 0.5 Marks<br>• >3 Projects = 0.5 Marks<br>• 2-3 Projects = 0.25 Marks<br>• Else 0 Mark | We request the Dept to revise the marking system of CCTV Surveillance Expert criteria as below.<br><br>b) Work experience as CCTV Surveillance Expert: 0.5 Marks<br>• > 8 years = 0.5 Mark<br>• 5 - 8 years = 0.25 Marks<br><br>c) Project Handled as CCTV Surveillance Expert: 0.5 Marks<br>• >=2 Projects = 0.5 Marks<br>• 1 Project = 0.25 Marks<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 41 | Key Personnel Criteria:<br>Artificial Intelligence/ Analytics Expert:<br>a) Educational Qualification: 1 Mark<br>• Minimum Educational Qualification: BE / B.Tech.: 0.5 Marks<br>• Certification in AI/ML/Data Analytics: 0.5 Marks<br><br>b) Minimum Work experience: 0.5 Marks<br>Command-and-Control Centre (CCC) in the last seven (7) years as on the Bid Submission Date.<br><br>Revised Marking Criteria (based on number of CCCs):<br><br>• 2 or more CCCs – 20 Marks<br>• 1 CCC – 17 Marks<br><br>This revision will allow wider participation of technically capable bidders while ensuring adequate experience in implementing CCCs. | We request the Dept to revise the marking system of Artificial Intelligence/ Analytics Expert criteria as below.<br><br>a) Minimum Educational Qualification: BE / B.Tech.: 1 Mark<br><br>b) Minimum Work experience: 0.5 Marks<br>• >=5 years = 0.5 Marks<br>• >=3 and <5 years = 0.25 Marks<br><br>c) Project Handled as AI/Analytics Expert: 0.5 Marks<br>• >=2 Projects = 0.5 Marks<br>• 1 Project = 0.25 Marks<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 41 | Key Personnel Criteria:<br>IT Infrastructure/Cloud Expert:<br>a) Minimum Educational Qualification:<br>• BE / B.Tech : 0.5 Marks<br><br>b) Work experience as IT Infrastructure / Cloud Expert: 0.5 Marks<br>• >=8 years = 0.5 Marks<br>• >=5 and <8 years =0.25 Marks<br>• Else 0<br><br>c) Project Handled as IT Infrastructure / Cloud Expert: 0.5 Marks<br>• >3 Projects = 0.5 Marks<br>• 2-3 Projects = 0.25 Marks<br>• Else 0 Mark<br><br>d) Relevant Certification on Cloud: 0.5 Marks | We request the Dept to revise the marking system of IT Infrastructure/Cloud Expert criteria as below and delete certification on cloud.<br><br>a) Minimum Educational Qualification: BE / B.Tech.: 1 Mark<br><br>b) Work experience as IT Infrastructure / Cloud Expert: 0.5 Marks<br>• >=8 years = 0.5 Marks<br>• >=5 and <8 years = 0.25 Marks<br><br>c) Project Handled as IT Infrastructure / Cloud Expert: 0.5 Marks<br>• >=2 Projects = 0.5 Marks<br>• 1 Project = 0.25 Marks<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No- 3.6.3<br>Page no – 42 | Key Personnel Criteria: Cyber Security Expert:<br>a) Minimum Educational Qualification: BE / B.Tech.: 0.5<br>Marks<br><br>b) Work experience as Cyber Security expert: 0.5 Marks<br>• >=8 years = 0.5 Marks<br>• >=5 and <8 years = 0.25 Marks<br>• Else 0<br><br>c) Project Handled as Cyber Security Expert: 0.5 Marks<br>• >3 Projects = 0.5 Marks<br>• 2-3 Projects = 0.25 Marks<br>• Else 0 Mark<br><br>d) Relevant Certificates on Cyber<br>Security: 0.5 Marks | We request the Dept to revise the marking system of Cyber Security Expert criteria as below and delete certification on cyber security.<br><br>a) Minimum Educational Qualification: BE / B.Tech.: 1 Mark<br><br>b) Work experience as Cyber Security Expert: 0.5 Marks<br>• >=8 years = 0.5 Marks<br>• >=5 and <8 years = 0.25 Marks<br><br>c) Project Handled as Cyber Security Expert: 0.5 Marks<br>• >=2 Projects = 0.5 Marks<br>• 1 Project = 0.25 Marks<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |

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| Tera Software Ltd. | Volume- 1<br>Section No-1<br>Page no – 12<br><br>&<br>Section No-3.4.2<br>Page no – 30 | 2. Method of Selection<br>The method of selection is Quality and Cost Based Selection Method (QCBS).<br>The weights given to Technical and Financial proposals are:<br>Technical = 70% and Financial = 30%<br>The Contract will be awarded to the bidder evaluated with the highest overall score (combined Technical and Financial).<br><br>&<br>The mode of selection of System Integrator will be by Quality and Cost Based selection (QCBS). | We request the Dept to amend this criterion and change the method of selection to L1 (Lowest Bid) basis and the Contract shall be awarded to the bidder who submits the lowest commercial bid.<br><br>This ensures wider participation of bidders for the project. | No Change in RFP |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | **Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20** | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br>Time line: T+3 Months<br><br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price | Kindly ammend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br>1. Signing of Contract Agreement: T0<br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br><br>Payment Terms: 70% of the contract value on prorata basis<br>4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days<br><br>Payment Terms: 10% of the contract value on prorata basis<br>5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days<br><br>Payment Terms: 10% of the contract value on prorata basis<br><br>Payment Terms: 10% of the contract value on prorata basis<br>Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value) | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | **Volume 2, Limitation of Liability Page no 286** | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out wrt Indemnity, Damage to Property, IP | request you to kindly remove carve outs | Accepted |

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| | | infringement, repairing and repair of defective equipment | | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTI | Volume 2, | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Minimum specifications mentioned in the RFP. |

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| ONS Pvt. Ltd. | | | | Bidder may propose higher as per solution requirements |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | | | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including ~~**Version Control,**~~ Status Control, Effectively and audit Trail to ensure accountability for the project | Pls Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, ~~security threats/attacks detections~~, etc. | Pls Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations. | Pls refer to similar query above |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Pg. No.: Page 171 | Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br><br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Accepted |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering: | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Pg. No.: Page 171 | Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | * Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Please refer Corrigendum 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements. | Please refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume-II, Part-2. | IEC68-2-64<br>Vibration<br><br>Environmental<br>Shock<br><br>Half sine wave 3G, 11ms, 3 shock per axis<br>Environmental Certificate<br><br>CE, FCC Class A, RoHS, UKCA, BIS | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation<br><br>We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation<br><br>We Hereby Request to Relax this Clause as:<br><br>CE,FCC CLASS A, ROHS, BIS | Please refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Client/Server Architecture and Graphics:**<br>**Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access.** | We request to amend this clause as follow:<br><br>"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please refer Corrigendum 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Technical Support Centre**<br><br>**24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer.** | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows:<br>"Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Please refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 47 of 310 | **5.3. Scope of Work** | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system. | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.1.1. Phase-1 Outcomes**<br>o Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority. Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure**<br>* In addition to the new camera license cost, additional license for existing camera to | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority. Kindly confirm if our understanding is correct. | Please refer to Corrigendum - 1 |

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| | | be provisioned by the IA as required for integration. | | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 6.13. Functional Requirements for Parking Analytics Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 6.14.1. Integration with ICCC at JBPC Page No. 81 of 310 | The IA shall ensure the following<br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br>For example: Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Please Refer Corrigendum 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System | **12.1.3. Attribute-based Search Analytics for Video Summarization System** | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Page No. 109 of 310 | 15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | Therefore, we request you to kindly amend the clause as follows:<br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | Please refer to Corrigendum - 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Page No. 107 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Please Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume2, 20.4.2.8. Schedule H - Data Center Page No. 240 of 310 | **Software Components for Data Centre**<br>13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set | | Please Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ.<br><br>Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please Refer Corrigendum 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2 Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br>Bidder to submit referenece PO Copy and Completion Certificate as evidence. | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | As per RFP |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the | Please refer to Corrigendum - 1 |

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| | | | specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India’s Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Please refer to Corrigendum - 1 |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications; CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | No Change in RFP |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br>All of weight <8kg for both Untethered or tethered mode.<br><br>As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Please refer to Corrigendum - 1 |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements) The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismentaling line items in BoQ for better clarity. | Please Refer Corrigendum 1 |

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| | | connectivity, portable UPS systems and quickly deployable cameras. | | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2 2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project.<br>M2 - Integration with Existing Infrastructure - Integration with existing SJTA<br>ICCC & Police systems Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and camera licenses already factored in RFP BoQ. please clarify | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System | Please clarify additional space needed in JB | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and factor the same in their techno commercial bid response. | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | Pls refer to similar query above |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 24 | 3.2.2. Availability<br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Understanding is correct |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 25 | 3.2.8. Single-Sign On -<br>Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |

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| | | provision for high availability for all the services of the system. and check status of their applications/queries. | | |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Yes, existing GIS engine and maps to be integrated with proposed ICCC |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| TNS NETWORKING SOLUTIONS Pvt. Ltd. | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer Corrigendum for revised BOQ |

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| TNS NETWORKING SOLUTIONS Pvt. Ltd. | volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless connectivity, portable UPS systems and quickly deployable cameras. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| Transline Technologies Ltd. | Part-1, Section 3.5, Pg No. 32 | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS)/ CCTV Surveillance, with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Please refer to Corrigendum - 1 |

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| | | Consortium Purchase orders will not be considered. | | |
| Transline Technologies Ltd. | Part-1, Section 3.6.1, Pg No. 36 | The bidder should have successfully executed implementation of Command-and- Control Centre in the last seven 7 years as on Bid Submission Date | The bidder should have successfully executed implementation of Command-and- Control Centre/ CCTV Surveillance in the last seven 7 years as on Bid Submission Date | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | **Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20** | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br><br>Time line: T+3 Months<br><br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price | Kindly amend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br><br>1. Signing of Contract Agreement: T0<br><br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br><br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br><br>Payment Terms: 70% of the contract value on prorata basis<br>4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days<br><br>Payment Terms: 10% of the contract value on prorata basis<br>5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days<br><br>Payment Terms: 10% of the contract value on prorata basis<br><br>Payment Terms: 10% of the contract value on prorata basis<br>Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value) | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | **Volume 2, Limitation of Liability Page no 286** | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. | request you to kindly remove carve outs | Accepted |

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| | | Carve out wrt Indemnity, Damage to Property, IP infringement, repairing and repair of defective equipment | | |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Pls refer to similar query above |

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| Uflix Pvt. Ltd. | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br><br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Uflix Pvt. Ltd. | | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including ~~**Version Control,**~~ Status Control, Effectively and audit Trail to ensure accountability for the project | Refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ;<br><br>The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, ~~security threats/attacks detections~~, etc. | Refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br><br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Accepted |

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| Uflix Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br><br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Confirmed. Up to 50 keywords, up to 100,000 mentions per month for India. Any requirements beyond these limits may be treated as change in scope and priced separately. |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume-II, Part-2.<br>15.11 Local Processing Unit<br>Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements.<br><br>IEC68-2-64<br>Vibration<br><br>Environmental<br>Shock<br><br>Half sine wave 3G, 11ms, 3 shock per axis<br>Environmental<br>Certificate<br><br>CE, FCC Class A, RoHS, UKCA, BIS | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements.<br><br>We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation<br><br>We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation<br><br>We Hereby Request to Relax this Clause as: CE,FCC CLASS A, ROHS, B | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Client/Server Architecture and Graphics:**<br>Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follow:<br><br>"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please Refer Corrigendum 1 |

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| Uflix Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Technical Support Centre**<br><br>24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days.<br><br>Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows:<br><br>"Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Please Refer Corrigendum 1 |
| Uflix Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 47 of 310 | **5.3. Scope of Work**<br><br>**5.3.1.1. Phase-1 Outcomes**<br><br>o Integration with legacy systems of SJTA and Puri Policeo Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br><br>Kindly confirm if our understanding is correct. | The requirement is to integrate with existing camera for live view only. |
| Uflix Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority. Kindly confirm if our understanding is correct. | Yes, understanding is correct |

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| Uflix Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure**<br><br>* In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br>Kindly confirm if our understanding is correct. | Yes, camera licenses for existing cameras are already part of RFP BoQ (VMS licenses) |
| Uflix Pvt. Ltd. | Volume 2, 6.14.1. Integration with ICCC at JBPC | | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ.<br>Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Page No. 81 of 310 | The IA shall ensure the following<br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For example:<br><br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System Page No. 109 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Page No. 107 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br><br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer to Corrigendum - 1, Revised BOQ |
| Uflix Pvt. Ltd. | Volume2, 20.4.2.8. Schedule H - Data Center Page No. 240 of 310 | **Software Components for Data Centre**<br>**13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set** | | Refer corrigendum |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ. Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume 2<br>Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br><br>Bidder to submit referenece PO Copy and Completion Certificate as evidence. | Pls refer to similar query above |
| Uflix Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | Pls refer to similar query above |
| Uflix Pvt. Ltd. | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | 20.4.2.1. Schedule A - Surveillance System, Page 228 | | Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | |
| Uflix Pvt. Ltd. | Volume2, 20.4.2. Detailed BOQ Sheets | RLVD with Speed Violation detection (SVD) software & | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | License per lane with No helmet, triple riding and wrong way & Local Processing Unit | | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Uflix Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |

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| Uflix Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Pls refer to similar query above |

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| Uflix Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications; CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | No Change in RFP |

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| Uflix Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| Uflix Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br>All of weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | clarification | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Understanding is correct |
| Uflix Pvt. Ltd. | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br><br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismentaling line items in BoQ for better clarity. | Pls refer Corrigendum for revised BOQ |

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| | | temporary OFC/Wireless connectivity, portable UPS systems and quickly deployable cameras. | | |
| Uflix Pvt. Ltd. | Volume 2 2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project. M2 - Integration with Existing Infrastructure - Integration with existing SJTA ICCC & Police systems<br><br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and camera licenses already factored in RFP BoQ. please clarify | Understanding is correct |
| Uflix Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System | Please clarify additional space needed in JB | Refer to Corrigendum - 1 |
| Uflix Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | IA to assess and propose as per solution requirements, Scope and SLAs |

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| | | factor the same in their techno commercial bid response. | | mentioned in RFP |
| Uflix Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 24 | 3.2.2. Availability<br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |
| Uflix Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 25 | 3.2.8. Single-Sign On -<br>Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single sign-on facility to apply for various services, make payments, submit queries/complaints and check status of their applications/queries. | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |

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| Uflix Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Yes, existing GIS engine and maps to be integrated with proposed ICCC |
| Uflix Pvt. Ltd. | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| Uflix Pvt. Ltd. | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer Corrigendum for revised BOQ |
| Uflix Pvt. Ltd. | volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |

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| Vehant Technologies Pvt. Ltd. | PART -2 ,<br>4. Integrated Command and Control Center<br>4.1. Overview ,<br>Page -28 | 4. Integrated Command and Control Center ,<br>4.1. Overview<br>The proposed **Integrated Command & Control Centre (ICCC), Video Management System (VMS),<br>Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration**, unified architecture and consistent performance. The<br>IA to ensure end-to-end accountability, simplified system integration, faster issue resolution and improved operational reliability throughout the project lifecycle by the OEM. | Requiring the ICCC platform, Video Management System (VMS), Video Analytics (VA), and Intelligent Traffic Management System (ITMS) applications to be from the same OEM may restrict the openness, interoperability, and true integration capabilities of the ICCC platform.<br><br>VMS, Video Analytics, and ITMS are primarily video processing platforms used for ITMS data processing to achieve optimum accuracy may be sourced from the same ITMS OEM.<br><br>The ICCC, however, is a system of systems platform intended to integrate multiple heterogeneous sub-systems such as CCTV/VMS, Network Management Systems (NMS), environmental sensors, and other government applications for SOP definition and execution. Therefore, the ICCC platform should remain OEM-agnostic and independent, and should not be from the same OEM as the video processing platforms.<br><br>**To ensure openness, interoperability, and true integration capabilities of the ICCC platform, we request to amend the clause as per below.**<br><br>**"4. Integrated Command and Control Center ,<br>4.1. Overview,<br>The proposed Integrated Command & Control Centre (ICCC) application and Video processing platforms (Video Management System (VMS), Video Analytics (VA) and** | Please refer to Corrigendum - 1 |

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| | | | **Intelligent Traffic Management System (ITMS) applications) shall be from the same or different OEM to ensure seamless integration, unified architecture and consistent performance.**<br>**The IA to ensure end-to-end accountability, simplified system integration, faster issue resolution and improved perational reliability throughout the project lifecycle by the OEM.**<br>**"** | |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>4. Integrated Command and Control Center,<br>4.2. Functional and Technical Specifications of ICCC Application,<br>Page-45 | Traffic Violation Detection System/ ITMS :<br><br>• Ability to define various violations in the system with multiple parameters.<br>• Violation detection for various types of violations such as speed, red light violation etc.<br>• Ability to gather evidence, issuance of challan and maintain records of violation and penalty etc.<br>• In an event when spot speed detection system captures over speeding vehicles at a particular location, the system should be able to calculate the same also forms a part of the evidence for the violation<br>• System shall be able to classify different category of vehicles such as TW, LMV, HMV etc.<br>• System shall have provision for setting different speed thresholds for different classification of vehicles.<br>• All vehicles passing through the control section at a Speed greater than a determined speed limit shall be detected as violation<br>• The system shall be capable to integrate with NIC's | The ICCC application is intended to integrate multiple heterogeneous sub systems, similar to Traffic Violation Detection Systems and ITMS platforms. Integration with the Incident Management Module of the ICCC application for monitoring purposes is essential for defining and monitoring SOPs<br><br>All traffic violation detection and related configurations shall primarily be part of the ITMS system. Necessary alerts and violation data shall be integrable with the ICCC application.<br><br>**Request you to kindly amend it as**<br><br>**"Traffic Violation Detection System/ ITMS : All traffic violation detection and related configurations shall primarily be part of the ITMS system. Necessary alerts and violation data shall be integrable with the ICCC application.**<br><br>**• Ability to define various violations in the system with multiple parameters.**<br>**• Violation detection for various types of violations such as speed, red light violation etc.**<br>**• Ability to gather evidence, issuance of challan and maintain records of violation and penalty etc.**<br>**• In an event when spot speed detection system captures over speeding vehicles at a particular location, the system should be able to calculate the same also forms a part** | Please refer to Corrigendum - 1 |

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| | | eChallan system to raise any traffic violation challan for the RLVD and SVD detection systems.<br>• The system shall be able to tag any particular photo evidence, along with ANPR captured vehicle number (if available) or manually entered vehicle number and push it to NIC's<br>• eChallan system along with other details such as type of violation, location, date and time etc. and raise challan on NIC's eChallan system. | **of the evidence for the violation**<br>**• System shall be able to classify different category of vehicles such as TW, LMV, HMV etc.**<br>**• System shall have provision for setting different speed thresholds for different classification of vehicles.**<br>**• All vehicles passing through the control section at a Speed greater than a determined speed limit shall be detected as violation**<br>**• The system shall be capable to integrate with NIC's eChallan system to raise any traffic violation challan for the RLVD and SVD detection systems.**<br>**• The system shall be able to tag any particular photo evidence, along with ANPR captured vehicle number (if available) or manually entered vehicle number and push it to NIC's**<br>**• eChallan system along with other details such as type of violation, location, date and time etc. and raise challan on NIC's eChallan system. "** | |

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| Vehant Technologies Pvt. Ltd. | PART-2, 5.4.1.4. Other General Requirements Page-63 | Remote Web Client : The web-based remote client shall offer live view of minimum 128 cameras, including PTZ control (If applicable) and event / output activation. The Playback function shall give the user concurrent playback of multiple recorded videos with date, alert sequence or time searching. | As per the clause, the Remote Client is required to support live viewing of surveillance cameras along with PTZ control for effective utilization of the system. For improved performance and reliability, the Remote Client shall mandatorily support live viewing of up to 144 cameras with PTZ control (where applicable) and display of critical alerts within the same Remote Client interface<br><br>**Request you to amend the clause as per below**<br><br>**"Remote/Web Client : The web-based/remote client shall offer live view of upto 144 cameras, including PTZ control mandatorily and event / output activation. The Playback function shall give the user concurrent playback of multiple recorded videos with date, alert sequence or time searching.**<br>**This functionality shall be available irrespective of the client location, including:**<br>**• ICCC at JBPC**<br>**• Existing SJTA ICCC**<br>**• Viewing Centres at Police Stations or any other locations specified in the RFP"** | Please refer to Corrigendum - 1 |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>5.4.1.4. Other General Requirements<br>Page-67 | 36. The Video Management Software (VMS) Offered should not be Developed/manufactured by an entity in which the majority shareholding of the entity is from a Country sharing a Land Border with India.<br>37. OEM shall provide a Declaration about the intellectual property rights & Source Code as a Documentary Evidence & Copyrights Certificate.<br>38. The OEM who is Claiming to be Make in India OEM with Local Content greater than 50%, then their Intellectual Property Rights (IPR) & Source Code must Reside in India only. Documentary Evidence to be Provided. | As per the clause 36, 37, 38, the primary requirement is that the Intellectual Property Rights (IPR) & source code of the VMS shall not be located in any country sharing a land border with India. Further, the proposed VMS application shall not be white labelled and shall be indigenously developed by the OEM itself, and not sourced from any country sharing a land border with India.<br><br>We understand the OEM shall provide a declaration confirming that the proposed VMS is not sourced from any country sharing a land border with India, is indigenously developed, and that the source code resides solely within India.<br>In addition, OEM Claiming to be Make in India with Local Content greater than 50% shall submit a CA certificate as per DPIIT .<br><br>**Request you to amend the clause as per below**<br><br>**"36. The Video Management Software (VMS) Offered should not be Developed/manufactured by an entity in which the majority shareholding of the entity is from a Country sharing a Land Border with India.**<br>**37. OEM shall provide a Declaration confirming that the proposed VMS is not sourced from any country sharing a land border with India, is indigenously developed, and that the source code resides solely** | Pls refer to similar query above |

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| | | | **within India.**<br>**38. The OEM who is Claiming to be Make in India OEM with Local Content greater than 50% with Local Content greater than 50% shall submit a CA certificate as per DPIIT."** | |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>5.4.1.4. Other General Requirements<br>Page-67 | 39. The Proposed Video Management Software (VMS) Application should have undergone Audit<br>as per OWASP Top 10 Security Risks from STQC. A Security Test<br>Report/Certificate from STQC to be Submitted as a Documentary Evidence/Proof. | As per clause mentioned. under 2.4 Project Deliverables, Milestones and Timelines on page 22<br><br>• Payment against “STQC Certification and system audit” **(STQC certification to be provided cameras OEM and system VAPT audit to be done by Cert-in empanelled agency)** shall be released only after completion of the respective Audits as decided by the authority. All other payment shall be released against the completion of respective milestones/task/activities.<br><br>Further, on page no. 58, under 5.4. Functional Requirements "**OM No. IV 24011/22/2020-Prov-I/270 dated 26.04.2024 of Ministry of Home Affairs, Govt of India forwarding thereby MeitY's communications regarding CCTVs. This includes the followings:-(i) Gazette Notification dated 06 March, 2024 on the amendments to Public Procurement Order (PPO)-2017 for CCTV/Video Surveillance Systems for Security, Ministry of Electronics and Information Technology (IPHW DIVISION), Camera should be Cyber Security Certified by STQC ER**. " it is clearly mentioned STQC is mandate for CCTV Camera.<br><br>**Additionally, under Clause 15.7 – Web Application Firewall (Page 149, PART-2):**<br>11. The solution should have 80% content Make-in-India and should be tested by Govt. of India agencies like STQC or CERT-In empaneled agency. The OEM of The solution | Please refer to Corrigendum - 1. |

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| | | | should be ISO-9001, ISO-27001 certified and should have a R&D and Development Centre in India<br><br>However, Proposed Video Management Software (VMS) Application should have undergone Audit as per OWASP Top 10 Security Risks from STQC, technically incorrect and misleading as per mandate, Primarily it is applicable for CCTV camera OEM only considering above clauses as well as MeiTY notifications.<br><br>**We request to amend the clause as per below, considering the Standard Practise**<br><br>**"39. The Proposed Video Management Software (VMS) Application should have undergone Audit as per OWASP Top 10 Security Risks from STQC/Cert-In empanneled agency. A Security Test Report/Certificate from STQC/Cert-In empanneled agency to be Submitted as a Documentary Evidence/Proof."**<br><br>**<u>Refer Enclosed link :</u>**<br>1.https://www.cert-in.org.in/?utm<br>2.<br>https://bidplus.gem.gov.in/bidding/bid/documentdownload/7805998/1746434351.pdf?utm<br>3.<br>https://www.stqc.gov.in/sites/default/files/2024-05/Office-Memorandum-dated- | |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>5.4.1.4. Other General Requirements<br>Page-67 | 40. The offered VMS must be cyber security certified with FIPS-140-2 & FIPS 140-3 encryption<br>from Cert-IN Empanelled Auditor for mitigating cyber security risk. | FIPS-140-2 & FIPS 140 3 certificate are mandatory for Software components in US/European territory by NIST CMVP for cryptographic modules.<br><br>**Who certifies FIPS 140 modules,** NIST (USA) - Technical testing and standards and CSE — Communications Security Establishment (Canada)- Co-author & partner in validation.<br><br>Testing is done by NVLAP-accredited labs (NVLAP = National Voluntary Laboratory Accreditation Program under NIST).<br><br>https://www-s.nist.gov/niws/index.cfm?event=directory.search#no-back **(Directory of accredited labotaries available in india can be verified at this link).**<br><br>Cert- IN Empanelled Auditor for mitigating cyber security risk is not eligible to issue certificate for FIPS-140-2 & FIPS 140 3 encryption.<br><br>The clause is technically incorrect and misleading, FIPS certification applies to cryptographic modules and , not to complete VMS applications.<br><br>**Request you to remove this clause.**<br><br>**<u>Refer enclosed for reference:</u>**<br>1. https://csrc.nist.gov/projects/cryptographic-module-validation-program?utm<br>2. https://www.cert-in.org.in/?utm | No Change in RFP |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>6. Parking Surveillance System<br>6.12. Parking Video Analytics,<br>Page-78 | The analytics solution shall form an integral part of the ICSS and shall be fully integrated with the Video Management System (VMS), the ANPR engine, the ICCC dashboard and all designated viewing centres. | Fully Integrated means data exchange between the various systems as per 6.3. Scope of Work or wherever applicable.<br>Kindly confirm our understanding is correct. | No Change in RFP |
| Vehant Technologies Pvt. Ltd. | PART-2,<br>6.14. Integration Requirements For Parking Surveillance System,<br>6.14.1. Integration with ICCC at JBPC: The IA shall ensure the following,<br>Page-81 | 2. Real-Time Analytics Integration: All parking-related analytics (ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones etc.) shall be integrated into the ICCC Analytics Platform.<br><br>The IA shall ensure that alerts from parking areas are displayed in real-time on ICCC operator dashboards, video walls, and GIS maps. | As per clause, All Parking analytics will be processed by Video Analytics engine and alerts to be integrated with the ICCC at JBPC, the existing or new ICCC.<br><br>**Kindly amend the clause as per below**<br><br>**"2. Real-Time Analytics Integration: All parking-related analytics (ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones etc.) shall be integrated into the ICCC Platform. The IA shall ensure that alerts from parking areas are displayed in real-time on ICCC operator dashboards, video walls, and GIS maps. "** | Refer Corrigendum 1 |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>9.2. Speed Violation Detection System,<br>Page-91 | 9.2. Speed Violation Detection System<br><br>The Integrated City Surveillance System (ICSS) shall include a comprehensive Speed Violation<br>Detection System (SVD) to automatically detect, record, analyse, and report vehicular over-speed<br>violations across designated corridors in Puri. These may include the Bhubaneswar–Puri highway<br>entry, Konark Road, Chilika/Brahmagiri route, Marine Drive, major approach roads, and any other stretches identified by the Authority. | Considering the criticality of the ITMS system Accuracy and evidence acceptability in the court, Request you to include the pre qualification criterion for ITMS OEM.<br><br>ITMS OEM should have implemented 5000 ANPR licenses in Smart City/Safe City/ITMS projects for enforcement including other licenses RLVD, Speed , NO helmet, Triple riding etc. in last 5 years in india. | No Change in RFP |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>9.2. Speed Violation Detection System,<br>Page-92 | c) Information Available to Police, Transport & Enforcement Agencies<br><br>The IA shall ensure that enforcement teams can access:<br>• Verified and validated speed violation events suitable for challan generation. | We understand that the SVD solution shall be highly accurate and legally admissible as evidence in court for both spot speed and section speed violations, and shall be certified for speed accuracy by ARAI / ICAT / VRDE or any other authorized agency as per Rule 126 of the CMVR, 1989.<br><br>**We request you to amend the clause as per below**<br><br>**"c) Information Available to Police, Transport & Enforcement Agencies**<br>**The IA shall ensure that enforcement teams can access:**<br>**• Verified and validated speed violation events suitable for challan generation for both spot speed & section speed violations and shall be certified for speed accuracy by ARAI / ICAT / VRDE or any other authorized agency as per Rule 126 of the CMVR, 1989 before the RFP published date."** | No Change in RFP |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>9.2. Speed Violation Detection System,<br>Page-91 | Functional Requirements for SVD System,<br>a) Input Requirements from Field Devices : The IA shall ensure that SVD units, including radar sensors, lidar devices, or video-based speed analytics, are deployed in a manner that ensures high accuracy and admissible evidence. | We understand bidder is free to choose SVD technology subject to high accuracy and admissible evidence as per Rule 126 of the CMVR, 1989.<br><br>**We request you to amend the clause as per below**<br><br>"**a) Input Requirements from Field Devices : The IA shall ensure that SVD units, including radar sensors, lidar devices, or video-based speed analytics, are from same OEM and deployed in a manner that ensures high accuracy and admissible evidence as per Rule 126 of the CMVR, 1989. Test Certificate on the name of OEM for complete SVD system from agency like ARAI / ICAT / VRDE for speed accuracy shall be submitted with the bid documents."** | No Change in RFP |
| Vehant Technologies Pvt. Ltd. | PART-2,<br>12.1.1. Functional Requirements of Integrated Crowd Management System<br>Page-102 | 12.1.1. Functional Requirements of Integrated Crowd Management System<br>1. Data Collection: | Considering recent crowd related (stampede) incidents reported in the public domain during the Shri Jagannath Rath Yatra 2025. In the interest of public safety and effective crowd control at large scale events, Request you to include the pre qualification criterion for Video Analytics/Crowd Management System OEM.<br><br>The Video Analytics/Crowd Management System OEM should have prior experience in implementing AI based crowd analytics for a large scale mass gathering more than 5 crore following the NDMA guidelines. Relevant documentary proof such as work | No Change in RFP |

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| | | | order/agreement, or completion certificate shall be submitted. | |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>15. Data Centre Equipment Specifications,<br>15.11 LPU<br>Page-161 | 2. I/O Interface: Ethernet : 4x Gigabit Ethernet ports by Intel<br>2. I/O Interface: Serial Port :4 x RS-232/422/485 (DB-9) and 2x RS-232 ports<br>Vibration: IEC68-2-64<br>Shock : Half sine wave 3G, 11ms, 3 shock per axis<br>Certificate : UKCA | We understand that an LPU with 2 × Gigabit Ethernet ports (Intel-based) is sufficient to process data from the connected cameras. Further, 4 × RS-232/422/485 (DB-9) serial ports are adequate for transmitting control signals to external devices.<br><br>With respect to environmental robustness, industry-standard vibration and shock protection standards are available for electronic devices, such as MIL-STD-810G, which ensure reliable operation under field conditions. Additionally, UKCA is a conformity mark applicable to products deployed in the United Kingdom, however, since the proposed product is to be installed in India, UKCA certification is not mandatory.<br><br>As per available hardware options for the LPU in the market, we request for amendment in the follwing points without impact in solution performance<br><br>**Request you to amend the clauses**<br><br>**"2. I/O Interface – Ethernet:2 × Gigabit Ethernet ports (Intel-based)**<br>**2. I/O Interface – Serial Ports:4 × RS-232/422/485 (DB-9)**<br>**Vibration Compliance:IEC 60068-2-64 / MIL-STD-810G (Method 516.6, Procedure II / Method 514.6, Category 4) or equivalent**<br>**Shock Compliance: Half sine wave (3G, 11 ms, 3 shocks per axi) or 50 g peak** | Please refer to Corrigendum - 1 |

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| | | | **acceleration (11 ms) for SSD**<br>**Certifications: CE, FCC Class A, RoHS, BIS"** | |

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| Vehant Technologies Pvt. Ltd. | PART-2,<br>17. Data Center (DC) on premise & Disaster Recovery Center , Page-188 | 17. Data Center (DC) on premise & Disaster Recovery Center on cloud with 20% capacity for critical application of DC | For DR capacity consideration as per below Clause 1: Page-188 "**Disaster Recovery Center on cloud with 20% capacity for critical application of D**C" and<br>Clause 2: Page-194 "o The solution should be designed for an Active-Passive DC/DR architecture. **In case of Active-Passive architecture, then DR should be provisioned with 100% capacity as provisioned in the DC**."<br><br>Kindly confirm to consider the DR resources. | Please Refer Corrigendum 1 |
| Vehant Technologies Pvt. Ltd. | General query | 7. Video Summarization System **- Page no 83**<br><br>20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC) - **Page no 240:**<br>Software Components for Data Centre ,<br>13. Video Summarization Software with GPU capability for 25 camera licenses : SET : 1 | functional requirement of the Video Summarization system are mentioned at Page No. 83 and DC license requirement is specified under Clause 20.4.2.6, Schedule F – Integrated Command and Control Center (ICCC) at Page No. 240. **(13. Video Summarization Software with GPU capability for 25 camera licenses : SET : 1)**<br><br>**Additionally, Attribute-based Search Analytics requirement "** 12.1.3. Attribute-based Search Analytics for Video Summarization System - Page no 107 (online mode- 100 camera, offline mode - 100 cameras, 16. The proposed solution should have the provision to add 50% additional cameras scope for offline/online mode )" is given but license requirement to enable accurate planning of compute resources is not given in the RFP.<br><br>Please clarify the licenses requirement in the | Please refer to Corrigendum - 1 |

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| | | | RFP BOQ for Attribute-based Search Analytics for planning of compute resources | |
| VL Access India Pvt. Ltd. | Page No.112 , **RFP Part -2** **14. Technical** Requirements-Pre-Qualification Criteria for Camera OEMs | Sr.No.(1) OEM Capability and Authorized Service Support-OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 numbers of IP CCTV cameras per order during the last 05 years. | Request you to kindly amend this clause "OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 1,000 numbers of IP CCTV cameras per order during the last 05 years. Minimum 10,000 cameras PO in Government Project is availble with few OEMs and will restrict to qualify to other OEMs. | No Change in RFP |
| VL Access India Pvt. Ltd. | **Page No.114, RFP Part -2** 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance | Sr.No.(3)Lens-5 to 50 mm lens, Auto/DC/P-Iris, motorized varifocal or better | Request you to amend Lens 5-50 mm lens /12-40 mm P-iris lens, Motorized Varifocal or better .5-50 mm lens in 4 MP is availble to few OEMs and will restrict to other OEMs to participate the this project . | No Change in RFP |

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| VL Access India Pvt. Ltd. | **Page No.114, RFP Part -2 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance** | Sr.No.(21) Housing-IP 66 or better Rated IK 10 rated for outdoor use | Request you to amend Housing -IP66,NEMA-4X and IK 10 rated camera for outdoor use . Due to costal area ,it is advisable to consider to this clause. | No Change in RFP |
| VL Access India Pvt. Ltd. | **Page No.114,RFP Part -2 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance** | Sr.No.(22)Certifications-BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY. | Request you to consider Certification - STQC (BIS-ER01) at time of supply /at time of Bidding so that other OEMs can Particiapte . | No Change in RFP |
| VL Access India Pvt. Ltd. | **Page No.115 , RFP Part -2** 14.1.2. PTZ Cameras for City Surveillance | Sr.No.(32)Certifications-BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY. | Request you to consider Certification - STQC (BIS-ER01) at time of supply /at time of Bidding so that other OEMs can Particiapte . | No Change in RFP |
| VL Access India Pvt. Ltd. | **Page No.116,RFP Part -2 14.1.2. PTZ Cameras for City Surveillance** | Sr.No.(34)Housing / Protection level-Weather-proof IP66 or better, Vandal-proof IK10 | Request you to amend Housing -IP66,NEMA-4X and IK 10 rated camera for outdoor use . Due to costal area ,it is advisable to consider to this clause | No Change in RFP |
| Volksara Techno Solutions Pvt. Ltd. | Page 32 3.5 Pre-Qualification Criteria | **ii** The Bidder shall have an overallaverage annual turnover of INR 150Crores out of which INR 75 Cr fromIT/ITES/System Integration in Indiain last three (3) financial years (i.e.,2021-22, 2022-23 and 2023-24). | Request to change as The Bidder shall have an overallaverage annual turnover of INR 150Crores ~~out of which INR 75 Cr fromIT/ITES/System Integration~~ in Indiain last three (3) financial years (i.e.,2021-22, 2022-23 and 2023-24 or 2024-25 ). | Please refer to Corrigendum - 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Page 32<br>3.5 Pre-Qualification Criteria | **iv.**<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only.<br>Consortium Purchase orders will not be considered.<br>**Documentory Proof.**<br>a) Credential Summary (Annexure-2 of Section 6.6)<br>b) Contract Agreement/Work Order/LOI<br>c) Completion/Go-Live Certificate from the Client. | **Request to change as**<br>**iv.**<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of ~~500~~ 100 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only.<br>~~Consortium Purchase orders will not be considered.~~<br>**Documentory Proof.**<br>a) Credential Summary (Annexure-2 of Section 6.6)<br>b) Contract Agreement/Work Order/LOI<br>c) Completion/Go-Live Certificate from the Client/Parital Go Live. | Please refer to Corrigendum - 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Page 33<br>3.5 Pre-Qualification Criteria | **V**<br>The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>· CCTV Surveillance system with minimum 500 cameras in single project.<br>· Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | **Request to change as**<br>The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>· CCTV Surveillance system with minimum ~~500~~ 100 cameras in single project.<br>· Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | No Change in RFP |

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| Volksara Techno Solutions Pvt. Ltd. | **Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20** | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br><br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br><br>Time line: T+3 Months<br><br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live (Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price | Kindly amend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br><br>1. Signing of Contract Agreement: T0<br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br>**Payment Terms: 70% of the contract value on prorata basis**<br><br>**4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days**<br>**Payment Terms: 10% of the contract value on prorata basis**<br><br>**5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days**<br>**Payment Terms: 10% of the contract value on prorata basis**<br>**Payment Terms: 10% of the contract value on prorata basis**<br>**Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value)** | Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | **Volume 2, Limitation of Liability Page no 286** | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out wrt Indemnity, Damage to Property, IP | request you to kindly remove carve outs | Accepted |

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| | | infringement, repairing and repair of defective equipment | | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Refer corrigendum |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Pls refer to similar query above |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Pls Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Additional Clause | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Volksara Techno Solutions Pvt. Ltd. | Additional Clause | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Pls Refer Corrigendum 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including ~~**Version Control,**~~ Status Control, Effectively and audit Trail to ensure accountability for the project | Pls Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ;<br>The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Pls Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations. No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Pls refer to similar query above |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br><br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit<br>Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements. | Please refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit<br>Page No. 161 | IEC68-2-64 Vibration | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Please refer Corrigendum 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Shock Half sine wave 3G, 11ms, 3 shock per axis | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Please refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Certificate CE, FCC Class A, RoHS, UKCA, BIS | We Hereby Request to Relax this Clause as: CE,FCC CLASS A, ROHS, BIS | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Client/Server Architecture and Graphics:l** Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follow: "Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Technical Support Centre** 24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows: "Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Please refer Corrigendum 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 47 of 310 | **5.3. Scope of Work**<br>**5.3.1.1. Phase-1 Outcomes**<br>o Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br>Kindly confirm if our understanding is correct. | Understanding is Correct |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br>Kindly confirm if our understanding is correct. | Understanding is Correct |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure**<br>* In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration**.** | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br>Kindly confirm if our understanding is correct. | Please Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 6.13. Functional Requirements for Parking Analytics Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br>For example:<br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Please Refer Corrigendum 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 6.14.1. Integration with ICCC at JBPC<br>Page No. 81 of 310 | The IA shall ensure the following<br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ.<br>Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br>For example:<br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>ersion control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level | Please Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System<br>Page No. 109 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br>Therefore, we request you to kindly amend the clause as follows:<br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA | Please refer to Corrigendum - 1 |

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| | | Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | shall provide all the new updates/patches of updates during the project life cycle." | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video<br>Page No. 107 of 310<br><br>Volume2, 20.4.2.8. Schedule H - Data Center<br>Page No. 240 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Please refer to Corrigendum - 1 |

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| | | video review<br><br>**Software Components for Data Centre**<br>**13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set** | | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ. Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2<br>Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br>Bidder to submit referenece PO Copy and Completion Certificate as evidence. | Please refer to Corrigendum - 1 |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | Pls refer to the reply of pre bid queries |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets<br><br>20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a | Please refer to Corrigendum - 1 |

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| | | | separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets<br><br>20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please Refer Corrigendum 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot | Please refer to Corrigendum - 1 |

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| | | | with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Pls refer to similar query above |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | No Change in RFP |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br>All of weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | clarification | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Please refer to Corrigendum - 1 |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismentaling line items in BoQ for better clarity. | Please Refer Corrigendum 1 |

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| | | connectivity, portable UPS systems and quickly deployable cameras. | | |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2 2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project. M2 - Integration with Existing Infrastructure - Integration with existing SJTA ICCC & Police systems<br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and camera licenses already factored in RFP BoQ. please clarify | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System | Please clarify additional space needed in JB | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and factor the same in their techno commercial bid response. | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | Pls refer to similar query above |

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| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 24 | 3.2.2. Availability<br><br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 3.2. Guiding Principles , page 25 | 3.2.8. Single-Sign On - Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single sign-on facility to apply for various services, make payments, submit queries/complaints and check status of their applications/queries. | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Pls refer to similar query above |

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| Volksara Techno Solutions Pvt. Ltd. | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer to similar query above |
| Volksara Techno Solutions Pvt. Ltd. | volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |

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| Willstrong Solutions Pvt. Ltd | **Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20** | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br><br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br><br>Time line: T+3 Months<br><br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br><br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price | Kindly ammend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br><br>1. Signing of Contract Agreement: T0<br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br>**Payment Terms: 70% of the contract value on prorata basis**<br>4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days<br>**Payment Terms: 10% of the contract value on prorata basis**<br>5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days<br>**Payment Terms: 10% of the contract value on prorata basis**<br>**Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value)** | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | **Volume 2, Limitation of Liability Page no 286** | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out wrt Indemnity, Damage to Property, IP | request you to kindly remove carve outs | Pls refer to similar query above |

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| | | infringement, repairing and repair of defective equipment | | |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Willstrong Solutions Pvt. Ltd | | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Refer Corrigendum 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including ~~**Version Control,**~~ Status Control, Effectively and audit Trail to ensure accountability for the project | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br><br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 15.10 Social Media Monitoring System, Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br><br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume-II, Part-2.<br>15.11 Local Processing Unit<br>Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume-II, Part-2.<br>15.11 Local Processing Unit<br>Page No. 161 | IEC68-2-64<br>Vibration | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Shock Half sine wave 3G, 11ms, 3 shock per axis | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Certificate CE, FCC Class A, RoHS, UKCA, BIS | We Hereby Request to Relax this Clause as: CE,FCC CLASS A, ROHS, BIS | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Client/Server Architecture and Graphics:** Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follow: "Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | **Technical Support Centre** 24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows: "Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Please Refer Corrigendum 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 47 of 310 | **5.3. Scope of Work**<br>**5.3.1.1. Phase-1 Outcomes**<br>o Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | **5.3.2. Details of Existing IT Infrastructure**<br><br>* In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 6.13. Functional Requirements for Parking Analytics, Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres:<br><br>Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br><br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 6.14.1. Integration with ICCC at JBPC, Page No. 81 of 310 | The IA shall ensure the following<br><br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System Page No. 109 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | Refer Corrigendum 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Page No. 107 of 310 | **12.1.3. Attribute-based Search Analytics for Video Summarization System**<br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume2, 20.4.2.8. Schedule H - Data Center, Page No. 240 of 310 | **Software Components for Data Centre**<br>13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set | | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ.<br><br>Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2<br>Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br><br>Bidder to submit referenece PO Copy and Completion Certificate as evidence. | Refer Corrigendum 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is | Pls refer to similar query above |

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| | | | required, kindly provide the detailed specifications for the same. | |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, | Please refer to Corrigendum - 1 |

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| | | | partnerships, or associations will not be accepted. | |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications; | No Change in RFP |

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| | | | CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | |
| Willstrong Solutions Pvt. Ltd | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), | No Change in RFP |

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| | | | 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | |
| Willstrong Solutions Pvt. Ltd | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br>All of weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |
| Willstrong Solutions Pvt. Ltd | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | clarification | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Understanding is Correct |
| Willstrong Solutions Pvt. Ltd | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br><br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless connectivity, portable UPS systems and quickly deployable cameras. | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismentaling line items in BoQ for better clarity. | Please refer to Corrigendum - 1 |

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| Willstrong Solutions Pvt. Ltd | Volume 2 2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project.<br><br>M2 - Integration with Existing Infrastructure - Integration with existing SJTA ICCC & Police systems<br><br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and camera licenses already factored in RFP BoQ. please clarify | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System | Please clarify additional space needed in JB | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and factor the same in their techno commercial bid response. | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume 2, 3.2. Guiding Principles , page 24 | 3.2.2. Availability<br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems<br><br>should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 3.2. Guiding Principles , page 25 | 3.2.8. Single-Sign On - Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single sign-on facility to apply for various services, make payments, submit queries/complaints and check status of their applications/queries. | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Pls refer to similar query above |

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| Willstrong Solutions Pvt. Ltd | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer to similar query above |
| Willstrong Solutions Pvt. Ltd | volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| SEC Communications Pvt. Ltd. | Volume II. Section 15.6 NGFW firewall. Page no 148 | The NGFW firewall should include cyber warranty that offers limited compensation for covered losses that lead to business interruption from Non-volumetric DDOS attack and Unauthorized remote access types of events. OEM must offer the cyber warranty alongwith firewall from day one. | This specific warranty is a proprietary offering unique to a single manufacturer's commercial bundle. To ensure a fair and competitive tender process that allows for the evaluation of industry-leading solutions from other OEM, we respectfully request that this clause be removed. | Please refer to Corrigendum - 1 |
| SEC Communications Pvt. Ltd. | Volume II. Section 15.7 Web Access firewall. Page no 151 | The solution should have 80% content Make-in-India and should be tested by Govt. of India agencies like STQC or CERT-In empaneled agency. The OEM of The solution | Request to change the requirement to Class II Local Supplier.<br><br>Setting a limit at 80% restricts the bid to potentially only one Vendor. Changing this to | Please refer to Corrigendum - 1 |

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| | | should be ISO-9001, ISO-27001 certified and should have a R&D and Development Centre in India | Class II (20%+) opens the tender to more OEMs. | |
| SEC Communications Pvt. Ltd. | Volume II. Section 15.8 L2 switch. Page no 148 | 8. Should have 4GB RAM and 16GB Flash and 8 MB Packet buffer | request to change to Should have 4GB RAM and 4GB Flash and 6 MB Packet buffer.<br><br>The memory and buffer requirements depend on the switch operating system and vary across different OEMs. 4GB RAM, 4GB Flash and 6 MB Packet buffer is sufficent to support all Layer 2 functionalities such as MAC address learning, VLAN segmentation, spanning tree, link aggregation, and basic QoS. Aligning the specification to these values ensures vendor neutrality, avoids over-specification, and maintains compliance with industry standards | No Change in RFP |
| SEC Communications Pvt. Ltd. | Volume II. Section 15.9 L3 switch. Page no 158 | 2.2The proposed switch should have minimum 16GB DRAM, 32GB Flash Memory and 32MBPacket buffer memory | request to change switch should have minimum 16 GB DRAM, 16 GB Flash Memory and 32 MB Packet buffer memory<br><br>Memory and buffer requirements depend on the switch operating system and vary across different OEMs. A minimum of 16GB DRAM, 16GB Flash, and 32MB Packet Buffer is fully sufficient to support all Layer 3 functionalities, including routing, ACLs, QoS, and advanced enterprise features.RAligning the specification to these values ensures vendor neutrality, avoids over-specification, and maintains compliance with industry standards. | No Change in RFP |

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| SEC Communications Pvt. Ltd. | Volume II. Section 15.9 L3 switch. Page no 159 | 2.6 The switch should have minimum 200K MAC Address Table size | request to change The switch should have minimum 64K MAC Address Table size<br><br>The requirement of 200K MAC address table size is typically for carrier-grade/data center environments; considering the project scale, a 64K MAC table is sufficient to support all endpoints with future growth | No Change in RFP |
| SEC Communications Pvt. Ltd. | Volume II. Section 15.9 L3 switch. Page no 159 | 2.9 The switch should support minimum 32K IPv4 ACLs and 16K IPv6 ACLs | request to change The switch should support minimum 16K IPv4 ACLs and 8K IPv6 ACLs<br><br>The requirement of 32K IPv4 and 16K IPv6 ACL entries is typically for carrier-grade/data center environments; considering the project scale, 16K IPv4 and 8K IPv6 ACL entries are sufficient to handle all expected policies, align with enterprise L3 switch standards | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 126, 15.1 Server, 8. Interface, 4 x USB 3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | Please change the statement to: 4 x USB 2.0/3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | The USB port configuration and purpetual license are OEM specific. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 126,15.1 Server,11. OEM ranking<br>OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for server. | Please Remove this statement | This will allow multiple OEM to qualify. | No Change in RFP |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2,126,15.1 Server, 14. Virtualization Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, HPE, Red Hat etc. | Please change the statement to : Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, Red Hat etc. | HPE virtualization is OEM specific. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 126,15.1 Server,15. Warranty Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | Please change the statement to : Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. | OEM specific | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 127,15.2 Servers for Video analytics,8. Interface 4 x USB 3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | Please change the statement to: 4 x USB 2.0/3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | The USB port configuration and purpetual license are OEM specific. | No Change in RFP |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 127, 15.2 Servers for Video analytics, 11. OEM ranking<br>OEM should be ranked within top 3 as per IDC report for any one of the previous four quarter in India for server. | Please Remove this statement | This will allow multiple OEM to qualify. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 128,15.2 Servers for Video analytics,14. Virtualization Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, HPE, Red Hat etc. | Please change the statement to : Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, Red Hat etc. | HPE virtualization is OEM specific. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 128,15.2 Servers for Video analytics, 15. Warranty Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. OEM shall have their own support portal to log the case online and historical data about cases must be available in the same portal. | Please change the statement to : Five years on-site comprehensive OEM Warranty Support with 24X7 coverage and access to OEM TAC/support. | OEM specific | No Change in RFP |

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| Cisco Commerce India Pvt. Ltd. | RFP part 2, 138,15.6 Next Generation Firewall (NGFW), 1. Architecture Requirement Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPU's to protect & scale against dynamic latest security threats. Solution should propose built and provide Next Generation Firewall capabilities. | Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPU's to protect & scale against dynamic latest security threats. Solution should propose built and provide Next Generation Firewall capabilities and should support minimum of 128 GB of RAM | Since NGFW support various functions like, FW, AVC, APT, etc higher memory mean no impact on performance | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 138, 15.6 Next Generation Firewall (NGFW),1. Architecture Requirement Appliance must have one Console port, dedicated one management Port, two USB port and redundant power supply | Appliance must have one Console port, dedicated one management Port, one USB port and redundant power supply. | USB port are used for Config or upgrade related upload/download, which there are other ways to achieve. Hence for broader participation requesting change | Please refer to Corrigendum - 1 |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 138,15.6 Next Generation Firewall (NGFW),1. Architecture Requirement The device should have 8 x 1G Copper ports, 4 x 10G (Cu), 6 x 10G /25G SFP+ ports from day one. The device should be upgradable to 8 x 1G Cu ports, 2 x 40G and 4 x 10G in the same chassis in future. | The device should have 8 x 1G Copper ports, 8 x 10G /25G SFP+ ports from day one. The device should be upgradable to 8 x 1G Cu ports, 2 x 40G and 4 x 10G in the same chassis in future. | Copper 10G is a older technology in modern DC design. Fiber scales better in high-density firewall deployments | Please refer to Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,138,15.6 Next Generation Firewall (NGFW), 1. Architecture Requirement Appliance should have minimum 1.2 TB (SSD) Built in Storage from day 1. | Appliance should have minimum 900GB (SSD) Built in Storage from day 1. | As there is ask for dedicated firewall management appliance. Requesting change as internal firewall storage will generally used for config file and other internal database and different OEM have different storage | Please refer to Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 138, 15.6 Next Generation Firewall (NGFW), 2. Performance, Appliance should support 35 Gbps or more Firewall throughput & 19 Gbps or more IPS throughput. | Appliance should support 35 Gbps or more NGFW throughput & 19 Gbps or more IPS throughput. | As the RFP ask is for NGFW, hence requesting NGFW throughput to be considered for sizing not just firewall throughput as this number gives undue advantage to some OEM and creates problem in real world scenario for customer | No change |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 138, 15.6 Next Generation Firewall (NGFW), 2. Performance The device should have Concurrent Sessions: 7.5 Million or higher & New connection/Sec: 200,000 or higher | The device should have L3 Concurrent Sessions : 7.5 Million or higher & L3 New connection/Sec: 200,000 or higher OR L7/App-id/AVC Concurrent Sessions : 5.5 Million or higher & L7/App-id/AVC New connection/Sec: 200,000 | NGFW differentiate from its predecessor that rules are define with application (micro/macro) instead of ports and hence it is important the connections and connections per second should be with L7 or AVC turned ON | No change |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 139, 15.6 Next Generation Firewall (NGFW), 2. Performance The Firewall shall support minimum of 745,000 SSL Inspection connections from day. | Please Remove the clause. | OEM specific not all Leading OEM publish this number | No change |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,139, 15.6 Next Generation Firewall (NGFW), 2. Performance, Firewall should support deep packet inspection and the appliance should have 5,900,000 Deep Packet Inspection connections from day one. | Please Remove the clause. | OEM specific, also I have requested for L7 number for concurrent session to be considered for sizing | No change |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2,140, 15.6 Next Generation Firewall (NGFW), 3. General Firewall Features<br>Firewall should support clientless SSL VPN technology or an easy to manage IPSec client for easy access to email, files, computers, intranet sites and applications from a variety of platforms. | Firewall should support Client SSL VPN technology or an easy to manage IPSec client for easy access to email, files, computers, intranet sites and applications from a variety of platforms. Also the client should have functionality to run posture check like but not limited to Antivirus, MAC-address, Operating etc check before allowing access. | Clientless vpn was multiple dependency to underlying browser such as JAVA and activex, which modern browser has stopped support for it. Also client based VPN helps client to have proper hygiene or posture check of endpoint before allowing into the network | No change |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,142, 15.6 Next Generation Firewall (NGFW), 4. Firewall Security Features<br>Firewall should scan for threats in both inbound and outbound and intra-zone for malware in files of unlimited length and size across all ports and TCP streams by GAV & Cloud AV. | Firewall should scan for threats in both inbound and outbound and intra-zone for malware in files of unlimited length and size across all ports and TCP streams by GAV & Cloud AV/Antimalware. | Different OEM use different approach to meet the functional requirement of protecting against known and unknown / Zero day threat | Please refer to Corrigendum - 1 |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2,142, 15.6 Next Generation Firewall (NGFW), 4. Firewall Security Features<br>Firewall must have integrated IPS shall be able to scan packet payloads for vulnerabilities and exploits, covering a broad spectrum of attacks and vulnerabilities. Should have at least 5000 IPS Signatures or 20K DPI signatures and 50 million Could AV signatures. | Firewall must have integrated IPS shall be able to scan packet payloads for vulnerabilities and exploits, covering a broad spectrum of attacks and vulnerabilities. Should have at least 20000 IPS Signatures and 50 million Could AV signatures. | Since IPS leverages signature to match against pattern, hence it is critical that solution should have high number of signature or extreme database | No change |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,145, 15.6 Next Generation Firewall (NGFW), 5. Anti-APT / Malware Features<br>Should support both for analysis of a broad range of file types, either individually or as a group, including executable programs (PE), DLL, PDFs, MS Office documents, archives, JAR, and APK plus multiple operating systems including | Should support both for analysis of a broad range of file types, either individually or as a group, including executable programs (PE), DLL, PDFs, MS Office documents, archives, JAR plus multiple operating systems including Windows and multi-browser environments etc. | For broader participation | No change |

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| | Windows, Android, Mac OS X and multi-browser environments etc. | | | |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,145, 15.6 Next Generation Firewall (NGFW), 5. Anti-APT / Malware Features, Administrator can view file-analysis status details including file submission time, source /destination IP, File size, File type, Suspicious Act etc. | Please remove the clause. | For broader Participation | No change |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 149, 15.6 Next Generation Firewall (NGFW), 9. 3rd Party Test Certification, Offered product should more than 97% of block rate in 2019 SVM NGFW report of NSS and above 93% security effectiveness. Also, should feature in the top quadrant of the Security Value Map (SVM) of NSS Labs report 2019 for Next Generation Firewall (NGFW). Report to be submitted by the bidder. | Please Remove the clause. | NSS lab ceased operation | No change |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,157, 15.8 L2 switch, 12 , Switch should support RA guard, DHCPv6 protection, dynamic IPv6 lockdown, and ND snooping | Switch should support RA guard, DHCPv6 protection, dynamic IPv6 lockdown or similar, and ND snooping | IPv6 lockdown is single OEM specific terminology, please allow similar functionality. | Refer Corrigendum 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 158, 15.8 L2 switch, 25, The Switch should support Source-port filtering to allow only specified ports to communicate with each other | The Switch should support Source-port filtering or similar to allow only specified ports to communicate with each other | source port filtering is single OEM specific terminology, please allow similar functionality. | Please refer to Corrigendum - 1 |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 158, 15.8 L2 switch, 28, The Switch should support Management Interface Wizard to help secure management interfaces such as SNMP, SSH,SSL, Web. | The Switch should support secure management Interface such as SNMP, SSH, Web. | We support all the secure management protocalls as per the ask. Wizard requirement is specific to HPE, please refer below link: - https://arubanetworking.hpe.com/techdocs/AOS-S/16.10/ASG/KB/content/asg%20kb/usi-man-int-wiz.htm<br>so to allow wider participation please accept asked changes. | Please refer to Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 158, 15.8 L2 switch, 29, EN 60950-1/IEC 60950-1 EN 60825/equivalent or higher<br>CAN/CSA C22.2 No. 60950, 2nd Edition UL 60950-1, 2nd Edition | EN 60950-1/IEC 60950-1/EN 60825/equivalent or higher | Seems to be typo error | As per Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 158, 15.9 L3 Switch, 1.6, The switch should be based on programmable ASICs purpose-built to allow for a tighter integration of switch hardware and software to optimize performance and capacity | Please Remove this statement | OEM specific | Please refer to Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 159, 15.9 L3 Switch, 2.8, The switch should support minimum 32K IPv4 ACLs and 16K IPv6 ACLs | Please remove this statement | OEM specific | No Change in RFP |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 159, 15.9 L3 Switch, 4.1, The switch should support Spanning Tree Protocol (STP/RSTP/MSTP) and Ethernet Ring Protection Switching (ERPS) for rapid protection and recovery | The switch should support Spanning Tree Protocol (STP/RSTP/MSTP) and Ethernet Ring Protection Switching (ERPS)/Resilient Ethernet Protocol (REP) for rapid protection and recovery | OEM specific, we support Resilient Ethernet Protocol which give similar functionality as ERPS | Refer Corrigendum 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,159, 15.9 L3 Switch, 5.7, The switch should support DHCP Server providing DHCP services (for IPv4 and IPv6) | Please Remove this statement | OEM specific | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,121, 14.1.7. Edge Level Switch at Field Junctions, 1. Architecture, The should have minimum 8-port Class 4 POE and 4-port Class 6 POE and 2-port SFP+ ports, Should be DIN Mount Switch. | The should have minimum 10 Ports with 6-port Class 4 POE and 2-port Class 6 POE and 2-port SFP ports, Should be DIN Mount Switch. | As solution does not have 10G backbone connectivity, so asking 10G uplink ports will over kill the requirement. Also to meet 240Watt BoE budget 6 PoE+ and 2 UPoE ports are required. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,12, 14.1.7. Edge Level Switch at Field Junctions, 1. Architecture, The switch should support minimum 240W of POE power | The switch should support minimum 480W of POE power | If above clause for change is not accepted, than Request to change the PoE budget as per the number and type of PoE ports asked. RFP has asked for( **The should have minimum 8-port Class 4 POE and 4-port Class 6 POE and 2-port SFP+ ports, Should be DIN Mount Switch**.)So calculations is as below: -<br>Type 4 PoE(30Watts) = 8 ports = 8*30=240Watts<br>Type 6 PoE(60Watts) = 4 Ports = | Minimum specifications are mentioned in RFP, Bidder's may propose higher specifications as per their proposed solution. |

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| | | | 4*60=240Watts<br>So total required PoE budget for switch becomes 480 Watts,<br>So we request to change the RFP clause. | Tender specifications may prevail. |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,121, 14.1.7. Edge Level Switch at Field Junctions, 1. Architecture, Should have 4GB RAM and 16GB Flash; Should have minimum 8 MB packet buffer | Should have 4GB RAM and 4GB Flash/Storage. | 16GB flash and 8MB packet buffer is too high for 12 port switch, as same sizing is asked for 24 port switch. SO request you for this change to have wider participation. | Refer to Corrigendum - 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,121, 14.1.7. Edge Level Switch at Field Junctions, 1. Architecture, Should have 1x RJ Console and 1x Alarm socket | Should have 1x RJ Console and 2 x Alarm socket | 2 Alarms are required for monitoring and signaling to external equipment, like sirens, flood light, signal to PTZ camera to move to pre-set position. | Minimum specifications are mentioned in RFP, Bidder's may propose higher specifications as per their proposed solution. Tender specifications may prevail. |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2,122, 14.1.7. Edge Level Switch at Field Junctions, 3. Resiliency and Availability, Should support Uni-directional Link Detection (UDLD) to monitor link connectivity and shut down ports at both ends if unidirectional traffic is detected, preventing loops in STP-based networks. Should support ERPS(Ethernet Ring Protection Switching (ERPS) support for rapid protection and recovery in a ring topology). | Should support Uni-directional Link Detection (UDLD) to monitor link connectivity and shut down ports at both ends if unidirectional traffic is detected, preventing loops in STP-based networks. Should support ERPS(Ethernet Ring Protection Switching (ERPS) support for rapid protection and recovery in a ring topology)/REP (Resilient Ethernet Protocol). | we support Resilient Ethernet Protocol which give similar functionality as ERPS | Refer Corrigendum 1 |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | | PoE Support: With Perpetual PoE, the PoE power is maintained during a switch reload. | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2,14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | | Fast PoE Support: When power is restored to a switch, PoE starts delivering power to endpoints without waiting for the operating system to fully load | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | Certifications | CE, FCC, UL, EN 55032/EN 55024, CISPR 32, AS/NZS, EN 61000-3-2, EN 61000-3-3, EN/IEC 61000-4-2, EN/IEC 61000-4-3, EN/IEC 61000-4-4, EN/IEC 61000-4-5, EN/ IEC 61000-4-6, EN/IEC 61000-4-8, EN/IEC 61000-4-11, IIEC62443-4-1/2 | No Change in RFP |

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| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | MAC addresses | 16K | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | Jumbo Frames | 9K | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | Operating temp | -40°C to +70°C | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | Security & Management | Runs (next-gen OS with secure boot, image signing) | No Change in RFP |
| Cisco Commerce India Pvt. Ltd. | RFP Part 2, 14.1.7. Edge Level Switch at Field Junctions, ADDITIONAL CLAUSE | Robust Industrial Design | Fanless, convection-cooled (no moving parts) - Hardened against vibration, shock, surge, electrical noise - Complies with multi-industry standards (automation, ITS, substation, etc.) - Alarm I/O for external monitoring | No Change in RFP |
| Aigence Technology LLP | SL. NO. 7<br>Vol-II, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | We understand that professional content creation is typically not part of this service and that the scope usually covers only analytical inputs and keyword suggestions. However, for event amplification if required, we request confirmation whether a limited content creation support may be considered — up to 10 static social media posts and 4 short video reels per month, including basic graphic design, editing, and publishing support. Accordingly cost estimation for this additional content generation scope may be done. | Accepted |

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| Aigence Technology LLP | SL. NO. 9<br>Vol-II, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Multilingual Proficiency<br>Description- Operating across social media, the agency shall manage content in diverse languages (English and Hindi) spoken, ensuring inclusive engagement. Proper understanding of local languages and should overcome the limitations of NLP. | Please make Odia (Oriya) language monitoring and reporting mandatory in addition to English and Hindi. This clarity is required as it has cost implication. | Accepted |
| Aigence Technology LLP | SL. NO. 7<br>Vol-II, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that social media monitoring under this tender will be restricted strictly to publicly available data only, and will be carried out in compliance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>It is understood that monitoring will not include access to private profiles, private groups, closed communities, encrypted platforms, dark posts, or any other restricted or non-public data sources.<br><br>Further, please confirm that data coverage and availability will remain subject to individual platform policies, user permissions, API limitations, and regulatory constraints, and that the agency shall not be held responsible for any data that is inaccessible due to these limitations. | Understanding is Correct |

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| Aigence Technology LLP | SL. NO. 7<br>Vol-II, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that, for standardization of the social media monitoring scope and commercial estimation, the following reasonable limits shall apply: Tracking of 50 keywords, Monitoring of up to 50,000 mentions per month. It is difficult to do cost estimation without this boundary and any requirement beyond these thresholds may be treated as a scope enhancement. | Confirmed. Up to 50 keywords, up to 100,000 mentions per month for India. Any requirements beyond these limits may be treated as change in scope and priced separately. |
| Aigence Technology LLP | SL. NO. 4<br>Vol-II, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC)<br>Page No., 164 of 249 | Emergency Signage and Lighting : ACTIVE LED Stretch Displays installed for aesthetic reasons on both side walls of main control room to act as Emergency Signage in case of emergencies. | Please share detailed specifications of same. Details of ACTIVE LED Stretch LED not available. | Kindly consider industry standard |
| Aigence Technology LLP | Vol-II, 19.2. Technical Specification for Videowall LED Display for ICCC | OEM Criteria | Request confirmation whether OEM of Video Wall need to have Authorized Service Center in Eastern India or not. | No Change in RFP |
| Aigence Technology LLP | Vol-II, 20.5. Proposed Layout for ICCC | Control Room - Civil Interiors | Please clarify whether 3D BIM Modeling with MEP, ELV and all IT infra mapped is required or not as it has a cost implication. | This is not part of RFP hence not required |
| Aigence Technology LLP | SL. NO. 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent | Please confirm that the agency is not required to directly respond to citizen posts. The agency shall only flag, categorize, and escalate concerns to the Department's SPOC, and publish responses strictly as advised. Content creation is not a part usually of agencies | Understanding is correct |

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| | | monitoring of social media channels. | engaged under this scope as this will be a advisory service only | |
| Aigence Technology LLP | SL. NO. 5, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Crisis Handling<br>Description- The agency shall prepare and execute crisis communication strategies on social media, managing potential PR crisis effectively and safeguarding the department's reputation. | 1. Please confirm that on-premise deployment of resources at the control room is not in scope, and 24×7 dedicated manpower support is not expected from the market research agency engaged for social media analysis.<br>2. Please confirm that the crisis handling scope is intended as a strategic and reputational risk management function and not as an emergency response or life-saving mechanism. Accordingly, real-time reporting of individual incidents such as fire, theft, or law-and-order situations, or coordination with police/emergency services, shall not be within this market research agency's scope. | Understanding is correct |

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| Allied Digital Services Limited | RFP part 2, 2.4 Project Deliverables, Milestones and Timelines | Entire Section of Project deliverables, milestones, timlines and payment | We request to relax the payment terms for better cash flow management and execution support from the OEM for the project.<br><br>Milestone Payment Terms<br>M1 60% of total payable amount on supply of equipment and material. Balanced to be paid on completion of M1<br><br>M2 60% of total payable amount on supply of equipment and material. Balanced to be paid on completion of M2<br><br>M3 60% of total payable amount on supply of equipment and material. Balanced to be paid on completion of M2<br><br>M4 60% of total payable amount on supply of equipment and material. Balanced to be paid on completion of M2<br><br>We request to make the payment of remaining 10% of the Capex on Go-live/ Completion of the project. This amount should not be paid during the O&M period in quarterly mode of 0.5%. | Please refer to Corrigendum - 1 |

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| | | | Quarterly O&M Payment as per Bidder’s Quoted O&M Price during the O&M period of 5 years. | |

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| AMD | 126, 127 & 125, 15.2 Servers for Video analytics &15. Data Centre Equipment Specifications : 15.1 Server, Processor | Latest 6th Gen 64-bit x86 processor(s) with minimum 24 or higher Cores as per bidder design. Processor must support hyper/multi threading.<br><br>Processor speed should be minimum 2.2 GHz.<br><br>Minimum 2 processors per each physical server. | Published processor specification of server favors only one brand of microprocessor that is Intel's Xeon 6505P (Intel® Xeon® 6505P Processor/ 12 Core, 2.2 GHz). Such a specification not only promotes monopoly but also do not consider the latest technological advancements & change in market share especially in x86 Server space. (AMD Reaches 50% Server CPU Market Share, Overtaking Intel \| OFweek posted on the topic \| LinkedIn). At present AMD EPYC 9005 series of Processors do not have any 12 Core model/s, so the published specification will out-price AMD EPYC since we have to offer 16 Core Processors which will not only make us technically superior but commercially unviable as well. Also, kindly note that AMD still hasn't launched next series/Gen of EPYC Processors codenamed as "Venice" so the terminology "6$^{th}$ Generation" will restrict AMD EPYC based products to be quoted by OEMs. Kindly amend accordingly.<br><br>Proposed requested amendments:<br><br>Latest 6th Gen/9005 series 64-bit x86 processor(s) with minimum 32 or higher Cores as per bidder design. Processor must support hyper/multi threading.<br><br>Processor speed should be minimum 2.2 GHz.<br><br>Minimum 2 processors per each physical server. | No Change in RFP |

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| AMD | 127 & 125, 15.2 Servers for Video analytics &15. Data Centre Equipment Specifications : 15.1 Server, Memory / Memory RAS | Advanced ECC to protect servers against single-bit errors as well as to protect against multi-bit memory errors within a single RAM chip as well as within a single memory module. Adaptive Double DRAM Device Correction (ADDDC), Fast Fault Tolerance. | Different processor OEMs have different ways of implementing and naming memory RAS features.<br><br>AMD provides AMDC (Advanced Memory Device Correction) and post-package repair (PPR) capability for higher memory reliability and improving system uptime.<br><br>Proposed revised specification for Memory RAS features:<br><br>Should provide Advanced Memory Protection features like multi-bit error correction, memory mirroring, and memory spare etc.<br>or<br>Advanced Memory Protection features like Advanced Memory Device Correction (AMDC) and post-package repair (PPR) capability for higher reliability. | No Change in RFP |
| AMD | 137, 15.5 Operator Workstation , Processor | Intel Core i7 or better | The mentioned specification is restrictive for AMD and monopolistic in nature. Kindly amend as : | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - II, 5.2. Key Issues, Page 46 | Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centers situated at SinghDwar Police station. | 1) Kindly share details of OEMs including Software and Support methods for integration of existing equipment.<br>2) Kindly confirm Warranty of all the existing equipment installation date and total lifetime of each component.<br>3) Kindly confirm responsibility for the warranty, replacement, repair of existing equipment installed. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - II, Annexure 1: List of Locations, Page 204 | Existing equipment Locations | Kindly confirm Status (New/Old/To be repaired/To be replaced) details of Pole/gantry for all existing equipment. | No Change in RFP |

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| EFKON India Pvt. Ltd. | Vol - II, Clause 5.3.2, Page 49 | Details of Existing IT Infrastructure | Kindly confirm status of each existing equipment and their compliance with respect to the tender. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - II, 20.4.2.6, Schedule F - ICCC, Page 236 | 33. Civil Work (Raised Floor, False Ceiling, Ducting, Access Doors, Painting, Partitioning etc.) total 4200 Sq. Feet as per the proposed layout | Kindly provide detailed scope of work of Civil work & scope of work for Electrical works such as DB, plug-pins, switches etc. as well for fixtures, IT equipment covered under this tender. | IA to conduct survey and assess the requirements as per conditions mentioned in RFP |
| EFKON India Pvt. Ltd. | Vol - II, 20.4.2.6, Schedule F - ICCC, Page 236 | UPS with Battery backup of 1 hour | Kindly confirm rating of UPS and Stabilizer for ICCC. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - II, 20.4.2.6, Schedule F - ICCC, Page 236 | BOQ | Kindly confirm availability of Stabilizer for ICCC. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - I, Technical Evaluation, Page 37 | Proposed deployment architecture for DC & DR | Please confirm whether Active-Active or Active-Passive DR architecture is required. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - I, Solution Overview, Page 84 | Network & deployment architecture for DC/DR | Please confirm replication type required (Synchronous / Asynchronous / Snapshot). | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - I, Technical Solution, Page 63 | DR scope defined but no timelines | Kindly confirm required RPO/RTO. | No Change in RFP |
| EFKON India Pvt. Ltd. | Vol - I, Page 45 and Vol - II, Page 285 | Performance Security mismatch (5% vs 10%) | Kindly clarify. | Please refer to Corrigendum - 1 |
| EFKON India Pvt. Ltd. | Vol - II, Clause 1.25.1, Page 227 | Payment timeline (30 days mention without guarantee) | Please confirm that delay in payment to IA by authority beyond 30 days from submission of RA bill will attract interest @ 12% per annum. | No Change in RFP |

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| EFKON India Pvt. Ltd. | Vol - II, Clause 2.4, Page 22 | Payment against 'STQC Certification and system audit' milestones | Kindly provide clarity on timeline of Audit and amount to be on hold till such audit. | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br><br>Time line: T+3 Months | Kindly ammend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br><br>1. Signing of Contract Agreement: T0<br><br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br><br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br><br>Payment Terms: 70% of the contract value on prorata basis | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX | 4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days<br><br>Payment Terms: 10% of the contract value on prorata basis | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX | 5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days<br><br>Payment Terms: 10% of the contract value on prorata basis<br><br>Payment Terms: 10% of the contract value on prorata basis | Please refer to Corrigendum - 1 |

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| Baxy Ltd. | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price | Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value) | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, Limitation of Liability Page no 286 | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out wrt Indemnity, Damage to Property, IP infringement, repairing and repair of defective equipment | request you to kindly remove carve outs | Accepted |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ. | Please refer to Corrigendum - 1 |

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| Baxy Ltd. | Volume 2,<br>15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br><br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br><br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |

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| Baxy Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressed by EMS solution hence kindly modify specifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including Version Control, Status Control, Effectively and audit Trail to ensure accountability for the project | Refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which can not be addressed by EMS solution hence kindly modify specifications as below ; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Refer to Corrigendum - 1 |

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| Baxy Ltd. | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br><br>Further, please confirm that data availability will be subject to individual platform policies, permissions, and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Accepted |
| Baxy Ltd. | Volume 2, 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br><br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Confirmed. Up to 50 keywords, up to 100,000 mentions per month for India. Any requirements beyond these limits may be treated as change in scope and priced separately. |

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| Baxy Ltd. | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We Hereby Request you to kindly please Amend this Clause as Min. Intel 10th Generation Core™ i7-10700 with 8Core/16 Threads or Higher as per ITMS OEM Requirements. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | IEC68-2-64 Vibration | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Shock<br><br>Half sine wave 3G, 11ms, 3 shock per axis | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Certificate<br><br>CE, FCC Class A, RoHS, UKCA, BIS | We Hereby Request to Relax this Clause as:<br><br>CE,FCC CLASS A, ROHS, BIS | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | Client/Server Architecture and Graphics:<br><br>Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor | We request to amend this clause as follow:<br><br>"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please Refer Corrigendum 1 |

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| | | configurations and shall work on both OS based native applications as well as web-browser access. | | |
| Baxy Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application,<br>Page No. 35 of 310 | Technical Support Centre<br><br>24x7 Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance Support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days.<br><br>Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows:<br><br>"Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer." | Please Refer Corrigendum 1 |
| Baxy Ltd. | Volume 2, 5. Surveillance System,<br>Page No. 47 of 310 | 5.3. Scope of Work<br>5.3.1.1. Phase-1 Outcomes<br><br>o Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing Camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br><br>Kindly confirm if our understanding is correct. | The requirement is to integrate with existing camera for live view only. |

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| Baxy Ltd. | Volume 2, 5. Surveillance System,<br><br>Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br><br>Kindly confirm if our understanding is correct. | Yes, understanding is correct |
| Baxy Ltd. | Volume 2, 5. Surveillance System,<br><br>Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure<br><br>* In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br><br>Kindly confirm if our understanding is correct. | Yes, camera licenses for existing cameras are already part of RFP BoQ (VMS licenses) |
| Baxy Ltd. | Volume 2, 6.13. Functional Requirements for Parking Analytics<br><br>Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Refer to Corrigendum - 1, |

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| Baxy Ltd. | Volume 2, 6.14.1. Integration with ICCC at JBPC<br><br>Page No. 81 of 310 | The IA shall ensure the following<br><br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones , Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br><br>Loitering Detection: 10 Nos.<br><br>Abandoned Vehicle Detection: 15 Nos.<br><br>Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Refer to Corrigendum - 1, |
| Baxy Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Summarization System<br><br>Page No. 109 of 310 | 12.1.3. Attribute-based Search Analytics for Video Summarization System<br><br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until accuracy be achieved to 100% within | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can increased by at least 5% week on week until | Please refer to Corrigendum - 1 |

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| | | first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | |
| Baxy Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video<br><br>Page No. 107 of 310 | 12.1.3. Attribute-based Search Analytics for Video Summarization System<br><br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer to Corrigendum - 1, |

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| | | summarization application for processing the Videos to conduct quick post incident video review | | |
| Baxy Ltd. | Volume2, 20.4.2.8. Schedule H - Data Center<br><br>Page No. 240 of 310 | Software Components for Data Centre<br><br>13 Video Summarization Software with GPU capability for 25 camera licenses- 1 Set | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System<br><br>Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ.<br><br>Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Refer to Corrigendum - 1 |

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| Baxy Ltd. | Volume 2<br><br>Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br><br>Bidder to submit referenece PO Copy and Completion Certificate as evidence. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly Clarify about protocols asked to be provided in every camera as compliance. ? | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 20.4.2, S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |

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| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether only software is to be considered or a separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5., S. No. 1 (Page No. 234), Speed Violation Detection Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is | Please refer to Corrigendum - 1 |

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| | | | required, kindly provide the detailed specifications for the same. | |
| Baxy Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, and safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, | Please refer to Corrigendum - 1 |

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| | | | partnerships, or associations will not be accepted. | |
| Baxy Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications; | No Change in RFP |

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| | | | CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | |
| Baxy Ltd. | Volume 2, 14. Technical Requirements , page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, | No Change in RFP |

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| | | | 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (Zero DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | |
| Baxy Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br><br>All of weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |
| Baxy Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | clarification | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Understanding is correct |
| Baxy Ltd. | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br><br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, temporary OFC/Wireless connectivity, portable UPS systems and<br>quickly deployable cameras. | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismentaling line items in BoQ for better clarity. | Pls refer Corrigendum 1 |

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| Baxy Ltd. | Volume 2 2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project.<br><br>M2 - Integration with Existing Infrastructure - Integration with existing SJTA ICCC & Police systems<br><br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and camera licenses already factored in RFP BoQ. please clarify | Understanding is correct |
| Baxy Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System | Please clarify additional space needed in JB | Kindly consider 10% additional space for future requirement |
| Baxy Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and factor the same in their techno commercial bid response. | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | Pls refer RFP Conditions |

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| Baxy Ltd. | Volume 2, 3.2. Guiding Principles , page 24 | 3.2.2. Availability<br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, 3.2. Guiding Principles , page 25 | 3.2.8. Single-Sign On -<br>Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall<br>enable single sign-on facility to apply for various services, make payments, submit queries/complaints<br>and check status of their applications/queries. | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |
| Baxy Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Pls refer to similar query above |

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| Baxy Ltd. | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| Baxy Ltd. | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer Corrigendum 1 |
| Baxy Ltd. | volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 23<br>2.14 EMD | 1- The cost of Bidding Documents amounting INR 3,00,00,000/- (Indian Rupees Three Crore Only) | Request to waive off the EMD amount for MSME as per<br>as per the Public Procurement Policy and GFR 2017. | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 17<br>2.3.2 Consortium | Not allowed | We kindly request that you permit the formation of a consortium wherein the lead bidder assumes full responsibility. This structure would enable companies to collaborate and provide the necessary financial and technical backing to strengthen the bid. | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 34<br>3.6.1 Technical Bid Evaluation Criteria (A1) | More than INR 500 Crore | Reduce the number for highest marks from 500 cr to 300 cr | No Change in RFP |

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| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 35<br>3.6.1 Technical Bid Evaluation Criteria (B1) | 2 or more Projects | Request you to update this to either<br>more than 3 cities<br>or<br>More than 1000 cameras | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 35<br>3.6.1 Technical Bid Evaluation Criteria (B2) | 2 or more Projects | Request you to update this to either<br>more than 3 cities<br>or<br>More than 1000 cameras with analytics | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 35<br>3.6.1 Technical Bid Evaluation Criteria (B3) | 2 or more Projects | Request you to update this to either<br>more than 3 cities<br>or<br>More than 1000 cameras with CCC | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 1<br>Page 39<br>3.6.2 POC | Objective of Technical presentation on POC is to evaluate the technology & systems that Bidder envisage for getting the intended outcomes for Surveillance and Crown Managemnet at Puri. | 1. How many cameras are expected to Setup suring POC and duration?<br>2. Can we demonstrate a solution with eisting setup in other locations? | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 2<br>Page 27<br>C. Data Center | The on-premises Data Center layer shall house centralized computing and storage resources needed to store, process, and analyze the digital data required to derive actionable information. This layer includes general purpose compute servers, specialized GPU clusters,<br>non-volatile storage clusters, data center network equipment and system software for | Can the application be hosted in Bidder's Private Tier 3 Certrified Data Center | No Change in RFP |

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| | | Operations & Service management and Security. | | |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 2<br>Page 28<br>4 Integrated Command and Control Center | Integrated Command and Control Center | Regarding the ICCC, are we expected to build the physical structure from scratch, or is the civil work already complete? We need to know if the scope is limited to the deployment of hardware, software, and networking components within an existing building. | No Change in RFP |
| Beltech Artificial Intelligence Pvt. Ltd. | Volume 2<br>Page 59<br>5.4.1.1<br>Information to be captured by Edge Devices | Information to be captured by Edge Devices | Please consider adding a clause that permits adjustments to the execution framework, ensuring we can adapt the methodology to achieve the best possible project results. | No Change in RFP |

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| Arceus Infotec Pvt. Ltd. | Volume 1, 3.5 , sr.no. ii, Page no. 32 and 3.6.1 sr.no. 1, A1 , page no. 34 | The Bidder shall have an overall average annual turnover of INR 150 Crores out of which INR 75 Cr from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24)<br>**Document proof:**<br>a) Audited financial statements for stated 3 financial years (i.e. 2021-22, 2022-23 and 2023-24)<br>b) Certificate from the Statutory Auditor / Chartered Accountant (CA) clearly specifying the average annual turnover.<br>**and TQ1**<br>• The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) | Requesting to allow the turnover from Parent company, Allowing parent company turnover ensures bidders backed by financially strong groups can qualify even if the subsidiary's own turnover is lower. It provides assurance of financial capacity, widens competition, and reduces project risk since the parent company must give a binding undertaking of support.<br><br>**Revised clause for PQ and TQ1**<br>The turnover of the Parent Company may be considered, subject to submission of a legally binding undertaking by the Parent Company confirming financial support to the Bidder for execution of the project.<br>**Document Proof**<br>- Audited financial statements of the Bidder and/or Parent Company for the last three financial years (2021-22, 2022-23, and 2023-24).<br>- Certificate from the Statutory Auditor/Chartered Accountant clearly specifying the average annual turnover of the Bidder and/or Parent Company.<br>- Undertaking from the Parent Company confirming financial support to the Bidder. | Please refer to Corrigendum - 1 |

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| Arceus Infotec Pvt. Ltd. | Volume 1, 3.5 , sr.no. ii, Page no. 32 | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Requesting inclusion of reputed private organizations ensures that large, complex projects executed outside the government sector are also recognized. This broadens bidder eligibility, encourages fair competition, and leverages proven expertise while maintaining quality standards.<br>**Revised clause is**<br>The “Similar Nature” of the work shall mean projects including procurement, supply, installation, and implementation of Integrated Command & Control Centre (ICCC) / Unified Command & Control System (UCCS) / Data Center / Intelligent Traffic Management System (ITMS)**/Survillence**, with at least one project experience of 500 cameras in a single project, executed for any Central Government / State Government / PSUs / Defense / Urban Local Bodies **or reputed private organizations in India**, in the last seven years. Purchase Order (PO) should be in the name of the bidder only. Consortium Purchase Orders will not be considered. | Please refer to Corrigendum - 1 |

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| Arceus Infotec Pvt. Ltd. | Volume 1, 3.5 , sr.no. v, Page no. 33 | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>• CCTV Surveillance system with minimum 500 cameras in single project.<br>• Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system.<br>**Document proof:**<br>a) CCTV Surveillance system with minimum 500 cameras in single project.<br>b) Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system | Requesting to relax the below criteria for wider particpation as<br><br>**Revised clause is**<br>"The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies **or Reputed Private Organizations** in India in last 7 years as on Bid Submission Date.<br>• CCTV Surveillance system with minimum 500 cameras in single project.<br>• Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system.<br>**Document proof:**<br>a) CCTV Surveillance system with minimum 500 cameras in single project.<br>b) Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system<br>**(Maximum two Purchase order accepted to meet above criteria)** | No Change in RFP |
| Arceus Infotec Pvt. Ltd. | Volume 1, 3.6.1 , sr.no. B1, Page no. 35 | The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies in India in last 7 years as on Bid Submission Date | Request to allow the reputed private organizations for wider particpation as<br>"The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies**/Reputed Private Organizations** in India in last 7 years as on Bid Submission Date" | No Change in RFP |

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| Arceus Infotec Pvt. Ltd. | Volume 1, 3.6.1 , sr.no. B2, Page no. 36 | The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies in India in the past 7 years as on submission date | Request to allow the reputed private organizations for wider particpation as "The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies**/Reputed Private Organizations** in India in the past 7 years as on submission date.<br>**Note: Multiple work orders accepted** | No Change in RFP |
| Arceus Infotec Pvt. Ltd. | Volume 2, 2.4 Project Deliverables, Milestones and Timelines, page no. 21 of 249 | Phase: Deployment of Critical Surveillance Infrastructure (Phase-1)<br>Term: 40% of CAPEX | Requesting modification to “Supply” instead of “Deployment” ensures clarity that the payment milestone is linked to delivery of equipment/materials rather than completion of installation. This aligns cash flow with procurement activities, supports timely vendor payments, and reduces financial strain during the initial phase.<br>**Modified clause:**<br>Phase: Supply of Critical Surveillance Infrastructure (Phase-1)<br>Term: 40% of CAPEX | No Change in RFP |

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| KELTRON Ltd. | Volume II ,<br>Clause 4. Integrated Command and Control Center<br>(4.1) Overview ,<br>Page 29 of 249 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, unified architecture and consistent performance. The IA to ensure end-to-end accountability, simplified system integration, faster issue resolution and improved operational reliability throughout the project lifecycle by the OEM. | If the requirement mandates a single OEM to provide all the above applications, only a very limited number of OEMs would be eligible to meet this criterion. However, there are several specialized and experienced OEMs available in the market who can collectively deliver end-to-end responsibility for integration, performance, cybersecurity, and support.<br>Further, adopting a multi-OEM approach enables the selection of best-in-class solutions for each application, thereby ensuring higher competitiveness and improved overall system performance.Also restricting the selection to a single OEM will result in a significant reduction in competitiveness.<br><br>In this regard, we kindly request to consider multi-OEM integrated solution, with single-point accountability vested with the prime bidder/system integrator, will be permitted for evaluation.<br>(OR)<br>Remove this condition from the Clause 4 of RFP. | Please refer to Corrigendum - 1 |

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| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 29, 4. Integrated Command and Control Center | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, unified architecture and consistent performance. The IA to ensure end-to-end accountability, simplified system integration, faster issue resolution and improved operational reliability throughout the project lifecycle by the OEM | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the **different** OEM to ensure seamless integration, unified architecture and consistent performance. The IA to ensure end-to-end accountability, simplified system integration, faster issue resolution and improved operational reliability throughout the project lifecycle by the OEM<br><br>Please allow the soultions (VA,VMS, ITMS and ICCC from different OEMS as 1. this is favouring the OEM that has all the solutions in offering. It is hardly one company that provides all the systems. 2. if one system of the above fails there will be 0 chance of coreection. distributed accountability helps in such scenario. | Please refer to Corrigendum - 1 |
| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 33, 4.2. Functional and Technical Specifications of ICCC Application, Platform Functionality | The System should provide a common data integration layer for<br>Transactional Data (DB) and a common data integration layer for Time-Series Data. | **We request to amend the existing clause as follows:**<br>The system shall provide a common data integration layer based on a relational database, supporting transactional data and time-indexed operational data through appropriate schema design, indexing and optimization to ensure performance, scalability, and reliability.<br><br>The requirement has been revised to remove the explicit separation between transactional data and time-series data integration layers in order to maintain technology neutrality and simplify system architecture. | Please refer to Corrigendum - 1 |

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| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 33, 4.2. Functional and Technical Specifications of ICCC Application, Platform Functionality | Data Storage: The System should provide a facility for centralized storage of operational data (time-series) with high granularity and data compression capability. | **We request to amend the existing clause as follows:**<br>The system shall provide a facility for centralized storage of operational data with high granularity, efficient data compression, and support for scalable data retention and retrieval to meet operational and analytical needs.<br><br>Time-series terminology has been removed to ensure technology neutrality | Please refer to Corrigendum - 1 |
| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 35, 4.2. Functional and Technical Specifications of ICCC Application, GIS Map Support | Map Format Support: The System should also support PDF and various image formats of Maps, including:<br>KML (Keyhole Markup Language)<br>o<br>GML (Geography Markup Language)<br>o<br>JPEG, PNG, GIF, etc.<br>o | **We request to amend the existing Map Service Support clause as follows:**<br>Map Service Support:<br>The system shall support integration with standard web-based map services, including Web Map Service (WMS) and tile-based map layers (Tile Layers). The solution shall be capable of consuming and rendering map data from compliant GIS servers, enabling seamless visualization of base maps and thematic layers.<br><br>Support for WMS and tile layers, which are widely adopted OGC standards, ensures better interoperability with existing GIS platforms, improved performance through tiled rendering, and easier integration with enterprise and third-party mapping services. | Please refer to Corrigendum - 1 |
| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 36, 4.2. Functional and Technical Specifications of ICCC Application, Visualization | The platform system software shall include an object-oriented colour graphics display generator with full animation capabilities. | Full animation capabilities stands for supports smooth motion, transitions, and real-time visual updates (e.g., moving objects, blinking alerts etc)<br><br>Request to you please clarify is our understanding correct ? | Yes, Understanding is Correct. |

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| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 36, 4.2. Functional and Technical Specifications of ICCC Application, Visualization | It should also support opening a specific part of the application at a defined location on the video wall. | We request to remove this requirement from the scope of the ICCC application. Part of video wall specification | No Change in RFP |
| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 37, 4.2. Functional and Technical Specifications of ICCC Application, Reporting Service | It should provide data-trend analysis and sophisticated numerical-data analysis using Microsoft Excel spreadsheet software. | **We request to amend the existing clause as follows:**<br>The system shall provide data-trend analysis and data analysis through web-based analytical tools, including interactive dashboards, charts, and reports accessible via a standard web browser. The system shall support export of data in common formats (e.g., CSV/XLSX) for offline analysis, if required.<br><br>The amendment aligns the requirement with a web-based architecture, avoids dependency on client-side desktop software such as Microsoft Excel | Please refer to Corrigendum - 1 |

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| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 42, 4.2. Functional and Technical Specifications of ICCC Application, Workflow Function | Cross-Functional Workflows: The platform shall have cross-functional workflows with the ability to communicate and coordinate actions between People, devices, and systems.<br>•Corrective Action and Stakeholder Definition: The Workflow function should provide a facility to trigger a corrective action workflow and define the relevant stakeholders for that workflow.<br>•Task Lifecycle Management: The Workflow system should be able<br>to create, assign, track, and report on the entire lifecycle of tasks<br>during an incident.<br>•Task Decomposition: The workflow system should allow a specifictask to be decomposed into sub-tasks.<br>•Dynamic Task Assignment: The workflow engine must have the ability for dynamic assignment of tasks based on roles, name, designation, or any other attribute present in the resource database.<br>•Dynamic Criticality Adjustment: The criticality of a task within a workflow should be dynamically changed | **We request to amend the existing workflow requirement clause to the following:**<br>1.User should be able to create the dynamic workflows with Drag and Drop ease<br>2.Workflow can be created base on action /Status change of alert<br>3.User should be able attach multiple activities with single workflow with Drag and Drop<br>4.All the activities should execute in sequential order as they are created /attached with the work flow.<br>5.User should be able to attach single workflow with the alert generated from different sub system.<br>6.User should be able to de-attach the workflow from alert type.<br>7.User should be able to create multiple workflow without restricting a user.<br><br>The workflow scope has been simplified to focus on user-driven, alert-based workflows with drag-and-drop configuration, improving usability and maintainability while avoiding unnecessary complexity and overlap with specialized workflow or ICCC systems. | No Change in RFP |

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| | | depending on theresponse SLA (Service Level Agreement). For example, a delay in response should automatically elevate the task to a high-priority task.<br><br>Resource Queue Management: The workflow should be able to perform Queue Management for the resources performing similar functions. * Queue Management must allow automatic, semi-automatic, and manual modes of task dispatch. * Algorithms supported should include, but not be limited to, FIFO (First-In, First-Out), LIFO (Last-In, First-Out), and Round-robin. | | |

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| NIRAsys Infotech India Pvt Ltd | Vol 2, Page 45, 4.2. Functional and Technical Specifications of ICCC Application, Traffic Violation Detection System/ ITMS | • Ability to define various violations in the system with multiple parameters.<br>• Violation detection for various types of violations such as speed, red light violation etc.<br>• Ability to gather evidence, issuance of challan and maintain records of violation and penalty etc.<br>• In an event when spot speed detection system captures over speeding<br><br>vehicles at a particular location, the system should be able to calculate the same also forms a part of the evidence for the violation<br>• System shall be able to classify different category of vehicles such as TW, LMV, HMV etc.<br>• System shall have provision for setting different speed thresholds for<br><br>different classification of vehicles.<br>• All vehicles passing through the control section at a Speed greater than a determined speed limit shall be detected as violation | **We request to remove the below traffic violation detection and e-challan related requirements from the scope of the ICCC system.**<br><br>**The requirements pertain to Traffic Violation Detection, Enforcement, and Challan Processing, which are core functionalities of the Integrated Traffic Management System (ITMS).**<br><br>**The ICCC, being a monitoring, visualization, and coordination platform, is intended to consume processed events, alerts, and status information from underlying subsystems such as ITMS, rather than performing violation detection, evidence generation, speed calculation, or challan issuance itself.** | Please refer to Corrigendum - 1 |

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| | | • The system shall be capable to integrate with NIC's eChallan system to raise any traffic violation challan for the RLVD and SVD detection systems.<br>• The system shall be able to tag any particular photo evidence, along with ANPR captured vehicle number (if available) or manually entered vehicle number and push it to NIC's<br><br>•<br>eChallan system along with other details such as type of violation, location, date and time etc. and raise challan on NIC's eChallan system. | | |

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| NIVESHAN TECHNOLOGIES INDIA Pvt. Ltd | PQ,RFP volume 1,Page No-32,Point-iv. | The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount ₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount ₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only)<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State | **Amendment Required to Add Reputed /Enterprise Organizations for similar kind of Experience**<br><br>The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount ₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount ₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only)<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies/**Reputed/Enterprise Organization** in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Please refer to Corrigendum - 1 |

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| | | Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | | |
| NIVESHAN TECHNOLOGIES INDIA Pvt. Ltd | PQ,RFP volume 1,Page No-33,Point-v. | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>• CCTV Surveillance system with minimum 500 cameras in single project.<br>• Artificial Intelligence (AI) | **Amendment Required to Add Reputed /Enterprise Organizations for similar kind of Experience**<br><br>The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies/**Reputed/Enterprise Organization** in India in last 7 years as on Bid Submission Date.<br>• CCTV Surveillance system with minimum 500 cameras in single project. | No Change in RFP |

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| | | based Video Analytics for CCTV surveillance system. | • Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | We understand that professional content creation is typically not part of this service and that the scope usually covers only analytical inputs and keyword suggestions. However, for event amplification if required, we request confirmation whether a limited content creation support may be considered — up to 10 static social media posts and 4 short video reels per month, including basic graphic design, editing, and publishing support. Accordingly cost estimation for this additional content generation scope may be done. | No Change in RFP |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Multilingual Proficiency<br>Description- Operating across social media, the agency shall manage content in diverse languages (English and Hindi) spoken, ensuring inclusive engagement. Proper understanding of local languages and should overcome the limitations of NLP. | Please make Odia (Oriya) language monitoring and reporting mandatory in addition to English and Hindi. This clarity is required as it has cost implication. | No Change in RFP |

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| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that social media monitoring under this tender will be restricted strictly to publicly available data only, and will be carried out in compliance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>It is understood that monitoring will not include access to private profiles, private groups, closed communities, encrypted platforms, dark posts, or any other restricted or non-public data sources.<br><br>Further, please confirm that data coverage and availability will remain subject to individual platform policies, user permissions, API limitations, and regulatory constraints, and that the agency shall not be held responsible for any data that is inaccessible due to these limitations. | No Change in RFP |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that, for standardization of the social media monitoring scope and commercial estimation, the following reasonable limits shall apply: Tracking of 50 keywords, Monitoring of up to 50,000 mentions per month. It is difficult to do cost estimation without this boundary and any requirement beyond these thresholds may be treated as a scope enhancement. | No Change in RFP |
| Sai Infotel Pvt. Ltd. | 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC)<br>Page No., 164 of 249 | Emergency Signage and Lighting : ACTIVE LED Stretch Displays installed for aesthetic reasons on both side walls of main control room to act as | Please share detailed specifications of same. Details of ACTIVE LED Stretch LED not available. | No Change in RFP |

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| | | Emergency Signage in case of emergencies. | | |
| Sai Infotel Pvt. Ltd. | 19.2. Technical Specification for Videowall LED Display for ICCC | OEM Criteria | Request confirmation whether OEM of Video Wall need to have Authorized Service Center in Eastern India or not. | Pls refer to similar query above |
| Sai Infotel Pvt. Ltd. | 20.5. Proposed Layout for ICCC | Control Room - Civil Interiors | Please clarify whether 3D BIM Modeling with MEP, ELV and all IT infra mapped is required or not as it has a cost implication. | Pls refer to similar query above |
| Panorama Electronics Pvt.Ltd | Volume 2, 3.2. Guiding Principles , page 24 | The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system.<br><br>3.2.8. Single-Sign On - Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single sign-on facility to apply for | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |

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| | | various services, make payments, submit queries/complaints and check status of their applications/queries. | | |
| Panorama Electronics Pvt.Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application , page 35 | GIS Map Support | We understand that proposed system to be integrated with department single Sign on platform, please clarify<br><br>We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Pls refer to similar query above. |
| Panorama Electronics Pvt.Ltd | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Yes, understanding is correct |

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| Panorama Electronics Pvt.Ltd | Volume2, 5.3.2.5. Pipili Toll Booth, page 53<br><br>volume 2, 5.3.10. Network Connectivity , page 55 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration.<br>5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below.<br><br>21.4.2.1. Schedule A - Surveillance System - There is descrepancy in BoQ for wide angle camera, ANPR camera and IR illuminator | We understand total 1476 camera licenses asked in RFP includes existing cameras, plesae clarify<br><br>Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets , page 228 | 21.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System - S no.. 1 to 7 - Traffic Light Aspects-RED, Amber, Greem pedestrian Lights, Count down timer, etc | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty shoud be same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | RFP BOQ | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and backend cable containment, JB, UPS< etc needed which are currently missing from RFP BOQ, request you to kindly suggest if solution required, we need to have BoQ for same. | Pls refer to similar query above |

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| Panorama Electronics Pvt.Ltd | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | RFP BOQ | RFP BoQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch, etc. Kindly share revised RFP BoQ. | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227- 248 | Suggested OEM criteria for critical DC Safety systems | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BoQ.<br><br>For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 19.2. Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br>1. Brightness Uniformity of Display should be > 98% ( ANSI 9 points ) .Proof of same to be submitted<br>2.OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid . | Please refer to Corrigendum - 1 |

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| Panorama Electronics Pvt.Ltd | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20,22 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br><br>Time line: T+3 Months,M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br><br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price,Operational KPIs | Provided timeline for phase 1 execution is very short and execution of this stature bid is not possible in 3 month. Kindly revised the project timeline for phase 1 till 8 month from the date of contract signing.<br><br>Also revised the payment terms as below....<br>1. 80% of Project Cost against supply of Item on prorata basis.<br>2. 10% of Project Cost against Installation, testing and Commissioning Go-Live of Project.<br>3. Balance 10% equilly distributed in 20 quarter for Operation and Maintenance. | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49 | • System Uptime o ≥ 99% uptime for all field devices, network components, ICCC systems<br><br>There is discrepancy in Performance parameters for analytics | Considering lots of external dependencies, request you to revise it to below;<br><br>• System Uptime ≥ 98% uptime for all field devices, network components, ICCC systems | Please refer to Corrigendum - 1 |

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| Panorama Electronics Pvt.Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49, 57 | For every 1% drop below the SLA uptime: • High-Criticality Cameras → ₹1,500 per camera per day • Medium-Critical Cameras → ₹800 per camera per day • Low-Critical Cameras → ₹500 per camera per day | Request you to kindly clarify which particular criteria to refer.<br><br>Request to you kindly consider below;<br>• High-Criticality Cameras → ₹1,000 per camera per day • Medium-Critical Cameras → ₹500 per camera per day • Low-Critical Cameras → ₹200 per camera per day | Please refer to Corrigendum - 1 |
| Panorama Electronics Pvt.Ltd | Volume 2, 4.4.1.4. Network & ICCC Infrastructure Penaltie, page 309 | Core Switch / Storage Unavailability – 25000 per hour VMS Application Downtime – 10000 per hourEMS/NMS Downtime – 5000 per hour | Request to you kindly consider below;<br>Core Switch / Storage Unavailability – 25000 per day<br>VMS Application Downtime – 10000 per day<br>EMS/NMS Downtime – 5000 per day | Please refer to Corrigendum - 1 |

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| Panorama Electronics Pvt.Ltd | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br>Time line: T+3 Months<br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live<br>(Before Rath Yatra 2026)-- T+ 4 Months---- 10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br><br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder's Quoted O&M Price<br><br>Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out wrt Indemnity, Damage to Property, IP infringement, repairing and repair of defective equipment | Kindly ammend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br>1. Signing of Contract Agreement: T0<br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout prepration etc. : T0+15 days<br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br>Payment Terms: 70% of the contract value on prorata basis<br><br>4. Installation, Integration, , Training, & UAT Phase 1--- T+180 days<br>Payment Terms: 10% of the contract value on prorata basis<br>5. Installation, Integration, , Training, & UAT Phase 2--- T+240 days<br>Payment Terms: 10% of the contract value on prorata basis<br>Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value) | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX Time line: T+3 Months | Kindly amend the timeline and payment term as below for wider participation and better cash flow for smooth execution of project.<br>1. Signing of Contract Agreement: T0<br>2. Submission of Detailed implementation plan/ Roadmap, inception report, site survey, layout preparation etc. : T0+15 days<br>3. Delivery of all item(IT & Non IT Both at central location/bidder warehouse at Puri: T+120 days<br>Payment Terms: 70% of the contract value on prorata basis | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | | M3: UAT, Testing, Commissioning & Phase-1 Go-Live (Before Rath Yatra 2026)-- T+ 4 Months—— 10% of CAPEX | 4. Installation, Integration, , Training, & UAT Phase 1—— T+180 days<br>Payment Terms: 10% of the contract value on prorata basis | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | | M4: Phase-2 Deployment & Integration (Citywide Expansion) – T + 10 Months (post Phase-1 Go-Live)—— 30% of CAPEX | 5. Installation, Integration, , Training, & UAT Phase 2— T+240 days<br>Payment Terms: 10% of the contract value on prorata basis | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | | O&M Q1–Q20—Quarterly O&M Services (5 Years – 20 Quarters) — 0.5% of CAPEX per quarter+Quaterly OM payment as per bidder's quoted O&M price | Blance amount of contract value x20 nos of QGR Payable on quarterly basis( Total 10% of the contract Value) | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, Limitation of Liability Page no 286 | Capped at 100% of the Order Value. No Liability for Consequential Losses, Indirect Losses, Loss of Profit etc. Carve out Indemnity, Damage to Property, IP infringement, repairing and replacing of defective equipment | request you to kindly remove carve outs | Pls refer to similar query above |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets, page 228 | 21.4.2.1. Schedule A - Surveillance System – There is discrepancy in BOQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty should be same everywhere hence ANPR cameras are 4 nos and IR illuminators are 4 nos. | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets , page 233 | 21.4.2.4. Schedule D– Red Light Violation Detection (RLVD) System – S.no. 1 to 7 - Traffic Light Aspects-RED, Amber, Green pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS system which includes all ATCS controllers, vehicle detectors/radars and ATCS software and backend which are coming in separate package and quantities against which sytem vendor need to supply matching items from RFP BOQ, request you to kindly segregate RLVD BOQ and we need to have BOQ for same. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227-248 | RFP BOQ | RFP BOQ vs field locations qty are not in sync with each other specifically for fast mile connectivity and associated items like industrial switch. Kindly share revised RFP BOQ. | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheet, page 227-248 | RFP BOQ | Last mile connectivity and Network cost is included in 20.4.2.5 Schedule - E, request you remove duplicity and provide revised BOQ | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems – Fire alarm, Vesda, BMS and Fire suppresion should be as per latest NBC for ensuring compatibility and safety | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 19.2 Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request you to please consider below specification for quality product and better performance – 1. Brightness Uniformity of Display should be > 98% (ANSI 9 points). Proof of same to be submitted | Pls refer to similar query above |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active - Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.12 Cloud Technical Parameters, page 183 | Additional suggested specifications for EMS | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination. The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift-and-shift approach) shall not be allowed. | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS), page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature not mentioned under EMS specifications and same part of other security system which can not be addressed by EMS solution hence dropped. The EMS solution mentioned is OEM specific – These solutions should support Service Level Agreements & Lifecycle Management including Version Control, Status Control, Effectively and Trail to ensure accountability for the project. | Refer Corrigendum 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2 - 17.5. Enterprise Management System (EMS), page 196 | The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, security threats/attacks detections, etc. | Security features mentioned under EMS specifications are part of some other system which cannot be addressed by EMS solution, hence kindly modify specifications as below; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults. | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring; Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with platform terms, laws, and privacy regulations. No access to private profiles/groups/encrypted platforms shall be expected. Data availability will be subject to platform policies and agency not responsible for inaccessible data. | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring. Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to social media monitoring services, confirm limits: Tracking of 50–100 keywords; X Monitoring up to 100,000 mentions per month; Geography based on tool coverage. Additional requirement may change scope or cost. | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load capacity is to be considered for DC UPS | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14.1.8. Online UPS for field locations, page 123 | UPS specifications | Technical specifications provided are very generic; request to provide detailed parameters/features and type of UPS/Batteries. | Please refer to Corrigendum - 1 |
| Pranav Sales & | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Intel 9th Gen Core i7-9700 with min 8 cores/8 | Request to amend clause as minimum Intel 10th Gen Core i7-10700 with 8 cores/16 | Refer Corrigendum |

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| Project (I) Pvt. Ltd. | | | | |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | IEC68-2-64 Vibration | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Shock<br>Half sine wave 3G, 11ms, 3 shock per axis | We Hereby request you to kindly please Relax & Delete this Clause for Max. OEM Participation | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume-II, Part-2. 15.11 Local Processing Unit Page No. 161 | Environmental Certificate<br>CE, FCC Class A, ROHS, UKCA, BIS | We Hereby Request to Relax this Clause as:<br>CE,FCC CLASS A, ROHS, BIS | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | Client/Server Architecture and Graphics:<br>Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on both OS based native applications as well as web-browser access. | We request to amend this clause as follows:<br>"Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access." | Please Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page No. 35 of 310 | Technical Support Centre<br>24x7 Technical Assistance:<br>The ICCC platform OEM (Original Equipment Manufacturer) should have a 24x7x365 technical assistance support Centre in India. It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request you to kindly amend the clause as follows:<br>"Technical Assistance: The ICCC platform OEM (Original Equipment Manufacturer) should provide standard technical support within India. It must provide an online service portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator)." | Please Refer Corrigendum 1 |

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| | | Agency/System Integrator) and should provide end to end support. | | |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 47 of 310 | 5.3. Scope of Work 5.3.1.1 - Phase-1 Outcomes<br>1. Integration with legacy systems of SJTA and Puri Police | As per the scope of Work and BOQ, we understand that the existing cameras are not having Ravel VMS and Analytics for live view, storage, and analytics functionalities from the existing system shall remain the responsibility of the existing system bidder. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2. Details of Existing IT Infrastructure<br><br>• In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 6.13. Functional Requirements for Parking Analytics<br>Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres: Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use-case–wise quantities for the Parking Management Analytics System.<br><br>For example:<br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 6.14.1. Integration with ICCC at JBPC<br>Page No. 81 of 310 | The IA shall ensure the following<br><br>ANPR, congestion detection, wrong parking, abandoned vehicle, loitering detection, reverse movement, pedestrian conflict zones, Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use–case wise quantities for the Parking Management Analytics System.<br>For example:<br>Loitering Detection: 10 Nos.<br>Abandoned Vehicle Detection: 15 Nos.<br>Wrong Parking Detection: 7 Nos.<br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 12.13. Attribute-based Search Analytics for Video Summarization System Page No. 109 of 310 | 12.13. Attribute-based Search Analytics for Video Summarization System<br><br>15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can be increased by at least 5% week on week until accuracy can be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affect by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>"15. IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be of at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can be increased by at least 5% week on week until accuracy can be reached to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle." | Refer Corrigendum 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 12.1.3. Attribute-based Search Analytics for Video Page No. 107 of 310 | 12.1.3. Attribute-based Search Analytics for Video Summarization System<br><br>2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline streams. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras.<br><br>We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer Corrigendum 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume2, 20.4.2.8. Schedule H - Data Center Page No. 240 of 310 | Software Components for Data Centre<br><br>13 Video Summarization Software with GPU capability for 25 camera licenses - 1 Set | 13 Video Summarization Software with GPU capability for 25 camera licenses - 1 Set | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System Page No. 230 of 310 | Parking Surveillance System | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ.<br><br>Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2<br>Page No. 67 of 310 | Additional Point Request | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) camera licenses in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide /State wide Surveillance Project.<br><br>Bidder to submit reference PO Copy and Completion Certificate as evidence. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 | All cameras RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware. | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES-256 encryption, SHA-256, RSA-2048, Firmware Anti-Rollback protection, TRNG, and Encrypted Firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly clarify about protocols asked to be provided in each camera as compliance. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No.117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under Sr. No. 20.4.2. S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.1. Schedule A – Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2. – A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are mentioned only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide specification of Wide Angle Camera. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.4. Schedule D – Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed RFP Technical Requirement (Point No. 20.4.2.4, S. No. 1, Page No. 233), RLVD with Speed Violation Detection (SVD) software & license per lane for No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify if separate camera is required for this system. If separate camera is required, kindly provide the camera specifications for the same. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.5. Schedule – E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all challenges with SD card 128 GB & surge protector device | As per Detailed BoQ Point No. 20.4.2.5 (Page No. 234), Speed Violation Detection Cameras along with associated accessories & systems including all cabling are mentioned. Please clarify if the Speed Violation Detection Cameras require separate specifications for this, so that there is no ambiguity. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 20.4.2. Detailed BOQ Sheets 20.4.2.6: Schedule F – Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6, S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications; The OEM of the proposed CCTV cameras must ensure that all offered camera models have a provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14. Technical Requirements, Page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications; CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure. Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards. Verification of OEM membership on the official ONVIF website ensures authenticity and eliminates misleading claims. Full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future components from multiple manufacturers, enabling flexible architecture without vendor lock-in. CCTV OEM should be full member of ONVIF and same will cross check online on ONVIF website. OEM should give declaration about full membership at the time of bidding. | No Change in RFP |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity. Considering above criticality, kindly add below specifications; CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (ZERO DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight) <= 8 Kg (Tethered mode, excluding Tether cable) <= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution; All weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 clarification | Temporary/portable deployments for surge scenarios (festival periods, VIP movements) | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by IA. Kindly clarify Implementation agency. | Please refer to Corrigendum - 1 |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for parking areas, portable poles, portable junction boxes, temporary OFC/Wireless connectivity, portable UPS, deployable cameras | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismantling line items in BoQ for better clarity. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 2.2.1 Overview of Scope of Services, Page 14, 21 | Integration of ICT systems with existing ICCC Project, Integration with existing SJTA ICCC and Police systems | We understand only cameras are existing which all need to be integrated with proposed system part of this RFP and existing camera licenses already factored in BoQ, please clarify. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA, Page 16 | The equipment like junction boxes and poles under the Integrated City Surveillance System | Please clarify additional space needed in JB | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 2.2.1 Key activities under the scope of the IA, Page 16 | IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and factor the same in their techno commercial bid response. | We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 3.2. Guiding Principles, page 24 | 3.2.2. Availability – The architecture components should provide redundancy and be resilient to failures; IA shall make provision for high availability for all services. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify. | Pls refer to similar query above |

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| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 3.2. Guiding Principles, page 25 | 3.2.8. Single-Sign On – System shall enable SSO for citizens and external users for various services. | We understand that proposed system to be integrated with department single Sign on platform, please clarify. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, page 32 | GIS Map Support | We understand there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm. | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer to similar query above |
| Pranav Sales & Project (I) Pvt. Ltd. | Volume 2, 5.3.10. Network Connectivity, page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth & storage requirements considering the benchmark parameters shared below. | Kindly clarify min 3 Mbps or 5 Mbps to be factored as other places in RFP its min. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of | We understand that professional content creation is typically not part of this service and that the scope usually covers only analytical inputs and keyword suggestions. However, for event amplification if required, we request confirmation whether a limited content creation support may be considered — up to 10 static social media posts and 4 short video reels per | Pls refer to similar query above |

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| | | advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | month, including basic graphic design, editing, and publishing support. Accordingly cost estimation for this additional content generation scope may be done. | |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Multilingual Proficiency<br>Description- Operating across social media, the agency shall manage content in diverse languages (English and Hindi) spoken, ensuring inclusive engagement. Proper understanding of local languages and should overcome the limitations of NLP. | Please make Odia (Oriya) language monitoring and reporting mandatory in addition to English and Hindi. This clarity is required as it has cost implication. | Pls refer to similar query above |
| Sai Infotel Pvt. Ltd. | 15.10 Social Media Monitoring System<br>Pg. No.: Page 171 of 249 | Parameter- Local Event Promotion<br>Description- Leveraging social media, the agency shall promote local events, campaigns, and initiatives to boost citizen engagement and participation. (Cost of advertisements/ campaigns charged by social media platforms if applicable is outside the scope.) | Kindly confirm that social media monitoring under this tender will be restricted strictly to publicly available data only, and will be carried out in compliance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br>It is understood that monitoring will not include access to private profiles, private groups, closed communities, encrypted platforms, dark posts, or any other restricted or non-public data sources.<br><br>Further, please confirm that data coverage and availability will remain subject to individual platform policies, user permissions, API limitations, and regulatory constraints, and that | Pls refer to similar query above |

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| | | | the agency shall not be held responsible for any data that is inaccessible due to these limitations. | |
| Sai Infotel Pvt. Ltd. | 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC)<br>Page No., 164 of 249 | Emergency Signage and Lighting : ACTIVE LED Stretch Displays installed for aesthetic reasons on both side walls of main control room to act as Emergency Signage in case of emergencies. | Please share detailed specifications of same. Details of ACTIVE LED Stretch LED not available. | Pls refer to similar query above |
| Sai Infotel Pvt. Ltd. | 19.2. Technical Specification for Videowall LED Display for ICCC,Page 202 | OEM Criteria | Request confirmation whether OEM of Video Wall need to have Authorized Service Center in Eastern India or not. | Pls refer to similar query above |
| Sai Infotel Pvt. Ltd. | 20.5. Proposed Layout for ICCC | Control Room - Civil Interiors | Please clarify whether 3D BIM Modeling with MEP, ELV and all IT infra mapped is required or not as it has a cost implication. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | **RPF Ref No: OCAC-SEGP-INFRA-0023-2025-26009 Dated 31-01-2026 Part 2 , Volume II, ( 5.3.10. Network Connectivity, Page no 55)** | IA shall ensure that implementation of Network connectivity for bandwidth services are redundant in nature, high quality, seamless connectivity to all cameras at aggregation point i.e. DC/DR. | For P2MP/L2VPN Services: The Network service provider(NSP) should have a valid Unified License (All Services) or National Long Distance (NLD) License from Govt. of India. (VNO<br>lic not allowed)<br>Note: This mentioned criteria has to be met by the Network Service Provider for which MAF is Mandatory. Also the NSP<br>should have one similar city-wide experience for minimum 100 Junctions connectivity. This will help AMC to ensure that<br>Network Service provider has an experience to execute and Manage a critical project. Wherein NSP plays an important role because connectivity is a backbone of entire project.<br>In Network connectivity no PQC has been made for NSP. We request to add the above and below points in PQC<br>1-The connectivity provider should have Class A or valid NLD license from Govt. Of India<br>2- The media converter to optical fiber cables for the cameras which is essential to work should have experience of doing minimum 5 smart city projects | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | **RPF Ref No: OCAC-SEGP-INFRA-0023-2025-26009 Dated 31-01-2026 Part 2 , Volume II, ( 5.3.10. Network Connectivity, Page no 55)** | Technical Points for NSP has not been asked | Network Service Provider should have successfully executed Smart City / Safe City project for connectivity solution.<br>>= 2 Project : 4 Marks<br>>=3 Project : 8 Marks<br>>= 5 Projects: 10 Marks<br>This clause and Technical Marks criteria will ensure the participation from all the experience players and smooth O&M of<br>the citywide connectivity solution | No Change in RFP |

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| Security Engineers Pvt. Ltd | Volume 2, 15.12 Cloud Technical Parameters, page 183 | CSP should offer the facility to support Active-Active architecture having multiple availability zones with built in fault tolerance to avoid any failure at the underlying hardware infrastructure. | We understand that CSP should support for Active -Active / Active-Passive however bidder do design for desired solution as it is application dependent. Please allow. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | | Additional suggested specifications for EMS | Proposed EMS solution must have deployment reference of monitoring & managing 20,000+ nodes across 3 deployments in Govt./PSU/Large Enterprise. Out of these at least 1 deployment should have been delivered for Openshift & Openstack monitoring to ensure product credentials. | No Change in RFP |
| Security Engineers Pvt. Ltd | | | The EMS solution must support deployment on docker/container based microservices architecture and support latest version of Windows or Linux Operating Systems or combination . The application shall be decomposed into multiple, independently deployable micro-services, each responsible for a narrowly scoped business capability. OCI-compliant container image from OEM needed and single monolithic codebase packaged in a container (lift- and- shift approach) shall not be allowed. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2 - 17.5. Enterprise Management System (EMS) , page 196 | The solution should support Service Level Agreements & Lifecycle Management including Version control, Status Control, Effectively and audit Trail to ensure accountability for the project | Version control feature mentioned under EMS specifications are part of some other security system which can not be addressedbyEMSsolutionhencekindlymodifyspecifications as belowThis point is OEM specific - The solution should support Service Level Agreements & Lifecycle Management including Version Control, Status Control, Effectively and audit Trail to<br>ensure accountability for the project Security features mentioned under EMS specifications are part of some other<br>system which can not be addressed by EMS solution hence kindly modify specifications as below ; The system must use advanced root-cause analysis techniques for comprehensive analysis of infrastructure faults, ~~security threats/attacks detections,~~ etc. | Refer Corrigendum 1 |
| Security Engineers Pvt. Ltd | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | Please confirm that social media monitoring under this tender shall be limited strictly to publicly available data in accordance with the respective platform terms & conditions, applicable laws, and data privacy regulations.<br><br>No access to private profiles, private groups, closed communities, encrypted platforms, dark posts or restricted data sources shall be expected or required.<br><br>Further, please confirm that data availability will be subject to individual platform policies, permissions and regulatory constraints, and the agency shall not be held responsible for data that is inaccessible due to such limitations. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2, 15.10 Social Media Monitoring System Pg. No.: Page 171 | Parameter- Responsive Handling of Citizen Concerns through Social Media Monitoring<br>Description- Addressing inquiries and issues raised by citizens through diligent monitoring of social media channels. | To bring standardization and consistency to the scope of social media monitoring services, please confirm that reasonable limits may be defined as part of the offering:<br><br>* Tracking of 50–100 keywords<br>* Monitoring of up to 100,000 mentions per month<br>* Geography to be determined based on the listening tool's supported coverage and identification logic<br>For commercial costing purpose this clarity is mandatorily required. Any requirement beyond the above limits, if applicable, may be considered under a change in scope or additional commercial arrangement. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2.6. Schedule F- Integrated Command anControl Center (ICCC), Page No. 237 | UPS with Battery backup of 1 hour | Kindly clarify load Capacity is to be considered for DC UPS | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 14.1.8 Online UPS for field locations, Page 123 | UPS specifications | Technical specifications available for UPS are very generic, since UPS power is very critical for 24X7 operation and maintenance of SLA for this project, request you to provide min. detailed specific parameters/features and Type of UPS, Batteries. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume-II, Part-2, 15.11 Local Processing Unit Page No. 161 | Intel® 9th Generation Core™ i7-9700 with Min 8 Cores/8 Threads or Higher as per the ITMS OEM Requirements. | We hereby request you to kindly please amend this clause as Min. Intel 10th Generation Core™ i7-10700 with 8 Core/16 Threads or Higher as per ITMS OEM Requirements. | Refer Corrigendum 1 |

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| Security Engineers Pvt. Ltd | Volume-II, Part-2, 15.11 Local Processing Unit Page No. 161 | IEC68-2-64 Vibration | We hereby request you to kindly please relax & delete this clause for max. OEM participation. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume-II, Part-2, 15.11 Local Processing Unit Page No. 161 | Environmental Shock | We hereby request you to kindly please relax & delete this clause for max. OEM participation. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume-II, Part-2, 15.11 Local Processing Unit Page No. 161 | Environmental CertificateCE, FCC Class A, RoHS, UKCA, BIS. | We hereby request to relax this clause as: CE, FCC Class A, RoHS, UKCA, BIS. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 4.2 Functional and Technical Specifications of ICCC Application Page No. 35 of 310 | Client/Server Architecture and Graphics: Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications as well as web-browser access. | We request to amend this clause as follows: “Multi-Platform Access: The UI/UX for the ICCC platform should support multi-monitor configurations and shall work on OS based native applications or web-browser access.” | Please Refer Corrigendum 1 |
| Security Engineers Pvt. Ltd | Volume 2, 4.2 Functional and Technical Specifications of ICCC Application Page No. 35 of 310 | Technical Support Centre: 24x7 Technical Assistance: The ICCC platform OEM should have a 24x7x365 technical assistance Support Centre in India.It must provide an online portal and contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer. | Most OEMs provide technical support during standard working hours and working days. Therefore, to ensure healthy competition, we request to amend the clause as follows: “Technical Assistance: The ICCC platform OEM should have a technical assistance Support Centre in India. It must provide an online portal or contact number to register service requests, which can be raised by the partner (Implementation Agency/System Integrator) and the customer.” | Please Refer Corrigendum 1 |

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| Security Engineers Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 47 of 310 | 5.3 Scope of Work<br>5.3.1.1 Phase-1 Outcomes<br>• Integration with legacy systems of SJTA and Puri Police | As per the Scope of Work and BOQ, we understand that the newly proposed ICCC application is required to be integrated with the existing camera for live view only. Recording and analytics functionalities of existing system shall remain the responsibility of the existing system.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2 Details of Existing IT Infrastructure | As per the Scope of Work, we understand that the existing systems listed on Page No. 49 of 310 are required to be integrated with the new ICCC application, and the API/SDK for the same shall be provided by the Tendering Authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 5. Surveillance System, Page No. 49 of 310 | 5.3.2 Details of Existing IT Infrastructure<br>• In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | From this clause we understand that Bidder has to provide the additional live view monitoring licenses for the existing cameras list provided by the tendering authority.<br><br>Kindly confirm if our understanding is correct. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2, 6.13 Functional Requirements for Parking Analytics, Page No. 79 of 310 | b. Information to be analysed at ICCC and Viewing Centres:<br>• Access dashboards showing parking occupancy, crowd surges, suspicious vehicle detection and incident alerts<br><br>c. Information available to Police and Parking Management Personnel:<br>• Unusual behaviour alerts (loitering, abandoned vehicles, reverse movement, wrong parking) | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case-wise quantities for the Parking Management Analytics System.<br><br>For example:<br>• Loitering Detection: 10 Nos.<br>• Abandoned Vehicle Detection: 15 Nos.<br>• Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 6.14.1 Integration with ICCC at JFPC, Page No. 81 of 310 | The IA shall ensure the following:<br>• ANPR<br>• Congestion detection<br>• Wrong parking<br>• Abandoned vehicle<br>• Loitering detection<br>• Reverse movement<br>• Pedestrian conflict zones<br>• Parking occupancy status | For the Parking Management System, video analytics use cases and their respective quantities are not specified in the BOQ. Therefore, we request you to kindly provide use case-wise quantities for the Parking Management Analytics System.<br><br>For example:<br>• Loitering Detection: 10 Nos.<br>• Abandoned Vehicle Detection: 15 Nos.<br>• Wrong Parking Detection: 7 Nos.<br><br>This will help bidders to design the system accurately and size the hardware appropriately. | Please refer to Corrigendum - 1 |

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| Security Engineers Pvt. Ltd | Volume 2, 12.1.3 Attribute-based Search Analytics for Video Summarization System, Page No. 109 of 310 | 12.1.3 Attribute-based Search Analytics for Video Summarization System<br><br>IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can be increased by at least 5% week on week until accuracy be achieved to 100% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle. | In practical scenarios, achieving 100% accuracy through video-based solutions is not feasible, as accuracy is affected by factors such as camera field of view (FOV), lighting conditions, scene complexity, weather conditions, and camera installation height/angle.<br><br>Therefore, we request you to kindly amend the clause as follows:<br><br>“IA is expected to provide video summarization solution using AI & deep learning in such a way so that during the first week of operation the accuracy of provided alerts will be at least 80% accuracy (true alerts/total alerts). In future, IA should train their AI & deep learning model in such a manner so that the accuracy can be increased by at least 5% week on week until accuracy be achieved to 95% within first month of operation considering the significance of Shri Jagannath temple area & Grand Road area. IA shall provide all the new updates/patches of updates during the project life cycle.” | Refer Corrigendum 1 |
| Security Engineers Pvt. Ltd | | | | No Change in RFP |

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| Security Engineers Pvt. Ltd | Volume 2, 12.1.3 Attribute-based Search Analytics for Video, Page No. 107 of 310 | 12.1.3. Attribute-based Search Analytics for Video Summarization System; 2. The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 10 cameras which will work with streaming camera feeds and does not require to export the data to the Video Summarization System for processing the videos, whereas, in second mode, it is an offline mode in which any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review | As per the Scope of Work, Video Summarization with attribute search is required for 100 online cameras and 100 recording offline cameras. However, as per the BOQ, the Video Summarization software is specified only for 25 cameras. We request you to kindly confirm the exact license quantity required for the Video Summarization software. | Refer Corrigendum 1 |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2.8. Schedule H - Data Center, Page No. 240 of 310 | Software Components for Data Centre; 13 Video Summarization Software with GPU capability for 25 camera licenses - 1 Set | The line item for the LPU or server required for Parking Surveillance Cameras and associated ANPR cameras is missing in the proposed BOQ. Therefore, we request you to kindly amend the Parking Surveillance System BOQ and include the LPU or server line item accordingly. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2.2. Schedule B - Parking Surveillance System, Page No. 230 of 310 | Parking Surveillance System | The Proposed VMS OEM must have successfully supplied and implemented at least one (1) Video Management Software project with a minimum of 10,000 (Ten Thousand) cameras in a single purchase order / work order for any Government / PSU / Safe City / Smart City/ City wide/ State wide Surveillance Project. | Pls refer to similar query above |

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| | | | Bidder to submit reference PO Copy and Completion Certificate as evidence. | |
| Security Engineers Pvt. Ltd | Volume 2, Page No. 67 of 310 | Additional Point Request | We kindly request you to kindly clarify whether the specified cyber security features, namely RTSPS, AES 256 encryption, SHA256 and RSA2048, Firmware Anti-rollback, TRNG and encrypted firmware, are required to be supported mandatorily in all the proposed CCTV camera models. Kindly clarify about protocols asked to be provided in each camera as a compliance. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, Technical Requirement & Detailed BoQ ANPR Camera Resolution, Page 117 | 14.1.4. ANPR Camera | As per Detailed Technical Requirements Point No. 14 (Page No. 117), Clause 14.1.4 ANPR Camera, the maximum resolution is mentioned as 1920 × 1080 (2MP). However, in the Detailed BoQ (Page No. 228) under S. No. 4, IP Fixed Box ANPR Camera resolution is mentioned as 4MP. Kindly clarify which resolution shall be considered, as this discrepancy is causing confusion. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume2, 20.4.2 Detailed BOQ Sheets 20.4.2.1. Schedule A - Surveillance System, Page 228 | Wide Angle Camera includes with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule A, Point No. 20.4.2.1, S. No. 2 (Page No. 228), Wide Angle Camera including 128 GB SD card is mentioned. However, in Technical Requirements, specifications are provided only for Fixed Cameras, PTZ Cameras, and ANPR Cameras. Please clarify whether the specification of Fixed Camera shall be considered for Wide Angle Camera or provide separate specifications for the same. | Please refer to Corrigendum - 1 |

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| Security Engineers Pvt. Ltd | Volume2, 20.4.2 Detailed BOQ Sheets 20.4.2.4. Schedule D - Red Light Violation Detection (RLVD) System, Page 233 | RLVD with Speed Violation detection (SVD) software & License per lane with No helmet, triple riding and wrong way & Local Processing Unit | As per Detailed BoQ Point No. 20.4.2, Schedule D, Point No. 20.4.2.4, S. No. 1 (Page No. 233), RLVD with Speed Violation Detection (SVD) software & License per lane with No Helmet, Triple Riding, Wrong Way & Local Processing Unit only software is mentioned. Please clarify whether separate camera is to be considered or if the same camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume2, 20.4.2 Detailed BOQ Sheets 20.4.2.5. Schedule - E Speed Violation Detection (SVD) System, Page 234 | Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires with SD card 128 GB and surge protector device | As per Detailed BoQ Point No. 20.4.2, Schedule E, Point No. 20.4.2.5, S. No. 2 (Page No. 234), Speed Violation Detection Cameras along with associated accessories & systems including all cables/wires are mentioned. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2 Detailed BOQ Sheets 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 | Fixed Dome Cameras | As per Detailed BoQ Point No. 20.4.2, Schedule F, Point No. 20.4.2.6., S. No. 17 (Page No. 237), Fixed Dome Cameras is asked but the specification was not given for such camera. Please clarify whether separate camera is required for this system. If separate camera is required, kindly provide the detailed specifications for the same. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | The provision of an in-built SD/microSD card slot in cameras enables edge recording, which is critical for uninterrupted video capture during network failure, bandwidth congestion, or NVR/server downtime. This ensures no loss of critical surveillance footage, especially in high-security and public areas. Considering above criticality, Kindly add below specifications;<br><br>The OEM of the proposed CCTV cameras must ensure that all offered camera models have an provision to support an SD/microSD card slot with storage capacity up to 2 TB. The OEM must submit a self-declaration or technical datasheet confirming this capability. Cameras lacking such provision shall not be considered and will be treated as a Technical Rejection. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | Promote genuine local manufacturing in line with the Government of India's Make-in-India and Atmanirbhar Bharat initiatives, ensure accountability of manufacturers, safeguard quality, reliability, and long-term support for government surveillance systems. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM and NVR must have direct manufacturing in India for the last 15 years. Manufacturing through joint ventures, partnerships, or associations will not be accepted. | Please refer to Corrigendum - 1 |

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| Security Engineers Pvt. Ltd | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | The requirement that the CCTV OEM must be a Full Member of ONVIF (Open Network Video Interface Forum) is proposed in the interest of ensuring standardization, interoperability, cybersecurity, transparency, and long-term operational sustainability of the surveillance infrastructure.<br><br>Full ONVIF membership confirms that the OEM is an active participant in defining, maintaining, and implementing global interoperability standards, rather than being a limited or non-participating vendor. Verification of the OEM's membership on the official ONVIF website ensures authenticity and eliminates the risk of incorrect or misleading compliance claims at the bidding stage.<br><br>ONVIF full-member OEMs ensure seamless integration of cameras, NVRs, VMS, and future surveillance components from multiple manufacturers, enabling the Department to adopt a flexible and open architecture without dependence on a single vendor. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should be full member of ONVIF and same will cross check online in ONVIF website. OEM should give the declaration about full membership at the time of bidding. | No Change in RFP |

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| Security Engineers Pvt. Ltd | Volume 2, 14. Technical Requirements, page 112 onwards | Additional specifications for camera | This clause ensures selection of a CCTV OEM with the highest standards of cybersecurity, quality, service reliability, safety, sustainability, regulatory compliance, and process maturity, thereby minimizing operational, legal, and reputational risks while safeguarding long-term system integrity. Considering above criticality, Kindly add below specifications;<br><br>CCTV OEM should have ISO 20000, 27001, 45001, ISO/IEC 27032:2012 (Cyber Security), 39001, ISO 50001:2018, GDPR, ZED Gold (ZERO DEFECT ZERO EFFECT) Certificates and CMMI Level 5 Certificate. | No Change in RFP |
| Security Engineers Pvt. Ltd | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | Weight (All up Weight) <= 8 Kg (Tethered mode, excluding Tether cable) <= 6 Kg (in Untethered Mode) | Kindly modify as below for better solution;<br><br>All of weight <8kg for both Untethered or tethered mode. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), page 166 | clarification | As per Govt norms, the license has to be applied by end customer, necessary support for documentation will be provided by Implementation agency. Kindly clarify | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 1.1 Project Background, Page 11, 72 | Temporary/portable deployments for surge scenarios (festival periods, VIP movements)<br><br>The IA shall ensure the deployment of portable and rapidly deployable surveillance infrastructure for temporary parking areas created during Rath Yatra. Such infrastructure shall include portable poles, portable junction boxes, | Such items missing in BoQ, request you to provide clarity and incorporate installation/dismantling line items in BoQ for better clarity. | Pls refer to similar query above |

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| | | temporary OFC/Wireless connectivity, portable UPS systems, and quickly deployable cameras. | | |
| Security Engineers Pvt. Ltd | Volume 2, 2.2.1 Overview of Scope of Services , Page 14, 21 | Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project.<br><br>M2 - Integration with Existing Infrastructure - Integration with existing SJTA ICCC & Police systems<br><br>Integration with existing ICCC of SJTA at JBPC parking and integration of existing Viewing centres situated at SinghDwar Police station. | We understand that only cameras are existing which all need to be integrated with proposed system part of this RFP and existing camera licenses already factored in RFP BoQ. please clarify | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 2.2.1 Key activities under the scope of the IA , Page 16 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System IA is expected to perform independent analysis of any additional work that may be required to be carried out to fulfil the requirements as mentioned in the RFP and | Please clarify additional space needed in JB We understand that its for completeness of solution with the help of associated items if any for requested items in BoQ. Please clarify | Pls refer to similar query above |

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| | | factor the same in their techno commercial bid response. | | |
| Security Engineers Pvt. Ltd | Volume 2, 3.2. Guiding Principles, page 24 | 3.2.2. Availability<br>The architecture components should provide redundancy and should be resilient to technology sabotage. It should be ensured that there are no single points of failures in the key solution components, including core/data center components. To take care of remote failures, the systems should be configured to mask and recover with minimum outage. The IA shall make the provision for high availability for all the services of the system. | We understand that key applications "Video management system and ICCC" to be provisioned with High availability, please clarify | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 3.2. Guiding Principles, page 25 | 3.2.8. Single-Sign On - Similarly, for external users (citizens, etc.), based on their profile and registration, the system shall enable single sign-on facility to apply for various services, make payments, submit queries/complaints and check status of their applications/queries. | We understand that proposed system to be integrated with department single Sign on platform, please clarify | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, page 32 | GIS Map Support | We understand that there is existing GIS engine and maps which all be integrated with proposed ICCC platform, please clarify | Yes, existing GIS engine and maps to be integrated with proposed ICCC |
| Security Engineers Pvt. Ltd | Volume2 | clarification | We understand all existing cameras support Onvif for integration if case no, then necessary gateways to be provisioned by customer, please confirm | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 5.3.2.5. Pipili Toll Booth, page 53 | * In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | We understand total 1476 camera licenses asked in RFP includes existing cameras, please clarify | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 5.3.10. Network Connectivity , page 55 | 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. IA is required to undertake estimation of bandwidth considering benchmarking parameters shared above. | Kindly clarify mn 3 Mbps or 5 Mbps to be factored as other line in RFP mention mn. 3 Mbps mentioned | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2. Detailed BOQ Sheets, 20.4.2.1. Schedule A - Surveillance System, page 228 | There is discrepancy in BOQ for wide angle camera, ANPR camera and IR illuminator | In General wide angle used for red light violation however RLVD section is separate so kindly remove. ANPR camera and IR illuminators qty should be same everywhere.same however here ANPR cameras are 4 nos and IR illuminators are 251 nos. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2 Detailed BOQ Sheets, page 233 | 21.4.2.4. Schedule D - Red Light Violation Detection (RLVD) System - S. no. 1 to 7 - Traffic Light Aspects-RED, Amber, Green pedestrian Lights, Count down timer, etc | These components are not part of RLVD system. This traffic lights are part of ATCS solution for which additional ATCS controllers, vehicle detectors/radars and ATCS software and UPS with cable management, JB, UPSC rack etc is mentioned but missing from RFP BOQ, | Pls refer to similar query above |

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| | | | request you to remove these and update revised BOQ for same. | |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2 Detailed BOQ Sheet, page 227-248 | RFP BOQ | RFP BOQ vs field locations qty are not in sync with each other specifically for last mile connectivity and associated items like industrial switch etc. Kindly share revised RFP BOQ. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 20.4.2 Detailed BOQ Sheet, page 227-248 | RFP BOQ | Last mile connectivity and Network cost is in lumpsum however cable containment already quantified in 20.4.2.5. Schedule - E, request you to remove duplicity and provide revised BOQ. | Please refer to Corrigendum - 1 |
| Security Engineers Pvt. Ltd | Volume 2, 15.8 Fire Protection and Safety Measures for ICCC and Data Center (DC), page 163 | Suggested OEM criteria for critical DC Safety systems | For DC systems - Fire alarm, Vesda, BMS and Fire suppression should be of same make to ensure compatibility and ease of integration | Pls refer to similar query above |
| Security Engineers Pvt. Ltd | Volume 2, 19.2 Technical Specification for Videowall LED Display for ICCC, Page 202 | Additional suggested specifications for Videowall | Request to you please consider below specification for quality product and better operations for next 5 years;<br>1. Brightness Uniformity of Display should be > 98% (ANSI 9 points). Proof of same to be submitted<br>2. OEM Should be ISO 9000 , 14000 & ISO 27001 to be enclosed along with bid. | Pls refer to similar query above |

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| Security Engineers Pvt. Ltd | Volume 2, Section 2, 2.4 Project Deliverables, Milestones and Timelines, Page no 20 | M1-- Deployment of Critical Surveillance Infrastructure (Phase-1)-- 40% of CAPEX<br>M2-- Integration with Existing Infrastructure (Phase-1): 10% of CAPEX<br>Time line: T+3 Months<br><br>M3: UAT, Testing, Commissioning & Phase-1 Go-Live (Before Rath Yatra 2026)-- T+ 4 Months----<br>10% of CAPEX<br><br>M4: Phase-2 Deployment & Integration (Citywide Expansion)--- T + 10 Months (post Phase-1 Go-Live)---- 30% of CAPEX<br>O&M Q1–Q20---Quarterly O&M Services (5 Years – 20 Quarters)----- 0.5% of CAPEX per quarter+ Quarterly O&M Payment as per Bidder’s Quoted O&M Price | Provided timeline for phase 1 execution is very short and execution of this stature bid is not possible in 3 month.<br>Kindly revised the project timeline for phase 1 till 8 month from the date of contract signing.<br>Also revised the payment terms as below....<br>1. 80% of Project Cost against supply of Item on prorata basis.<br>2. 10% of Project Cost against Installation, testing and Commissioning Go-Live of Project.<br>3. Balance 10% equilly distributed in 20 quarter for Operation and Maintenance. | No Change in RFP |
| Security Engineers Pvt. Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49 | Operational KPIs<br>• System Uptime o ≥ 99% uptime for all field devices, network components, ICCC systems | Considering lots of external dependencies, request you to revise it to below;<br>• System Uptime ≥ 98% uptime for all field devices, network components, ICCC systems | Please refer to Corrigendum - 1 |

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| Security Engineers Pvt. Ltd | Volume 2, 5.3.1.3. Operations and Maintenance Phase, page 49, 57 | There is discrepancy in Performance parameters for analytics | Request you to kindly clarify which particular criteria to refer. | as per RFP conditions |
| Security Engineers Pvt. Ltd | Volume 2, 4.4.1.1. Camera Uptime Penalties, page 309 | For every 1% drop below the SLA uptime: • High-Criticality Cameras → ₹1,500 per camera per day • Medium-Critical Cameras → ₹800 per camera per day • Low-Critical Cameras → ₹500 per camera per day | Request you to kindly consider below;<br>• High-Criticality Cameras → ₹1,000 per camera per day<br>• Medium-Critical Cameras → ₹500 per camera per day<br>• Low-Critical Cameras → ₹200 per camera per day | Refer Corrigendum 1 |
| Security Engineers Pvt. Ltd | Volume 2, 4.4.1.4. Network & ICCC Infrastructure Penalty, page 309 | Core Switch / Storage Unavailability – 25000 per hour<br>VMS Application Downtime – 10000 per hour<br>EMS/NMS Downtime – 5000 per day | Request you to kindly consider below;<br>Core Switch / Storage Unavailability – 25000 per day<br>VMS Application Downtime – 10000 per day<br>EMS/NMS Downtime – 5000 per day | Refer Corrigendum 1 |

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| SNR Edatas Private Limited | Volume -I 3.5 Pre-Qualification CriteriaEligibilityCriteria Point no.IV Page No.32 | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Centre/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defence/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Consortium / Joint Venture is not permitted for bidding and experience of consortium projects shall not be considered. Consortium / Joint Venture is not permitted for bidding and experience of consortium projects shall not be considered.<br><br>Large-scale ICCC / City Surveillance projects are typically executed through consortium models. All Members bear equal responsibility and execution risk. In this regard We request you to kindly allow consortium orders Experience up to the extent of consortium members workshare<br><br>In certain large Government projects, multiple Control centres / Control Rooms are implemented, wherein each location operates as an independent Command & Control Centre with its own video wall, operator consoles, servers, VMS, analytics, and round-the-clock operations Kindly clarify whether such projects, which are functionally equivalent to an Integrated Command & Control Centre (ICCC), shall be considered as meeting the eligibility requirement related to ICCC / Command & Control experience. | Please refer to Corrigendum - 1 |
| SNR Edatas Private Limited | **Volume-II 20.4. Format for BoQ 20.4.2. Detailed BOQ Sheets Point no.IV Page No.228** | BOQ quantities fixed across Schedules A–N; authority reserves right to vary quantities up to 25% | Variation up to 25% may significantly impact backend sizing and licensesPlease confirm that additional quantities beyond BOQ will be paid strictly at quoted unit rates including backend licenses and infrastructure. To avoid scope expansion without proportional commercial compensation | No Change in RFP |

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| SNR Edatas Private Limited | **Volume-II**<br>**20.4. Format for BoQ**<br>**20.4.2. Detailed BOQ Sheets Point no.IV**<br>**Page No.228** | BOQ quantities fixed across Schedules A–N;<br>authority reserves right to vary quantities up to 25% | Variation up to 25% may significantly impact backend sizing and licensesPlease confirm that additional quantities beyond BOQ will be paid strictly at quoted unit rates including backend licenses and infrastructure. To avoid scope expansion without proportional commercial compensation | No Change in RFP |
| SNR Edatas Private Limited | **Volume-II**<br>**20.4. Format for BoQ**<br>**20.4.2. Detailed BOQ Sheets Point no.1,2,3,4Page No.228** | Camera quantities and types specified (Bullet, PTZ, WA, ANPR – 4MP) | Analytics requirements not mapped to per-camera licenses<br><br>Please clarify whether analytics licenses are included within camera BOQ rates or will be paid separately Analytics licensing has significant commercial impact<br><br>Analytics licensing has significant commercial impact | Please refer to Corrigendum - 1 |
| SNR Edatas Private Limited | **Volume-II**<br>**20.4.2.6. Schedule F-Integrated Command and Control Center (ICCC)**<br>**Page No.236** | ICCC BOQ<br><br>20.4.2.6. Schedule F-Integrated Command and Control Center (ICCC) | ICCC items listed but civil/interior scope not clearly demarcated<br><br>Risk of additional civil/interior expectations beyond BOQ<br><br>Please confirm ICCC scope is limited strictly to items listed in Schedule F BOQ<br>To avoid post-award scope creep | Please refer to Corrigendum - 1 |
| SNR Edatas Private Limited | **Volume-II**<br>**20.4.2.8. Schedule H - Data Center**<br>**Page No.238,239** | 20.4.2.8. Schedule H - Data Center<br>DC infrastructure listed as BOQ line items | Sizing assumptions (CPU, storage, GPU) not clearly defined<br>Please confirm DC sizing shall be as per bidder's proposed architecture limited to BOQ quantities<br>Avoids disputes during commissioning | No Change in RFP |

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| SNR Edatas Private Limited | Vol-II Schedule I<br>20.4.2.9. Schedule I - Network Connectivity<br>Page No.242 | 20.4.2.9. Schedule I - Network Connectivity<br>Network cost includes last-mile OFC and civil works for 240 locations | Right-of-Way (RoW) charges not explicitly mentioned<br>Please clarify whether RoW charges, if any, will be reimbursed separately<br>RoW costs are authority-dependent and location-specific | as per RFP conditions |
| SNR Edatas Private Limited | Vol-II<br>20.4.2.12. Schedule M - Disaster Recovery (Cloud Based Hosting)<br>Page No.245,246 | 20.4.2.12. Schedule M - Disaster Recovery (Cloud Based Hosting)<br>Cloud-based DR hosting included as OPEX | Cloud service tenure and capacity escalation unclear<br>Please clarify DR capacity escalation policy during 5-year O&M<br>Cloud costs are recurring and usage-linked | No Change in RFP |
| SNR Edatas Private Limited | Volume-I<br>3.6.1 Technical Bid Evaluation Criteria<br><br>A1 Annual Turnover<br>Page No.34-35 | A1 Annual Turnover :<br><br>The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25<br><br>Turnover Marks<br>More than INR 500 Crore 10<br>> INR 200 Crore to <= INR 500 Crore 8<br>> INR 150 Crore to <= INR 200 Crore 5 | Since as per RFP an overall average annual turnover Rs.150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25 has been asked and estimated project value is Rs 150 Cr we request you to consider the as per below for technical evaluation criteria<br><br>Turnover Marks<br>More than INR 150 Crore 10<br>> INR 100 Crore to <= INR 150 Crore 8<br>> INR 50 Crore to <= INR 100 Crore 5<br><br>Hence, we request you to kindly please consider. | No Change in RFP |
| SNR Edatas Private Limited | Vol-II Schedule N | O&M – 5 Years<br>Single BOQ line item for IT & Non-IT O&M | Penalty exposure not capped against O&M value<br>Please confirm maximum penalty cap limited to % of total contract value<br>To maintain commercial viability of long-term O&M | No Change in RFP |

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| SNR Edatas Private Limited | 14. Technical Requirements Page 112 | OEM Capability and Authorized Service Support<br>• OEM of IP CCTV cameras should have supplied at least 50,000 IP CCTV cameras in India or globally during the last 05 years<br>• OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 numbers of IP CCTV cameras per order during the last 05 years.<br>Note: <xxx> - Numbers to be decided during procurement process.<br>• OEM (or via authorized service partner / distributor) should have authorized service centre in India since last 03 years. | While most OEMs have supplied around 10,000 IP CCTV cameras under a single purchase order, not all OEMs possess experience in executing prestigious and complex projects such as Smart City, Safe City, or ICCC implementations. Considering the critical nature of this project, we request that prior experience in Smart City / Safe City projects be considered as a qualifying criterion to ensure reliability, project execution capability, and long-term support.<br><br>Request to change:<br>• OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 25000 numbers of IP CCTV cameras per order during the last 05 years and should have supplied minimum 3 project of Smart City/ Safe City in last 7 years. PO Copy to be submitted along with technical bid.<br>Note: <xxx> - Numbers to be decided during procurement process<br>As per the tender clause, a 4-hour response time and a 48-hour resolution time are achievable only when the OEM has a service center located within the state. Therefore, to ensure compliance with the stipulated service levels, it is requested that the tender mandate the presence of at least one OEM service center within the state of Odisha.<br><br>Request to change:<br>• OEM (or via authorized service partner / distributor) should have authorized service | No Change in RFP |

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| | | | centre in India since last 03 years and minimum one service center in Odisha. | |

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| SNR Edatas Private Limited | 14. Technical Requirements Page 112 | ONVIF & Prohibited Standards OEM for Cameras must be listed on the ONVIF website | To ensure interoperability of the cameras with third-party OEM systems, the quoted model should be listed with the corresponding profiles. This will help ensure seamless integration, compatibility, and efficient performance within the existing and future surveillance infrastructure.<br><br>Request to change:<br>OEM for Cameras must be listed on the ONVIF website and should be ONVIF Full Member and quoted model should be listed on ONVIF website with Profile S, G and T. | No Change in RFP |
| SNR Edatas Private Limited | **14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance Page 114** | **3. Lens**<br>5 to 50 mm lens, Auto/DC/P-Iris, motorized varifocal or better<br><br>**8. Shutter Speed**<br>Auto/Manual, 1/1~1/10000s<br><br>**15. Supported Protocol**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS, SMTP, Ipv4, Ipv6, 802. 1x(EAP)<br>**22. Certifications**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY. | **Request to change:**<br>5 to 50 mm lens, Auto/DC/P-Iris, motorized varifocal or better<br>**Request to change:**<br>Auto/Manual, 1/1~1/10000s OR 1/3 s–1/100000 s<br>**Request to change:**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS, SMTP, Ipv4, Ipv6, ~~802. 1x(EAP)~~ or as per STQC compliance<br>**Request to change:**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY/ Valid proof of application for BIS and STQC before bid submission. | No Change in RFP |

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| SNR Edatas Private Limited | **14.1.2. PTZ Cameras for City Surveillance Page 116** | **21. Frame Rate**<br>4 Mega Pixel @ 25FPS or better<br>2 Mega Pixel @ 60FPS or better<br><br>**25. Protocols**<br>IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, DDNS, NTP, RTSPS, RTP, TCP, UDP, IGMP, ICMP, DHCP, 802. 1x (EAP)<br><br>**32. Certifications**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY | **Request to change:**<br>4 Mega Pixel @ 25FPS or better<br>~~2 Mega Pixel @ 60FPS or better~~<br><br>**Request to change:**<br>IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, DDNS, NTP, RTSPS, RTP, TCP, UDP, IGMP, ICMP, DHCP, 802. 1x (EAP) or as per STQC compliance<br><br>**Request to change:**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY/ Valid proof of application for BIS and STQC before bid submission. | No Change in RFP |
| SNR Edatas Private Limited | 14.1.4. ANPR Camera Page 118 | **11. Frame rates**<br>50/60fps or better<br><br>**16. Supported Protocol**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, RTSPS, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS/ DynDNS, SMTP, Ipv4, Ipv6, EAP-TLS/EAP-MD5/SHA | **Request to change:**<br>~~50/60fps~~ 25/30 fps or better<br><br>**Request to change:**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, RTSPS, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS/ ~~DynDNS~~, SMTP, Ipv4, Ipv6, ~~EAP-TLS/EAP-MD5/SHA~~ or as per STQC compliance | No Change in RFP |
| SNR Edatas Private Limited | **14. Technical Requirements Page 112** | OEM Capability and Authorized Service Support Additional | Request to add:<br>CCTV OEM shall have a minimum of 1,000 employees on its payroll in India and a minimum average annual turnover of ₹500 crore during the last three (3) financial years. Relevant | No Change in RFP |

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| | | | documentary evidence in support of the same shall be submitted along with the bid. | |
| SNR Edatas Private Limited | **14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance Page 114** | Additional | Adding Alarm In/Out ports in IP cameras not only aligns with industry standards but also greatly enhances their functionality, flexibility, and integration capability. It is therefore recommended to include Alarm I/O ports to support diverse and advanced security system requirements. These ports enable the camera to interact with external alarm devices, providing real-time response and automation based on security events.<br><br>Request Suggestion:<br>Alarm: 1 IN/ 1 OUT Port | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 2.3.2, Pg 17 | Consortium is not allowed | Kindly clarify whether Consortium / JV / Prime–Subcontractor arrangements may be permitted. There are DPIIT-recognized Startups/MSMEs (including bidders with strong ICCC, AI analytics, and surveillance system capabilities) who possess core technical expertise but typically partner with experienced OEMs or system integrators for large-scale Government projects. Allowing consortium participation would align with Startup India Action Plan, MSME Procurement Policy, and Rule 144 of GFR 2017, while still ensuring delivery assurance through qualified partners. | No Change in RFP |

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| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (ii), Pg 32 | Minimum Turnover: ₹150 Cr overall; ₹75 Cr IT/ITES | Request clarification whether turnover slabs or reduced thresholds may be considered for Startups/MSMEs, or alternatively whether turnover may be met cumulatively through consortium. By way of illustration, there are Startups with sustained profitability, strong order books, and advanced technology offerings, but annual turnovers in the ₹10–30 Cr range, who are currently unable to participate despite being technically capable of executing such projects. | Please refer to Corrigendum - 1 |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iii), Pg 32 | Net worth should not be negative; erosion ≤30% | While the condition is understood, kindly clarify whether financial stability may also be assessed through positive cash flows, audited profitability trends, or consortium-backed net worth. Many technology Startups maintain lean balance sheets while remaining operationally strong and compliant, as recognized under MSME and DPIIT procurement relaxations. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iv), Pg 32 | ICCC / ITMS / UCCS project value of ₹30–50 Cr | Request clarification whether smaller but relevant ICCC, surveillance, or command-control projects (₹25–50 lakhs), including modular or phased deployments, may be accepted. Several Startups have delivered mission-critical surveillance and analytics systems in controlled environments but are restricted due to high single-project value thresholds, despite having demonstrable capability. Consortium execution may also be considered. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iv), Pg 32 | Single project experience of 500 cameras | Kindly clarify whether camera experience may be considered cumulatively across multiple projects or reduced to 100–250 cameras, or fulfilled through consortium. Startups often execute distributed deployments with high analytics complexity rather than very large single-camera-count projects, though the | No Change in RFP |

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| | | | underlying technology and operational challenges remain comparable. | |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iv), Pg 32 | Experience limited to Govt / PSU / ULB clients | Request clarification whether private-sector projects of similar scope may also be considered. Many Startups have implemented large surveillance, command centers, and AI analytics solutions for airports, industrial campuses, and critical infrastructure, but are currently constrained despite equivalent technical and operational rigor. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iv), Pg 32 | | | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (iv), Pg 32 | Purchase Order must be in bidder's name only | Kindly clarify whether Purchase Orders issued under prime contractor or consortium arrangements may be accepted with appropriate agreements. Startups often execute Government-grade solutions as technology partners or analytics providers within larger programs, and exclusion of such experience may unintentionally restrict capable bidders. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (v), Pg 33 | CCTV ≥500 cameras with AI analytics | Request clarification whether AI analytics capability may be evaluated independently of camera count or demonstrated through PoC or consortium support. Several Startups specialize specifically in AI, video analytics, and real-time intelligence platforms, but may not independently own large camera deployments. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (vi), Pg 33 | Mandatory ISO certifications (older versions) | Kindly clarify whether latest ISO versions (e.g., ISO 27001:2022) or equivalent certifications may be accepted. Many Startups comply with updated global standards rather than legacy | No Change in RFP |

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| | | | versions, which may otherwise lead to inadvertent exclusion. | |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.5 (Note), Pg 33 | 80% Capex completion certificate from statutory auditor | Request clarification whether client-issued completion certificates or milestone acceptance letters may be accepted. Startups and consortium participants often receive client sign-offs rather than statutory auditor certificates, particularly for Government and multi-vendor projects. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (A1), Pg 34–35 | Technical score for turnover starts at ₹150 Cr | Kindly clarify whether proportional scoring slabs may be introduced below ₹150 Cr or consortium turnover considered. At present, Startups with turnover in the ₹10–30 Cr range, despite strong execution credentials, receive zero marks, which may not reflect actual delivery capability. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (A2), Pg 35 | Minimum manpower requirement of 75–125 FTE | Request clarification whether project-specific manpower strength or consortium manpower pooling may be considered. Many Startups operate with lean, highly specialized teams supported by partners, delivering complex ICCC and analytics solutions efficiently. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (B1), Pg 35 | CCTV experience scoring ≥500 cameras | Kindly clarify whether cumulative camera experience across projects or consortium-based experience may be considered. This would enable capable Startups with proven field deployments to participate meaningfully. | No Change in RFP |
| Myooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (B2), Pg 36 | AI analytics experience ≥100 channels | Request clarification whether proportionate scoring may be applied for AI analytics experience at smaller scale or through consortium. Startups often deploy fewer channels but with advanced AI models and higher analytical depth. | No Change in RFP |

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| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (B3), Pg 36 | Command & Control Centre experience | Kindly clarify whether experience in Surveillance Control Rooms, Emergency Response Centres, or Integrated Monitoring Centres may be treated as equivalent, including consortium-executed projects. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (C1), Pg 36 | Approach & Methodology | No clarification sought. The existing evaluation appropriately rewards technical understanding and innovation, which benefits both established players and Startups. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (C2), Pg 39 | PoC weightage limited to 10 marks | Request clarification whether PoC weightage may be enhanced, as PoC allows capable Startups—who may not meet legacy scale metrics—to demonstrate real-world performance, reliability, and innovation. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol I, Sec 3.6 (D1), Pg 39 | Resource experience requirements | Request flexibility in experience years and allowance of shared/consortium experts. Many Startups engage senior domain experts on project basis, ensuring quality outcomes without maintaining large permanent headcounts. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol II, Sec 14, Pg 112 | OEM eligibility requires supply of 50,000 IP CCTV cameras | Kindly clarify whether OEM eligibility may be met through authorized OEM partnerships or Make-in-India OEMs. Startups frequently integrate best-in-class OEM products rather than manufacturing cameras themselves. | No Change in RFP |
| Myoooumph Networks Pvt. Ltd. | Vol II, Sec 14, Pg 112 | Single OEM order of 10,000 cameras | Request clarification whether multiple cumulative orders or consortium fulfilment may be accepted. Emerging OEMs and technology partners often deliver at scale through multiple phased orders rather than single large contracts. | No Change in RFP |

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| Aditya Group | 14. Technical Requirements Page 112 | OEM Capability and Authorized Service Support<br><br>• OEM of IP CCTV cameras should have supplied at least 50,000 IP CCTV cameras in India or globally during the last 05 years. | CCTV systems have been a fundamental security requirement for the past 5–7 years. Reputed OEMs that have made significant investments in India are already supplying such large quantities annually. Therefore, it is requested that the eligibility criteria be revised to require a minimum supply of 50,000 units per year over the last 5 years, or a total supply of 2,50,000 units within the same period. This will help ensure the procurement of quality products from established OEMs, resulting in better service and support.<br><br>**Request to change:**<br>• OEM of IP CCTV cameras should have supplied at least ~~50,000~~ **2,50,000** IP CCTV cameras in India or globally during the last ~~05~~ **07** years. | No Change in RFP |
| Aditya Group | 14. Technical Requirements Page 112 | • OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum 10,000 numbers of IP CCTV cameras per order during the last 05 years.<br>Note: <xxx> - Numbers to be decided during procurement process | While most OEMs have supplied around 10,000 IP CCTV cameras under a single purchase order, not all OEMs possess experience in executing prestigious and complex projects such as Smart City, Safe City, or ICCC implementations. Considering the critical nature of this project, we request that prior experience in Smart City / Safe City projects be considered as a qualifying criterion to ensure reliability, project execution capability, and long-term support.<br><br>**Request to change:**<br>• OEM of IP CCTV camera should have successfully completed at least one order for supply of minimum ~~10,000~~ **25000** numbers of IP CCTV cameras per order during the last 05 | No Change in RFP |

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| | | | years **and should have supplied minimum 3 project of Smart City/ Safe City in last 5 years. PO Copy to be submitted along with technical bid.**<br>Note: <xxx> - Numbers to be decided during procurement process | |
| Aditya Group | 14. Technical Requirements<br>Page 112 | • OEM (or via authorized service partner / distributor) should have authorized service centre in India since last 03 years. | As per the tender clause, a 4-hour response time and a 48-hour resolution time are achievable only when the OEM has a service center located within the state. Therefore, to ensure compliance with the stipulated service levels, it is requested that the tender mandate the presence of at least one OEM service center within the state of Odisha.<br><br>**Request to change:**<br>• OEM (or via authorized service partner / distributor) should have authorized service centre in India since last 03 years **and minimum one service center in Odisha.** | No Change in RFP |

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| Aditya Group | 14. Technical Requirements<br>Page 112 | ONVIF & Prohibited Standards<br><br>OEM for Cameras must be listed on the ONVIF website | To ensure interoperability of the cameras with third-party OEM systems, the quoted model should be listed with the corresponding profiles. This will help ensure seamless integration, compatibility, and efficient performance within the existing and future surveillance infrastructure.<br><br>**Request to change:**<br>OEM for Cameras must be listed on the ONVIF website **and should be ONVIF Full Member and quoted model should be listed on ONVIF website with Profile S, G and T**. | No Change in RFP |
| Aditya Group | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br>Page 114 | 3. Lens<br><br>5 to 50 mm lens, Auto/DC/P-Iris, motorized varifocal or better | The 5–50 mm motorized lens is available with only a few OEMs, whereas the 5–50 mm varifocal lens is widely available with most OEMs. Therefore, it is requested that the specification be revised to consider a varifocal lens, enabling broader OEM participation and fostering healthy competition in the tender process.<br><br>**Request to change:**<br>5 to 50 mm lens, Auto/DC/P-Iris, ~~motorized~~ varifocal or better | No Change in RFP |

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| Aditya Group | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br>Page 114 | 8. Shutter Speed<br><br>Auto/Manual, 1/1~1/10000s | The shutter speed range of 1/3–1/100000 sec is widely adopted across the CCTV industry and is suitable for most surveillance applications, providing clear image capture in both low-light and fast-moving scenarios. Specifying a shutter speed of 1/1–1/100000 sec may unnecessarily limit participation, as many reputed OEMs offer 1/3–1/100000 sec without compromising performance or image quality. Therefore, it is requested to revise the specification to encourage broader OEM participation, promote healthy competition, and ensure the selection of reliable and high-quality surveillance solutions.<br><br>**Request to change:**<br>Auto/Manual, 1/1~1/10000s **OR 1/3 s–1/100000 s** | No Change in RFP |
| Aditya Group | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br>Page 114 | 15. Supported Protocol<br><br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS, SMTP, Ipv4, Ipv6, 802. 1x(EAP) | As per the latest STQC norms and guidelines, to ensure cybersecurity, various protocols have been removed to restrict third-party access over the internet. IEEE 802.1X is an authentication protocol used for third-party access; therefore, it has been removed. Hence, it is requested to remove the same from the requirements. Hence, it is requested to amend the same.<br><br>**Request to change:**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS, SMTP, Ipv4, Ipv6, ~~802. 1x(EAP)~~ **or as per STQC compliance** | No Change in RFP |

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| Aditya Group | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br>Page 114 | 22. Certifications<br><br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY. | Most OEMs have already applied for STQC and BIS certification. As per the latest guidelines issued by MeitY, BIS with ER certification is granted only after the respective model successfully passes the cybersecurity testing process, which is time-consuming. Therefore, it is requested that proof of application for BIS and STQC for the quoted model be considered at the bidding stage, with the certificates to be submitted at the time of supply.<br><br>**Request to change:**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY**/ Valid proof of application for BIS and STQC before bid submission.** | No Change in RFP |
| Aditya Group | 14.1.2. PTZ Cameras for City Surveillance<br>Page 116 | 21. Frame Rate<br><br>4 Mega Pixel @ 25FPS or better<br>2 Mega Pixel @ 60FPS or better | As per industry best practices, 60 fps at 2 MP resolution is typically used for capturing high-speed moving objects. However, certain OEMs have introduced higher-resolution cameras for specific applications, which do not align with standard industry practices for such use cases. Therefore, it is requested to amend the concerned specification to allow participation of other OEMs. This amendment will promote healthy competition and enable the selection of the most suitable and appropriate products through the tendering process.<br><br>**Request to change:**<br>4 Mega Pixel @ 25FPS or better<br>~~2 Mega Pixel @ 60FPS or better~~ | No Change in RFP |

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| Aditya Group | 14.1.2. PTZ Cameras for City Surveillance Page 116 | 25. Protocols<br><br>IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, DDNS, NTP, RTSPS, RTP, TCP, UDP, IGMP, ICMP, DHCP, 802. 1x (EAP) | As per the latest STQC norms and guidelines, to ensure cybersecurity, various protocols have been removed to restrict third-party access over the internet. IEEE 802.1X is an authentication protocol used for third-party access; and DDNS is again a OEM Specific which is not allowed as per STQC guidelines; therefore, it has been removed. Hence, it is requested to remove the same from the requirements.<br>Hence, it is requested to amend the same.<br><br>**Request to change:**<br>IPv4, IPV6, HTTP, HTTPS, FTP, SMTP, UPnP, SNMP, DNS, ~~DDNS~~, NTP, RTSPS, RTP, TCP, UDP, IGMP, ICMP, DHCP, ~~802. 1x (EAP)~~ **or as per STQC compliance** | No Change in RFP |
| Aditya Group | 14.1.2. PTZ Cameras for City Surveillance Page 116 | 32. Certifications<br><br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY | Most OEMs have already applied for STQC and BIS certification. As per the latest guidelines issued by MeitY, BIS with ER certification is granted only after the respective model successfully passes the cybersecurity testing process, which is time-consuming. Therefore, it is requested that proof of application for BIS and STQC for the quoted model be considered at the bidding stage, with the certificates to be submitted at the time of supply.<br><br>**Request to change:**<br>BIS-IS13252 And Cyber Security Certified by STQC as per IoTSCS and meet the essential requirement issued by MeitY**/ Valid proof of application for BIS and STQC before bid submission.** | No Change in RFP |

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| Aditya Group | 14.1.4. ANPR Camera Page 118 | 11. Frame rates<br><br>50/60fps or better | As per industry best practices, 60 fps at 2 MP resolution is typically used for capturing high-speed moving objects. However, certain OEMs have introduced higher-resolution cameras for specific applications, which do not align with standard industry practices for such use cases. Therefore, it is requested to amend the concerned specification to allow participation of other OEMs. This amendment will promote healthy competition and enable the selection of the most suitable and appropriate products through the tendering process.<br><br>**Request to change:**<br>~~50/60fps~~ **25/30 fps** or better | No Change in RFP |
| Aditya Group | 14.1.4. ANPR Camera Page 118 | 16. Supported Protocol<br><br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, RTSPS, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS/ DynDNS, SMTP, Ipv4, Ipv6, EAP-TLS/EAP-MD5/SHA | As per the latest STQC norms and guidelines, to ensure cybersecurity, various protocols have been removed to restrict third-party access over the internet, DDNS is a OEM Specific which is not allowed as per STQC guidelines; therefore, it has been removed. Hence, it is requested to remove the same from the requirements. Hence, it is requested to amend the same.<br><br>**Request to change:**<br>HTTP, HTTPS/SSL/TLS, TCP, ICMP/RTSP, RTP, RTSPS, UDP, IGMP, RTCP, SMTP, FTP, DHCP, UPnP/ARP/DNS/ ~~DynDNS~~, SMTP, Ipv4, Ipv6, ~~EAP-TLS/EAP-MD5/SHA~~ **or as per STQC compliance** | No Change in RFP |

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| Aditya Group | 14. Technical Requirements<br>Page 112 | OEM Capability and Authorized Service Support<br><br>Additional | To establish the reliability and credibility of the CCTV OEM,request to consider the below point.<br><br>**Request to add:**<br>**CCTV OEM shall have a minimum of 1,000 employees on its payroll in India and a minimum average annual turnover of ₹500 crore during the last three (3) financial years. Relevant documentary evidence in support of the same shall be submitted along with the bid.** | No Change in RFP |
| Aditya Group | 14.1.1. Fixed Cameras (Outdoor Box/Bullet) for Surveillance<br>Page 114 | Additional | Adding Alarm In/Out ports in IP cameras not only aligns with industry standards but also greatly enhances their functionality, flexibility, and integration capability. It is therefore recommended to include Alarm I/O ports to support diverse and advanced security system requirements. These ports enable the camera to interact with external alarm devices, providing real-time response and automation based on security events.<br><br>**Request Suggestion:**<br>Alarm: **1 IN/ 1 OUT Port** | No Change in RFP |

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| VTPL | 5.5. Video Management System (VMS)<br><br>65 OF 249 | The offered VMS must have Open Network Video Interface Forum (ONVIF) Profile S or better<br>compliance. | ONVIF Full Member gives a VMS vendor a strategic edge in product development, device interoperability and future proof solution deployment. It's particularly useful when targeting large-scale, standards-driven surveillance deployments. Therefore request you to modify this clause as below:<br><br>"The offered VMS Software must be ONVIF S, G, T & M Profile Compliant & should be a Member Full Member of ONVIF. The Declaration of ONVIF S, G, T & M Profile shall be available on ONVIF Official Website www.onvif.org in the Conformant Devices. The Compliance/Conformance to the ONVIF Profile S, G, T and M should be available with the VMS OEM on or before the Date of Bid submission. A Certificate from ONVIF Indicating Membership details shall be Submitted as a Proof along with the technical Bid Documents." | No Change in RFP |
| VTPL | 4. Integrated Command and Control Center<br><br>28 of 249 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, | The current clause appears to restrict participation by mandating a single OEM for the ICCC platform along with domain applications. We request the authority to kindly amend the clause as below as per global and Smart City best practices:<br><br>ICCC application from a dedicated ICCC OEM, and VMS, VA, and ITMS applications from the same OEM,<br>while ensuring seamless integration of VMS, VA, and ITMS with the ICCC platform through standard APIs and open interfaces. | Please refer to Corrigendum - 1 |

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| VTPL | 5.3.12. Integration requirements<br><br>58 of 249 | The proposed Video Management System (VMS) shall be integrated with the existing ICCC, Viewing Center and Cameras. | We understand that the proposed VMS, Video Analytics (VA), and ITMS applications are required to be integrated with the existing ICCC application.<br>Kindly clarify the detailed scope of integration.<br>Additionally, please confirm whether existing VMS camera connection licenses are to be considered within the scope of this RFP. | Pls refer to similar query above |
| VTPL | 5.5. Video Management System (VMS)<br><br>67 of 249 | Additonal VMS feature | In the interest of enhancing performance, integration flexibility, and long-term scalability of the Video Management System (VMS), we request the addition of the following clause:<br><br>"The VMS system shall be a scalable client – server architecture built using well known operating systems. The VMS shall be operating system-agnostic and compatible with Microsoft Windows, Unix, and Linux Operating Systems. Furthermore, the VMS shall be able to work with multiple Database Servers, including Microsoft SQL, MySQL, PostgreSQL, and Oracle."<br>OS-agnostic and multi-database support guarantees deployment flexibility, seamless integration into diverse IT infrastructures, future scalability. | No Change in RFP |

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| VTPL | 5.5. Video Management System (VMS)<br><br>67 of 249 | Additonal VMS feature | Requesting authority to incorporate the following recording features to ensure necessary recording features in VMS Application:<br><br>The VMS shall offer three options for operator-specific recordings:<br>i) Record Matrix Videos: Record a matrix of the videos being displayed on the screen.<br>ii) Record Stitched Videos: Stitch and record the video matrix in the horizontal or vertical direction.<br>iii) Record Screen: Record the entire screen of the operator including a matrix of cameras visible and other desktop activity being performed by the user outside of the VMS client." | No Change in RFP |
| VTPL | 5.5. Video Management System (VMS)<br><br>67 of 249 | Additonal VMS feature | We kindly request you to add the below point:<br>The proposed software OEM (providing VMS and VA solutions) should have OS and Graphics Acceleration platform partnership to ensure seamless operation of the solution. | No Change in RFP |

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| VTPL | 5.5. Video Management System (VMS)<br><br>67 of 249 | Additonal VMS feature | We kindly request the inclusion of the following essential features in the Video Management System (VMS) specification to ensure effective user oversight and collaborative surveillance operations:<br><br>1. User Management: a) Allow the Administrator to audit the operator screen by importing any active user screen on the camera matrix tile to watch and record the operator's screen activity. b) Admin can force any operator to logout from the system.<br>2. surveillance chat room: The VMS shall provide a surveillance chat room for collaborative vigilance. It shall offer:<br>▪ Exchange text messages, user-selectable files, archived video links, camera layout details, incident snaps, Video clips, and VA alerts. The exchange of information shall be possible amongst users of the systems.<br>▪ Show color-coded status for messages sent, delivered, and read.<br>▪ Administrator access to all the messages exchanged in the chat room.<br>▪ Share the camera matrix of live and playback videos. | No Change in RFP |

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| L&T Technology Services Limited | Volume I, Clasue-3.6.3 Key Personnel Criteria Page-42 | The proposed resources shall be interviewed during the Technical Presentation and PoC and the proposed resources are required to clear the interview. In case any resource do not qualify in the interview process, the technical score against such resource shall be awarded accordingly and not be considered in final evaluation. All the proposed positions shall be onsite throughout the entire project implementation phase as well as during Operation & Maintenance Phase as per specified Man months. Manpower plan for Implementation Phase to be provided as per format provided in Annexure A.6.8. | Considering employee attrition we request to kindly allow the bidder to submit the CVs of the manpower as per the required qualification. In case of any change in manpower the bidder will depute manpower with equivalent or higher qualification.<br>In this regard request to kindly postpone the interview requirement before the actual deployment post award of the contract.<br><br>Kindly delete the clause for interview. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I, 3.6 Technical Bid Criteria Page-34 | Notes:<br>a) Bidder to submit work order and end client work in-progress (minimum 80% Project completion) / completion certificate as a supporting document for each Project. | As per Clause 3.5 Pre-Qualification Criteria as shown below states that for ongoing project bidder can submit Statutory Auditor/Company Secretary/Chartered Accountant<br>" ii. In case project is on-going a certificate from the S**tatutory Auditor/Company Secretary/Chartered Accountant** has to be provided mentioning that 80% of Capex Scope of work has been delivered/completed "<br><br>Hence for technical bid criteria also request to kindly allow a certificate from the Statutory | Please refer to Corrigendum - 1 |

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| | | | Auditor/Company Secretary/Chartered Accountant for on-going jobs. | |

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| L&T Technology Services Limited | Volume I, 3.5 Pre-Qualification Criteria Page-33 | Sr. No- iv<br>The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br><br>One project of similar nature in system integration, not less than the amount ₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount ₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only)<br><br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least | Incase a bidder who has acquired a Company/Division/Business Unit of a company OR subsidiary company of its parent organization in such cases the PO will be in the name of the older business unit. Hence in such cases request to consider the same supported by valid documents like SEBI Notification. Please confirm and amend the clause as follows:<br><br>" *Purchase Order (PO) should be in the name of bidder* ***or in the name of acquired company supported with SEBI notification for acquisition*** *only."* | Refer Corrigendum 1 |

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| | | one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. **Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered** | | |

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| L&T Technology Services Limited | Volume I, 3.5 Pre-Qualification Criteria Page-33 | Sr. No- iv<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. **Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered** | Incase a of consortium agreement if the bidder is Lead member request to kindly consider the project experience.<br>Request to amend the clause as follows:<br><br>" *Purchase Order (PO) should be in the name of bidder* ***or in the name of acquired company supported with SEBI notification for acquisition*** *only. Consortium Purchase orders will not be considered* ***if the bidder is not the lead member****"* | Refer Corrigendum 1 |
| L&T Technology Services Limited | Volume I, 3.5 Pre-Qualification Criteria Page-33 | Sr. No- iv<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for | We understand if Go-Live was achieved seven years before but O&M is in progress or completed in the last seven years the same shall be considered.<br><br>Kindly clarify the definition from which seven years will be calculated. i.e. from Go-Live date or O&M completion date. | Go live date |

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| | | any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, **in last seven years**. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered | | |
| L&T Technology Services Limited | Volume I, 3.5 Pre-Qualification Criteria Page-33 | Sr. No- v<br>The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date | We understand if Go-Live was achieved seven years before but O&M is in progress or completed in the last seven years the same shall be considered.<br><br>Kindly clarify the definition from which seven years will be calculated. i.e. from Go-Live date or O&M completion date. | Go live date |
| L&T Technology Services Limited | Volume I, 3.6.1 Technical Bid Evaluation Criteria Page-35 | B1 CCTV Surveillance System<br>The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies in India in **last 7 years** as on Bid Submission Date: | We understand if Go-Live was achieved seven years before but O&M is in progress or completed in the last seven years the same shall be considered.<br><br>Kindly clarify the definition from which seven years will be calculated. i.e. from Go-Live date or O&M completion date. | Go live date |

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| L&T Technology Services Limited | Volume I, 3.6.1 Technical Bid Evaluation Criteria Page-36 | B2 Artificial Intelligence System<br>The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies in India in the **past 7 years** as on submission date: | We understand if Go-Live was achieved seven years before but O&M is in progress or completed in the last seven years the same shall be considered.<br><br>Kindly clarify the definition from which seven years will be calculated. i.e. from Go-Live date or O&M completion date. | Go live date |
| L&T Technology Services Limited | Volume I, 3.6.1 Technical Bid Evaluation Criteria Page-36 | B3 Integration of ICT Applications with Command and-Control Centre<br>The bidder should have successfully executed implementation of Command-and-Control Centre in the **last seven 7 years** as on Bid Submission Date: | We understand if Go-Live was achieved seven years before but O&M is in progress or completed in the last seven years the same shall be considered.<br><br>Kindly clarify the definition from which seven years will be calculated. i.e. from Go-Live date or O&M completion date. | Go live date |
| L&T Technology Services Limited | Volume I, 6.3 Technical Bid Covering Letter Page-65 | We hereby declare that procurement guidelines as per Public Procurement (Preference to Make in India), Order 2017, has been strictly complied with. | Kindly confirm if Class-I Bidder will be provided with Purchase preference or not. In case MII is applicable on bidder kindly confirm if bidder can submit a CA certificate in this regard. | No Change in RFP |
| L&T Technology Services Limited | Volume III, 3.4 General Principles of Service Level Agreements Page-46 | 3.4.2. SLA would be applicable in operations and maintenance phase of the project. The penalties shall be applicable on monthly payment for | From the payment terms we understand during O&M period payment will be on quarterly basis. Hence kindly clarify monthly payment definition during Operations and Maintenance period. | Please refer to Corrigendum - 1 |

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| | | Operations & Maintenance period i.e. 10% of contract value for each of respective month. | | |
| L&T Technology Services Limited | Volume III, 3.4 General Principles of Service Level Agreements Page-46 | 3.4.2. SLA would be applicable in operations and maintenance phase of the project. The penalties shall be applicable on monthly payment for Operations & Maintenance period i.e. 10% of contract value for each of respective month. | We understand the payment terms for the entire O&M period is 10% of the CAPEX value+ Quoted AMC value.<br>Kindly clarify the definition of **10% of contract value for each of respective month.** | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I, 2.11 Bid Formats Page-21 | a) Pre-Qualification Bid Format Sr-No-7 Certificate(s) from statutory auditor towards average annual Turnover of the entity/entities over the last three (3) financial years (2021-22, 2022-23 and 2023-24)<br><br>Sr. No- 8 Certificate(s) from the statutory auditor towards net worth for the last three (3) financial years 2021, 22,2022-23,2023-24 | Clause-3.5 Pre-Qualification Criteria states that Certificate from the Statutory Auditor / Chartered Accountant (CA) whereas the checklist is asking for certificate from statutory auditor .<br>Kindly clarify | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume II , 16.2. Technical Specifications of VMDs Page- 187 | Physical/Civil requirement<br>• Coordination with relevant authorities for permission to erect gantry/poles and other infrastructure. No commercial/legal fees (except the RoW charges) shall be applicable to Authority for | As per clause Vol-II Clause 5.3.11. Operations & Maintenance commercial/legal fees (including RoW charges) shall be borne by the authority.<br>Kindly confirm | Pls Refer RFP |

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| | | obtaining the necessary permissions. | | |
| L&T Technology Services Limited | Volume II , 20.4. Format for BoQ Page- 228 | 20.4.1. Abstract for BOQ<br>Note:<br>-Quoted Rates shall be inclusive of all the Applicable Taxes Excluding GST.<br>- GST shall be paid over and above | As per Vol-I Clause 2.9 Right to Accept / Reject any Proposal - iv. Commercial Rejection Criteria states bid not including all statutory taxes and levies shall lead to rejection which is contradicting BOQ footnotes.<br>Kindly clarify if bidder needs to quote with or without GST. | Please Refer Corrigendum 1 |
| L&T Technology Services Limited | Volume II , 20.4. Format for BoQ Page- 228 | 20.4.1. Abstract for BOQ | In case bidder needs to quote GST kindly include additional column for defining GST charges. | Please Refer Corrigendum 1 |

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| L&T Technology Services Limited | Volume II, 20.4.2.9. Schedule I - Network Connectivity<br>Page 242 | 1. One time cost for Point to Point connectivity from Surveillance Fixed Cameras, PTZ, VMD & PAS to Data Center, min 25 Mbps per location (Bidder may consider additional if required as per their design)<br><br>2. One time cost for Point to Point connectivity from ANPR System to Data Center, min 20 Mbps per location (Bidder may consider additional if required as per their design)<br><br>3. One time cost for Point to Point connectivity from RLVD System to Data Center, min 20 Mbps per location (Bidder may consider additional if required as per their design)<br><br>4. One time cost for Point to Point connectivity from Speed Violation Detection system to Data Center, min 20 Mbps per location (Bidder may consider additional if required as per their design)<br><br>5. One time cost for min. 5 Gbps redundant link connectivity for Aggregation Bandwidth at Data | Kindly note that in Schedule I Sr. No-1 to Sr. No-7 are all one time cost which needs to be paid at the time of network establishment during CAPEX period.<br><br>Hence request to kindly remove these line items from OPEX Cost and include it in the CAPEX Cost. | Please refer to Corrigendum - 1 |

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| | | Center/ICCC. (Bidder may consider additional if required as per their design)<br><br>6. One time cost for Min. 1 Gbps bandwidth for DR Connectivity (Bidder may consider additional if required as per their design)<br><br>7. One time cost for Bandwidth for DC- DR Connectivity (Bidder may consider additional if required as per their design) | | |

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| L&T Technology Services Limited | Volume I, 4.12 Subcontracting Page-51 | ii. Facility Management & Contact Center Operators / Manpower | Kindly confirm if we can subcontract all the Manpowers as per clause 20.4.2.10. Schedule K - Manpower Costing or only the contact center operators scope alone. | Yes, it can be Bidder or subcontractor manpower only for Facility management & Contact center operators with prior approval from the Authority |
| L&T Technology Services Limited | Volume III, 3.6 Conditions for No Penalties Page-49 | 3.6.3. Theft cases by default / vandalism would not be considered as “beyond the control of IA”. Hence, the IA should be taking adequate anti-theft measures, spares strategy, Insurance as required to maintain the desired Required SLA | Request to provide SLA relaxation in theft cases till Non-Tractability Report (NTR) is obtained from Police which will enable bidder to initiate insurance claim. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume II 2.Deployment of Contact Centre operators | 1.a. 15 resources including 1 Team Leaders in each shift<br>b. 3 shifts in a day of 8 hours each | As per Clause states "*13. Contact Centre: The contact centre needs to be operational in Puri ICCC with a capacity of 15 contact centre operators (4 no of Manpower in 3 shifts 24*7*356 and 1 no of reliver for back up (total 3 for 3 shifts) ) for City Helpline (toll free number shall be provided by authority). This contact center infrastructure has been established and utilised in Puri city.*" whereas the subject clause is stating 15 resources in each shift.<br><br>We understand that overall total 15 manpower is required for all 3 shifts. Please confirm | Please refer to Corrigendum - 1 |

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| L&T Technology Services Limited | Volume III: Master Service Agreement | **2.2 Liquidated Damages**<br>2.2.1 If IA fails to supply, install or maintain any or all of the Goods or fails to complete the Works or fails to provide the Services as per the Agreement, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Agreement, deduct from the Agreement value, as liquidated damage per week of 1% of the payment to be remitted on successful Go-Live of System i.e. 40% of order value per week till such time the default continues. | We kindly request you to amend the clause as below "*2.2.1 If IA fails to supply, install or maintain any or all of the Goods or fails to complete the Works or fails to provide the Services as per the Agreement, within the time period(s) specified in the RFP Vol II, the Authority without prejudice to its other rights and remedies under the Agreement, deduct from the Agreement value, as liquidated damage per week of* ~~***1%***~~ ***0.5%*** ~~*of the payment to be remitted on successful Go-Live of System i.e. 40% of order value per week till such time the default continues.*~~ ***of the delayed Scope of Work***" | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I<br>2. PART B – Special Conditions of Agreement | **2.1 Performance Security**<br>To guarantee its performance under the Agreement, the IA shall provide to Authority in its favour a Performance Bank Guarantee (PBG) which is unconditional, unequivocal and irrevocable for an amount equivalent to 10% of the Total Project Cost at the commencement of Project | The mentioned clause is contradictory with "Volume I: Page 12: 1. Fact Sheet: 11.Performance Bank Guarantee - Five Percent (5%) of Total Project Cost"<br><br>We understood that PBG Mentioned in Fact sheet "***Five Percent (5%) of Total Project Cost***" is applicable. Please confirm. | Please refer to Corrigendum - 1 |

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| L&T Technology Services Limited | Volume I<br>5. Annexure 1 – Formats for Pre-Qualification Bid | **5.1 Indicative Checklist for the Documents to be included:**<br>7.Certificate(s) from statutory auditor towards average annual Turnover of the Bidder over the last three (3) financial years (2021-22,2022-23 and 2023-24) | The mentioned clause is contradictory with "*Volume I:3.5 Pre-Qualification Criteria: Document Proof:b) Certificate from the Statutory Auditor / Chartered Accountant (CA) clearly specifying the average annual turnover. Of Page 32*"<br><br>We understand that, Certificate from the Statutory Auditor / Chartered Accountant (CA) can be submitted. Please confirm | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I<br>5. Annexure 1 – Formats for Pre-Qualification Bid | **5.1 Indicative Checklist for the Documents to be included:**<br>8.Certificate(s) from the statutory auditor towards net worth for the last three (3) financial years (2021-22,2022-23 and 2023-24 | The mentioned clause is contradictory with "*Volume I:3.5 Pre-Qualification Criteria: Document Proof:Certificate from the Statutory Auditor / Chartered Accountant (CA) clearly specifying the Net Worth Of Page 32*"<br><br>We understand that, Certificate from the Statutory Auditor / Chartered Accountant (CA) can be submitted. Please confirm | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I<br>3.5 Pre-Qualification Criteria | ii.The Bidder shall have an overall average annual turnover of INR 150 Crores out of which INR 75 Cr from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24). | Considering the prestigious nature of the project, we kindly request you to amend the qualification criteria as below<br>"*ii.The Bidder shall have an overall average annual turnover of ~~INR 150 Crores~~* ***INR 500 Crores*** *out of which ~~INR 75 Cr~~* ***INR 300 Cr*** *from IT/ITES/System Integration in India in last three (3) financial years (i.e., 2021-22, 2022-23 and 2023-24).*" | Please refer to Corrigendum - 1 |

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| L&T Technology Services Limited | Volume I<br>3.5 Pre-Qualification Criteria | iv.The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount .50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount .40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount ₹30,00,00,000/- (Thirty Crore Only) | Considering the prestigious nature of the project, we kindly request you to amend the qualification criteria as below<br>*"iv.The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -*<br>*One project of similar nature in system integration, not less than the amount .~~50,00,00,000/- (Fifty Crore Only)~~*<br>***100,00,00,000/- (Hundred Crore Only)***<br>*OR*<br>*Two projects of similar nature in system integration) not less than the amount .~~40,00,00,000/- (Forty Crore Only)~~*<br>***75,00,00,000/- (Seventy Five Crore Only)***<br>*OR*<br>*Three projects of similar nature in system integration, not less than the amount ~~₹30,00,00,000/- (Thirty Crore Only)~~*<br>***50,00,00,000/- (Fifty Crore Only)****"* | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume I<br>3.6.1 Technical Bid Evaluation Criteria | **A1.Annual Turnover**<br>The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25<br><br>More than INR 500 Crore - 10 Marks<br>> INR 200 Crore to <= INR 500 Crore - 8 Marks | Considering the prestigious nature of the project, we kindly request you to amend the qualification criteria as below<br>*"**A1.Annual Turnover***<br>*The Bidder shall have an overall average annual turnover of INR 150 Crores in India in last three (3) financial years 2022-23, 2023-24 & 2024-25*<br><br>*More than ~~INR 500 Crore~~ **INR 1000 Crore**- 10 Marks*<br>*~~> INR 200 Crore to <= INR 500 Crore~~ **> INR 750 Crore to <= INR 1000 Crore**- 8 Marks* | No Change in RFP |

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| | | > INR 150 Crore to <= INR 200 Crore - 5 Marks | ~~*> INR 150 Crore to <= INR 200 Crore*~~ ***> INR 500 Crore to <= INR 750 Crore*** *- 5 Marks"* | |
| L&T Technology Services Limited | Volume I<br>3.6.1 Technical Bid Evaluation Criteria | **B3.Integration of ICT Applications with Command-and-Control Centre**<br>The bidder should have successfully executed implementation of Command-and-Control Centre in the last seven 7 years as on Bid Submission Date:<br>2 or more Projects - 20 Marks<br>1 Project - 10 Marks | *"**B3.Integration of ICT Applications with Command-and-Control Centre***<br>*The bidder should have successfully executed implementation of Command-and-Control Centre in the last seven 7 years as on Bid Submission Date:*<br>~~*2 or more Projects*~~ ***3 or more Projects*** *- 20 Marks*<br>~~*1 Project*~~ ***2 Project*** *- 10 Marks"* | No change |
| L&T Technology Services Limited | Volume 2, 4. Integrated Command and Control Center, 4.1. Overview, Page 29 of 249 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, unified | The clause mentioned herewith is restrictive to multiple OEMs participation. Requesting customer to kindly delete this clause.<br>Kindly revise the clause as "The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be integrated to ensure seamless integration and consistent performance." | Please refer to Corrigendum - 1 |

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| | | architecture and consistent performance. | | |
| L&T Technology Services Limited | Volume 2, 5.4.1.5. Integration with existing ICCC System, Page 64 of 249 | As mentioned in section 4.3 in Volume – II of this RFP. | There is a mention regarding section 4.3 in Volume II, however the same is missing in the document. Kindly share the details of sections 4.3 for detailed understanding of Integration requirements. | Pls refer to the reply of pre bid queries |
| L&T Technology Services Limited | Volume 2, 20.4.2.1. Schedule A - Surveillance System, Page 229 of 249 | 12. Public Address System(Speaker)- Number 126<br>13 Public Address System (Amplifier)- Number 62 | As per the technical specifications given in section 15.11 we understand that each location will have 2 speakers/ amplifier. However in the BOQ, the qty's of amplifiers is 62 No's and speakers is 126 No's. There is a mismatch in the qtys of amplifiers and speakers (it should be either 62 Amplifiers and 124 Speakers or 63 Amplifiers and 126 Speakers). Kindly confirm the correct qtys to be considered. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 15.11 Public Address System, Page 163 of 249 | Speaker: Minimum 2 Speakers 20 W capacity | | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 of 249 | 11 Public Address System (Transceiver)- Number 5 | In BOQ there is a line item for PA System (Transceiver), however there is no specifications in the RFP. Kindly clarify the scope of the Transceiver and provide technical specifications for same. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 20.4.2.4. Schedule D- Red Light Violation Detection (RLVD) System, Page 233 of 249 | 9. Public Address System (Speaker)- Number 20<br>10 Public Address System (Amplifier)- Number 5 | As per the technical specifications given in section 15.11 we understand that each location will have 2 speakers/ amplifier. However in the BOQ, the qty's of amplifiers is 5 No's and speakers is 20 No's. There is a mismatch in the | Please refer to Corrigendum - 1 |

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| L&T Technology Services Limited | Volume 2, 15.11 Public Address System, Page 163 of 249 | Speaker: Minimum 2 Speakers 20 W capacity | qtys of amplifiers and speakers (it should be either 5 Amplifiers and 10 Speakers or 10 Amplifiers and 20 Speakers). Kindly confirm the correct qtys to be considered. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 2. Deployment of Contact Centre operators, Page 111 of 249 | Contact Centre Manpower for Integrated City Surveillance System (ICCC) Helpline Number<br>**a. 15 resources including 1 Team Leaders in each shift**<br>b. 3 shifts in a day of 8 hours each | As per technical specifications, there is a requirement for 15 resources for ICCC helpline, however in BOQ the qty for agent and supervisor license is only 1 No. each. Kindly revise the qty in BOQ as follows as per technical specification:<br>30. Contact Center Agent License- Number 14<br>31. Contact Center Supervisor License- Number 1 | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 20.4.2.6. Schedule F- Integrated Command and Control Center (ICCC), Page 237 of 249 | 30. Contact Center Agent License- Number 1<br>31. Contact Center Supervisor License- Number 1 | | Please refer to Corrigendum - 1 |

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| L&T Technology Services Limited | PART-2, 17.5. Enterprise Management System (EMS); Page 195 of 249 | Make in India & IPR: As per the DPIIT guidelines the prefences to Make in India products. | For reference of tender authorities, the Key Aspects of DPIIT Public Procurement (Preference to Make in India) Order:<br>**1. Supplier Classification:**<br>**- Class-I Local Supplier:** Goods/services with >=50% local content.<br>**- Class-II Local Supplier:** Goods/services with >= 20% but <50% local content.<br>**2. IPR and Technical Requirements:**<br>- For specific sectors (e.g., Cyber Security), the intellectual property (IP) must be owned by the Indian entity.<br>- The Indian entity must have the right to use, commercialize, and modify products without third-party consent. etc.<br>As per above, IPR is required for specific sectors (e.g., Cyber Security). EMS software is not stated in this guideline.<br>Stating IPR for EMS software is restrictive clause for majority of leading EMS OEMs and favoring some specific OEMs.<br>Hence requesting authorities to please remove IPR requirement from this clause and only keep Preferences to Make in India products. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | PART-2, 17.5. Enterprise Management System (EMS); Page 195 of 249 | The proposed solution should be CERT-In certified as per OWASP top -10 vulnerability guidelines by any cert-in empanelled Govt. organization. | This is restrictive clause for most of the EMS/NMS vendors .Hence request you to please delete this clause. | No Change in RFP |

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| L&T Technology Services Limited | PART-2, 17.5. Enterprise Management System (EMS); Page 195 of 249 | OEM proposed EMS software application shall have ISO 9001, ISO 14001, ISO 45001, ISO 27017, ISO 27034-1 and ISO 27001. | Most of the ISO standards referred to in this clause are not relevant to the Enterprise Management System (EMS) software domain. A brief summary is provided below:<br>**ISO 14001** – Pertains to **Environmental Management Systems**.<br>**ISO45001** - Pertains to **Occupational Health and Safety (OH&S) Management Systems**, designed to prevent work-related injury and ill health<br>**ISO27017** - Pertains to **Information Security Controls in Cloud Services**<br><br>In view of the above, we respectfully request the tendering authority to revise this clause to reflect EMS component-specific and relevant generic standards as follows:<br>“The Proposed EMS OEM must possess Quality certifications ISO 9001, ISO 27001, ISO and 27034. ”<br>This revision ensures alignment with industry-relevant standards for Enterprise Management Systems." | No Change in RFP |
| L&T Technology Services Limited | PART-2, 17.5. Enterprise Management System (EMS); Page 195 of 249 | The OEM for EMS shall be appraised at a minimum of CMMI Level 3 for Development, demonstrating defined, standardized and documented engineering processes to ensure consistent quality, predictable delivery timelines and effective project risk management. | CMMI levels are never applicable for any EMS OEMs. This is applicable for MSI/Bidders. Asking CMMI from OEM is disqualification of majority of best in class EMS OEMs. Requesting authorities to please delete the clause to allow more OEM participation. | No Change in RFP |

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| L&T Technology Services Limited | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), Page 167 of 249 | Weight (All up Weight)<br><= 8 Kg (Tethered mode, excluding Tether cable)<br><= 6 Kg (in Untethered Mode) | Kindly revise the clause as follows to allow more OEM participation.<br>**"≤ 20 kg in tethered mode and ≤ 15 kg in untethered mode"**<br>Justification: To maintain adequate lift, control authority, and thrust margins under these conditions, the UAS must employ large-diameter propellers, high-torque motors, and optimized propulsion matching. Meeting the endurance requirement with the specified payload necessitates high-capacity, high-energy-density batteries, which increase the overall system mass. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 15.9 Dual mode Drone (Tethered and Untethered), Page 167 of 249 | Tethering Range (Control, Operating and Video Transmission)<br>· 100m variable as per Tethered Cable length<br>**· Auto-winching / Auto-sensing**<br>· Video transmission tether cable or wireless | Kindly revise the clause as follows to allow more OEM participation.<br>" • Auto-winching / Auto-sensing / Motorized, controlled winching mechanism with regulated deployment and retrieval" | No Change in RFP |
| L&T Technology Services Limited | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, 29 of 249 | ISO 9001:2015, 27001:2013, ISO 14001:2015, ISO 45001:2018,ISO 27017:2015 and CMMI Level – 3 | Since ISO 14001:2015 referred to Environmental Safety, ISO 45001:2018 is referred to Health & Safety and ISO 27017:2015 referred to information security controls specifically tailored for cloud services, these certifications are unrelated to ICCC Application Software OEMs. We, therefore, request you to please remove these ISO compliance requirements i.e., ISO 14001:2015,ISO 45001:2018 and ISO 27017:2015 from the PQ criteria for more ICCC OEM participation | No Change in RFP |

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| L&T Technology Services Limited | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, 36 of 249 | If there is an existing ICCC, please clarify if GIS engine and GIS maps are existing or any new updated solution with maps to be provisioned. | We understand that new ICCC should integrate with existing ICCC application for the unified operations. Existing ICCC may have the integration with the existing GIS Engine & MAP, while the new project may have the separate GIS engine & MAP. Please clarify that ICCC should have the integration with new as well as existing ICCC & GIS Engines and MAP, because it will have implications on the commercials.<br>Pls clarify the current RFP scope for GIS application and the Base map? | Yes, existing GIS engine and maps to be integrated with proposed ICCC |
| L&T Technology Services Limited | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, 45 of 249 | Traffic Violation Detection System/ ITMS | We understand that ITMS should integrate with the ICCC application and the Data should be available fore the analysis and reports. While configuring the functions and features of the ITMS application should not be the part of the ICCC application. We request you to please remove the requirements from the ICCC application and put in the ITMS scope. | IA to conduct survey and assess the requirements as per conditions mentioned in RFP |

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| L&T Technology Services Limited | Volume 2, 2. Scope of Work & Payment Schedule, 14 of 249 | 1. Integration of the envisaged ICT systems with existing Integrated Command & Control Center (ICCC) Project:<br>a. Integrated Command and Control Center.<br>b. City Surveillance System.<br>c. Video Summarization System<br>d. Automatic Number Plate Recognition System (ANPR)<br>e. Red Light Violation Detection System<br>f. Parking Surveillance<br>g. Speed Violation Detection System<br>h. Variable Message Display<br>i. Public Address System<br>j. City Communication Network<br>k. City Systems / Applications<br>l. Data Center & Disaster Recovery Center | We understand there is an existing ICCC application. Kindly share the following details with respect to the same:<br>1. Make & model of the existing ICCC application. | Pls refer to the reply of pre bid queries |
| L&T Technology Services Limited | Volume 2, 2. Scope of Work & Payment Schedule, 15 of 249 | The IA shall conduct a comprehensive As-Is study of as existing infrastructure, systems, and associated processes in the city in line with project requirement. The IA shall study the existing business processes, functionalities, existing ICT systems and applications. | Kindly provide the make model details of the existing application and infrastructure utilization list | Pls refer to the reply of pre bid queries |

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| L&T Technology Services Limited | Volume 2, 2. Scope of Work & Payment Schedule, 16 of 249 | STQC Certification and system audit (STQC certification to be provided cameras OEM and system VAPT audit to be done by Cert-in empanelled agency) | Kindly clarify whether STQC certificates are required during the time of bid submission or during the supply of the components | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 2. Scope of Work & Payment Schedule, 16 of 249 | The equipment like junction boxes and poles deployed under the Integrated City Surveillance System in Puri City project at the field locations shall be utilized to accommodate field equipment created under the other projects of Authority. The procedure for utilization of the infrastructure shall be mutually agreed between the Authority and IA. | Kindly provide the list of the existing field equipment's which can be need to be utilized as part of the current scope of work | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 2.3 Responsibility Matrix , 20 of 249 | The solution proposed by bidder should be integrated with the existing deployed solution by the city and needs to provide scalability option to implement new use cases as and when new smart systems are deployed in the city. | As per the clause we understand that, the proposed ICCC application will be integrated with the existing system via API /SDK level and the necessary API /SDK supports will be provided by client and also any customization (new use case) with respect to the new proposed ICCC application only part of bidders scope. Existing Application use case customization if any will be under client scope.Pls confirm our understanding | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 2.4 Project Deliverables, Milestones and Timelines , 21 of 249 | Integration with Existing Infrastructure (Phase-1)<br>• Integration with existing SJTA ICCC & Police systems<br>• Integration of Viewing Centre at Singhdwar<br>• Integration of internal & | As per RFP, we understand that there is only one viewing center at Singhdwar were the video feeds will be viewed. Kindly confirm. | Yes |

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| | | external periphery cameras of Shree Jagannath Temple | | |
| L&T Technology Services Limited | Volume 2, 3. Design Considerations, 3.2. Guiding Principles , 26 of 249 | The system applications envisaged under the scope of this project should integrate with key initiatives of State, namely Portal Services, Citizen Contact Center, and Certifying authority, etc. as applicable and required by authority | Kindly provide the list of State key initiatives which need to be integrated with the current project | No Change in RFP |
| L&T Technology Services Limited | Volume 2, 3. Design Considerations, 3.3. Reference Functional Architecture for Integration City Surveillance System Project , 27 of 249 | This layer of the individual systems of Integrated City Surveillance Components project which shall be integrated with ICCC system application shall be driven by the actual use cases and applications<br>desired by the City. It shall broadly consist of the following components.<br>Core Domain Applications: These shall be the core applications for various verticals/systems of the Integrated City Surveillance project.These shall be integrated into the existing SJTA ICCC at JBPC system application, integration with | As per RFP clause, we understand that existing VMS systems will be integrated with the current ICCC application. Kindly confirm our understanding is correct. | Pls refer to similar query above |

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| | | Viewing center by OBCC at Singha Dwar Police Station and integrations with existing cameras at Temple, Railway Station and as per requirements given by authority (in terms of exchanging data, alerts, etc.), leading to generation of new insights and dashboards, especially across different vertical silos. | | |
| L&T Technology Services Limited | Volume 2, 4. Integrated Command and Control Center , 31 of 249 | The potential Systems to integrate, as per current and future scope, are:<br>o New CCTV Surveillance (Video Management System)<br>o Existing CCTV Surveillance (Video Management System)<br>o ANPR (Automatic Number Plate Recognition), RLVD (Red Light Violation Detection), Speed Detection Application<br>o Facial Recognition Software<br>o AI-based Video Analytics<br>o Other Utility Services (if any) | As per RFP, we understand that Facial Recognition is not part of the current scope. Bidder need to integrate with existing Facial recognition with ICCC proposed as part of the current RFP scope. Kindly confirm our understanding is correct.<br><br>Also kindly provide the Make Model list of the existing VMS, FRS solutions which needs to be integrated with the ICCC of current scope. | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 5. Surveillance System , 46 of 249 | For Grand Road coverage having width of 40 meters (near Shri Jagannath Temple) to 130 meters (near Gundicha Mata Temple) AI to propose solution with no | As per RFP, we understand that No Temporary/ Permanent infrastructure can be installed in the middle lane of roads. However temporary/Permanent infrastructure can be installed in the sides of the roads to run AI use cases. Kindly confirm. | Pls refer to similar query above |

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| | | temporary/permanent infrastructure that can be installed in the middle lane of Roads. | | |
| L&T Technology Services Limited | Volume 2, 5. Surveillance System , 47 of 249 | Construction and Commissioning of ICCC at JBPC<br>o ICCC core IT/non-IT infrastructure<br>o Video wall, consoles, network, storage, VMS, analytics setup<br>o Integration with legacy systems of SJTA and Puri Police | Kindly provide the list of legacy systems of SJTA and Puri Police to which ICCC of current scope needs to be integrated | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 5. Surveillance System, 5.3.10. Network Connectivity,55 of 249 | Minimum Bandwidth to be considered at field location is minimum 5 Mbps per camera and minimum 5 GBPS bandwidth to be considered at DC at CCC. | As per the RFP clauses, Camera bit rate mentioned in different clauses are contradicting. In First clause it is mentioned to consider 5Mbps per camera and in the other clause it is 3 Mbps and 7Mbps. Kindly clarify the actual bit rate needs to be considered for each type of cameras for recording and bandwidth calculation. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 5.4. Functional Requirements, 5.4.1. CCTV Surveillance System,59 of 249 | Cameras should maintain minimum bitrate of 3 Mbps for bullet/fixed camera per lens & for PTZ camera per lens to transmit quality video feed (appropriately focused, clear, un-blurred, jitter free, properly lit etc.). Packet loss should be less<br>than 0.5%. | | Pls refer to similar query above |

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| L&T Technology Services Limited | Volume 2, 5.4. Functional Requirements,60 of 249 | The bidder is expected to calculate the bandwidth and storage requirement according to below table: | | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 6.10. Network Connectivity ,78 of 249 | • The IA shall ensure minimum 3 Mbps for Fixed and ANPR cameras<br>• The IA shall ensure minimum 7 Mbps for PTZ cameras | | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 5. Surveillance System, 5.3.10. Network Connectivity, 58 of 249 | 5.3.12. Integration requirements<br>The proposed Video Management System (VMS) shall be integrated with the existing ICCC, Viewing Center and Cameras | As per RFP clause, it is referring to consider the integration of New VMS proposed as part of current scope with existing camera. Kindly clarify the following points:<br>1. No of existing cameras needs to be integrated with the current new VMS application and also pls include the license quantity in the BoQ.<br>2. Whether the recording needs to be planned for those existing cameras also.<br>3. Provide the Make Model list of existing cameras and recording parameters to be considered for those existing cameras. | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 5.4. Functional Requirements,59 of 249 | Not all the cameras would be simultaneously viewed at Command Control Center or at Viewing Centers. | Kindly provide the number cameras needs to be concurrently viewed in both ICCC and Viewing center. | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 5.4. Functional Requirements,60 of 249 | The video feeds of all relevant cameras capturing the incident or flagged in question would be stored until the Police deem it good for deletion. | Kindly clarify what percentage of total storage need to be planned for storing of the Incident/Flagged data. | Pls refer to similar query above |

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| L&T Technology Services Limited | Volume 2, 5.5. Video Management System (VMS) ,66 of 249 | 27. VMS shall support integration with the ANPR application<br>28. VMS shall integrate with proposed video analytic applications, & video summarization application so that the user of (video analytic application, & video summarization application) can access live/recorded video feed seamlessly. | Kindly clarify why there is an requirement to have integration of ANPR application with VMS. However there is an ICCC application planned as part of the RFP and LPU based processing needs to be planned as part of the ANPR solution.<br><br>As per RFP, we understand that Video Analytics & Video Summarization application to rederive data from VMS only to process the use case for the same only integrations requirement is mentioned. Kindly confirm our understanding is correct. | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 15.11 LPU, 162 of 249 | Shock Half sine wave 3G, 11ms, 3 shock per axis Certificate CE, FCC Class A, RoHS, UKCA, BIS | Kindly remove these clause for wider OEM participation | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 15.11 LPU, 162 of 249 | 17. Data Center (DC) on premise & Disaster Recovery Center<br>on cloud with 20% capacity for critical application of DC | Kindly provide the list of critical applications whose 20% needs to be planned in Cloud DR. | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 15.11 LPU, 162 of 249 | 17. Data Center (DC) on premise & Disaster Recovery Center<br>on cloud with 20% capacity for critical application of DC | As per RFP clauses, it is contradicting the capacity of the DC which need to be provisioned in DR. In first clause it is mentioned that DR to be planned 20% DC for the critical application, However in the second clause it is mentioned | Pls refer to similar query above |

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| L&T Technology Services Limited | Volume 2,17.4. Security Compliances, 162 of 249 | • The IA shall provide required DR planning. The following are the key DR requirements for the envisaged solution:<br>o The solution should be designed for an Active-Passive DC/DR architecture. In case of Active-Passive architecture, then DR should be provisioned with 100% capacity as provisioned in the DC. System Architecture to be designed to achieve (i) Zero min RPO and 30 minutes RTO for critical applications and (ii) 15 min RPO and 30 minutes RTO for non- critical application | that in Active- Passive scenarios of DC/DR the DR should be provisioned 100% of DC. Kindly clarify the below points:<br>1. Whether DC-DR need to be planned in Active-Passive scenarios or Active-Active scenarios.<br>2.What percentage of DC need to be planned in DR in both scenarios.<br>3. Which all application need to be planned in DR. | Please Refer Corrigendum 1 |
| L&T Technology Services Limited | Volume 2, 20.4.2.8. Schedule H - Data Center , 239 of 249 | Anti-virus Software Number 100 | Anti-virus Software is listed as Item No. 100 in the BOQ, but its technical specifications are not clearly defined. Kindly provide the same | Please Refer Corrigendum 1 |
| L&T Technology Services Limited | Volume 2,12.1.3. Attribute-based Search Analytics for Video Summarization System, 107 of 249 | The proposed solution shall work in two modes, one will be online mode where system services would be installed on minimum 100 cameras which will work with streaming camera feeds and does not required to be exported on to the Video Summarization System for processing the videos, whereas, in second | As per the RFP clauses, it is contradicting the number of licenses need to be planned for Video summarization solution. In the first clause it is mentioned the Video summarization to work in two modes with 100Nos camera in online and 100Nos camera feed in Offline. However in the Bill of material license for video summarization need to be planned for 25 camera licenses only. Kindly clarify how many online and offline licenses need to be planned as part of the video | Refer Corrigendum 1 |

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| | | mode, which is an offline mode where any 100 camera feeds can be uploaded on video summarization application for processing the Videos to conduct quick post incident video review. | summarization solution and include the same in the BoQ. | |
| L&T Technology Services Limited | Volume 2, 20.4.2.8. Schedule H - Data Center , Page 240 of 249 | Video Summarization Software with GPU capability for 25 camera licenses Set 1 | | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2 , 20. Annexure 1: List of Locations, Page 204 of 249 | 20. Annexure 1: List of Locations | Kindly request to share the Location details with LAT and LONG. | IA to assess and propose as per solution requirements, Scope mentioned in RFP |
| L&T Technology Services Limited | Volume 2, 20.4.2.7. Schedule G - Variable Message Display (VMD) | Supplying, erecting, testing and commissioning of single-phase input & single-phase output 3KVA capacity online pure sine wave UPS along with battery (Minimum 1hr back up time) - 7 Nos | Kindly request to revise the UPS capacity to minimum 10 KVA since power requirement for VMD display i.e. 1 Sq.mtrs of VMD required 800 Watts. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2, 20.4.2.8. Schedule H - Data Center | Non-IT<br>Precision AC for data center - 9 Nos | Kindly request to share requirement in TR for Precision AC for data center. Since Precision AC rating will be TR only. | IA to assess and propose as per solution requirements, Scope mentioned in RFP |

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| L&T Technology Services Limited | Volume 2, 16.2. Technical Specifications of VMDs, Page 186 of 249 | Power Back-up & its enclosure: Should have UPS provisioning as per SLA requirements. The enclosure of UPS and battery should be pole mountable with IP 65 protected housing and lockable | Kindly request to revise the clause as" Power Back-up & its enclosure: Should have UPS provisioning as per SLA requirements. The enclosure of UPS and battery should be pole mountable with IP 55 protected housing and lockable". Since Junction Box Specification requested for IP 55 rated only. | Please refer to Corrigendum - 1 |
| L&T Technology Services Limited | Volume 2,4.2. Functional and Technical Specifications of ICCC Application, Page 38 and 44 of 249 | Notifications, Alerts and Alarms: The System should generate Notification, Alert, and Alarm messages that should be visible within the Dashboard and the Enforcement Officer Mobile App (if required).<br><br>Field Responder Mobile Apps: Workflow Task Access (Mobile): The ICCC platform should enable operators and the crew members to access the workflow tasks assigned to them and act using the native mobile application (Android). They should be able to close the loop of the workflow by acknowledging the real-time status of the action assigned to them. Approximate 10 number field officer will use mobile apps to be developed for the mobile vehicles. | As per RFP clauses in page 38 and 44 , we understand there is a requirement for Enforcement Officer Mobile App and Field Responder Mobile App.<br>1. Kindly confirm if both of these will be two separate mobile apps or one single app<br>2. Kindly provide detailed scope & requirements of both these apps. | Field Responder |

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| L&T Technology Services Limited | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page 30 of 249 | The Proposed Integrated Command & Control Center (ICCC) Application Platform should have undergone Audit as per OWASP, OWASP Top 10 Web Application Security Risks from STQC. A Security Test Report from STQC to be Submitted by the respective OEM to Substantiate the Proof of the Security testing. | Kindly confirm timelines for submitting the STQC certification. Is the STQC certificates needed at bid stage or before commissioning? If not available at bid stage, will self-declaration suffice with STQC prior to Go-Live? | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 4.2. Functional and Technical Specifications of ICCC Application, Page 34 of 249 | • Authentication and Authorization: The System should support standard Authentication and Authorization mechanisms.<br>• Single Sign-On/Off (SSO): The System should support Single Sign-On (SSO) and Single Sign-Off.<br>• Multi-Factor Authentication (MFA): The System should support Multi-Factor Authentication (MFA). | Kindly clarify whether Authority provide an existing State AD/IDAM tenancy and policies, or should IA provision a project-specific IDAM? | Pls refer to similar query above |
| L&T Technology Services Limited | Volume 2, 20.4.2.8. Schedule H - Data Center, Page 239 of 249 | 1. ICCC Application in N+1 (HA)and integration with VMS, VA, PAS, VMD and existing GIS engine/maps and 5 user client licenses- Number 1 | We understand there is an existing GIS engine already present and bidder only needs to integrated the same with the proposed ICCC platform. Kindly confirm | Pls refer to similar query above |

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| L&T Technology Services Limited | Section 3.13 Confidentiality - Page No. 44 | All the material / information shared with the Bidder during the course of this procurement process as well as the subsequent resulting engagement following this process with the successful Bidder, shall be treated as confidential and should not be disclosed in any manner to any unauthorized person under any circumstances. | 1. We request you to kindly clarify how long would the confidentiality obligations be binding on the bidders incase the Bidders is not awarded the Project ?<br>2. In case the Bidder is awarded would these obligations be superseded by the General Conditions contained in the RFP? | No Change in RFP |
| L&T Technology Services Limited | Section 1.33 Disclosure - Page No.279 of Volume III: Master Service Agreement | In the event at any time after the date hereof, any event or circumstance comes to the attention of IA that renders any of its abovementioned representations or warranties untrue, inaccurate or incorrect, then such Party shall immediately notify the Authority of the same. Such notification shall not have the effect of (a) remedying any breach of the representation or warranty that has been found to be untrue, inaccurate or incorrect; or (b) adversely affecting the rights of Authority or releasing any obligation of IA under the Agreement. | We request you to kindly confirm a minor modification to the terms of the said Section as under - In the event at any time after the date hereof, any event or circumstance comes to the attention of IA that renders any of its abovementioned representations or warranties untrue, inaccurate or incorrect, then such Party shall immediately or within a reasonable time notify the Authority of the same. Such notification shall not have the effect of (a) remedying any breach of the representation or warranty that has been found to be untrue, inaccurate or incorrect; or (b) adversely affecting the rights of Authority or releasing any obligation of IA under the Agreement. | No Change in RFP |

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| L&T Technology Services Limited | Section 2.8 Confidentiality - Page No. 288 of Volume III: Master Service Agreeement | 2.8.1 - IA shall not, either during the Term or after expiration of the Agreement, disclose any proprietary or Confidential Information relating to the Services/Agreement and/or Authority's business/operations, information, application/software, hardware, business data, architecture schematics, designs, storage media and other information/documents without the prior written consent of the Authority;<br>2.8.5 IA shall be liable to fully recompense the Authority for any loss of revenue arising from breach of confidentiality. | We request your consideration minor modifications to the terms of the Section 2.8 and also inclusion of a new subsection -<br>2.8.1 - IA shall not, either during the Term or after expiration of the Agreement for period of two (2) years thereafter, disclose any proprietary or Confidential Information relating to the Services/Agreement and/or Authority's business/operations, information, application/software, hardware, business data, architecture schematics, designs, storage media and other information/documents without the prior written consent of the Authority;<br>2.8.5 - IA shall be liable to fully recompense the Authority for any actual direct loss of revenue arising from breach of confidentiality which shall be limited to court awarded damages.<br>2.8.6 - The IA shall not be liable for the Confidentiality Obligations for any information which : (i) is already present with the IA prior to or at the time of disclosure as evidenced by its records; (ii) is already in public domain or becomes public through no act or omission on part of the IA; (iii) is independently developed/created by the IA without any reference to or reliance uponn the Confidential Information of the Authority; (iv) is received by the IA from a third party independently; (v) is required to be disclosed pursuant to any order or demand of any judicial or governmental authority; (vi) is permitted by the Authority for disclosure. | No Change in RFP |

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| L&T Technology Services Limited | Section 4.3 - Annexure III: Non-Disclosure Agreement - Page No. 305 - Volume III: Master Service Agreement | 1. Definitions as used herein: (a) The term “Confidential Information” shall include, without limitation, all information and materials, furnished by a Party ( “Discloser”) to another Party (Recipient) in connection with Government/corporates/citizen /users/persons/customers data, products and/or services, including information transmitted in writing, orally, visually, (e.g. video terminal display) or on magnetic or optical media, and including all proprietary information, customer & prospect lists,.....law for the time being in force. | We request minor modifications to the said subsection - 1. Definitions as used herein: (a) The term “Confidential Information” shall include, without limitation, all information and materials, furnished by a Party ( “Discloser”) to another Party (Recipient) in connection with Government/corporates/citizen/users/persons/customers data, products and/or services, including information transmitted in writing, orally, visually, (e.g. video terminal display) or on magnetic or optical media provided all information disclosed herein is reduced into writing within 15 days by the Dislcoser, and including all proprietary information, customer & prospect lists,.....law for the time being in force. | No Change in RFP |
| L&T Technology Services Limited | Section 4.3 - Annexure III: Non-Disclosure Agreement - Page No. 306 - Volume III: Master Service Agreement | (b) The term, “IA” shall include the directors, officers, employees, agents, consultants, contractors and representatives of IA including its affiliates, subsidiary companies and permitted assigns and successors. | Since all our affiliates are separate legal entities having separate legal framework, we will not be able to confirm the terms on behalf of all of our other group companies, suggest deletion of the term "Affiliates" - (b) The term, “IA” shall include the directors, officers, employees, agents, consultants, contractors and representatives of IA including its ~~affiliates~~, subsidiary companies and permitted assigns and successors. | No Change in RFP |

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| L&T Technology Services Limited | Section 4.3 - Annexure III: Non-Disclosure Agreement - Page No. 306 - Volume III: Master Service Agreement | 4. Exceptions: The obligations of confidentiality as mentioned in this Agreement shall not apply to any information: (a) Which has become….(c)Which either Party agrees in writing is free of such confidentiality restrictions | We request inclusion of the said terms to the subsection - 4. Exceptions: The obligations of confidentiality as mentioned in this Agreement shall not apply to any information: (a) Which has become….(c)Which either Party agrees in writing is free of such confidentiality restrictions; (d) which is independently developed or created by the IA without any reference to or reliance upon the Authority's Confidential Information; (e) which is required to be disclosed pursuant to any order or demand from any judicial or governmental authority; (f) which is received by the IA from a third party on indepedent basis. | No Change in RFP |

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| L&T Technology Services Limited | Section 4.3 - Annexure III: Non-Disclosure Agreement - Page No. 307 - Volume III: Master Service Agreement | 5. Remedies: The Parties acknowledge and agree that - (b) Damages from such unauthorized disclosure or use may be impossible to measure accurately and injury sustained by Authority may be impossible to calculate and remedy fully. Recipient acknowledges that in the event of such a breach or threatened breach of any provision of this Agreement, Discloser shall be entitled to specific performance by Recipient of Recipient's obligations contained in this Agreement. Recipient shall indemnify, save, hold harmless and defend Discloser promptly upon demand and at its expense, at any given point in time from and against any and all suits, proceedings, actions, demands, losses, claims, damages, liabilities, costs (including reasonable attorney's fees and disbursements) and expenses (collectively "Losses") to which Discloser may become subject to, in so far as such Losses arise out of, in any way relate to, or result from breach of obligations under this | We request minor modifications to the sub section - (i) limiting the liability to actual breach and/or actual direct damages only; (ii) since the Discloser already reserves the remedy for injunctive relief through court, we request deletion of the additional indemnities - (b) Damages from such unauthorized disclosure or use may be impossible to measure accurately and injury sustained by Authority may be impossible to calculate and remedy fully. Recipient acknowledges that in the event of such a actual breach ~~or threatened breach~~ of any provision of this Agreement, Discloser shall be entitled to specific performance by Recipient of Recipient's obligations contained in this Agreement. ~~Recipient shall indemnify, save, hold harmless and defend Discloser promptly upon demand and at its expense, at any given point in time from and against any and all suits, proceedings, actions, demands, losses, claims, damages, liabilities, costs (including reasonable attorney's fees and disbursements) and expenses (collectively "Losses") to which Discloser may become subject to, in so far as such Losses arise out of, in any way relate to, or result from breach of obligations under this Agreement by Recipient~~ . Such Party shall also be entitled, without the requirement of posting a bond or other security, to seek preliminary and final injunctive relief, as well as any and all other applicable remedies at law or equity, including the recovery of damages limited to as awarded by the court. | No Change in RFP |

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| | | Agreement by Recipient . Such Party shall also be entitled, without the requirement of posting a bond or other security, to seek preliminary and final injunctive relief, as well as any and all other applicable remedies at law or equity, including the recovery of damages. | | |
| L&T Technology Services Limited | Section 4.3 - Annexure III: Non-Disclosure Agreement - Page No. 307 - Volume III: Master Service Agreement | 17. Non-Solicitation: ..In addition, IA shall not proceed to conduct operations/business similar to the Authority with any employee and/or consultant of the Authority who has knowledge of the Confidential Information, without the prior written consent of the Authority. This section will | We request minor modifications to the terms fo the said subsection, we request deletion of the non compete given that we under similar line of business as the services provided under this RFP - 17. ~~In addition, IA shall not proceed to conduct operations/business similar to the Authority with any employee and/or consultant of the Authority who has knowledge of the Confidential Information, without the prior written consent of the Authority~~. This section will survive irrespective of the fact whether there exists a | No Change in RFP |

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| | | survive irrespective of the fact whether there exists a commercial relationship between IA and Authority. | commercial relationship between IA and Authority, subject to the term of the contract between IA and Authority and for period of one (1) year after its expiry or termination. | |
| L&T Technology Services Limited | Section 2.7 Security and Safety - Page No. 288 - Volume III: Master Service Agreement | 2.7 Security and Safety - 2.7.1 IA shall comply with the directions issued….2.7.2 IA shall upon reasonable request..are reviewed. | We request minor addition to the said Section via new subsection 2.7.3 as under -<br>2.7.3 Concering the safety and security of the information technology systems including hardware, software, source code, applications, electronic devices etc.. ("IT Systems") of both parties i.e., the System Integrator and the Purchaser or its nominated agency (Individually "Party" and collectively "Parties") , the Parties confirm that they have taken requisite organizational and information security measures to ensure safety and security of their respective IT Systems ("Security Controls"). Neither Party is obligated to assess or test the effectiveness of these Security Controls or for their performance or compliance with any compliance requirements whether as per other Party's requirement or law, nor is required to take any liability for any breach, data leak, compromise of the data, loss including any revenue loss, and damages of any nature. | No Change in RFP |

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| L&T Technology Services Limited | Section 1.38 Force Majeure - Page No. 282 - Volume III: Master Service Agreement | 1.38.4 It is clarified that non-availability of any plant, equipment, materials or financial resources for any reason whatsoever shall not be deemed to be an event of Force Majeure. | The said terms contradict the terms of the subsection 1.38.2 - Point no.2 and 3 where such non availablity can be beyond the IA's control and/or forseeability. Therefore, we request your consideration for deletion of the said sub section - ~~1.38.4 It is clarified that non-availability of any plant, equipment, materials or financial resources for any reason whatsoever shall not be deemed to be an event of Force Majeure.~~ | No Change in RFP |
| L&T Technology Services Limited | Section 1.38 Force Majeure - Page No. 282 - Volume III: Master Service Agreement | 1.38.6 In such an event, the affected Party shall inform the other Party in writing within 5 (five) days of the occurrence of such event. | We request for more time to provide notice of Force majeure - 1.38.6 In such an event, the affected Party shall inform the other Party in writing within ~~5~~ 10 (~~five~~ Ten) days of the occurrence of such event. | No Change in RFP |
| L&T Technology Services Limited | Section 1.38 Force Majeure - Page No. 283 - Volume III: Master Service Agreement | 1.38.8 If at any time, during the Term, the performance in whole or in part by either Party of any obligation under the Agreement is prevented or delayed by reason of any Force Majeure Event, and notice of the happening of any such event is given by the affected Party to the other Party in accordance with Article 37, neither Party shall by reason of such event, be entitled to terminate the Agreement nor shall either Party have any claim for damages against the other in respect of such non-performance or delay in performance and the Project (or the parts so affected) due | We request you to kindly consider some minor modifications to the sub section - 1.38.8 .....and the decision of the Authority as to whether the Project have been so resumed or not shall be final and conclusive subject to mutual discussions with the IA. In case the Force Majeure events persists for a period of 60 days, the Parties shall mutually discuss for a resolution. Notwithstanding the foregoing, the IA shall paid for all the services rendered and/or deliverables delivered. | No Change in RFP |

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| | | to such Force Majeure Event and the Agreement shall be resumed as soon as practicable after such event has come to an end or ceased to exist and the decision of the Authority as to whether the Project have been so resumed or not shall be final and conclusive. | | |
| L&T Technology Services Limited | Section 2.3 Limitation of Liability - Page No. 286 - Volume III: Master Service Agreement | 2.3 Limitation of Liability - 2.3.1 Nowithstanding anything to the contrary in this Agreement….with the performance of this Agreement. | We request minor modification of the said section - 2.3.1 Notwithstanding anything to the contrary in this Agreement, the aggregate liability of one Party towards the other Party for any actual direct damages or compensation of any actual nature whatsoever under this Agreement, shall not exceed Total Project Cost. ~~For avoidance of doubt, the limitation hereunder shall not apply to any or all liabilities in respect of third parties~~. The Parties agree that the IA's liability will be uncapped in case of any liabilities arising due to:~~• any amount payable as indemnity to the Authority due to its acts or omissions~~<br>•or fraud, gross negligence and wilful misconduct<br>~~•breach of any Applicable Laws or any Applicable Permits~~<br>~~•any claims or loss on account of Intellectual~~ | No Change in RFP |

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| | | | ~~Property rights violation by the IA~~<br>~~•any personal bodily injury or death of any person caused by, arising out of or in connection with its performance of this Agreement; or~~<br>~~•any loss of or physical damage to property of the Authority or any third party caused by, arising out of or in connection with the performance of this Agreement.~~ | |
| L&T Technology Services Limited | Section 2.3 Limitation of Liability - Page No. 286 - Volume III: Master Service Agreement | 2.3.2 The provisions of Article 1.44 shall survive Termination. | We request a minor modification in the Section - 2.3.2 The provisions of Article 1.44 shall survive termation for a period of 2 years from such termination. | No Change in RFP |
| L&T Technology Services Limited | Section 2.3 Limitation of Liability - Page No. 286 - Volume III: Master Service Agreement | 2.3.2 The provisions of Article 1.44 shall survive Termination. | Please clarify which Article is being referred to here. Since we did not observe any Article 1.44 in the RFP. | No Change in RFP |

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| L&T Technology Services Limited | Section 2.3 Limitation of Liability - Page No. 286 - Volume III: Master Service Agreement | New subsection | We request inclusion of a new subsection to exclude the Party(s)'s liability for indirect/consequential damages marked 2.3.3 as under -<br>2.3.3 Notwithstanding anything contained, in no event shall either party be liable for any special, incidental, indirect, consequential or exemplary damages arising out of selected bidder's engagement under this agreement, including, without limitation, any costs, expenses or liabilities incurred as a result of lost profits or revenues, loss of use of any software or any hardware, loss of any data, the cost of recovery of such data, or the cost of substitute software. | No Change in RFP |
| L&T Technology Services Limited | Section 1.35 Dispute Resolution - Page No. 280 - Volume III: Master Service Agreement | 1.35.3 The Arbitration proceedings shall be held in the following manner: ....Any letter, notice or other communications dispatched to IA relating to either arbitration proceeding or otherwise whether through the post or through a representative on the address last notified to the Authority by IA shall be deemed to have been received by IA although returned with the remarks refused 'undelivered' where about not known or words to that effect or for any other reasons whatsoever.... | We request modification of the said terms as under - 1.35.3 The Arbitration proceedings shall be held in the following manner: ....Any letter, notice or other communications dispatched to either Party ~~IA~~ relating to either arbitration proceeding or otherwise whether through the post or through a representative on the address last notified ~~to the Authority by IA~~ shall be deemed to have been received by the party ~~IA~~ although returned with the remarks refused 'undelivered' where about not known or words to that effect or for any other reasons whatsoever.... | No Change in RFP |

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| L&T Technology Services Limited | Section 1.28 Indemnity - Page No. 275 - Volume III: Master Service Agreement | 1.28 Indemnity - 1.28.1 The IA hereby indemnfies and agrees….suffered by the IA; 1.28.2 The indemnity provisions herein and under the Agreement shall survive expiry or earlier termination of the Agreement. | We request the few modifications to the indemnity terms as under - 1.28.1 ~~The IA~~ Either Party ("Indemnifier") hereby indemnifies and agrees and undertakes that from the Effective Date and thereafter during the Term and even after expiry of the Term, it shall keep indemnified and otherwise saved and harmless the Indemnified Parties from and against any and all actual direct third party claims for Liabilities, demands made against and/or loss caused and/or the damages suffered and/or cost, charges/expenses incurred or put to and/or penalty levied and/or any claim due to injury or death of any person and/or loss or damage caused or suffered to any property owned or belonging to ~~Authority~~ Indemnified, their agents and employees or third party as a result of any acts, deeds or thing done or omitted to be done by ~~IA~~ Indemnifier (or any personnel, agent, representative, or Sub-Contractors thereof) ~~or on the failure of the IA to perform any of its statutory duty and/or obligations or failure or negligence on the part of IA to comply with any applicable Laws applicable to the IA as an IT Service Provider~~ or applicable Permits or as a consequence of any notice, show cause notice, action, suit or proceedings, given, initiated, filed or commenced by any third party (including end users or Government Authority) or as a result of any failure or negligence or default of the ~~IA~~ Indemnifier or the Sub-Contractors and/or their invitees as the case may be, in connection with or arising out of the Agreement or arising out of or in connection with ~~IA~~ Indemnifier’s use and | No Change in RFP |

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| | | | occupation of the Site located thereon. Notwithstanding anything to the contrary contained herein, in no event shall any of the Indemnified Parties be liable to indemnify ~~the IA~~ for any matter arising out of or in connection with the Agreement in respect of any indirect or consequential loss, including loss of profit, suffered by either Party ~~the IA~~. Notwithstanding any unilateral references contained in the section, the terms of this section shall be mutatis mutandis applicable mutually on the Parties.<br>1.28.2 The indemnity provisions herein and under the Agreement shall survive expiry or earlier termination of the Agreement for a period of 2 years from such expiry or termination. | |

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| L&T Technology Services Limited | Section 2.10.2 Termination by Authority - Page 290 - Volume III: Master Service Agreement | 2.10.2 Termination by Authority - The Authority may, terminate the Agreement in whole or in under the following circumstances: • Where the Authority is of the opinion that there has been such Event of Default on the part of IA/IA's Team which would make it proper and necessary to terminate the Agreement and may include failure on the part of IA to adhere to any part of its obligations under its Bid, the RFP or under the Agreement. | We observe that the terms 'is of the opinion' to be quite subjective and ambiguous. Hence we suggest a minor modification for your consideration - …• Where the Authority is of the opinion and has requisite evidences to support that there has been such Event of Default on the part of IA/IA's Team which would make it proper and necessary to terminate the Agreement and may include failure on the part of IA to adhere to any part of its obligations under its Bid, the RFP or under the Agreement. | No Change in RFP |
| L&T Technology Services Limited | Section 2.10.2 Termination by Authority - Page 290 - Volume III: Master Service Agreement | 2.10.2 Termination by Authority - The Authority may….thereafter to the Authority | We request you to kindly clarify how many days notice and/or correctional period would be provided ? | No Change in RFP |
| L&T Technology Services Limited | Section 2.10.3 Termination by IA - Page 291 - Volume III: Master Service Agreement | 2.10.3 Termination by IA - IA may, subject to written approval by the Authority, terminate the Agreement before the expiry of the Term by giving the Authority a prior and written notice at least 3 (three) months in advance indicating its intention to terminate the Agreement. | We request deletion of the following terms to avoid any conditional termination - IA may, ~~subject to written approval by the Authority~~, terminate the Agreement before the expiry of the Term by giving the Authority a prior and written notice at least 3 (three) months in advance indicating its intention to terminate the Agreement. | No Change in RFP |
| L&T Technology | Section 2.10 Termination - Page 290 - Volume III: Master Service Agreement | 2.10 Termination | We request you to kindly clarify what would be the procedure in case the Authority terminates the Agreement for convenience (i.e., without any default of the IA) ? | No Change in RFP |

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| Services Limited | | | | |
| L&T Technology Services Limited | Section 1.31 Design Warranties - Page No. 277 - Volume III: Master Service Agreement | 1.31 Design Warranties | We request you to kindly consider inclusion of the following terms at the end fo the present section - NOTWITHSTANDING ANYTHING ABOVE, EITHER PARTY MAKES NO WARRANTIES TO OTHER PARTY, EXPRESS OR IMPLIED, WITH RESPECT TO ANY SERVICES OR DELIVERABLES PROVIDED HEREUNDER OR UNDER ANY WORK ORDER, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES ARE HEREBY DISCLAIMED | No Change in RFP |
| Pace Digitek Ltd | Part 1 / 2.3.2 / Pg 17 | Consortium - Not Allowed | Considering the complexity of the tender including integration of existing applications and provision of multiple solutions, request you to kindly allow Consortium of at least 2 parties in the tender. | No Change in RFP |

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| Pace Digitek Ltd | Part 1 / 3.5 (iv) / Pg 32 | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | We have executed large CCTV surveillance projects but not in the field of ITMS or establishment of ICCC / Data Centre etc. Also, bidder may have executed the project in Consortium in order to meet specific tender requirements. So to have substantial participation in the bid, we request you to modify the definition of “Similar Nature” of work as under:<br><br>“The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of ICT Projects (including CCTV) / CCTV Surveillance system / Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center / Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State Government / PSUs / Defense / Urban Local Bodies in India, in last seven years.” | Pls Refer Corrigendum 1 |
| Pace Digitek Ltd | Part 1 / 3.5 (v) / Pg 32 | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br><br>· Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | Artificial Intelligence is a relatively new domain and was not a requirement of CCTV system in earlier projects (7 years back). Request you to amend the clause to: “Video Analytics for CCTV surveillance System” | No Change in RFP |

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| Pace Digitek Ltd | Part 1 / 3.6.1 (B2) / Pg 36 | The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies in India in the past 7 years as on submission date: | Requesting to modify the clause to allow Video Analytics instead of Artificial Intelligence (AI) based Video Analytics for CCTV surveillance System. | No Change in RFP |
| Pace Digitek Ltd | Part 1 / 6.17 / Pg 85 | The Bidder shall quote only one product against each such line item. | Considering the complexity of the requirement, kindly allow bidder to quote up to 3 products against each line item which will allow bidder to have flexibility to decide the final OEM at the time of PoC. Also, it will allow OCAC choice to select an upgraded product during PoC. | No Change in RFP |
| Pace Digitek Ltd | Part 2 / 2.3 (34) / Pg 19 | Integration with city level/Third party services/application (if any) | For this integration, it will be a joint responsibility of Implementation Agency & existing agencies / departments. Request you to update the RACI accordingly. | Pls refer to similar query above |
| Pace Digitek Ltd | Part 2 / 2.4 (M2) / Pg 21 | Integration with Existing Infrastructure (Phase-1) – T+3 Months | 3 Months is very little time period for integration with existing infrastructure considering interaction of multiple agencies / Third party OEMs. Request you to amend it to T+6 Months | No Change in RFP |
| Pace Digitek Ltd | Part 2 / 2.4 / Pg 22 | Payment against “STQC Certification and system audit” (STQC certification to be provided cameras OEM and system VAPT audit to be done by Cert-in empanelled agency) shall be released only after completion of the respective | Kindly confirm that STQC Certification for CCTV is not required during bidding or supply of CCTV cameras during the project and the STQC certificate can be provided while implementation also. | Pls refer to similar query above |

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| | | Audits as decided by the authority | | |
| Pace Digitek Ltd | Part 2 / 4.1 / Pg 29 | The proposed Integrated Command & Control Centre (ICCC), Video Management System (VMS), Video Analytics (VA) and Intelligent Traffic Management System (ITMS) applications shall be from the same OEM to ensure seamless integration, unified architecture and consistent performance. | Considering the complexity of requirements, there are limited OEMs who offer all the four components (ICCC, VMS, VA & ITMS) together. Also, the basic functionality of ICCC application is to integrate multiple sub-systems to be deployed under the scope of the RFP and new system which may be deployed in future during the course of the project coming from multiple OEMS. So, the current clause is against the very basic objective of having an ICCC application. Request you to delete this requirement as it will be bidder's responsibility to ensure seamless integration, unified architecture and consistent performance. | Please refer to Corrigendum - 1 |
| Pace Digitek Ltd | Part 2 / 4.2 / Pg 29 | Requirements and Certifications - ISO 9001:2015, 27001:2013, ISO 14001:2015, ISO 45001:2018,ISO 27017:2015 and CMMI Level – 3 | ISO 14001:2015 refers to Environmental Safety, ISO 45001:2018 is refers to Health & Safety and ISO 27017:2015 refers to Information security controls specifically tailored for cloud services and are unrelated to ICCC Application Software OEMs. We, therefore, request you to please remove these ISO compliance requirements i.e, ISO 14001:2015, ISO 45001:2018 and ISO 27017:2015 from the PQ criteria for ICCC OEM. | No Change in RFP |
| Pace Digitek Ltd | Part 2 / 4.2 / Pg 36 | If there is an existing ICCC, please clarify if GIS engine and GIS maps are existing or any new updated solution with maps to be provisioned. | Kindly clarify what is expected from bidder here. Bidder would require information of existing GIS Maps & GIS engine in existing ICCC. Kindly provide the same. | Yes, existing GIS engine and maps to be integrated with proposed ICCC |

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| Pace Digitek Ltd | Part 2 / 4.2 / Pg 45 | Traffic Violation Detection System/ ITMS | We understand that ITMS should integrate with the ICCC application and the Data should be available for the analysis and reports. While configuring the functions and features of the ITMS application should not be the part of the ICCC application. We request you to please remove the requirements from the ICCC application and put in the ITMS scope. | No Change in RFP |
| Pace Digitek Ltd | Part 2 / 5.2 / Pg 46 | For Surveillance and Crowd Density during Rath Yatra integration with drones may be proposed. | We understand that supply of drones is not part of this tender. Is our understanding correct? | As per Financial Bid Format |
| Pace Digitek Ltd | Part 2 / 5.2.2 / Pg 53 | In addition to the new camera license cost, additional license for existing camera to be provisioned by the IA as required for integration. | Kindly provide the warranty details of existing Cameras as some of these may be ending their warranty cycles. | Pls refer to similar query above |
| Pace Digitek Ltd | Part 2/ 20.4.2.5./BOQ Line-Item No. 14/ Pg 236 | BOQ Line-Item No. 14 specifies UOM as Numbers for 3C × 10 Sq.mm Power Armoured Aluminium Cable, whereas Line-Item No. 15 specifies UOM as rate in Meter | This seems to be a typographic error. Kindly update the UOM for Line-Item No. 14 to Meter (Mtr) for correct pricing | No Change in RFP |
| Pace Digitek Ltd | Part 2/ 20.4.2.5./BOQ Line-Item No. 21/ Pg 236 | BOQ Line-Item No. 21 for Electric Meter Connection at Field Locations specifies UOM as rate in Meter | Since electric meter connections are generally executed and paid on a per-location basis, kindly clarify whether the intended UOM for Line-Item No. 21 should be “Number (No.)” instead of “Meter”. | No Change in RFP |
| Pace Digitek Ltd | Part 2/ 20.4.2.8./Software/BOQ Line-Item No. 16/ Pg 240 | In Schedule-H, Software Components for Data Centre Mobile Applications are specified with quantity as 1 (Lump Sum) | Since the quantity is mentioned as lump sum, kindly clarify the expected number of users for the mobile applications, so that bidders can quote accordingly. | Bidders to assess as per RFP requirements |

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| Dell Technologies | Volume 2 , Section 15.4: Storage , Page 132, Point 7 , Cache | Offered Storage Array shall be given with Minimum of 48GB cache. Cache shall be backed up in case of power failure for indefinite time either using batteries or capacitors or any other equivalent technology. Offered Storage shall also have optional support for Flash cache using SSD / Flash drives. Offered Flash cache shall be tuned for random read operations and shall remain activated even at less than 70% of random average read workload. | Request to amend the clause as follows "Offered Storage Array shall be given with Minimum of 32GB cache/system memory. Cache shall be backed up in case of power failure for indefinite time either using batteries or capacitors or any other equivalent technology. Offered Storage shall also be provided with 1TB of flash cache." Kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.4: Storage , Page 132, Point 8 , Raid Support | Offered Storage Subsystem shall support Raid 1,10, 5 and Raid 6. All Raid Sets shall support thin provisioning. Vendor shall offer the license of thin provisioning for complete supported capacity of the array. Thin provisioning shall be supported with offered Flash Cache. Raid processing shall be offloaded to a dedicated ASIC instead of CPU. In case vendor is not supporting it then vendor shall ensure that additional 12GB cache per controller is configured to offset the raid | Request to amend the clause as follows"Offered Storage Subsystem shall support Raid 1,10, 5 and Raid 6. All Raid Sets shall support thin provisioning. Vendor shall offer the license of thin provisioning for complete supported capacity of the array. Thin provisioning shall be supported with offered Flash Cache. ". The current specification is restrivtive and can be complied by a single OEM. Request you to change so that Dell Technologies can participate in this project. | No Change in RFP |

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| | | processing workload. | | |
| Dell Technologies | Volume 2 , Section 15.1: Server , Page 125, Point 2 , RAM | Minimum 128 GB Memory in balanced configuration per physical server scalable up to 1TB. Fast fault tolerance or higher. | "Fast Fault Tolerance" is a nomenclature of HPE. Request to kindly make the functionality generic | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.1: Server , Page 125, Point 3 , Memoery RAS | Advanced ECC to protect servers against single-bit errors as well as to protect against multi-bit memory errors within a single RAM chip as well as within a single memory module. Adaptive Double DRAM Device Correction (ADDDC), Fast Fault Tolerance. | "Fast Fault Tolerance" is a nomenclature of HPE. Request to kindly make the functionality generic | No Change in RFP |

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| Dell Technologies | Volume 2 , Section 15.1: Server , Page 125, Point 5 , RAID Controller | Tri-mode SAS/SATA/NVMe RAID controller with RAID 1/5/6/10/50/60 support and with minimum 4GB cache. Offered controller must support mix-andmatch up to 8 no’s 12G SAS, 6G SATA, and 16G NVMe drives to the same controller. | Request to amend the clause as follows "RAID controller with RAID 1/5/6/10/50/60 support and with minimum 4GB cache. Offered controller must support mix-and match up to 8 no’s 12G SAS and 6G SATA drives to the same controller."<br>The requirement is for 2 x 600 GB 12G SAS (10k rpm) inmternal drives, then why is the requirement for Tri-mode RAID controller?<br>Dell servers doesn't offer Tri-mode RAID Controller, and hence requesting you to kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.1: Server , Page 126, Point 8 , Interfaces | 4 x USB 3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | Request to amend the clause as follows "4 x USB 3.0/2.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots."<br>Kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.1: Server , Page 126, Point 9 , Compliance and System Security | ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust. EAL4 or higher common criteria certification for the OOB management subsystem. | Request to amend the clause as follows "ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust."<br>Dell servers doesn't have EAL4 or higher common criteria certification, and hence requesting you to kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |

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| Dell Technologies | Volume 2 , Section 15.1: Server , Page 126, Point 14 , Virtualization | Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, HPE, Red Hat etc. | Request to amend the clause as follows "Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, Red Hat etc."<br>HPE Virtualization is not an Industry Standard Virtualization Hypervisor, and hence Dell servers are not certified to support the same.<br>Kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 127, Point 2 , RAM | Minimum 128 GB Memory in balanced configuration per physical server scalable up to 1TB. Fast fault tolerance or higher. | "Fast Fault Tolerance" is a nomenclature of HPE. Request to kindly make the functionality generic | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 127, Point 3 , Memoery RAS | Advanced ECC to protect servers against single-bit errors as well as to protect against multi-bit memory errors within a single RAM chip as well as within a single memory module. Adaptive Double DRAM Device Correction (ADDDC), Fast Fault Tolerance. | "Fast Fault Tolerance" is a nomenclature of HPE. Request to kindly make the functionality generic | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 127, Point 5 , RAID Controller | Tri-mode SAS/SATA/NVMe RAID controller with RAID 1/5/6/10/50/60 support and with minimum 4GB cache. Offered controller must support mix-andmatch up to 8 no’s 12G SAS, 6G SATA, and 16G NVMe drives to the same controller. | Request to amend the clause as follows "RAID controller with RAID 1/5/6/10/50/60 support and with minimum 4GB cache. Offered controller must support mix-and match up to 8 no’s 12G SAS and 6G SATA drives to the same controller."<br>The requirement is for 2 x 600 GB 12G SAS (10k rpm) inmternal drives, then why is the requirement for Tri-mode RAID controller?<br>Dell servers doesn't offer Tri-mode RAID | No Change in RFP |

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| | | | Controller, and hence requesting you to kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | |
| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 127, Point 8 , Interfaces | 4 x USB 3.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots. | Request to amend the clause as follows "4 x USB 3.0/2.0, 1 x VGA, 1 x 1GbE BaseT dedicated OOB Management with perpetual system management licensing. Minimum three PCI-E 5.0 x16 or higher slots."<br>Kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 127, Point 9 , Compliance and System Security | ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust. EAL4 or higher common criteria certification for the OOB management subsystem. | Request to amend the clause as follows "ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust."<br>Dell servers doesn't have EAL4 or higher common criteria certification, and hence requesting you to kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |

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| Dell Technologies | Volume 2 , Section 15.2: Servers for Video analytics , Page 128, Point 14 , Virtualization | Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, HPE, Red Hat etc. | Request to amend the clause as follows "Shall support Industry standard virtualization hypervisor like Hyper-V, VMWARE, Red Hat etc."<br>HPE Virtualization is not an Industry Standard Virtualization Hypervisor, and hence Dell servers are not certified to support the same.<br>Kindly change the specifications so that Dell Technologies will be able to participate competitively for this prestigious project. | No Change in RFP |
| CMS Info Systems Limited | Volume - 1<br>Section No: 3.5 Pre-Qualification Criteria<br>Page No: 32 | idder Quality Certification: The bidder must have valid ISO 9001:2015, ISO 27001:2013 and ISO 20000:2018 Certifications as on date of submission of this RFP. | **Request for modification:**<br><br>As a prospective bidder, we request that CMMI Level-3 certification be accepted in lieu of ISO/IEC 20000:2018, as this project involves extensive software integration work.<br><br>Accordingly, we request OCAC to either remove the requirement of ISO/IEC 20000:2018 or allow participation in this RFP by companies certified with ISO/IEC 20000:2018 or CMMI Level-3. | No Change in RFP |
| CMS Info Systems Limited | Volume - 1<br>Section No: 5 Annexure 1 – Formats for Pre-Qualification Bid<br>Page No: 52 | The Bidder shall possess any two (2) of the belowcertifications which are valid at the time of bidding:<br>d) ISO 9001:2008/ ISO 9001:2015 for QualityManagement System<br>e) ISO 14001:2015 for Environmental ManagemenSystem<br>f) ISO 20000:2011 for IT Service Management<br>g) ISO 27001:2013 for Information Security | **Request for clarification:**<br><br>On Page No. 32, OCAC has specified the requirement for ISO 9001:2008, ISO/IEC 20000:2018, and ISO/IEC 27001:2013 certifications. However, on Page No. 52, OCAC has mentioned that any two certifications out of the five listed certificates are required.<br><br>In view of the above, we request OCAC to clarify whether bidders without ISO/IEC 20000:2013 or ISO/IEC 20000:2018 certification will be allowed to participate in this RFP. Further, we request | No Change in RFP |

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| | | Management System<br>h) CMMi Level 3 or above for Capability Maturity Model Integration | OCAC to consider removing or relaxing the ISO/IEC 20000 certification criterion. | |
| CMS Info Systems Limited | Volume - 2<br>Section No: 5.3.2. Details of Existing IT Infrastructure<br>Page No: 49, 51, 52 | 5.3.2.1. Singh Dwar Viewing center and cameras for Outer periphery of the Shree Jagannath Temple.<br><br>5.3.2.2. Singha Dwar Viewing center and cameras for inside the Shree Jagannath Temple<br><br>5.3.2.3. Puri Railway Station<br><br>5.3.2.4. SJTA Control Command Center<br><br>5.3.2.5. Pipili Toll Booth | **Request for clarification:**<br><br>In the specification, OCAC has mentioned a specific brand name. We request OCAC to remove the brand reference and instead provide the detailed technical specifications of the component. Mentioning a brand name in the RFP may restrict competition and lead to an increase in overall project pricing and cost. | No Change in RFP |

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| ITI LTD | 3.5 Pre-Qualification Criteria,Page 32,Clause no-32 | The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount<br>₹50,00,00,000/- (Fifty Crore Only)<br>OR<br>Two projects of similar nature in system integration) not less than the amount<br>₹40,00,00,000/- (Forty Crore Only)<br>OR<br>Three projects of similar nature in system integration, not less than the amount<br>₹30,00,00,000/- (Thirty Crore Only)<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any Central Government/State | The bidder must have successfully undertaken at least the following numbers of similar assignments of value specified herein: -<br>One project of similar nature in system integration, not less than the amount<br>**₹25,00,00,000/- (Twenty Five Crore Only)**<br>OR<br>Two projects of similar nature in system integration) not less than the amount<br>**₹20,00,00,000/- (Twenty Crore Only)**<br>OR<br>Three projects of similar nature in system integration, not less than the amount<br>**₹15,00,00,000/- (Fifteen Crore Only)**<br>The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of **200** cameras in a single project, for any Central Government/State Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | Please refer to Corrigendum - 1 |

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| | | Government/PSUs/Defense/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | | |
| ITI LTD | 3.5 Pre-Qualification Criteria,Clause-33 | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>•<br>CCTV Surveillance system with minimum 500 cameras in single project.<br>• | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./ PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>•<br>CCTV Surveillance system with minimum **200** cameras in single project.<br>•<br>Artificial Intelligence (AI)/**IP** based Video Analytics for CCTV surveillance system. | No Change in RFP |

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| | | Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system. | | |
| ITI LTD | CCTV Surveillance System,Page 35,Clause-35 | The Bidder shall have successfully executed CCTV surveillance system with minimum 500 CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies in India in last 7 years as on Bid Submission Date: Number of Projects Marks<br>2 or more Projects-15<br>1 Project010 | The Bidder shall have successfully executed CCTV surveillance system with minimum 2**00** CCTV cameras in single project for Central Govt./State Govt./ PSUs/ Defense /Urban Local bodies/Religious Bodies in India in last 7 years as on Bid Submission Date: Number of Projects Marks<br>2 or more Projects-15<br>1 Project-10 | No Change in RFP |
| ITI LTD | Artificial Intelligence System,Page 36,Clause-36 | The Bidder shall have successfully executed Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies in India in the past 7 years as on | The Bidder shall have successfully executed Artificial Intelligence (AI)**/IP** based Video Analytics for CCTV surveillance system with minimum 100 number Analytics or camera channels in a single project for Central Govt./State Govt./ PSUs/ Defence /Urban Local bodies/Religious bodies in India in the past 7 years as on submission date: Number of Projects Marks<br>2 or more Projects-15<br>1 Project-10 | No Change in RFP |

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| | | submission date: Number of Projects Marks<br>2 or more Projects-15<br>1 Project-10 | | |
| Netweb Technology | 15.1, Page-125, point-1 | Processor | Kindly confirm the number of cores per CPU | No Change in RFP |
| Netweb Technology | 15.1, Page-125, point-2 | RAM | As per the current configuration it is not possible to make a balance memory config in 128 GB RAM, as 8 GB & 16 GB DIMM's are almost End of life, Therefore please recalculate on the Memory volume. | No Change in RFP |
| Netweb Technology | 15.1, Page-126, point-9 | Compliance and System Security | We are complying upto "ACPI 6.4, PCIe 5.0, USB 3.0, UEFI, OCP, FIPS 140-2, TPM 2.0, SMBIOS 3.4, IPMI 2.0, SNMPv3, TLS 1.2, ASHRAE A3/A4, CNSA, Secure Erase pf NAND data, Immutable Silicon Root of Trust" | No Change in RFP |
| Netweb Technology | 15.1, Page-126, point-11 | OEM ranking | This clause is meant for only International OEM's like HP,Dell Lenovo etc | No Change in RFP |
| Netweb Technology | 15.1, Page-126, point-12 | Operating System | Need more clarity on the Operating system Part | No Change in RFP |
| Netweb Technology | 15.1, Page-126, point-13 | Form Factor | Our Server doesnot have a Bezel & Bezel Locking Kit | No Change in RFP |

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| Johnson Controls (India) Private Limited | Pg. No. 17, 2.3.2 | Consortium Not Allowed | The estimated cost of the tender, along with the eligibility criteria specified for this project, appears to be relatively high. Consequently, many otherwise capable organizations may find it challenging to meet the eligibility requirements on a standalone basis. This may restrict broader participation and limit healthy competition. We therefore request you to kindly consider permitting consortium bidding models, which would enable more bidders to participate and submit their bids collectively, ensuring wider competition and better value discovery. | No Change in RFP |
| Johnson Controls (India) Private Limited | Pg. No. 21, 2.11, S. No. 13 | The bidder should have an Certification ISO 20000: 2011 for IT Service Management | The specified certification is largely applicable to IT/ITES organizations involved in IT service management and is not directly aligned with surveillance domain & system integrators operating in the Security & Surveillance domain. Mandating this certification may lead to the elimination of several qualified and experienced CCTV and Command & Control solution providers from participating in this tender without reason. Such a requirement may inadvertently restrict competition if IT service-centric organizations are favored, whereas the project scope primarily involves Security & Surveillance systems. | No Change in RFP |

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| Johnson Controls (India) Private Limited | Pg. No. 32, 3.5, S. No. IV | The “Similar Nature” of the work shall mean project including procurement, supply, installation, implementation of Integrated Command & Control Centre (ICCC)/Unified Command & Control System (UCCCS) / Data Center/ Intelligent Traffic Management System (ITMS), with at least one project experience of 500 cameras in a single project, for any CentralGovernment/State Government/PSUs/ Defence/Urban Local Bodies in India, in last seven years. Purchase Order (PO) should be in the name of bidder only. Consortium Purchase orders will not be considered. | We request you to kindly consider accepting similar work experience executed for reputed private organizations both in India and/or globally during the last seven (7) years, in line with the nature and scope of the present project. | Please refer to Corrigendum - 1 |
| Johnson Controls (India) Private Limited | Pg. No. 32, 3.5, S. No. V | The Bidder shall have successfully executed at least one (1) project for Central Govt./State Govt./PSUs/Defense/Urban Local bodies in India in last 7 years as on Bid Submission Date.<br>• CCTV Surveillance system with minimum 500 cameras in single project.<br>• Artificial Intelligence (AI) based Video Analytics for CCTV surveillance system | We request you to kindly consider accepting similar work experience executed for reputed private organizations in India and/or globally during the last seven (7) years, in line with the nature and scope of the present project. | No Change in RFP |

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| Johnson Controls (India) Private Limited | Pg. No. 21, Tender RFP(2), Payment Terms | 0.5% of CAPEX per quarter + Quarterly O&M Payment as per Bidder's Quoted O&M Price | Considering the high value and capital-intensive nature of the project, we request you to kindly reconsider the existing payment terms.<br>The System Integrator / Service Provider will be required to manage significant upfront capital expenditure and ensure continuous cash flow to support procurement, deployment, and implementation activities.<br>In this regard, we request you to consider revising the payment structure to a more favorable, milestone-based or periodic payment mechanism, which would enable effective cash flow management and ensure timely and successful project execution. | No Change in RFP |

Note: With reference to Corrigendum - 1

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